

Community Based Care: Hardee, Highlands & Polk Counties

Circuit 10 – Central Region

CBC Performance and Quality Improvement Meeting
Scheduled for Wednesday, February 08, 2017 at 10 a.m.


Data for Week Ended
Sunday, February 05, 2017

Conference Call: 866-946-1739
Participant Number: 7936917#



Community Based Care Lead Agency Scorecard

For the Quarter of October 01, 2016 to December 31, 2016

	Safety				Permanency				Well-Being			
	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed of are enrolled in secondary education.	12. Children placed with all of their siblings who are also under court jurisdiction.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/15 - 10/31/16	08/01/16 - 10/31/16	02/01/16 - 04/30/16	10/01/16 - 12/31/16	10/01/15 - 12/31/15	01/01/16 - 12/31/16	10/01/14 - 12/31/14	01/01/16 - 12/31/16	9/30/2016	9/30/2016	01/01/16 - 12/31/16	12/31/2016
Big Bend CBC (Circuit 2 & 14)	7.09	96.4%	95.0%	99.8%	34.3%	63.1%	96.2%	3.36	98.6%	96.0%	76.9%	67.6%
Brevard Family Partnership	15.44	94.8%	95.1%	99.7%	39.0%	50.0%	84.4%	3.89	97.5%	91.1%	78.7%	69.5%
ChildNet Inc	11.28	96.4%	98.0%	99.9%	33.0%	53.6%	91.8%	3.30	97.4%	97.1%	94.1%	55.9%
ChildNet Palm Beach	10.71	96.2%	94.7%	100.0%	50.7%	54.8%	80.4%	3.57	97.3%	95.2%	91.4%	59.8%
Children's Network of SW Florida	16.8	98.3%	95.8%	99.9%	47.8%	51.9%	90.5%	6.26	95.8%	92.9%	88.6%	60.0%
Community Based Care (Cir #9)	10.24	96.4%	95.4%	99.8%	30.8%	56.8%	87.5%	3.89	96.0%	92.6%	85.2%	64.4%
Community Based Care (Cir #18)	13.12	98.9%	85.0%	99.8%	50.5%	61.6%	85.3%	3.09	96.6%	94.5%	68.4%	69.1%
Community Partnership for Childr.	9.63	94.2%	90.0%	99.5%	31.4%	57.8%	80.0%	3.15	92.4%	77.2%	78.1%	62.7%
Devereux CBC of Okeechobee	7.33	98.1%	97.6%	99.9%	62.3%	68.6%	90.7%	4.15	97.5%	96.4%	85.2%	65.9%
Eckerd Community Alternatives	10.6	97.8%	94.1%	99.9%	47.6%	55.2%	88.4%	4.00	99.6%	98.2%	95.2%	67.7%
Eckerd Community Hillsborough	10.26	96.7%	96.3%	99.9%	49.0%	54.4%	91.6%	5.49	98.9%	97.9%	96.0%	66.4%
Families First Network	9.51	95.9%	94.2%	99.5%	41.0%	52.6%	90.5%	6.1	89.8%	73.6%	72.0%	61.4%
Family Integrity Program	8.37	91.6%	94.5%	100.0%	27.5%	48.3%	100.0%	3.01	94.0%	84.9%	71.4%	77.1%
Family Support Services North Fla	5.62	95.3%	92.3%	99.9%	39.1%	71.5%	89.7%	4.02	99.1%	96.6%	93.9%	70.3%
Heartland For Children	11.35	98.5%	93.8%	99.9%	42.0%	53.7%	84.9%	3.43	98.7%	95.7%	83.3%	61.3%
Kids Central, Inc.	12.99	97.2%	95.7%	99.6%	42.0%	41.9%	87.6%	4.40	96.9%	93.5%	87.5%	73.1%
Kids First of Florida, Inc.	10.37	95.3%	86.3%	99.9%	40.9%	66.6%	88.0%	1.72	97.7%	94.1%	100.0%	64.6%
Our Kids of Miami-Dade	11.62	97.6%	95.7%	99.6%	37.3%	54.9%	88.7%	5.58	98.3%	97.3%	83.1%	57.3%
Partnership for Strong Families	8.87	97.4%	94.1%	99.8%	49.5%	58.8%	97.2%	3.33	98.0%	93.0%	95.0%	67.4%
Sarasota Y/Safe Children Coalition	14.68	97.7%	94.2%	99.9%	50.6%	59.4%	88.4%	4.54	97.0%	81.3%	92.3%	68.2%
Statewide	11.07	96.8%	94.7%	99.8%	42.8%	55.3%	88.7%	4.35	97.0%	92.8%	87.1%	64.3%
Red Zone:	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%

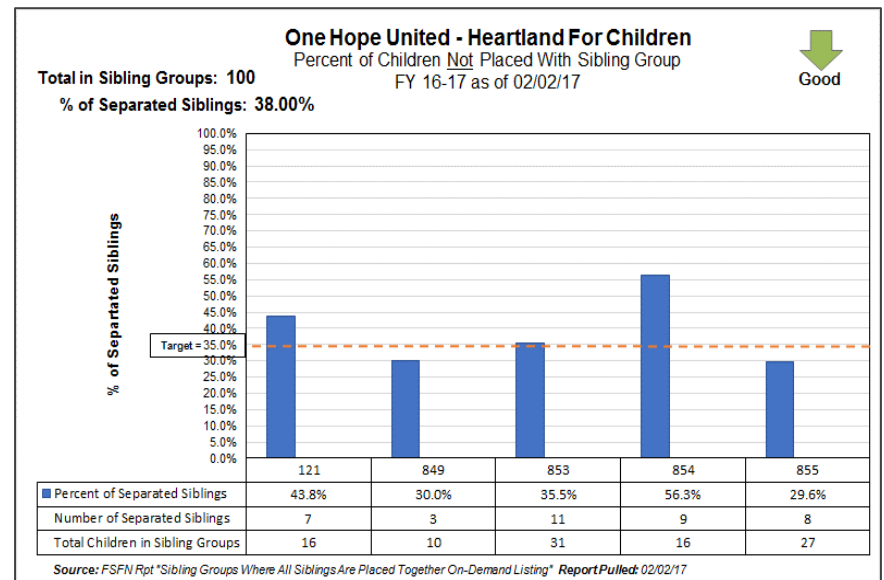
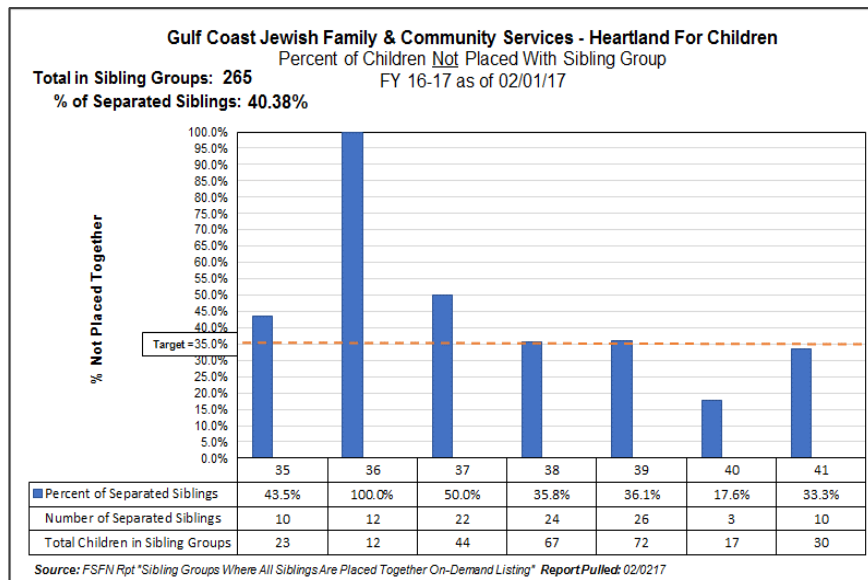
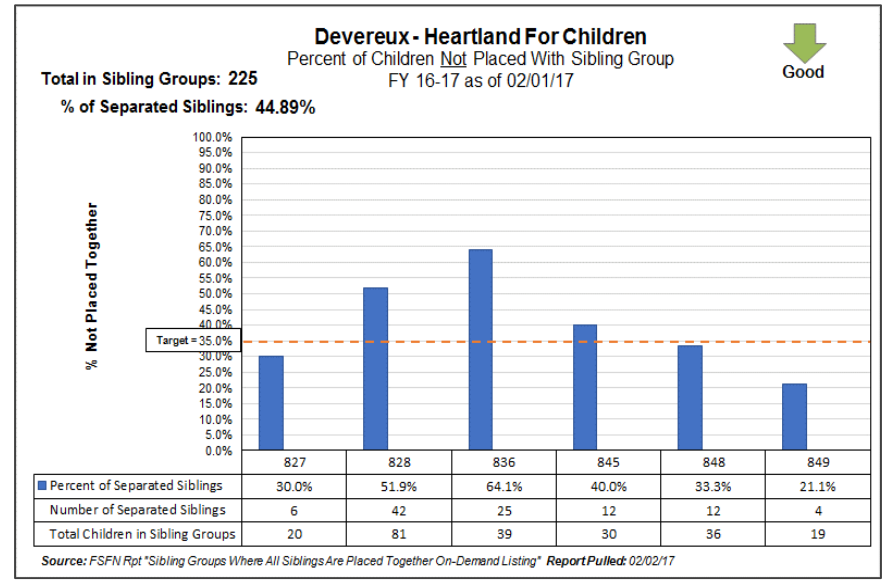
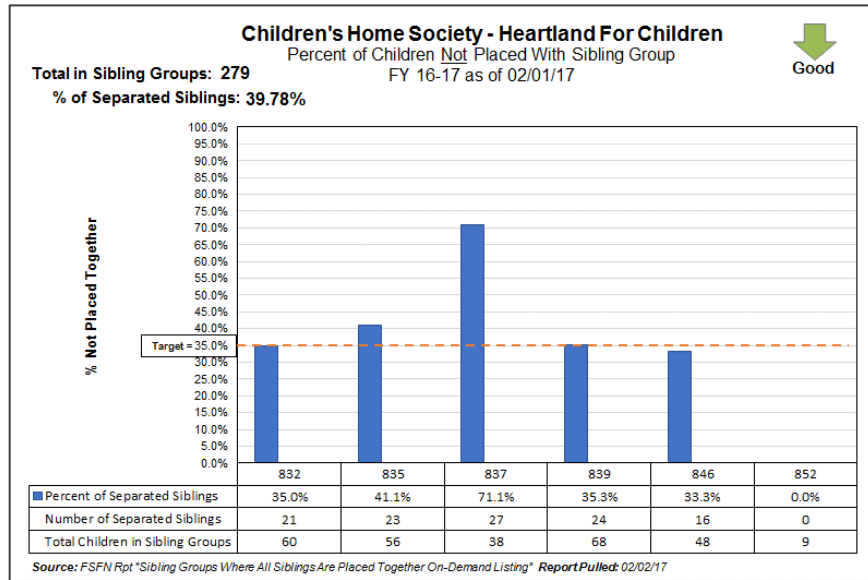
Scorecard Measure 12 - Separated Siblings ~ Snapshot-as-of: 01/31/17

FY 16-17 Target: 35.0%

Children in Sibling Groups: 869

Percent of Separated Siblings: 41.1%

Total Separated Siblings: 357



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days who are seen every 30 days.

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/17 - 01/31/17			
Agency	# of Children <u>Not</u> seen in 30 days	# of days missed / total days required	% of days child was seen
CHS	1	15703 / 15708	99.97%
DEV	2	14827 / 14829	99.99%
GCJFCS	1	13127 / 13130	99.98%
OHU	0	11892 / 11892	100.00%
Total	4	55549 / 55559	99.98%

**Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/05/17*

# of Children Not Seen, Month of Jan 2017	
# Not Seen	Agency
0	CHS
0	DEV
0	GCJFCS
0	OHU
0	CPI
0	Grand Total

Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 2/05/17

Senate Bill 1666 Monthly Reporting Requirements for CBC Lead Agencies	
Reporting Requirement	Location in this Document
Average Caseload of Case Managers	Page 20
Turnover Rate for Case Managers and Case Manager Supervisors for Previous 12 Months	Page 20
Percentage of Required Home Visits Completed	Page 4
Performance on Outcome Measures for Previous 12 Months	Page 2

Scorecard Measures 5 & 6 - Children Achieving Permanency

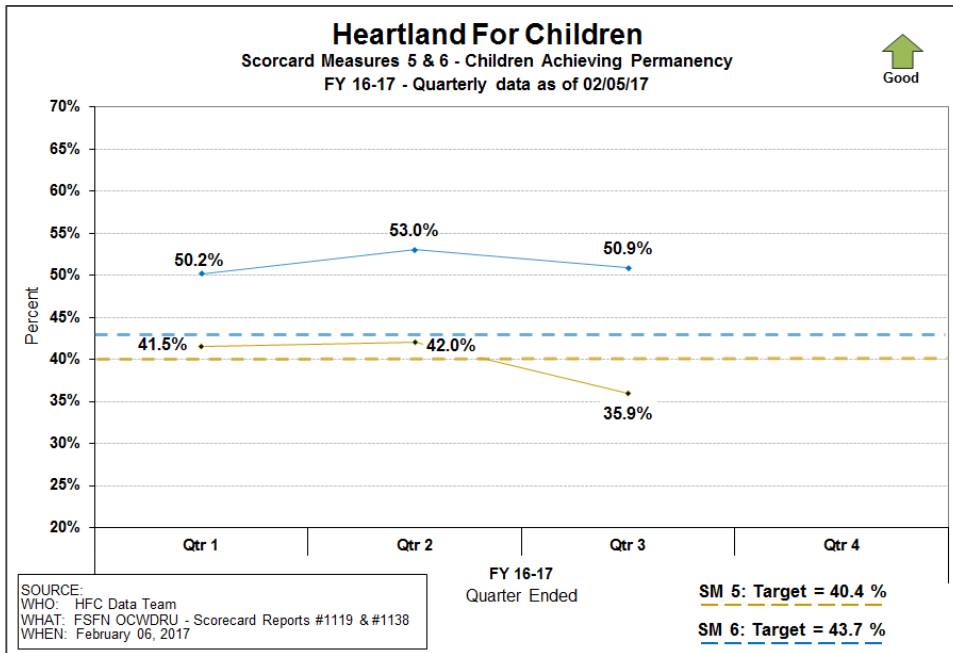
SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.4%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.7%**

Scorecard Measure #5 - 01/01/16 to 03/31/16 Children Achieving Permanency within 0-12 Mths FY 16-17 <u>Qtr 3</u> as of 02/05/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	21	74	28.4%
DEV	21	59	35.6%
GCJFCS	21	55	38.2%
OHU	12	21	57.1%
Total	75	209	35.9%

Scorecard Measure #6 - 04/01/16 to 03/31/17 Children Achieving Permanency within 12-24 Mths FY 16-17 <u>Qtr 3</u> as of 02/05/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	49	98	50.0%
DEV	10	49	20.4%
GCJFCS	55	82	67.1%
OHU	28	50	56.0%
HFC	142	279	50.9%

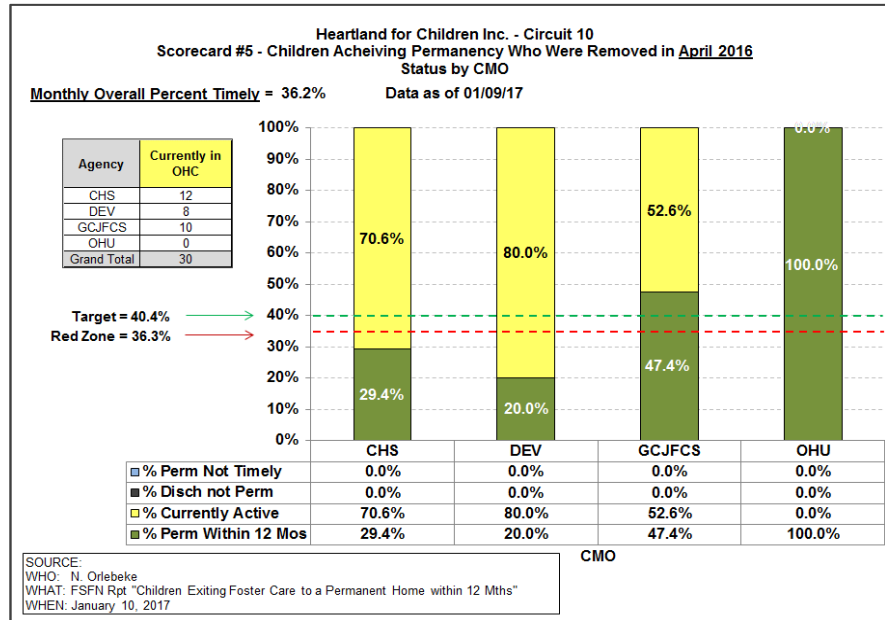
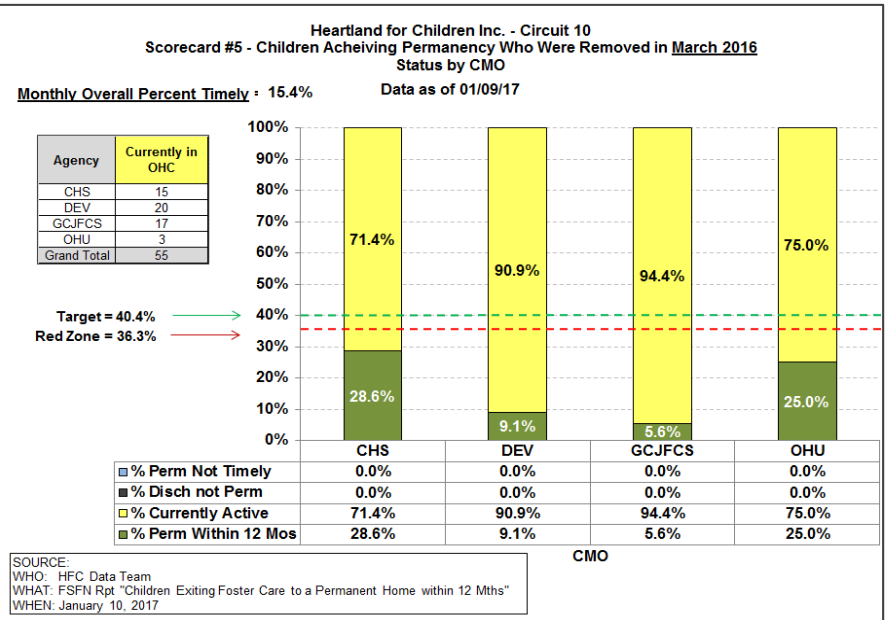
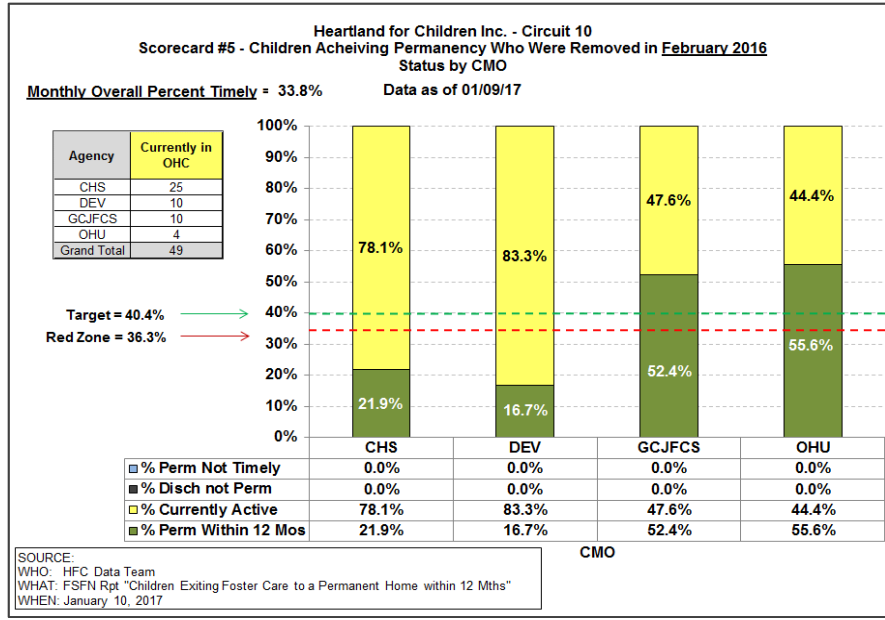
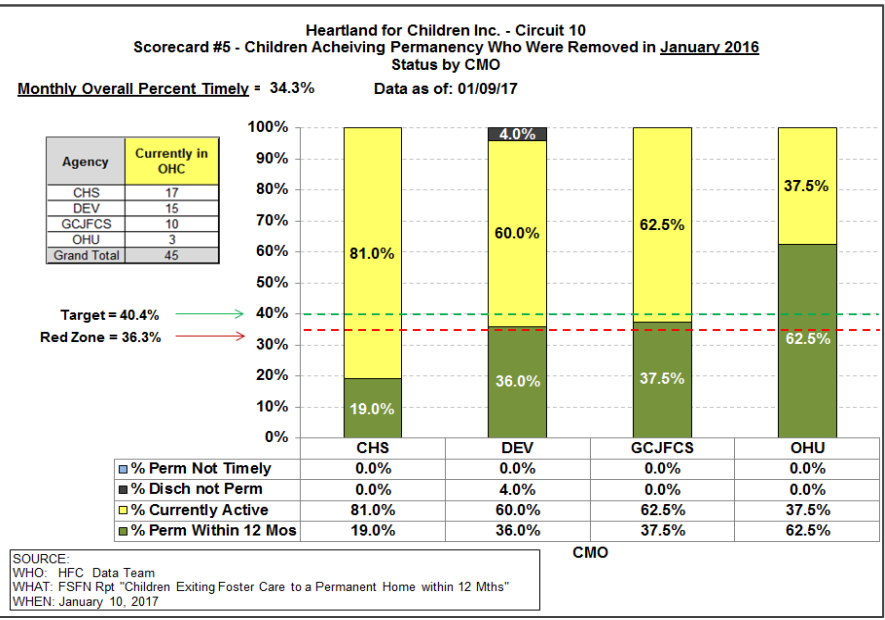
Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



Reunifications Entered into FSFN: Week of 01/30/17 thru 02/05/17					
Agency	Scorecard Measure #5			Scorecard Measure #6	
	Timely	Un-Timely	Total	Timely	Total
CHS	1	1	2	0	1
DEV	16	4	20	1	4
GCJFCS	1	6	7	3	6
OHU	1	0	1	0	0
Total	19	11	30	4	11

Scorecard Measure 5 – Children Achieving Permanency

Percent of Children Exiting Foster Care to a Permanent Home within 12 months - Children removed Jan 2016 – April 2016



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal

FY 16-17 Children Returning to Care					
February Removals as of 02/05/17					
Agency	Length of Reunification				Total
	Less than 1 yr	btw 1 - 2 yrs	btw 3 - 5 yrs	5 yrs +	
CHS	0	0	1	0	1
DEV	0	0	0	0	0
GCJFCS	0	0	0	0	0
OHU	3	0	0	0	3
Total	3	0	1	0	4

Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/30/17 - 02/05/17								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOS Range	P. Analytics Listing	P. Analytics Percent
1/25/2017	141846-CHSFL	6/8/2012	9/23/2014	27	28	btw 3 - 5 yrs	N	-
1/26/2017	142854-OHU-HIGHLANDS	2/3/2015	3/11/2016	13	10	< 1 yr	N	-
1/26/2017	142854-OHU-HIGHLANDS	2/3/2015	3/11/2016	13	10	< 1 yr	N	-
1/26/2017	142854-OHU-HIGHLANDS	2/3/2015	3/11/2016	13	10	< 1 yr	N	-

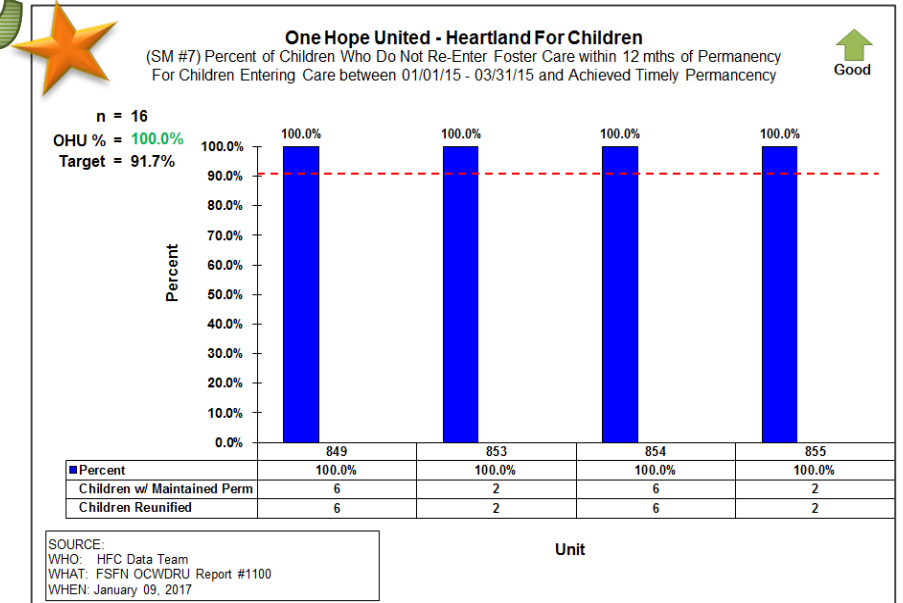
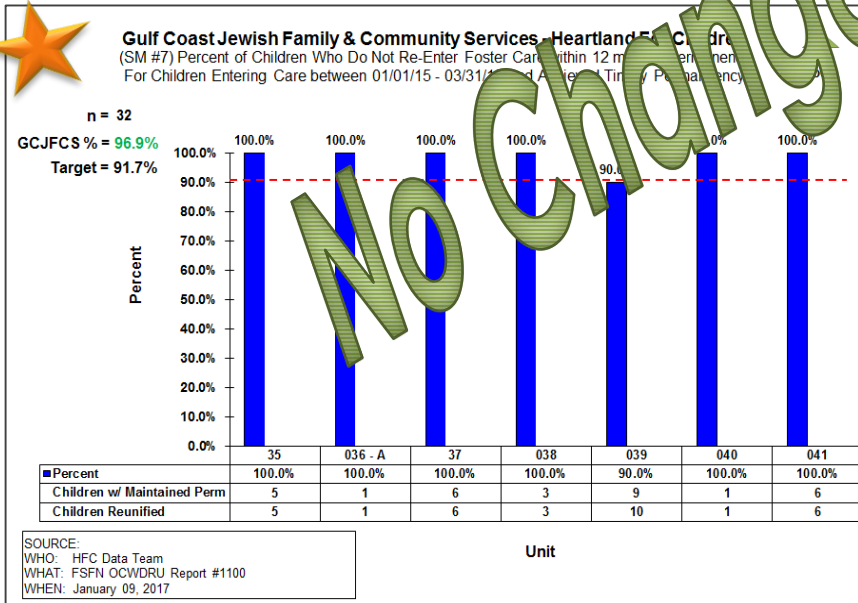
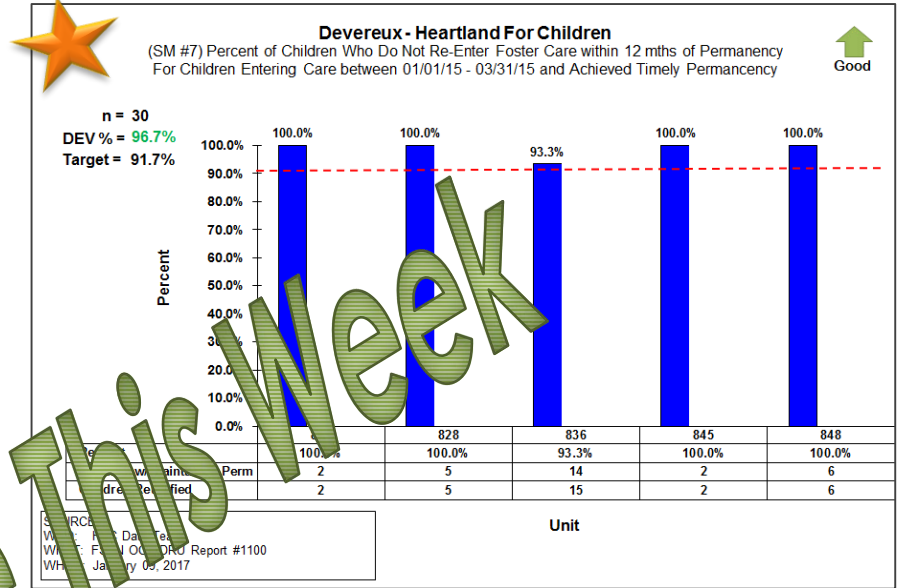
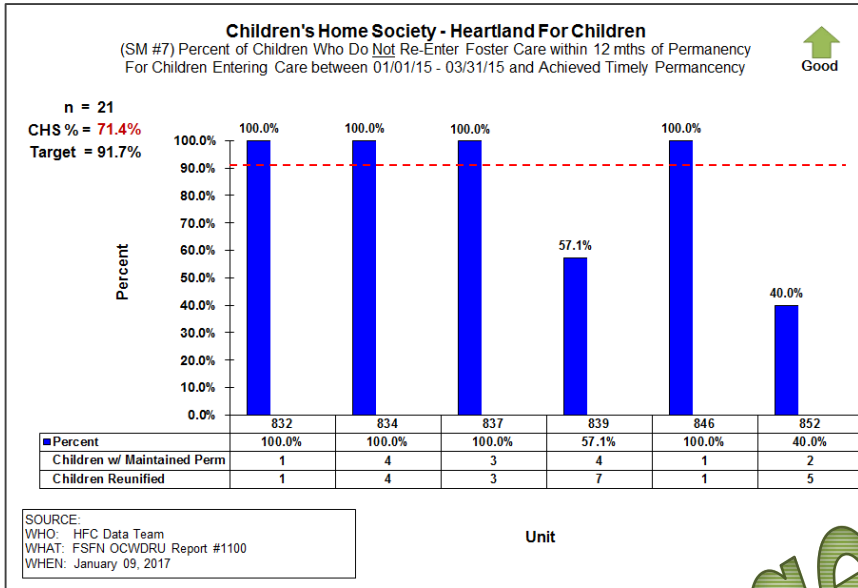
Source: FSFN Data Warehouse Ad Hoc Report, Report-as-of: 02/06/17

Scorecard Measure 7 – Children who do not return within 12 months of reunification – Target = 91.7%

FY 16-17 3rd Qtr. Performance: **91.9%**

Children who Maintained Permanency: **91**

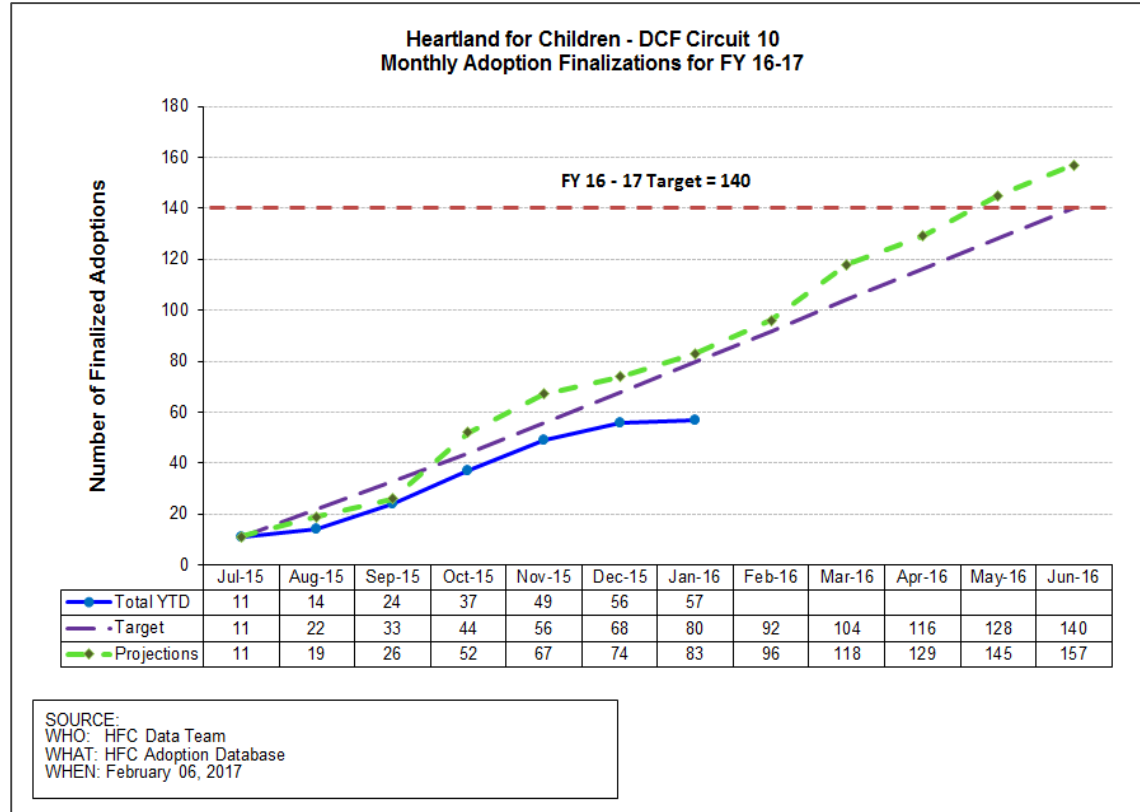
Children Entering Care between 01/01/15 – 03/31/15 and Achieved Timely Permanency: **99**



No Change This Week

Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



All CMOs On Pace For Year

75% of Target Met by March 2017

Packets Must Be Submitted By February 15, 2017

FY 16-17 Upcoming Finalization Dates

February 08, 2017

February 15, 2017

Percent of Adoptions Finalized Within 24 Months of Removal

Target is 36.6%

TPR Database shows: 33.3%

Manually Reported Adoption Data for FY 16-17 through February 06, 2017:

Adoption Finalizations Credited to HFC Fiscal YTD 16-17																													
CMO	Number of Adoptions Finalized																								Total				
	Jul-2016		Aug-2016		Sep-2016		Oct-2016		Nov-2016		Dec-2016		Jan-2017		Feb-2017		Mar-2017		Apr-2017		May-2017		Jun-2017		CBC Credit	% w/in 24 Mos	CMO Target	% of Target Met	
	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual	Proj	Actual					
CHS	7	7	0	0	0	0	3	1	5	2	5	5	0	0	5	0	7	0	3	0	9	0	7	0	15	40.0%	44	34.1%	
DEV	0	0	5	0	3	3	4	3	4	0	2	2	1	1	2	0	9	0	3	0	3	0	2	0	9	11.1%	32	28.1%	
GCJFCS	4	4	2	3	2	3	4	3	3	3	0	0	4	0	4	0	4	0	4	0	4	0	3	0	16	37.5%	39	41.0%	
OHU	0	0	1	0	2	4	15	6	3	7	0	0	4	0	2	0	2	0	1	0	0	0	0	0	17	35.3%	25	68.0%	
Total	11	11	8	3	7	10	26	13	15	12	7	7	9	1	13	0	22	0	11	0	16	0	12	0	57	33.3%	140	40.7%	
Source: HFC TPR Database																													
YTD Projections	11		19		26		52		67		74		83		96		118		129		145		157						

Foster Home Profile



Devereux

Inspiring hope. Empowering lives. For 100 years

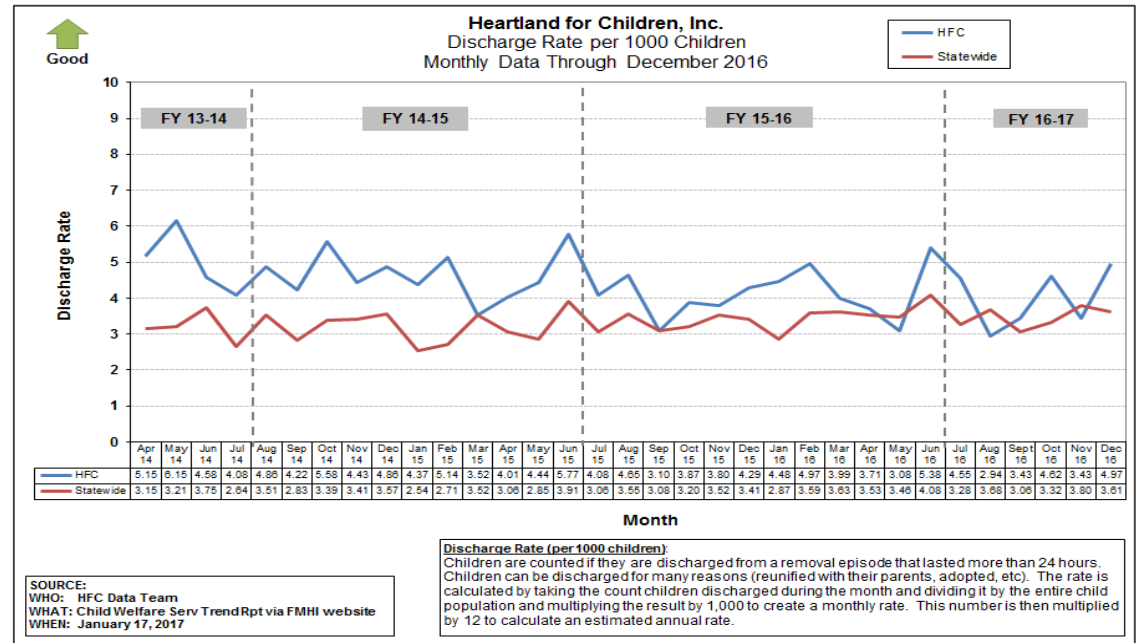
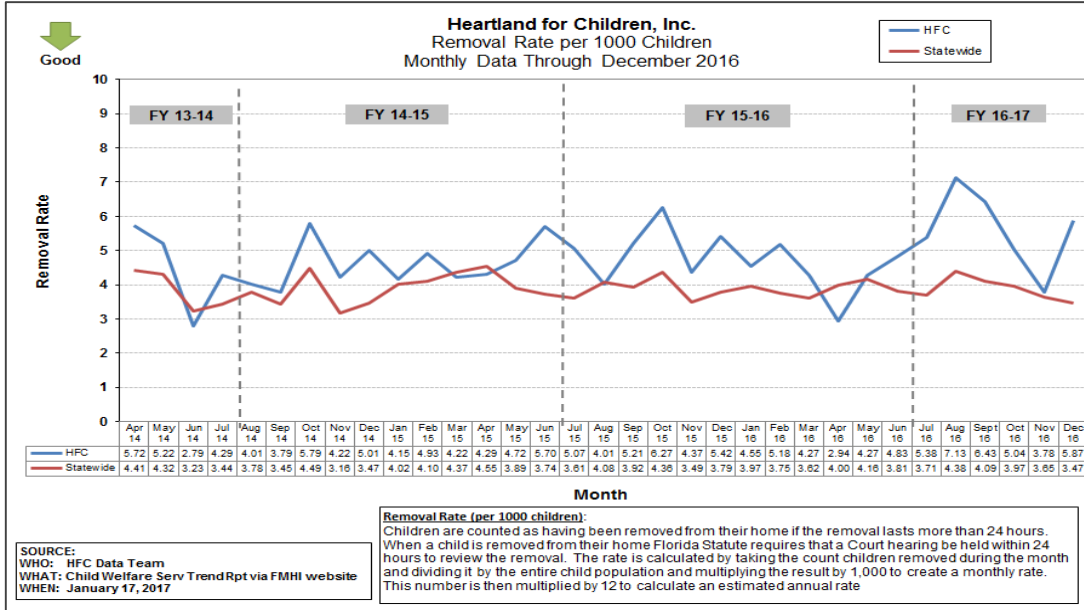


GAP

Guardians as Parents

Removal and Discharge Rates

Monthly Removal and Discharge Rates (per 1,000 Children) as of December 2016

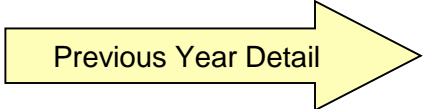


Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2016-17 as of February 05, 2017

CLS WEEKLY SHELTER REPORT - FY 2016-2017													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16/17 Totals
# Of Shelter Hearings													
Polk	35	47	56	44	29	48	24	6	0	0	0	0	289
Highlands	1	3	4	10	2	5	3	0	0	0	0	0	28
Hardee	3	2	1	1	1	3	1	0	0	0	0	0	12
Total	39	52	61	55	32	56	28	6	0	0	0	0	329
# Children Removed													
Polk	64	93	93	73	50	86	39	10	0	0	0	0	508
Highlands	4	10	7	9	4	9	5	0	0	0	0	0	48
Hardee	7	5	1	2	2	5	2	0	0	0	0	0	24
Total	75	108	101	84	56	100	46	10	0	0	0	0	580
Total Children Denied Shelter													
Polk	0	0	0	0	0	0	0	0	0	0	0	0	0
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0	0	0
# Children Placed with Relative													
Polk	36	59	51	41	21	66	25	7	0	0	0	0	306
Highlands	4	2	5	5	0	3	4	0	0	0	0	0	23
Hardee	1	3	0	2	2	5	2	0	0	0	0	0	15
Total	41	64	56	48	23	74	31	7	0	0	0	0	344
# Children Placed with Non Relative													
Polk	5	13	19	13	13	9	3	0	0	0	0	0	75
Highlands	0	0	2	0	4	1	1	0	0	0	0	0	8
Hardee	5	0	1	0	0	0	0	0	0	0	0	0	6
Total	10	13	22	13	17	10	4	0	0	0	0	0	89
# Children Placed in Foster Care													
Polk	23	21	23	19	16	11	11	3	0	0	0	0	127
Highlands	0	8	0	4	0	5	0	0	0	0	0	0	17
Hardee	1	2	0	0	0	0	0	0	0	0	0	0	3
Total	24	31	23	23	16	16	11	3	0	0	0	0	147

Shelter Count for the Week of Jan 31 - Feb 06, 2017			
	Polk	Highlands	Hardee
Shelters	6	0	0
Children Removed	10	0	0
Placed in Foster Care	3	0	0
Placed w/ a Relative	7	0	0
Placed w/a Non-Rel	0	0	0



% of Children Sheltered Placed in Foster Care							
Data as of 02/05/17							
Month	10-11	11-12	12-13	13-14	14-15	15-16	16-17
Jul	17.0%	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%
Aug	24.7%	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%
Sep	30.2%	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%
Oct	31.6%	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%
Nov	42.9%	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%
Dec	38.8%	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%
Jan	34.4%	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%
Feb	27.8%	27.3%	42.2%	47.6%	39.4%	17.6%	30.0%
Mar	29.8%	47.6%	36.1%	47.4%	39.0%	30.0%	
Apr	45.6%	30.6%	30.3%	43.9%	24.1%	29.7%	
May	32.0%	41.2%	27.3%	28.8%	27.5%	56.3%	
Jun	29.3%	27.2%	19.0%	31.3%	33.3%	41.0%	
FY Total	32.0%	38.0%	34.3%	37.7%	34.7%	30.1%	

CLS WEEKLY SHELTER REPORT - FY 2016-2017																		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	15/16 Totals	14/15 Totals	13/14 Totals	12/13 Totals	11/12 Totals	10/11 Totals
# Of Shelter Hearings																		
Polk	38	25	30	39	32	37	27	29	30	23	39	21	370	329	330	283	385	403
Highlands	0	3	2	2	2	4	1	2	1	2	1	8	8	28	48	17	29	47
Hardee	4	0	0	0	1	0	1	2	1	0	0	0	9	19	11	12	16	18
Total	42	28	32	41	35	41	29	33	32	25	40	29	407	396	358	315	448	477
# Children Removed																		
Polk	67	45	68	70	48	74	49	61	57	35	63	43	680	582	578	494	643	665
Highlands	0	5	2	5	2	6	2	2	2	2	1	18	47	84	27	46	84	81
Hardee	5	0	0	0	2	0	1	5	1	0	0	0	14	35	18	20	26	29
Total	72	50	70	75	52	80	52	68	60	37	64	61	741	701	623	560	753	775
Total Children Denied Shelter																		
Polk	0	0	0	0	3	0	0	0	0	0	0	0	3	0	1	8	5	6
Highlands	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1
Hardee	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	3	0	0	0	0	0	0	0	3	1	1	8	5	7
# Children Placed with Relative																		
Polk	35	28	44	33	29	54	26	45	29	18	21	21	383	319	296	280	357	401
Highlands	0	5	1	2	1	2	2	1	2	2	0	13	31	50	24	22	40	34
Hardee	4	0	0	0	2	0	1	2	1	0	0	0	10	17	13	16	15	21
Total	39	33	45	35	32	56	29	48	32	20	21	34	424	386	333	318	412	456
# Children Placed with Non Relative																		
Polk	8	0	5	18	10	7	12	5	10	6	7	0	88	54	52	46	39	57
Highlands	0	0	1	0	0	0	0	0	0	0	0	2	3	7	1	4	14	13
Hardee	0	0	0	0	0	0	3	0	0	0	0	0	3	11	4	0	2	1
Total	8	0	6	18	10	7	12	8	10	6	7	2	94	72	57	50	55	71
# Children Placed in Foster Care																		
Polk	24	17	19	19	9	13	11	11	18	11	35	22	209	209	230	169	247	207
Highlands	0	0	0	3	1	4	0	1	0	0	1	3	13	27	2	19	30	34
Hardee	1	0	0	0	0	0	0	0	0	0	0	0	1	7	3	4	9	7
Total	25	17	19	22	10	17	11	12	18	11	36	25	223	243	235	192	286	248

Case Transfer Staffing Data

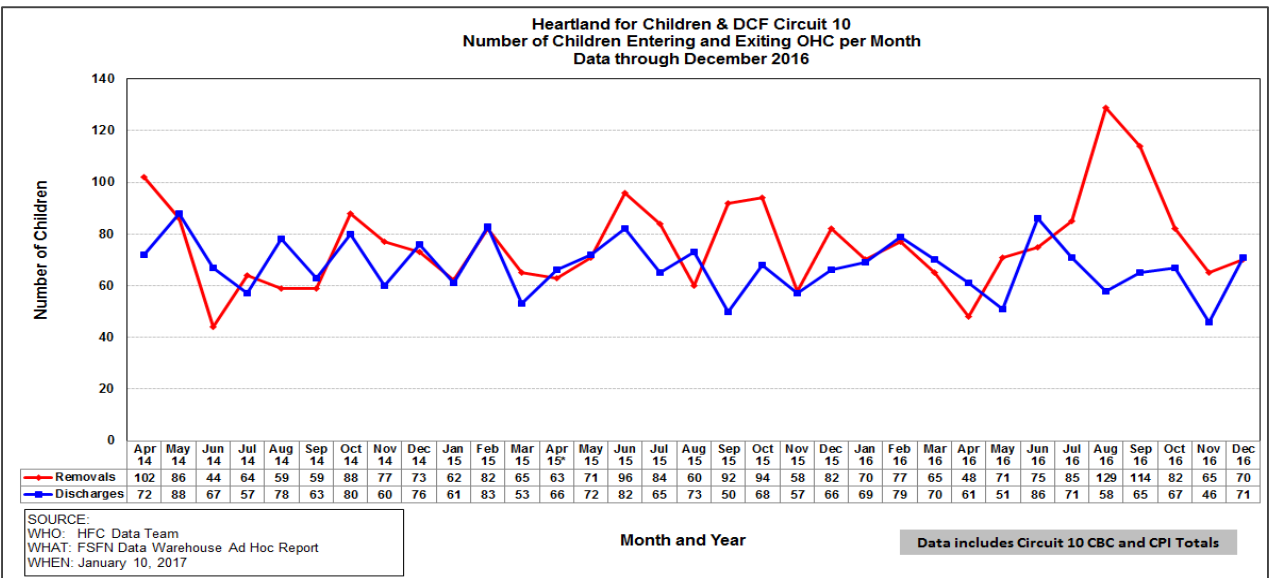
Case Transfer Data For Fiscal Year July 1, 2016 – June 30, 2017 - Data as of 02/06/2017

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Number of Children															
CHS	37	49	35	54	40	24	43	2	0	0	0	0	284	391	259
Devereux	25	75	41	26	42	35	34	1	0	0	0	0	279	403	251
GCCC	31	49	49	43	35	34	40	6	0	0	0	0	287	388	253
One Hope	65	65	36	38	58	37	43	4	0	0	0	0	346	358	460
Total	158	238	161	161	175	130	160	13	0	0	0	0	1196	1540	1223
Out of Home Care															
CHS	23	24	22	39	21	9	25	2	0	0	0	0	165	230	176
Devereux	6	40	22	19	29	20	19	1	0	0	0	0	156	218	165
GCCC	15	39	24	34	22	23	20	6	0	0	0	0	183	235	175
One Hope	18	14	13	7	10	6	13	0	0	0	0	0	81	71	130
Total	62	117	81	99	82	58	77	9	0	0	0	0	585	754	646
In - Home Judicial															
CHS	1	2	0	2	5	2	3	0	0	0	0	0	15	30	41
Devereux	2	2	0	0	3	0	2	0	0	0	0	0	9	37	23
GCCC	3	0	0	0	3	2	2	0	0	0	0	0	10	11	12
One Hope	0	2	0	1	0	0	8	0	0	0	0	0	11	8	19
Total	6	6	0	3	11	4	15	0	0	0	0	0	45	86	95

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	16-17 Totals	15-16 Totals	14-15 Totals
Non-Judicial In - Home Services															
CHS	13	15	9	12	14	11	8	0	0	0	0	0	82	83	13
Devereux	17	22	18	5	8	9	8	0	0	0	0	0	87	82	16
GCCC	12	10	23	8	9	7	18	0	0	0	0	0	87	89	44
One Hope	14	7	8	6	10	0	0	0	0	0	0	0	45	52	23
Total	56	54	58	31	41	27	34	0	0	0	0	0	301	306	96
OCS / ICPC Courtesy Supervision															
CHS	0	0	1	0	0	0	0	0	0	0	0	0	1	28	0
Devereux	0	2	0	0	0	0	0	0	0	0	0	0	2	40	1
GCCC	0	0	1	0	0	0	0	0	0	0	0	0	1	29	0
One Hope	30	42	14	24	38	29	22	4	0	0	0	0	203	217	277
Total	30	44	16	24	38	29	22	4	0	0	0	0	207	314	278
Reinstatement of Protective Services Supervision (Notice of Hearings)															
CHS	0	5	1	0	0	0	5	0	0	0	0	0	11	7	9
Devereux	0	7	0	0	2	3	3	0	0	0	0	0	15	16	17
GCCC	1	0	1	0	1	0	0	0	0	0	0	0	3	9	14
One Hope	3	0	1	0	0	0	0	0	0	0	0	0	4	9	10
Total	4	12	3	0	3	3	8	0	0	0	0	0	33	41	50

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





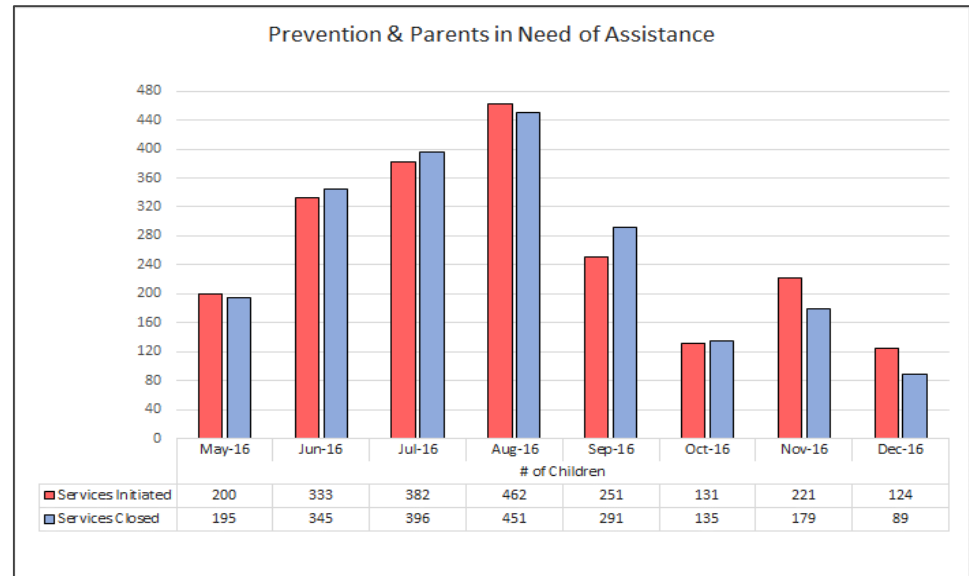
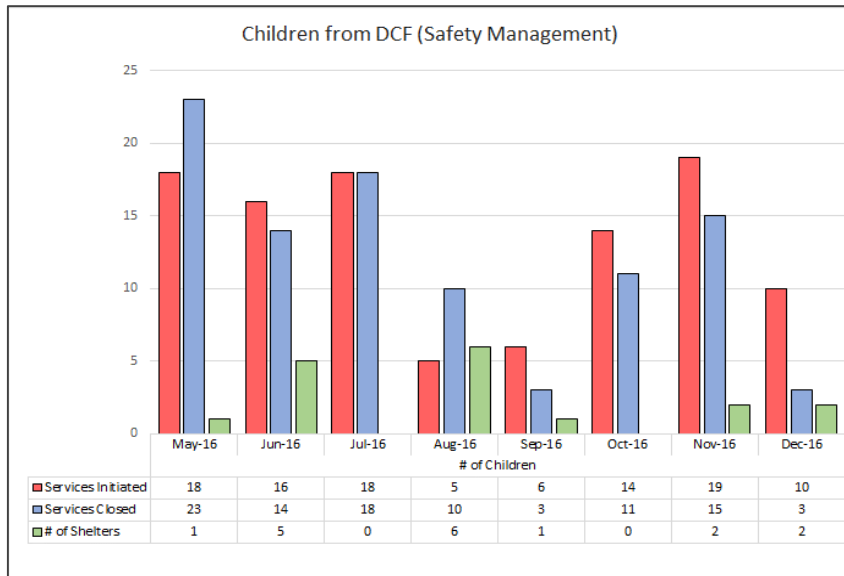
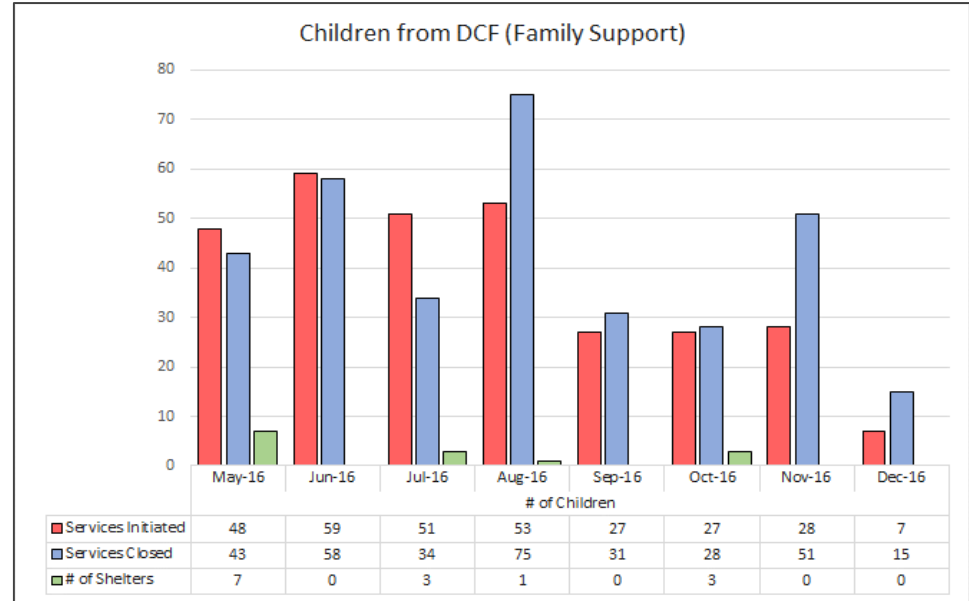
Neighbor to Family – Weekly & Monthly Census

Number of Children Served, Breakdown by Referral Type

Neighbor To Family - Weekly Census Numbers

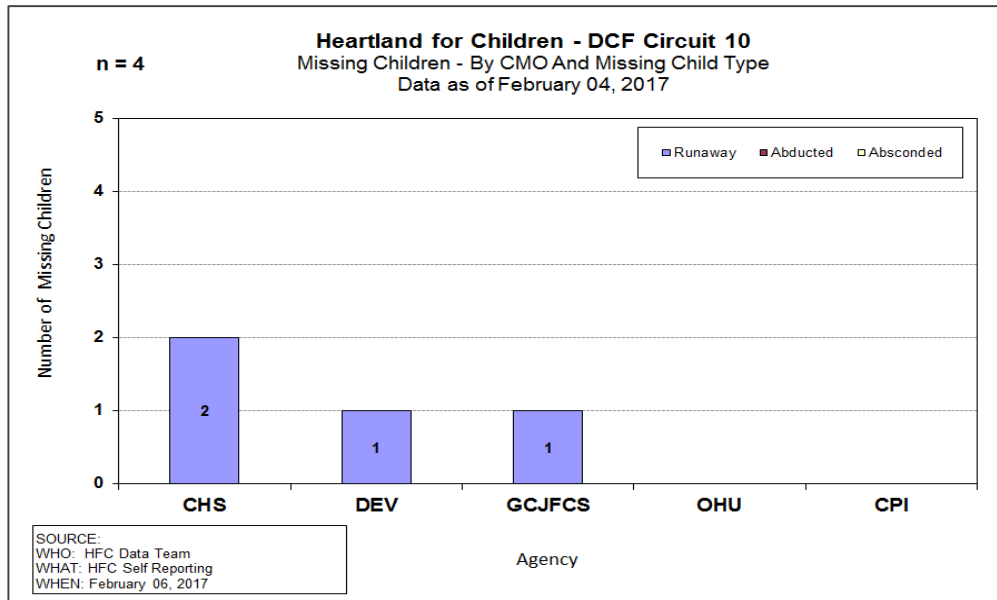
Weekly Data 01/30/17 through 02/05/17

Referral Type	Number of Families	Number of Children	Number Opened	Number Closed	Number Screened	Children Sheltered
CPI - Safety Management	3	8	1	2	0	0
CPI - Family Support Services	35	98	2	1	6	0
Specialized - Family Support Services	11	24	2	0	1	0
Prevention - Community Referral	28	76	2	7		
Special Conditions Report	3	5	1	0		
Nurturing Parent	26	51	0	0		



Missing Children

Number of Missing Youth as of Reporting Date

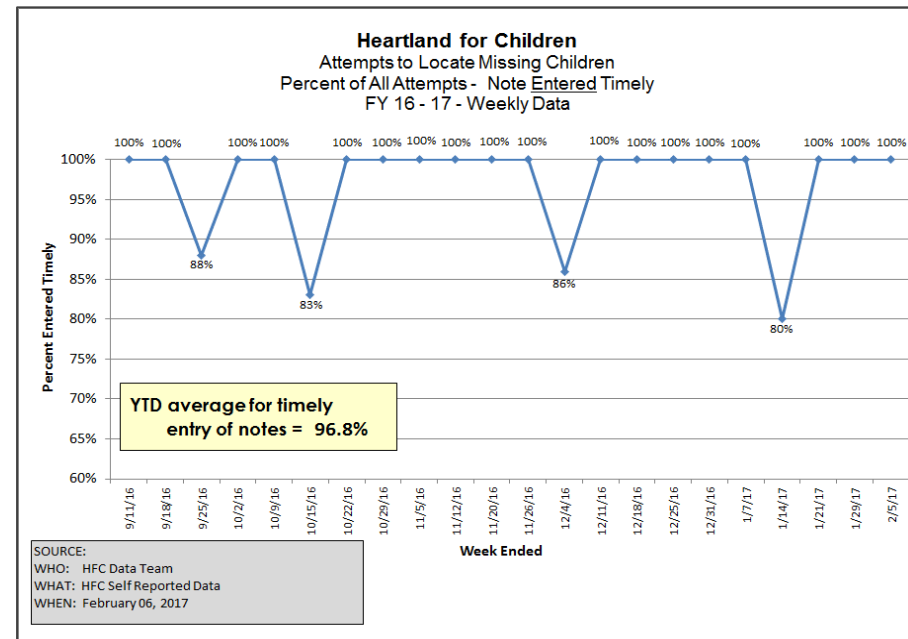
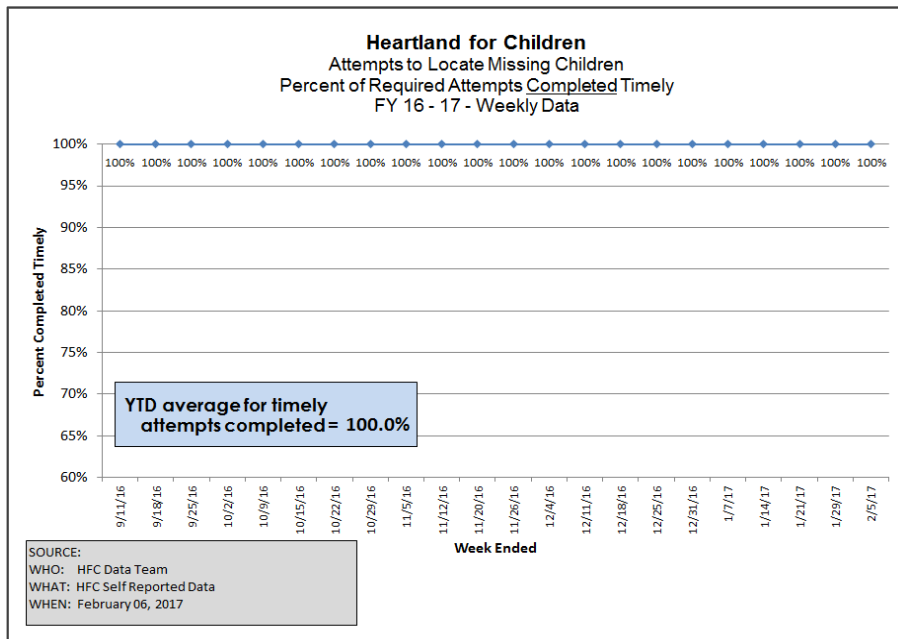


Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End Sept 2015	7	3	2	2	0	0	28	32		100%	0	
M/End Oct 2015	5	3	2	0	0	0	32	34		97%	1	
M/End Nov 2015	4	3	0	0	0	1	19	20		95%	1	
M/End Dec 2015	3	2	1	0	0	0	14	14		79%	3	
M/End Jan 2016	3	2	1	0	0	0	22	17		95%	1	
M/End Feb 2016	2	1	2	0	0	0	47	53		89%	5	
M/End Mar 2016	5	3	1	1	0	0	39	36		95%	0	
M/End Apr 2016	6	3	2	1	0	0	42	52		98%	1	
M/End May 2016	3	2	1	0	0	0	24	19		100%	0	
M/End June 2016	3	2	1	0	0	0	29	29		97%	1	
M/End July 2016	3	1	1	1	0	0	19	21		95%	1	
M/End Aug 2016	4	1	1	1	0	1	15	13		100%	0	
M/End Sept 2016	7	3	2	2	0	0	17	16		94%	0	
M/End Oct 2016	6	2	2	2	0	0	19	19		89%	2	
M/End Nov 2016	7	3	1	3	0	0	21	23		100%	0	
M/End Dec 2016	5	3	2	0	0	0	19	22		100%	0	
M/End Jan 2017	3	1	1	1	0	0	25	25		100%	0	
2/5/2017	4	2	2	2	0	0	7	8	100%	100%	0	

Missing Children – Attempts to Locate

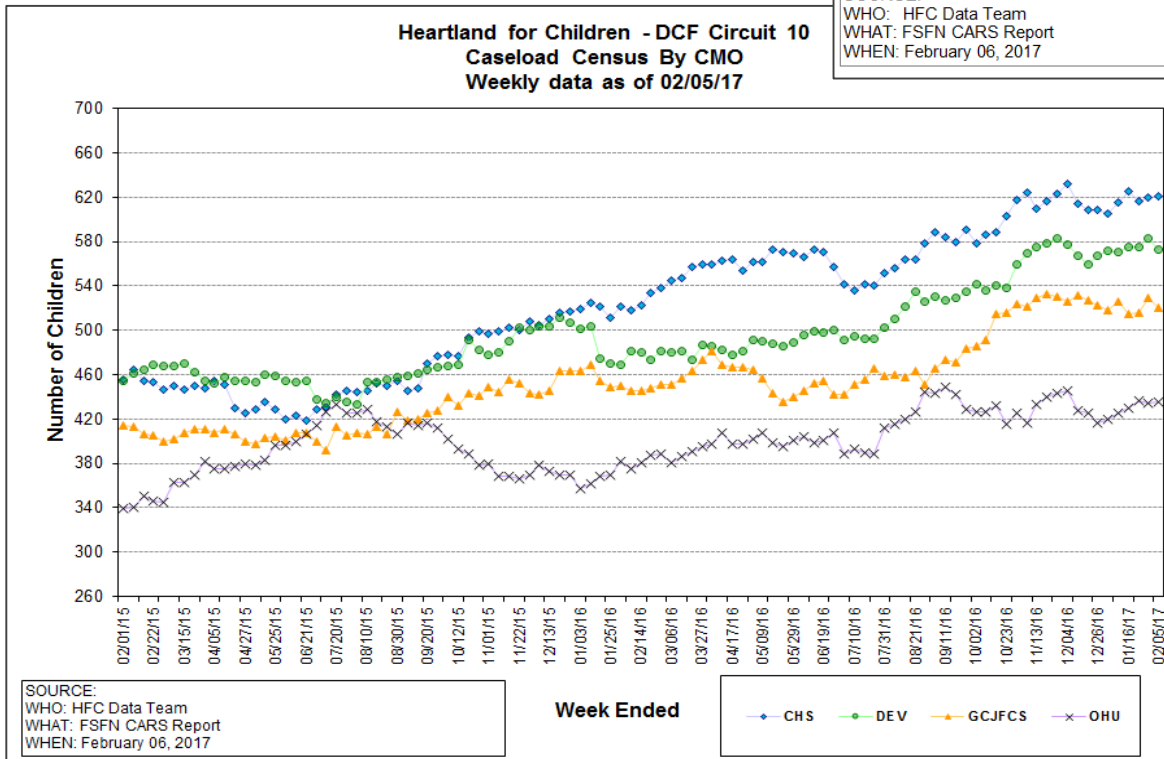
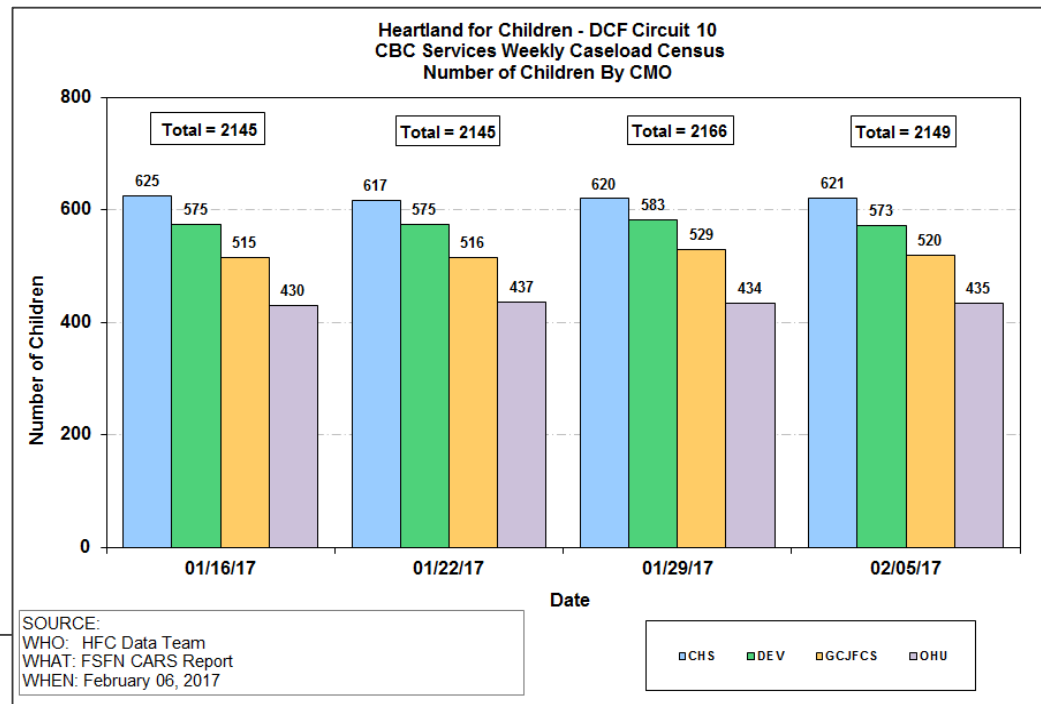
HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 01/29/2017 through 02/04/2017								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	2	2	2	100%	2	0	2	100%
DEV	1	1	1	100%	1	1	2	100%
GCJFCS	1	1	1	100%	1	0	1	100%
OHU	0	0	0	-	0	0	0	-
PI	0	0	0	-	0	0	0	-
Total	4	4	4	100%	4	1	5	100%



Caseload Census Information

CBC Services Weekly Caseloads By CMO



Caseload Census by Case Manager and Organization
Data as of 02/05/2017

Caseload of 1-5 Children		
CMO	Case Workers	# Children
CHS	Camargo, Camila	5
DEV	Novembre, Eugenie	5
OHU	Meinke, Danielle	5
DEV	Young, Vanessa	4
CHS	Lott, Carmen	3
GCJFCS	Sangster, Kathleen	3
OHU	Werley, Gail	3
OHU	Huffman, Jackie	3
DEV	Pierre-Charles, Welda	2
DEV	King, Aneka	2
GCJFCS	Helmick, Kimberly	1
OHU	Rivera, Evangelina	1

Caseload of 6-15 Children		
CMO	Case Worker	# Children
DEV	Collins, Sara	15
OHU	Fay, Ashley	15
DEV	Herrera, Arline	14
DEV	Andrews, Kaitlynn	14
OHU	Land, Amanda	14
OHU	Garza, Krystal	14
CHS	Bjorklund, Kaitlyn	13
GCJFCS	Butterfield, Samantha	13
GCJFCS	Hays, Brenda	12
OHU	Sherwood, Drake	12
DEV	Gilberry, Yolanda	11
OHU	Harkins, Brandon	11
CHS	Mills, Clyatt	10
DEV	Stoudemire, Ledesha	9
DEV	Bowker, Cynthia	9
CHS	Rutledge, Jaucady	8
DEV	Pierrissaint, Walner	8
DEV	Rossy-Arroyo, Sheila	8
OHU	Freeman, Bonita	8
OHU	Pulsifer, Angela	7
OHU	Graham, Chelsie	6

Caseload of 16-24 Children		
CMO	Case Worker	# Children
CHS	Raines, Todd	24
CHS	Augustin, Santacla	24
GCJFCS	Davis, Tiffany	24
GCJFCS	Henry, Daunya	24
CHS	Cruz, Gina	23
CHS	Hiers, Katherine	23
DEV	Daniels, Audrey	23
GCJFCS	Velez, Jose	23
GCJFCS	Allphin, Cris	23
OHU	Garver, Bruce	23
CHS	Huggins, Ebonye	22
CHS	Duey, Deborah	22
GCJFCS	Ottesen, Jesse	22
OHU	Distler, Rebecca	22
OHU	Gay, Tony	22
CHS	Dankowski, Jennifer	21
CHS	Wilson, Anna	21
CHS	Ervin, Chuana	21
GCJFCS	Edwards, Sara	21
GCJFCS	Bennett, Hannah	21
OHU	Simmons, Shannon	20
CHS	Larson, Brianna	19
OHU	Colladay, Diana	19
OHU	Cleveland, Tammy	19
OHU	Sipos, Barbara	19
CHS	Parrish, Elizabeth	18
CHS	Sackett, Brandi	18
CHS	Wilson, Hellanor	18
CHS	Friday, Michelle	18
OHU	Frazier, Ernestine	18
OHU	Fleurival, Marie	17
CHS	Nettles, Markisha	16
DEV	Brown, Candace	16
GCJFCS	Coleman, Christopher	16

Caseload of 25-29 Children		
CMO	Case Worker	# Children
GCJFCS	Zomphier, Marcus	28
OHU	Howard, Arlina	28
CHS	Wilson, Lauren	27
DEV	Pressley, Dante	27
DEV	Hollo, Kaitlin	27
GCJFCS	Williams, Medericka	27
GCJFCS	Tucker, Theron	27
GCJFCS	Dolan, Don	27
GCJFCS	Perry, Lazozia	26
GCJFCS	Yates, Michelle	26
GCJFCS	Dalmas, Spencena	26
OHU	Wynn, Christina	26
CHS	Saitta, Alexis	25
GCJFCS	Gorman, Felton	25
GCJFCS	Deleon, Hilda	25
GCJFCS	Montoya, Maria	25
GCJFCS	Sirard, Jodi	25

Caseload of 30+ Children		
CMO	Case Worker	# Children
DEV	Riley, Tinisha	38
DEV	Moffitt, Sarah	38
OHU	Gonzalez, Jesus	38
DEV	Collins, Montel	36
DEV	Gadson, Berlendah	35
DEV	Parker, Christopher	35
DEV	Bartle, Julie	35
DEV	Butler, Kiara	35
CHS	Washington, Chastity	34
DEV	Jenkins, Phoenix	34
OHU	Pittard, Deangelo	34
CHS	Goderich, Kristina	33
CHS	Dehaney, Shanice	33
DEV	Escalera, Karina	32
CHS	Ware, Christina	31
CHS	Blake, Shakimah	31
DEV	Curtis, Stephanie	31
OHU	Mattison-Reid, Sharon	31
CHS	Simmons, Vereuch	30
CHS	Washington, Woodrica	30
DEV	Galvis, Katherine	30
GCJFCS	Mcgough, Charity	30

CMO Unit Supervisor

■ CHS	■ DEV	■ GCJFCS	■ OHU
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Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/05/2017

Count of Case Managers With Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	3	15	2	7	28	22.2
DEV	2	8	2	2	11	25	22.9
GCJFCS	2	2	8	11	1	24	21.7
OHU	3	8	9	2	3	25	17.4
# of Case Managers	8	21	34	17	22	102	21.1

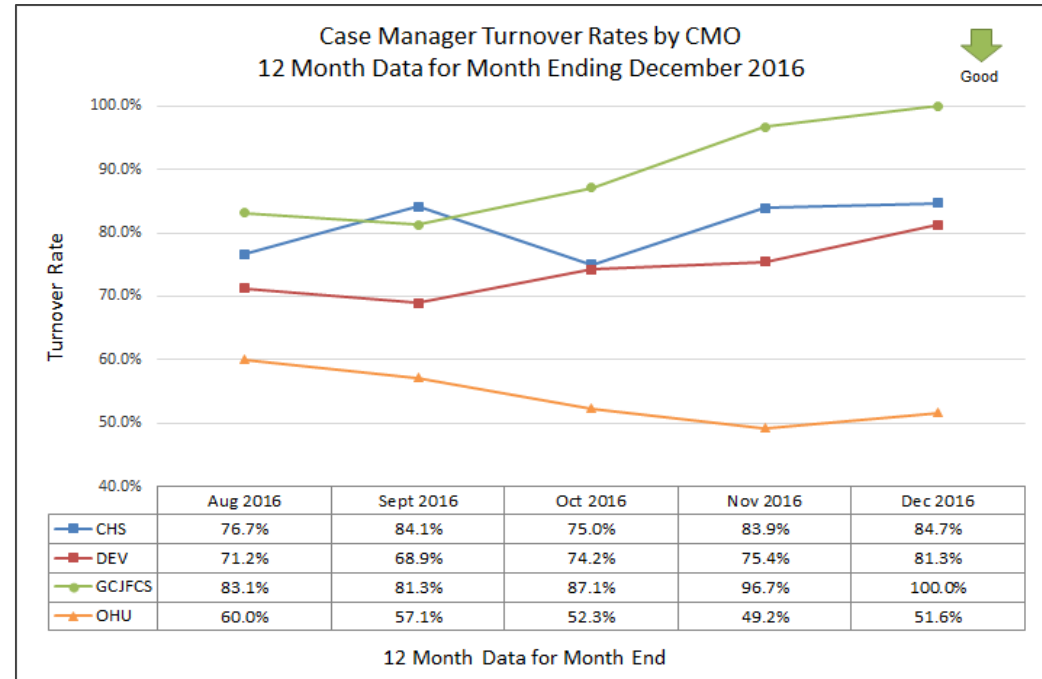
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
Data as of 02/05/2017			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	28	4	14.3%
DEV	25	10	40.0%
GCJFCS	24	4	16.7%
OHU	25	11	44.0%
HFC	102	29	28.4%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended December 2016		
CMO	Case Manager	Case Manager Supervisor
CHS	84.7%	25.0%
DEV	81.3%	40.0%
GCJFCS	100.0%	12.5%
OHU	51.6%	40.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contact Required and Completed December 2016

AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	240	176	73.3%	149	69	46.3%	59.8%
DEV	200	150	75.0%	99	30	30.3%	52.7%
GCCFCS	225	162	72.0%	155	75	48.4%	60.2% ★
OHU	74	65	87.8%	39	27	69.2%	78.5% ★
TOTAL	739	553	74.8%	442	201	45.5%	60.2%

Source: FSN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 01/08/16

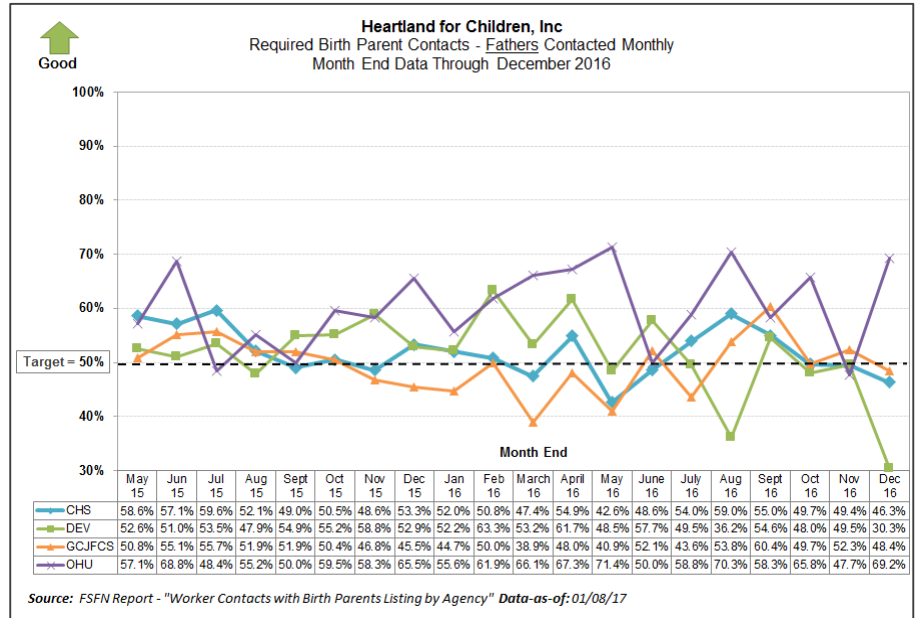
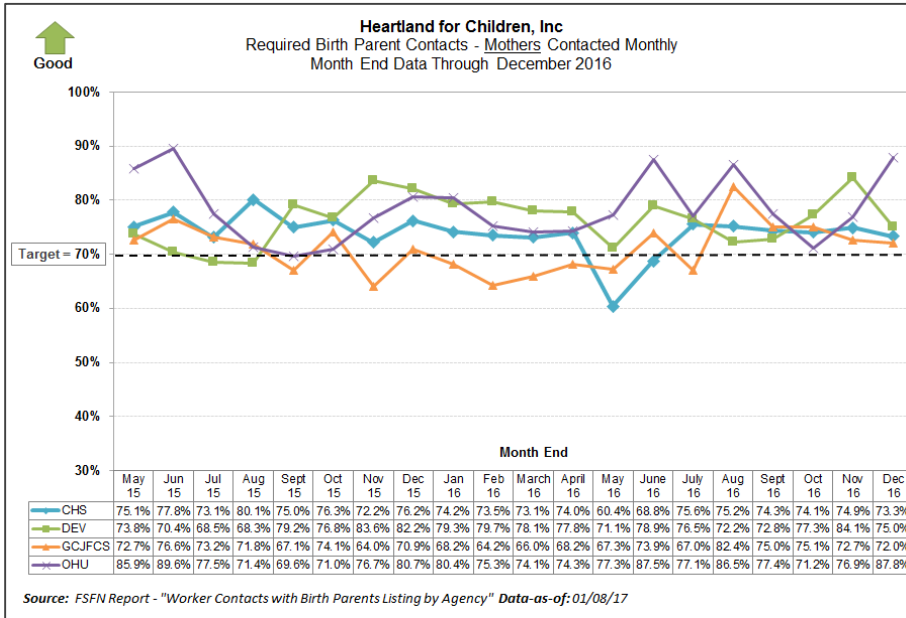
Birth Parent Contacts made in the month of January 2017 by CMO

FSFN Data as of 02/05/17

AGENCY	Mom % Completed	Dad % Completed
CHS	72.87%	54.29%
DEV	72.43%	48.96%
GCFCS	78.22%	51.02%
OHU	81.25%	56.41%
HFC	75.31%	52.13%

Green = 70% or higher Mom / 50% or higher Dad
Yellow = 63%-69% Mom / 45%-49% Dad
Red = < 63% Mom / < 45% Dad

Source: Mindshare Mother / Father Contacts Dashboard



Healthcare Information

Data Entered Into FSFN for Children in Out of Home Care

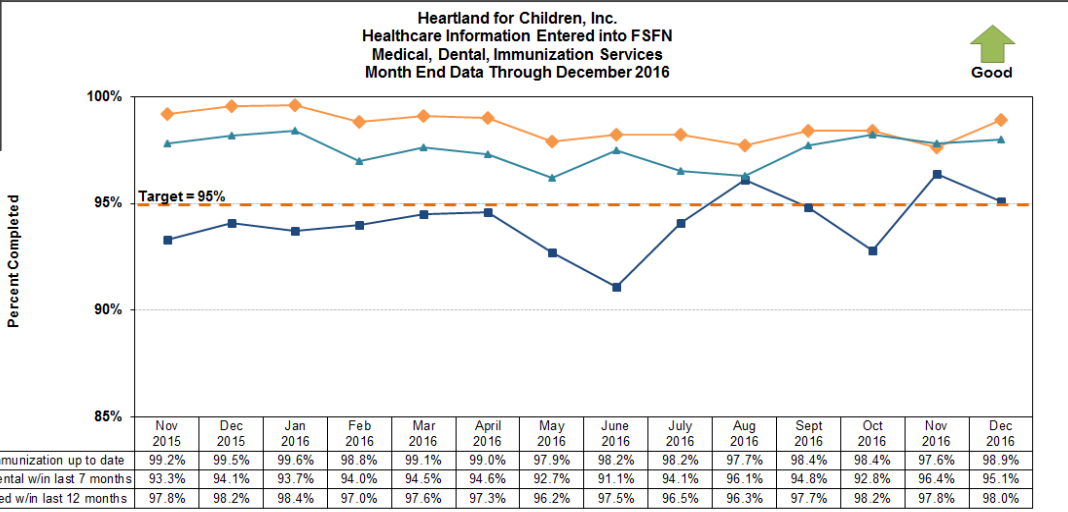
Heartland for Children, Inc. Health Information in FSFN for Children in OHC as of 02/05/17						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	406	99.8%	97.8%	93.7%	99.0%	96.8%
DEV	327	99.7%	97.9%	91.9%	95.4%	95.0%
GCJFCS	371	100.0%	95.7%	94.0%	97.8%	95.8%
OHU	143	99.3%	94.4%	91.1%	99.3%	94.9%
HFC	1247	99.8%	96.8%	93.0%	97.8%	95.9%

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care - Daily Listing - OCWDRU"

Health Information in FSFN as of 02/05/17				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	1	9	16	4
DEV	1	7	14	15
GCJFCS	0	16	14	8
OHU	1	8	8	1
Total	3	40	52	28

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 12/31/16						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	807	100.0%	99.4%	96.0%	99.0%	98.1%
Families First Network	1350	98.5%	85.0%	75.9%	91.0%	84.0%
Community Partnership for Children	1144	99.7%	89.5%	70.9%	95.7%	85.4%
Family Integrity Program	214	99.5%	87.4%	71.8%	87.9%	82.3%
Family Support Services of North Fla	874	99.5%	96.8%	95.3%	95.6%	95.9%
Kids First of Florida, Inc.	248	100.0%	96.0%	91.8%	96.4%	94.7%
Partnership for Strong Families	854	100.0%	98.5%	91.9%	96.8%	95.7%
Brevard Family Partnership	701	99.6%	97.4%	93.9%	96.9%	96.1%
CBC of Central Florida	1220	99.9%	94.7%	92.8%	97.7%	95.1%
CBC of Central Florida (Seminole)	383	100.0%	89.0%	83.8%	91.9%	88.3%
Heartland for Children	1242	100.0%	98.0%	95.1%	98.9%	97.3%
Kids Central, Inc.	1539	100.0%	95.6%	89.1%	97.7%	94.1%
Childrens Network of SW Florida	1396	99.6%	89.7%	86.5%	93.5%	89.9%
Eckerd Community Alternatives	1861	99.7%	98.6%	95.9%	91.1%	95.2%
Eckerd Community Hillsborough	2247	99.9%	99.5%	97.7%	65.8%	87.7%
Sarasota Y/Safe Children Coalition	1028	99.9%	92.8%	72.7%	99.6%	88.4%
ChildNet-Broward	2247	100.0%	95.0%	95.8%	95.2%	95.3%
ChildNet-Palm Beach	1073	99.9%	97.2%	91.6%	97.2%	95.3%
Devereux CBC	557	100.0%	97.1%	93.3%	98.6%	96.3%
Our Kids of Miami-Dade/Monroe, Inc	1835	99.9%	97.7%	94.2%	98.6%	96.9%
Statewide	22820	99.8%	95.3%	90.5%	92.9%	92.9%
HFC Rank in Category			5th	6th	3rd	2nd



Source:
 WHO : HFC Data Team
 WHAT: Healthcare Service Information for Children in OHC
 WHEN: January 10, 2017

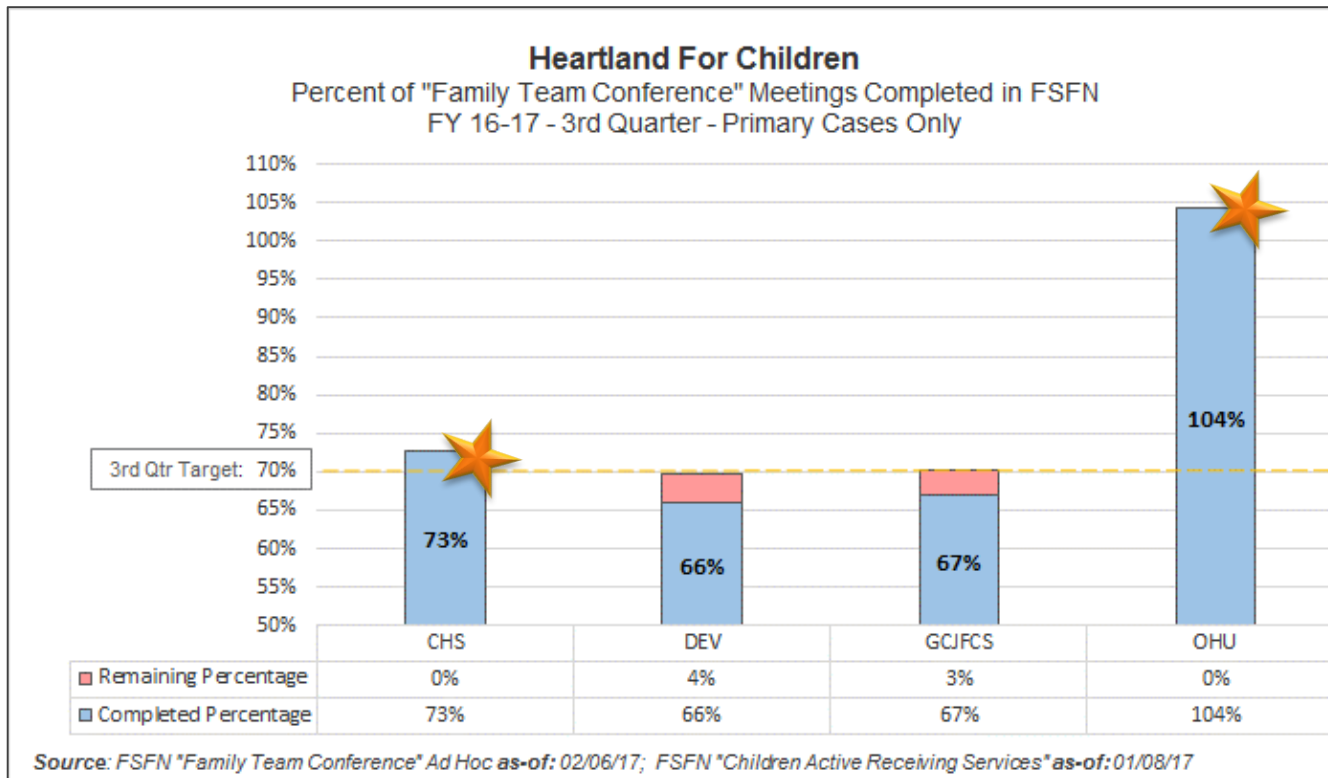
Month End

Contract Measure 12 - Family Team Conferences Completed

FY16-17 Contract Measure #12 – 3rd Qtr Target: **70%**

Percent of Family Team Conferences Completed									
Primary Cases with an FTC Meeting Completed as of 02/05/2017									
Agency	Percent Completed by Quarter Snapshot				FY FTCs by 3rd Qtr Caseload				
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs YTD 16-17	FTCs Remaining	3rd Qtr Caseload	FYD Percentage
CHS	15%	11%	4%		119	81	0	275	73%
DEV	5%	9%	1%		132	38	10	258	66%
GCJFCS	13%	9%	2%		117	53	8	254	67%
OHU	20%	11%	0%		66	32	0	94	104%
Grand Total	12%	10%	2%		434	204	18	881	72%

Source: FSFN Ad Hoc - FTCs-as-of: 02/06/17; FSFN CARS - Caseload 3rd Qtr-as-of: 01/08/17



Health Management Forms Received for Active Children in OHC – January 2017

Total Forms Received as of 02/06/17

MARS Forms Checked as of 02/06/17

Agency / Unit	Health Forms Received	Active OHC Children	Percentage Received	MAR Form Complete	MAR Form Required	Percentage MAR Complete
CHS	379	381	99.5%	50	66	75.8%
141832-CHSFL	84	84	100.0%	11	16	68.8%
141834-CHSFL	4	4	100.0%	0	0	-
141835-CHSFL	73	73	100.0%	22	24	91.7%
141837-CHSFL	51	51	100.0%	8	11	72.7%
141839-CHSFL	91	93	97.8%	4	10	40.0%
141846-CHSFL	76	76	100.0%	5	5	100.0%
DEV	325	325	100.0%	33	35	94.3%
141827-DEV	30	30	100.0%	1	1	100.0%
141828-DEV	96	96	100.0%	13	13	100.0%
141836-DEV	61	61	100.0%	6	8	75.0%
141845-DEV	54	54	100.0%	3	3	100.0%
141848-DEV	49	49	100.0%	2	2	100.0%
141849-DEV	35	35	100.0%	8	8	100.0%
GCJFCS	291	360	80.8%	32	49	65.3%
141035-GCCC	30	30	100.0%	5	5	100.0%
141036-GCCC	15	27	55.6%	7	10	70.0%
141037-GCCC	52	73	71.2%	6	13	46.2%
141038-GCCC	56	66	84.8%	5	8	62.5%
141039-GCCC	66	83	79.5%	7	11	63.6%
141040-GCCC	41	50	82.0%	2	2	100.0%
141041-GCCC	31	31	100.0%	0	0	-
OHU	140	141	99.3%	20	22	90.9%
140121-OHU	18	18	100.0%	5	5	100.0%
142849-OHU	20	20	100.0%	3	4	75.0%
142853-OHU	39	39	100.0%	6	6	100.0%
142854-OHU	26	27	96.3%	2	3	66.7%
142855-OHU	37	37	100.0%	4	4	100.0%
HFC Total	1135	1207	94.0%	135	172	78.5%

Data Exceptions: Placements

Last 6 Reporting Periods – Totaled by Agency

Placement Exceptions by Number of Weeks on List				
Data as of 02/03/2017				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS	1		14	15
DEV			6	6
GCJFCS			6	6
OHU		1	8	9
CPI			11	11
NTF			1	1
Grand Total	1	1	46	48

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/1/2017	1/8/2017	1/16/2017	1/22/2017	1/29/2017	2/3/2017
CHS	11	10	8	19	14	15
DEV	6	2	8	6	7	6
GCJFCS	6	7	10	11	9	6
OHU	8	4	1	1	1	9
CPI	6	1	2	7	6	11
NTF	0	3	4	2	0	1
District Total	37	27	33	46	37	48

Data Exceptions: AFCARS

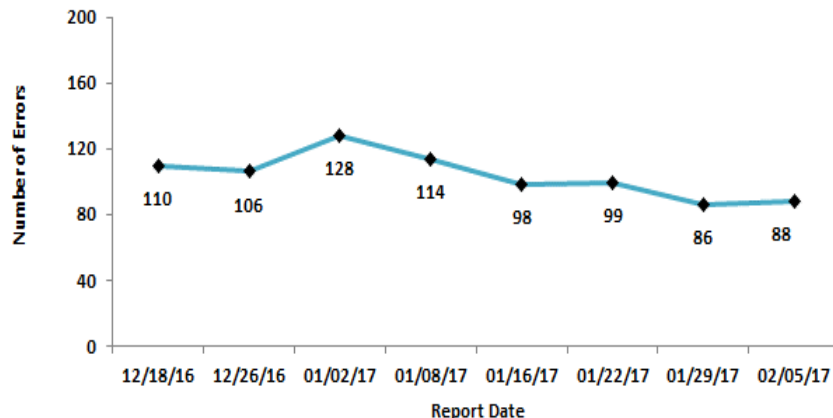
Data for Reporting Period - 10/01/16 – 03/31/17

AFCARS Foster Care Report

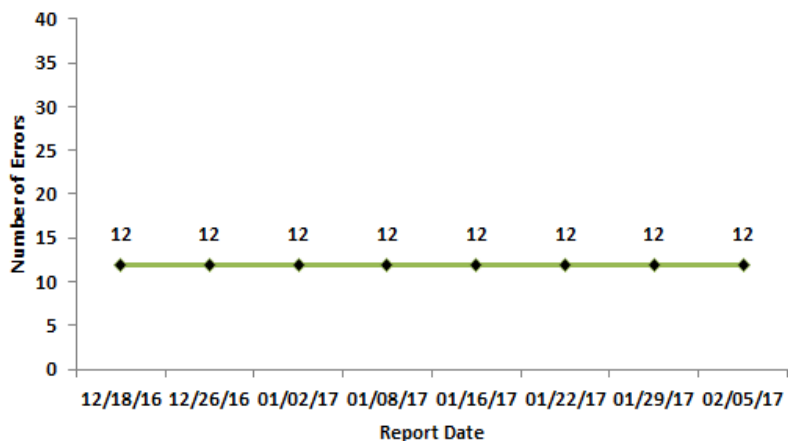
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS	0	0	6	0	23	29
DEV	0	0	13	0	9	22
GCJFCS	0	0	4	0	21	25
OHU	0	0	1	0	10	11
CPI	1	0	0	0	0	1
Total	1	0	24	0	63	88

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/05/17

AFCARS Foster Care Errors Weekly FSFN Data as 02/05/17



AFCARS Adoption Errors Weekly FSFN Data as of 02/05/17



AFCARS Adoption Errors

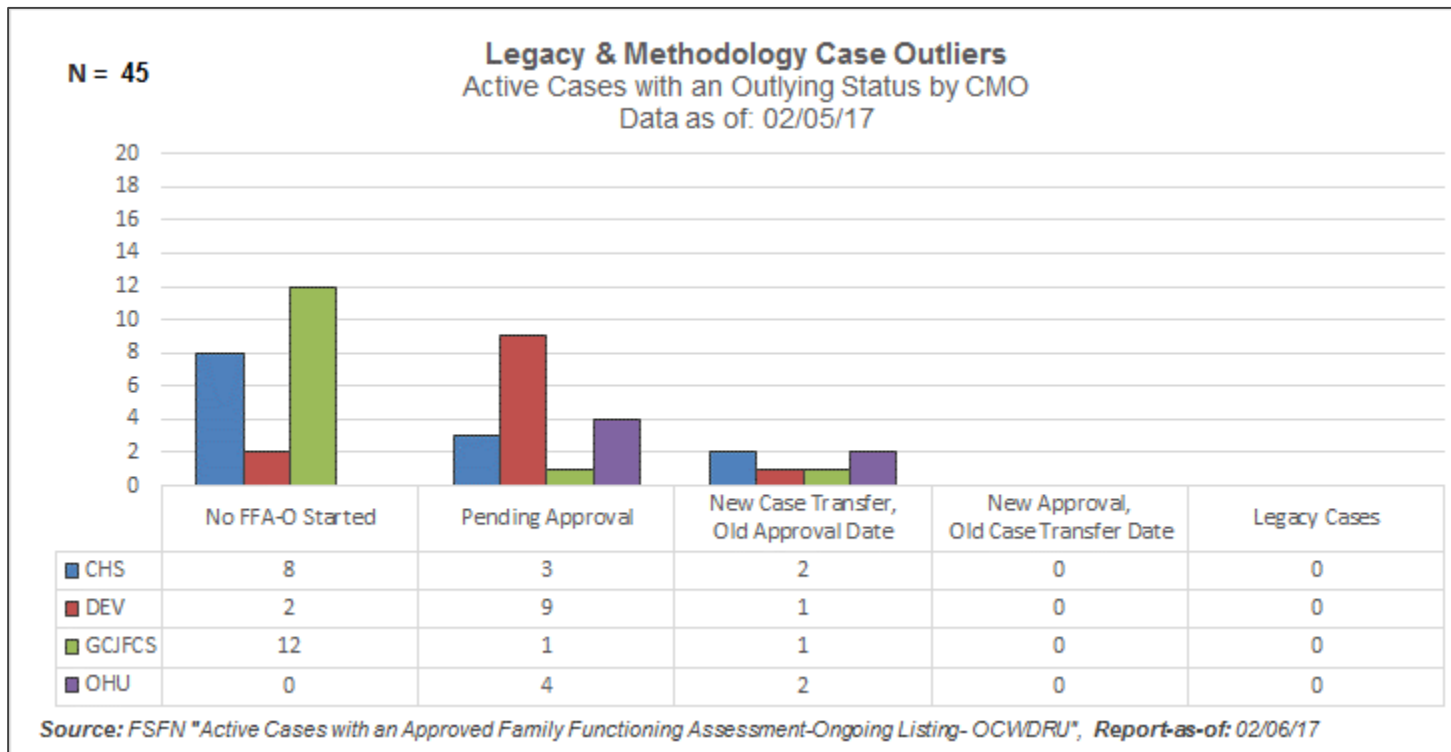
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS	0	0	0	0	0	0
DEV	0	0	0	0	0	0
GCJFCS	0	0	0	0	0	0
OHU	0	0	0	0	0	0
HFC	0	0	0	0	12	12
Total	0	0	0	0	12	12

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/05/17

Legacy and Methodology Caseload

Status of Outlying Legacy & Methodology Cases

Breakdown of Caseload by Legacy and Methodolgy Cases ~ Data as of 02/05/17					
Agency	Caseload	Legacy Cases	Percentage	Methodology	Percentage
CHS	300	0	0.0%	300	100.0%
DEV	276	0	0.0%	276	100.0%
GCJFCS	258	0	0.0%	258	100.0%
OHU	102	0	0.0%	102	100.0%
HFC Total	936	0	0.0%	936	100.0%



Family Functioning Assessment – Methodology Cases

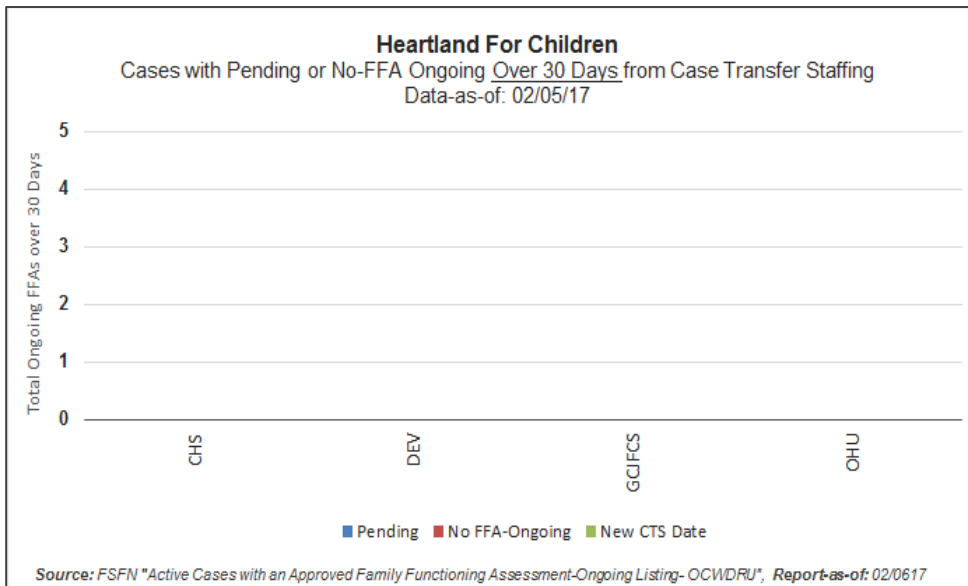
Timeliness of FFA “Approval” on Methodology Cases

Active Methodology Cases by FFA-Ongoing Status Data as of 02/05/17				
Agency	No FFA	Pending	Approved	Total
CHS	8	3	289	300
DEV	2	9	265	276
GCJFCS	12	1	245	258
OHU	0	4	98	102
Total	22	17	897	936

CMO Contract Measure 11 – 3rd Quarter

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 02/05/17				
Agency	Timely (< 30 Days)	FFA Approvals (3rd Qtr)	Completed Timely	Adjusted Performance
CHS	14	15	93.3%	100.0% ★
DEV	17	17	100.0%	100.0% ★
GCJFCS	12	13	92.3%	92.3%
OHU	6	6	100.0%	100.0% ★
HFC TOTAL	49	51	96.1%	98.0%

FY 16-17 Target = **95% and above.**



Number of Cases with Pending or No-FFA Ongoing Status by Agency Days since Case Transfer Staffing as-of: 02/05/17											
Agency	NEW CTS	1 - 30 Days		31 - 60 Days		61 - 120 Days		120+ Days		Total	
CHS	2	3	8	0	0	0	0	0	0	3	8
DEV	1	9	2	0	0	0	0	0	0	9	2
GCJFCS	1	1	12	0	0	0	0	0	0	1	12
OHU	2	4	0	0	0	0	0	0	0	4	0
TOTALS	6	17	22	0	0	0	0	0	0	17	22
Legend		# of Pending Cases					# of No-FFA Ongoing Cases				

Home for Spring Break

Projected Number of Children Going Home for Spring Break



Polk County Schools					
Spring Break Week : March 20 - 24					
Agency	Projected (CMO self reported)	Motion Required		Motion Filed (7-10 days before)	Visit Occurred
		No	Yes		
CHS					
DEV					
GCJFCS					
OHU					
HFC Total	0	0	0	0	0

Hardee/Highlands County Schools					
Spring Break Week : March 11-19					
Agency	Projected (CMO self reported)	Motion Required		Motion Filed (7-10 days before)	Visit Occurred
		No	Yes		
OHU					
HFC Total	0	0	0	0	0



KNOWLEDGE

IDEALLY, FOSTER PARENTS AGREE TO PROVIDE A TEMPORARY HOME WHILE THE CHILD'S BIRTH FAMILY IMPROVES AND WANT VISITS TO SERVE THE GOAL OF REUNIFICATION. HOWEVER, FOSTER PARENTS CAN ALSO BE PRONE TO CERTAIN REACTIONS TO VISITATION THAT NEED TO BE UNDERSTOOD BY CASE MANAGEMENT. POTENTIAL REACTIONS INCLUDE, BUT MAY NOT BE LIMITED TO:

THE FOSTER PARENT IS CRITICAL of the birth family's parenting, lack of protectiveness and failure to prevent developmental delay, and may be unforgiving about visits missed by the parent.

THE FOSTER PARENT RESENTS the disruption of the household routine and having to deal with the child's reactions to visits.

IF THE FOSTER PARENT IS STRUGGLING for therapeutic reasons to get the child to attach to him or her; they may resent visits if they seem to weaken the child's ties to the foster parents.

THE FOSTER PARENT MAY BELIEVE the child should not be reacting so strongly to separation and may blame the child's behavior on the birth family's neglect or abuse.

THE MORE THE FOSTER PARENT CARES for the child, the angrier he/she may become at the parent who has mistreated the child.

National Resource Center for Family Centered Practice,
Prevention Report 1999 #1

KNOWLEDGE TO

ACTION

ACTION

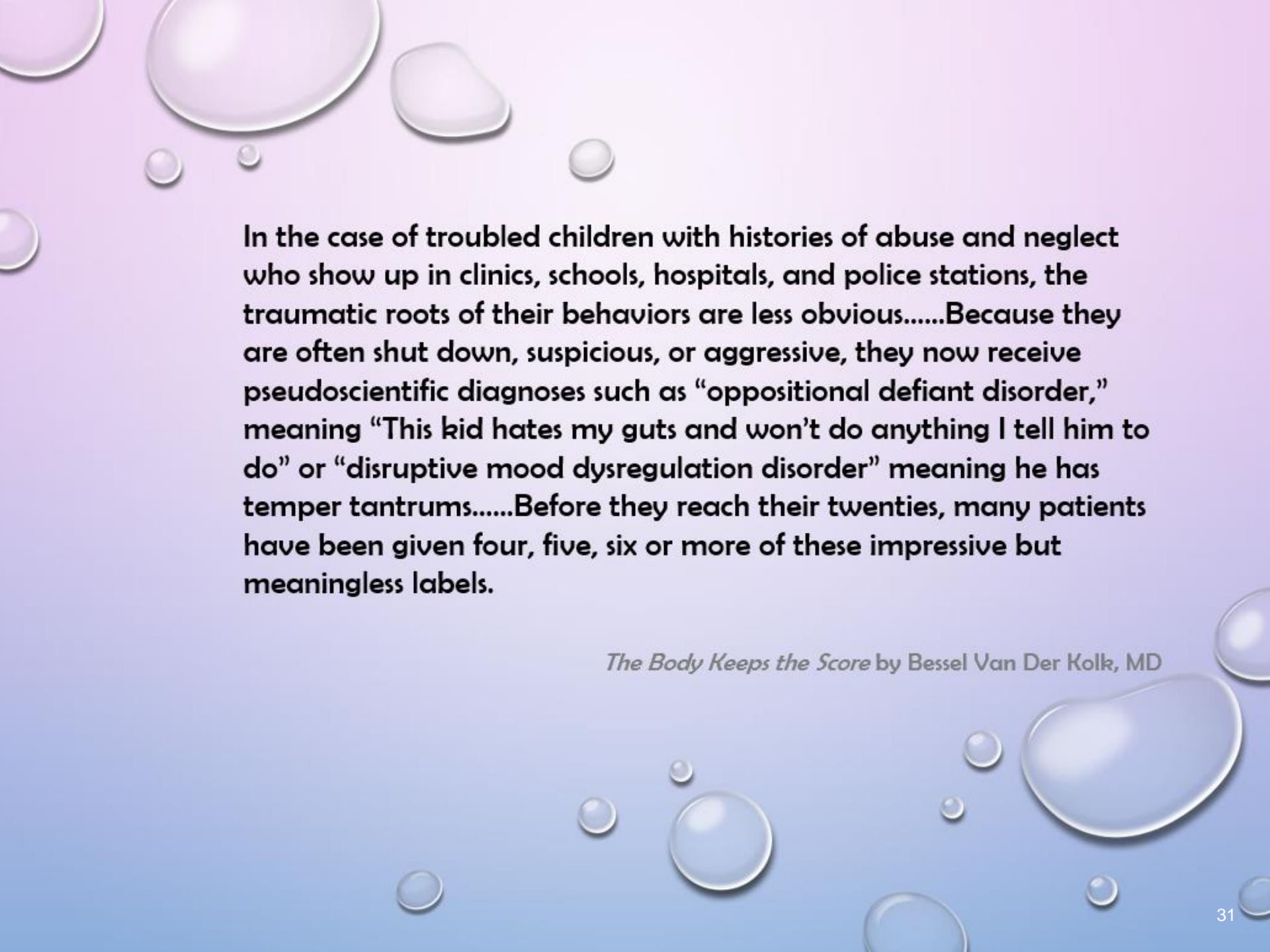
FOSTER PARENTS BENEFIT from being helped to understand children's reactions to visits and the importance of visitation, and in some cases being involved in visits.

FOSTER PARENTS MAY BE ABLE TO COMFORT a child more effectively if they were helped to see her regressed and aggressive behavior as a reflection of loss, instead of blaming birth parents for inadequately socializing her or viewing her behaviors as acting out against them.

FOSTER PARENTS AND CASE MANAGERS may find that there is less negative reaction by the child if visits are increased. Visits can also be supplemented by having foster parents provide telephone contact between the parent and the child.

BY ENCOURAGING FOSTER PARENTS TO CO-PARENT, they can have the opportunity to talk with parents about routines and food and attempt to make her life in care more similar to life at home.

IF FOSTER PARENTS BECOME INVOLVED in visits, they are often able to appreciate children's attachment to parents more clearly and are able to respond more supportively.

The background of the slide is a light blue gradient with several realistic water droplets of various sizes scattered across it. The droplets have highlights and shadows, giving them a three-dimensional appearance. The text is centered in the upper half of the slide.

In the case of troubled children with histories of abuse and neglect who show up in clinics, schools, hospitals, and police stations, the traumatic roots of their behaviors are less obvious.....Because they are often shut down, suspicious, or aggressive, they now receive pseudoscientific diagnoses such as “oppositional defiant disorder,” meaning “This kid hates my guts and won’t do anything I tell him to do” or “disruptive mood dysregulation disorder” meaning he has temper tantrums.....Before they reach their twenties, many patients have been given four, five, six or more of these impressive but meaningless labels.

The Body Keeps the Score by Bessel Van Der Kolk, MD

RESOURCE NEWS FLASH... February 8, 2017

Health Resources

Health Awareness, Wellness, and Nutrition Fair – Polk County's Florida Department of Health HIV/CTL Outreach Team and the Lakeland Housing Authority are hosting this event on February 16th from 12:00-4:00pm at The Carrington Place (1411 Kettles Ave., Lakeland). Attendees can receive FREE HIV testing. The Housing Authority will also be providing FREE hot dogs, chips, and drinks.

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 24th from 8:30am-12:00pm at Presbyterian Church in the Highlands (1010 Lake Miriam Dr., Lakeland). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

Young Children Resources

Free Tickets to SeaWorld and Busch Gardens – Limited Time Offer! Children 5 and younger can enjoy SeaWorld Orlando and Busch Gardens Tampa during 2017 for FREE! A certified copy of the child's birth certificate or a travel passport will have to be presented at the first visit. You must register online at <https://seaworldparks.com/en/seaworld-orlando/pages/preschool-card>.

Housing Resources

Affirmative Fair Housing – *Wales Landing Apartments* (Lake Wales Townhomes) at 700 S 11th St., Lake Wales, is accepting applications for occupancy. This community provides equal housing opportunities for low income families in the area. One and Two bedroom units are available from \$485-\$660. Rental assistance may be available. For more info, call 863-676-9290.

Financial Resources

Free Tax Preparation – 2017 IRS VITA Free Tax Prep – Now through April 18th, free tax preparation is available at various locations throughout Polk County as well as locations in Hardee and Highlands counties. Go to www.myfreetaxes.com for specific sites and dates/times.

The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$64,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "Free Tax Prep," at www.uwcf.org.

Education Resources

Parent and Family University – The University is a partnership with community agencies and organizations to offer free courses, family events, and activities that will equip families with new or additional skills, knowledge, and resources. The next event is on February 11th from 9:00am-12:00pm at Spessard Holland Elementary School. The event will include information booths, learning stations with activities, student performances, and FREE refreshments! For more info, go to www.polk-fl.net/parents/involvement/plug.htm.

Community Events

Loop the Lake for Children 2017 - This year's 5K Race & Fun Walk to help prevent child abuse will be held on Saturday, February 25th beginning at 8:00am around Lake Hollingsworth. Proceeds benefit Heartland for Children and Prevent Child Abuse America. For pre-registration and information, visit www.eventbrite.com (search "Loop the Lake" in Lakeland, FL), call 815-761-8022, or email loopthelake@msn.com.

Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree (kembree@heartlandforchildren.org or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit www.ftri.org.

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit www.cfshc.org.

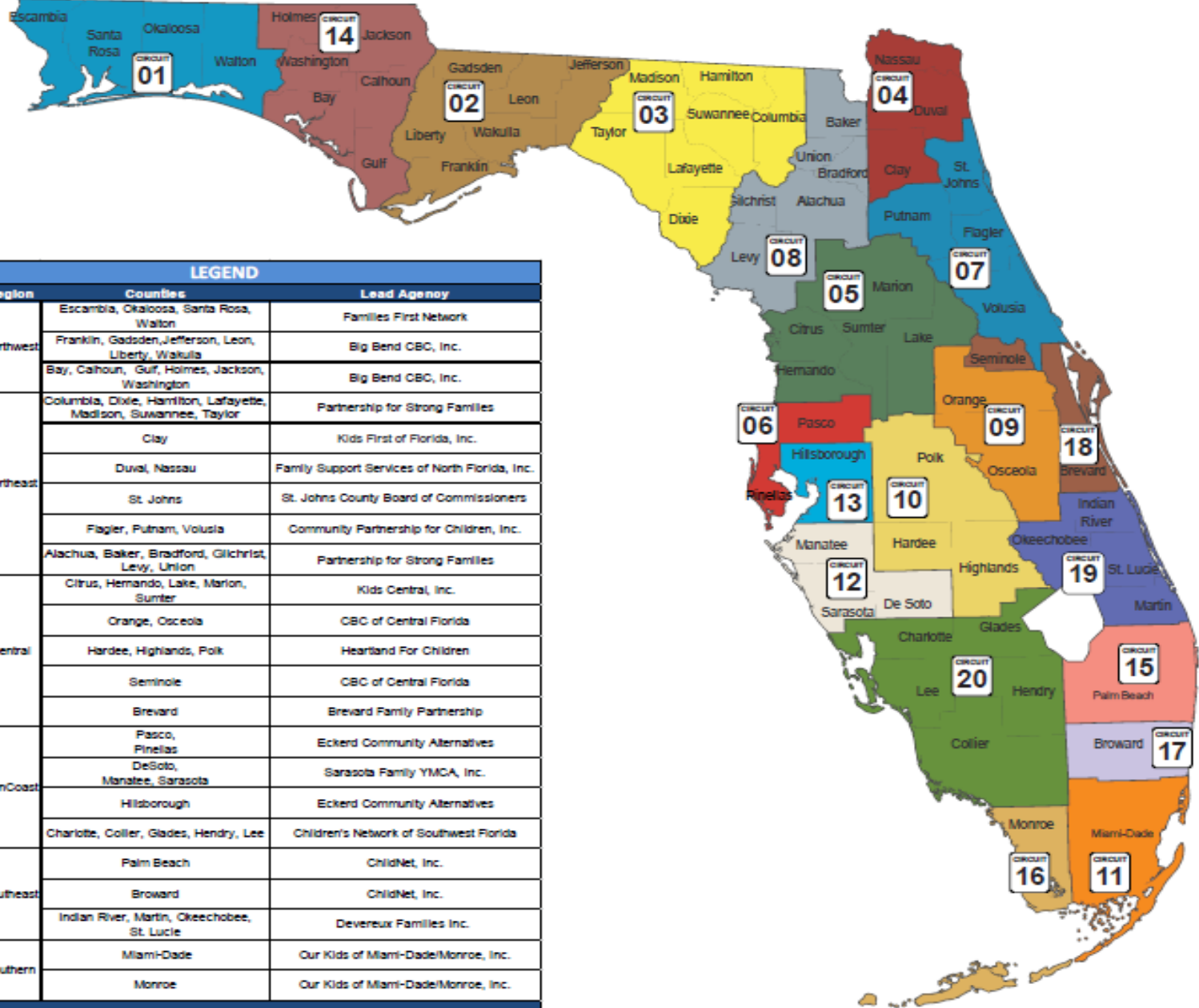
Florida Association for the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit www.fadcentral.org.

The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit www.ectacenter.org/families.



Community Based Care: Hardee, Highlands & Polk Counties

Community Based Care Lead Agency Map



LEGEND				
Circuit	Region	Counties	Lead Agency	
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network	
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.	
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.	
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families	
4		Clay	Kids First of Florida, Inc.	
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.	
7		St. Johns	St. Johns County Board of Commissioners	
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.	
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families	
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.	
9		Orange, Osceola	CBC of Central Florida	
10	Central	Hardee, Highlands, Polk	Hearthland For Children	
18		Seminole	CBC of Central Florida	
18		Brevard	Brevard Family Partnership	
6		Pasco, Pinellas	Eckerd Community Alternatives	
12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.	
13		Hillsborough	Eckerd Community Alternatives	
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida	
15		Palm Beach	ChildNet, Inc.	
17	Southeast	Broward	ChildNet, Inc.	
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.	
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.	
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.	