



Community Based Care: Hardee, Highlands & Polk Counties

**CBC Performance and Quality Improvement Meeting**  
Scheduled for Wednesday, February 07, 2018 at 10 a.m.

Data for Week Ended  
Sunday, February 04, 2018

Conference Call: 866-946-1739  
Participant Number: 7936917#



# Community Based Care Lead Agency Scorecard

## For the Quarter of October 01, 2017 to December 31, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per 100,000 days while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	11/01/16 - 10/31/17	08/01/17 - 10/31/17	02/01/17 - 04/30/17	10/01/17 - 12/31/17	10/01/16 - 12/31/16	01/01/17	10/01/15 - 12/31/15	01/01/17 - 12/31/17	09/30/17	09/30/17	01/01/17 - 12/31/17	12/31/17
Big Bend CBC (Circuit 2 & 14)	10.66	99.4%	97.2%	99.5%	25.1%	65.0%	90.0%	4.05	99.1%	97.4%	90.9%	67.9%
Brevard Family Partnership	7.78	95.8%	94.3%	99.6%	52.8%	57.1%	91.1%	2.87	97.5%	93.5%	70.3%	61.6%
ChildNet Inc	11.6	97.0%	96.5%	99.8%	38.0%	50.4%	96.0%	2.96	98.2%	91.9%	89.8%	54.8%
ChildNet Palm Beach	7.93	99.0%	93.4%	100.0%	40.7%	51.0%	92.6%	4.6	97.8%	90.8%	100.0%	61.5%
Children's Network of SW Florida	17.02	97.2%	97.5%	99.9%	43.3%	55.5%	87.5%	5.4	97.4%	94.9%	93.2%	61.0%
Community Based Care (Cir #9)	10.88	95.7%	93.6%	99.8%	29.5%	61.0%	92.4%	4.74	98.3%	95.7%	89.0%	66.5%
Community Based Care (Cir #18)	6.88	97.7%	94.7%	99.8%	41.6%	58.6%	88.6%	3.83	95.7%	93.0%	76.9%	59.8%
Community Partnership for Childr.	8.24	96.1%	97.4%	99.3%	23.1%	45.9%	92.8%	3.36	92.1%	76.6%	72.4%	60.1%
Devereux CBC of Okeechobee	10.68	95.6%	95.7%	99.9%	37.9%	73.4%	88.3%	3.72	97.3%	96.0%	80.0%	72.2%
Eckerd Community Alternatives	7.29	95.5%	94.1%	99.9%	42.3%	53.6%	88.1%	4.31	99.1%	96.0%	83.7%	63.0%
Eckerd Community Hillsborough	12.54	98.1%	95.8%	99.9%	44.6%	45.6%	87.1%	6.26	98.4%	95.0%	97.6%	63.8%
Families First Network	8.8	95.9%	97.3%	99.4%	38.1%	46.4%	84.2%	5.7	95.5%	88.9%	76.7%	67.2%
Family Integrity Program	22.83	97.2%	88.8%	99.9%	31.0%	74.6%	90.0%	5.51	98.3%	91.0%	100.0%	68.0%
Family Support Services North Fla	7.65	98.7%	98.5%	99.8%	35.5%	71.7%	98.4%	3.12	99.2%	94.0%	100.0%	69.3%
<b>Heartland For Children</b>	<b>8.62</b>	<b>98.4%</b>	<b>93.3%</b>	<b>99.8%</b>	<b>39.7%</b>	<b>67.4%</b>	<b>83.1%</b>	<b>3.13</b>	<b>98.9%</b>	<b>92.9%</b>	<b>90.3%</b>	<b>63.0%</b>
Kids Central, Inc.	6.52	96.6%	95.0%	99.2%	37.4%	40.4%	84.6%	3.85	95.2%	90.8%	84.9%	71.0%
Kids First of Florida, Inc.	6.03	98.5%	98.0%	99.8%	16.2%	69.8%	100.0%	2.34	99.2%	89.8%	100.0%	72.2%
Our Kids of Miami-Dade	7.3	98.6%	95.6%	99.5%	33.2%	48.1%	87.3%	5.27	97.7%	94.5%	83.8%	56.0%
Partnership for Strong Families	9.8	98.3%	95.4%	99.7%	49.7%	67.8%	92.9%	3.98	98.9%	95.7%	90.0%	62.8%
Sarasota Y/Safe Children Coali...	12.9	97.0%	99.2%	99.5%	43.4%	55.2%	94.5%	4.26	94.8%	62.2%	92.0%	68.3%
<b>Statewide</b>	<b>9.92</b>	<b>97.2%</b>	<b>95.8%</b>	<b>99.7%</b>	<b>38.9%</b>	<b>54.1%</b>	<b>89.7%</b>	<b>4.35</b>	<b>97.4%</b>	<b>91.5%</b>	<b>87.9%</b>	<b>63.6%</b>
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 01/01/18 - 01/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.87%
DEV	6	99.81%
GCJFCS	2	99.97%
OHU	4	99.28%
<b>Total</b>	<b>20</b>	<b>99.73%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/05/18		

# of Children Not Seen, Month of Jan 2018	
# Not Seen	Agency
	CHS
	DEV
	GCJFCS
4	OHU
2	CPI
6	<b>Total</b>
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 02/05/18	








## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 01/29/18 thru 02/04/18			
Agency	Timely	Un-Timely	Total
CHS	3		3
DEV	3	4	7
GCJFCS	6		6
OHU		1	1
<b>Total</b>	<b>12</b>	<b>5</b>	<b>17</b>

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>3rd Qtr</u> as of 02/04/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	19	54	35.2%
DEV	22	68	32.4%
GCJFCS	22	48	45.8% 
OHU	13	23	56.5% 
<b>Total</b>	<b>76</b>	<b>193</b>	<b>39.4%</b>

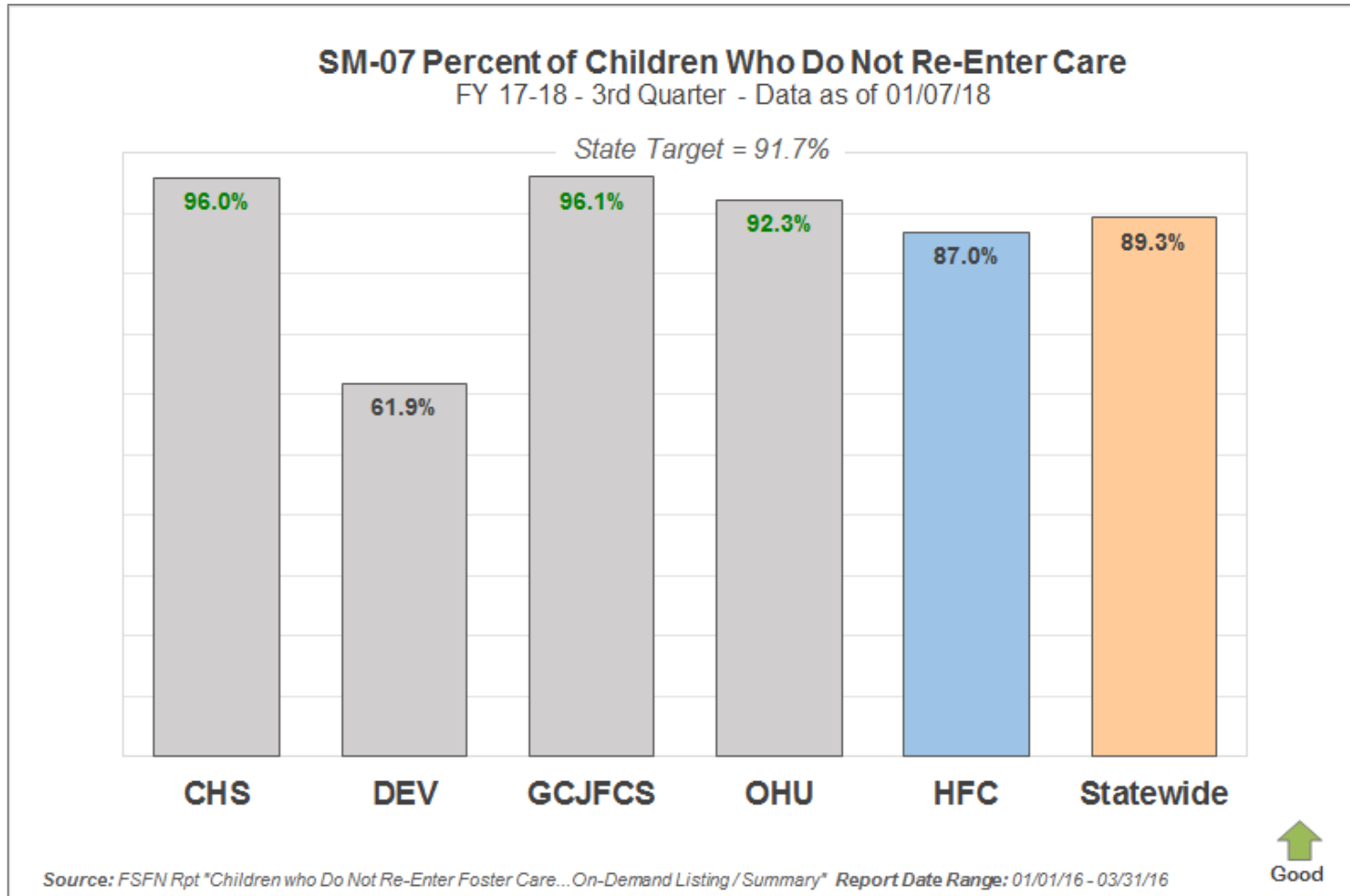
Scorecard Measure #6 - 04/01/17 to 03/31/18 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>3rd Qtr</u> as of 02/04/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	46	110	41.8%
DEV	55	94	58.5% 
GCJFCS	50	97	51.5% 
OHU	15	19	78.9% 
<b>HFC</b>	<b>166</b>	<b>320</b>	<b>51.9%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



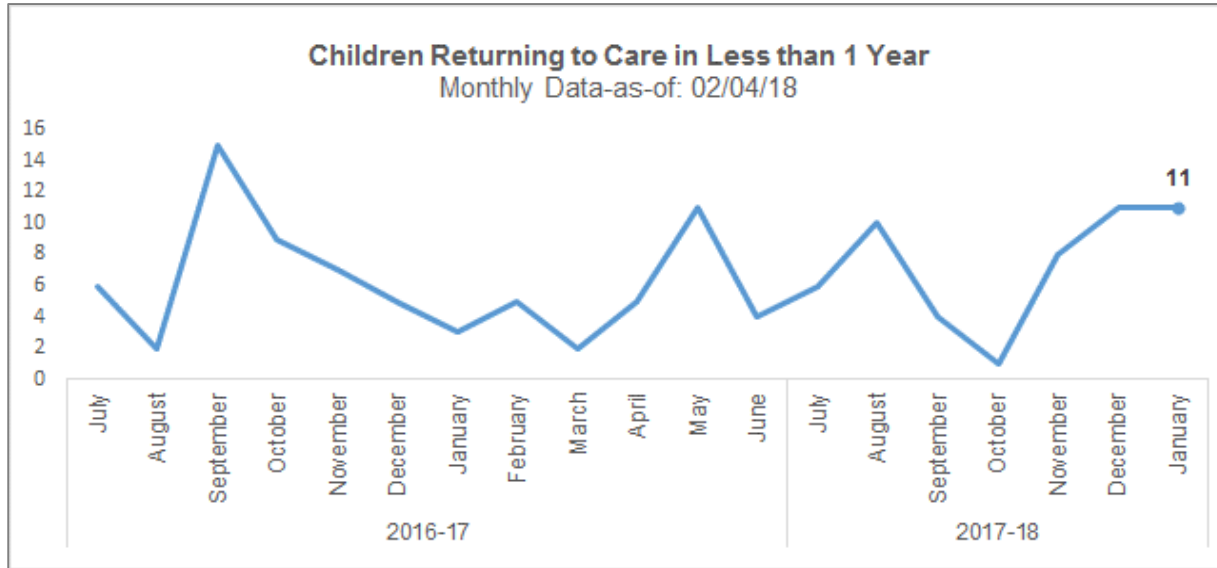
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



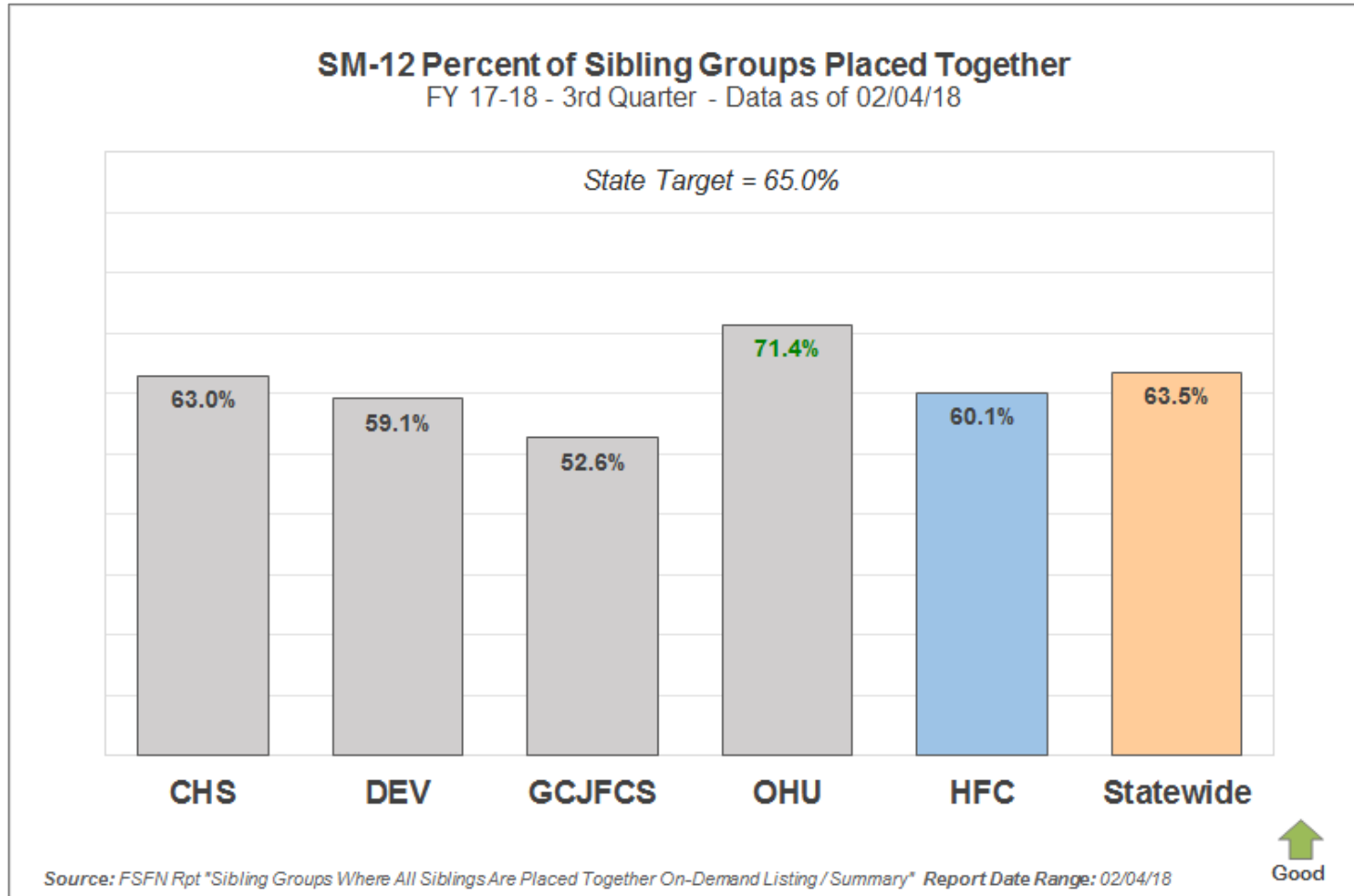
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/29/18 - 02/05/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent
11/17/2017	141852-CHSFL	12/2/2015	4/17/2017	16	7	< 1 yr	Y	80%
9/27/2017	141828-DEV	5/20/2011	5/26/2011	0.2	76	> 5 yrs	N	-
1/24/2018	141037-GCCC	5/24/2017	12/8/2017	7	1	< 1 yr	Y	72%
1/24/2018	141037-GCCC	5/24/2017	12/8/2017	7	1	< 1 yr	Y	67%

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 02/04/18



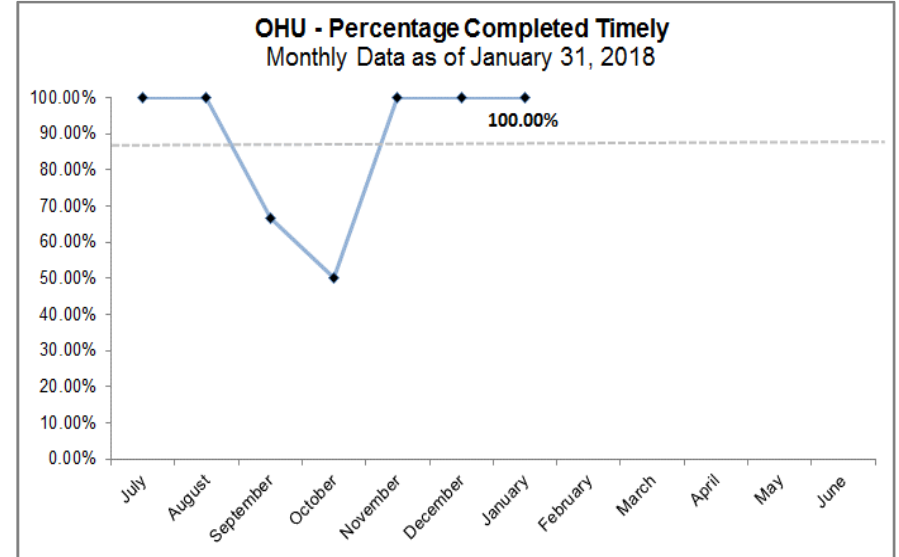
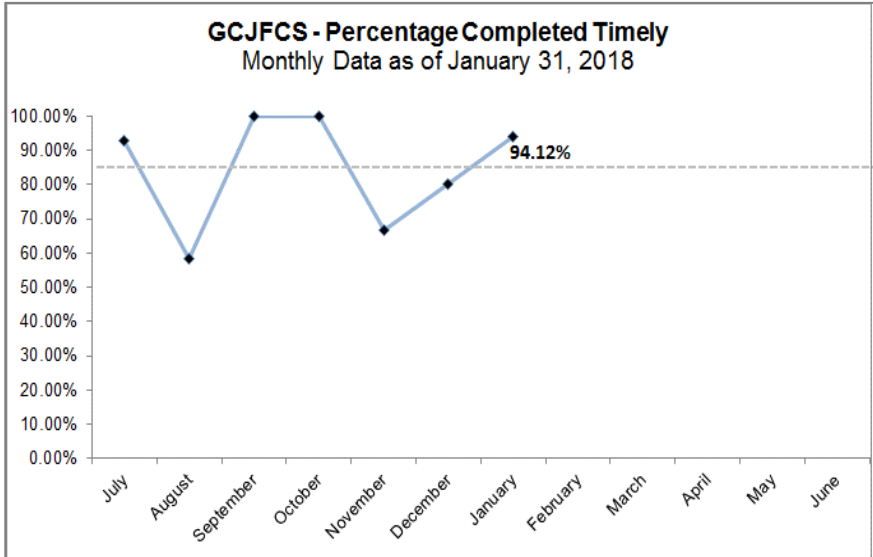
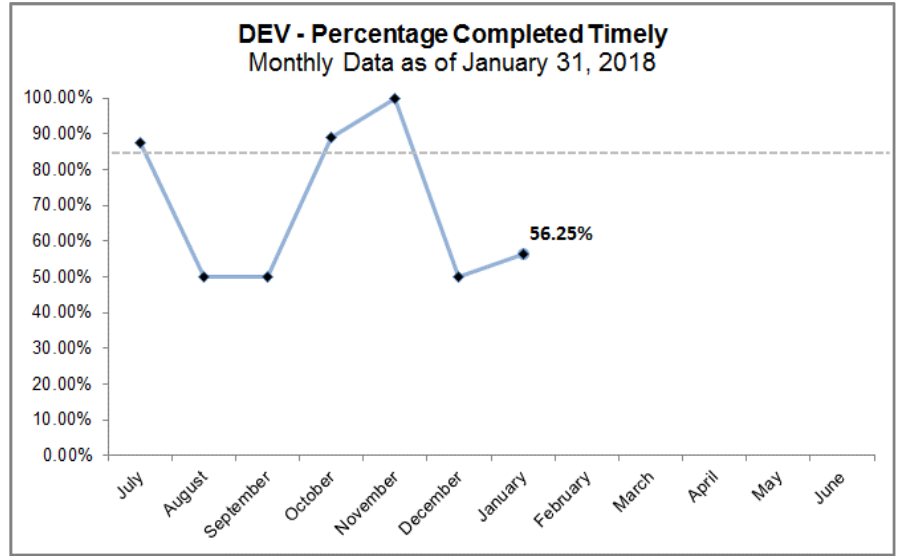
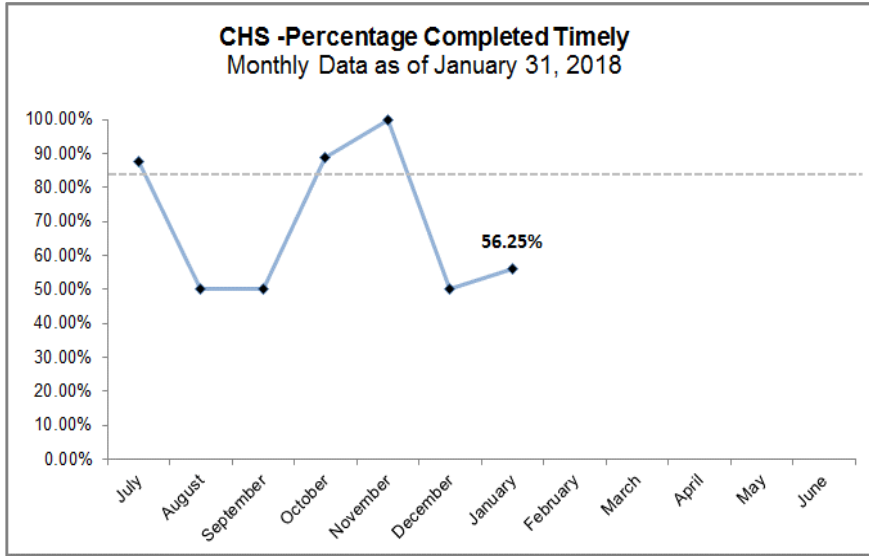
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

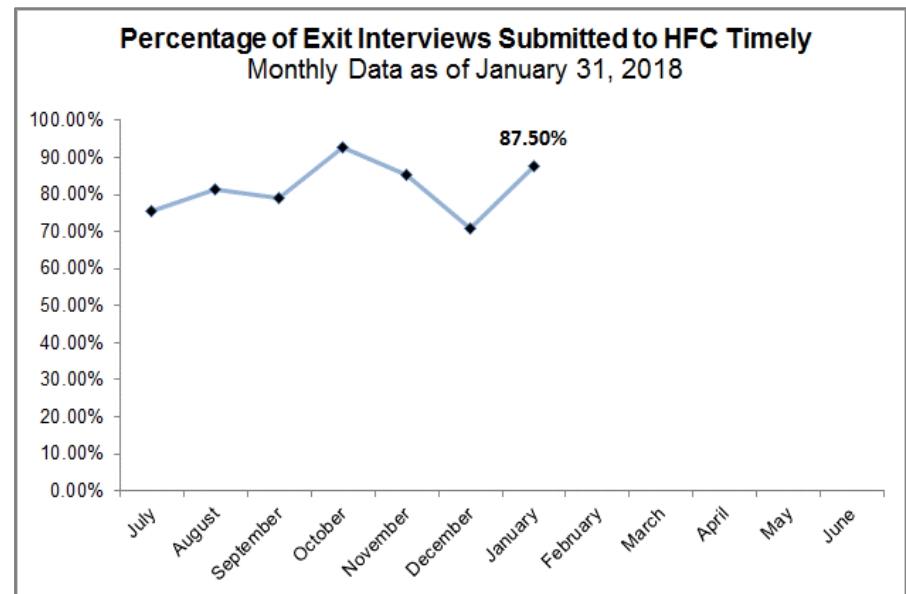
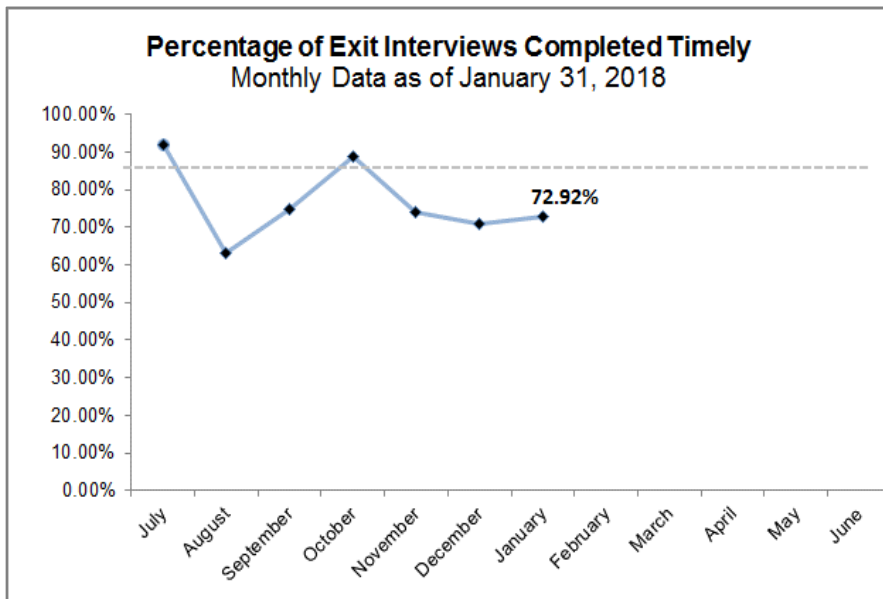
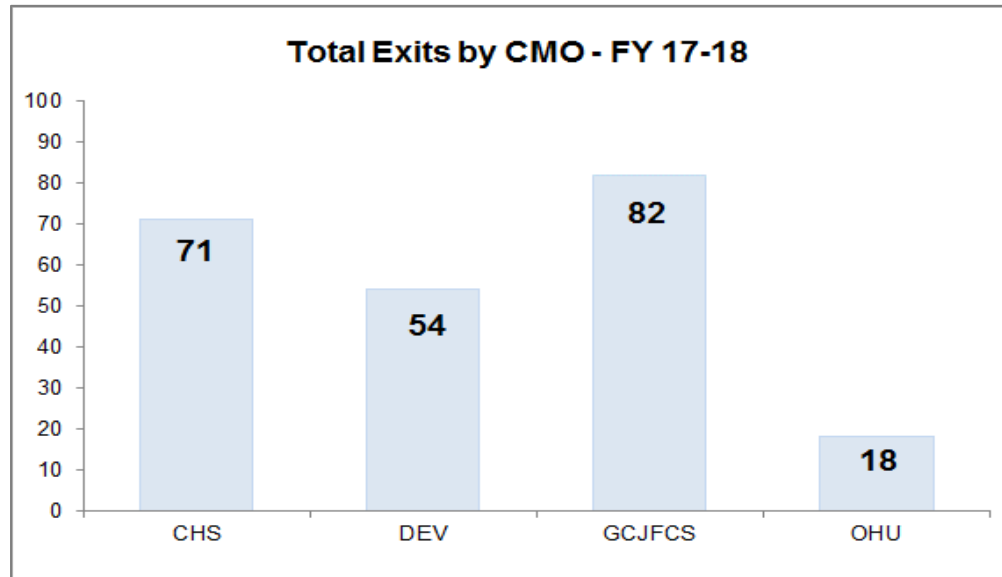
HFC Cumulative YTD Timeliness: 76.44%





# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 76.44%

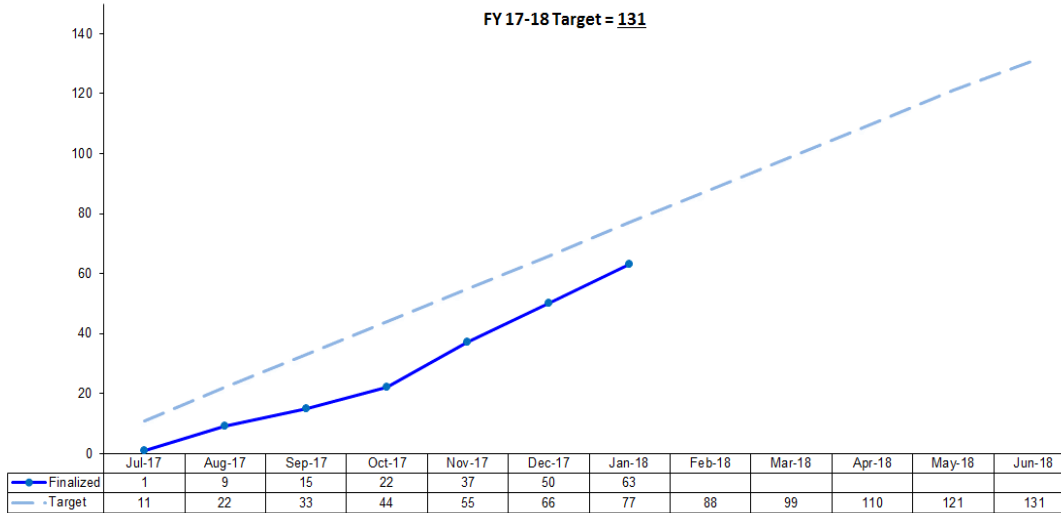


# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met

## Heartland for Children - DCF Circuit 10 Monthly Adoption Finalizations for FY 17-18

FY 17-18 Target = 131



### Upcoming Finalization Dates

February 21, 2018

February 28, 2018

### Adoption Finalizations Credited to HFC

17-18 Fiscal Year-to-Date 02/05/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS		21	21	42	50.0%	33.3%
DEV	1	8	24	32	25.0%	25.0%
GCJFCS		15	21	36	41.7%	46.7%
OHU		19	2	21	90.5%	26.3%
<b>Total</b>	<b>1</b>	<b>63</b>	<b>68</b>	<b>131</b>	<b>48.1%</b>	<b>28.3%</b>





**GAP**

Guardians as Parents

# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of January 29, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
<b># of Shelter Hearings</b>													
Polk	39	42	30	29	30	26	30						226
Highlands	7	4	5	3	8	2	9						38
Hardee	0	0	2	0	2	1	2						7
Total	47	46	37	32	40	29	41						272
<b># Children Removed</b>													
Polk	69	76	53	53	51	44	57						403
Highlands	15	5	7	4	17	2	14						64
Hardee	0	0	4	0	3	2	7						16
Total	88	81	64	57	71	48	78						487
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	1	0	0	0						1
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	0	1	0	0	0						1
<b># Children Placed with Relative</b>													
Polk	35	46	27	31	22	29	34						224
Highlands	15	4	5	2	11	0	8						45
Hardee	0	0	4	0	0	2	0						6
Total	54	50	36	33	33	31	42						279
<b># Children Placed with Non-Relative</b>													
Polk	8	17	4	4	5	5	8						51
Highlands	0	1	0	1	6	0	3						11
Hardee	0	0	0	0	3	0	5						8
Total	8	18	4	5	14	5	16						70
<b># Children Placed in Foster Care</b>													
Polk	26	13	22	18	24	10	15						128
Highlands	0	0	2	1	0	2	3						8
Hardee	0	0	0	0	0	0	2						2
Total	26	13	24	19	24	12	20						138

% of Children Sheltered Placed in Foster Care							
Data as of 01/29/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.8%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
<b>FY Total</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	

Shelter Count for the Week of Jan23 - Jan 29, 2018			
	Polk	Highlands	Hardee
Shelters	6	3	1
Children Removed	12	6	5
Placed in Foster Care	0	0	0
Placed w/ a Relative	12	4	0
Placed w/a Non-Rel	0	2	5



# Case Transfer Staffing Data

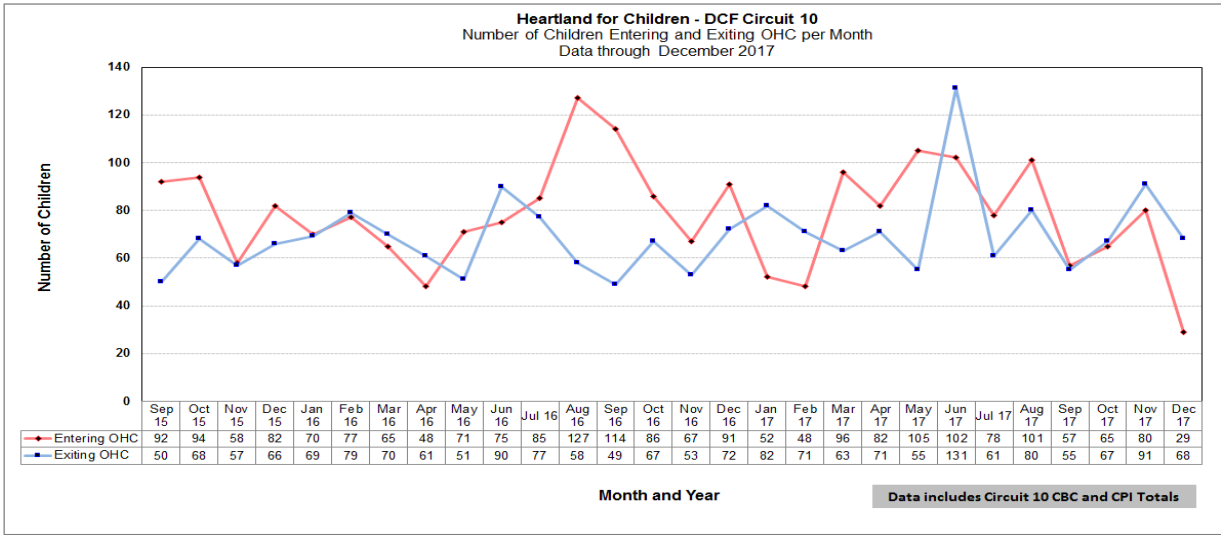
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 02/05/2018

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>Number of Children</b>															
CHS	27	30	34	30	17	29	14	4						416	391
Devereux	19	45	23	27	30	18	34	5						442	403
GCCC	29	32	24	35	18	24	21	0						426	388
One Hope	58	59	41	42	26	38	45	6						586	358
<b>Total</b>	<b>133</b>	<b>166</b>	<b>122</b>	<b>134</b>	<b>91</b>	<b>109</b>	<b>114</b>	<b>15</b>						<b>1870</b>	<b>1540</b>
<b>Out of Home Care</b>															
CHS	15	17	25	17	8	19	8	3						253	230
Devereux	15	18	9	15	24	8	23	2						259	218
GCCC	24	25	13	16	10	19	17	0						265	235
One Hope	20	14	7	7	7	18	8	1						136	71
<b>Total</b>	<b>74</b>	<b>74</b>	<b>54</b>	<b>55</b>	<b>49</b>	<b>64</b>	<b>56</b>	<b>6</b>						<b>913</b>	<b>754</b>
<b>IN - HOME JUDICIAL</b>															
CHS	2	4	0	1	3	7	1	1						27	30
Devereux	3	6	2	2	3	0	1	3						24	37
GCCC	0	4	5	0	3	4	1	0						29	11
One Hope	6	0	1	4	4	0	0	0						22	8
<b>Total</b>	<b>11</b>	<b>14</b>	<b>8</b>	<b>7</b>	<b>13</b>	<b>11</b>	<b>3</b>	<b>4</b>						<b>102</b>	<b>86</b>

	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	8	8	6	4	7	2	5	0						102	83
Devereux	1	16	8	9	0	4	7	0						119	82
GCCC	3	1	4	14	2	1	0	0						113	89
One Hope	7	6	4	3	1	4	7	5						67	52
<b>Total</b>	<b>19</b>	<b>31</b>	<b>22</b>	<b>30</b>	<b>10</b>	<b>11</b>	<b>19</b>	<b>5</b>						<b>401</b>	<b>306</b>
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	2	0	0	0	0						1	28
Devereux	0	0	0	0	0	0	0	0						2	40
GCCC	0	0	0	0	0	0	0	0						1	29
One Hope	25	39	28	27	14	16	29	0						355	217
<b>Total</b>	<b>25</b>	<b>39</b>	<b>28</b>	<b>29</b>	<b>14</b>	<b>16</b>	<b>29</b>	<b>0</b>						<b>359</b>	<b>314</b>
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	1	0	1	1	0	0	0						17	7
Devereux	0	2	2	1	0	1	3	0						20	16
GCCC	0	2	0	4	1	0	0	0						13	9
One Hope	0	0	0	0	0	0	0	0						4	9
<b>Total</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>1</b>	<b>3</b>	<b>0</b>						<b>54</b>	<b>41</b>

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





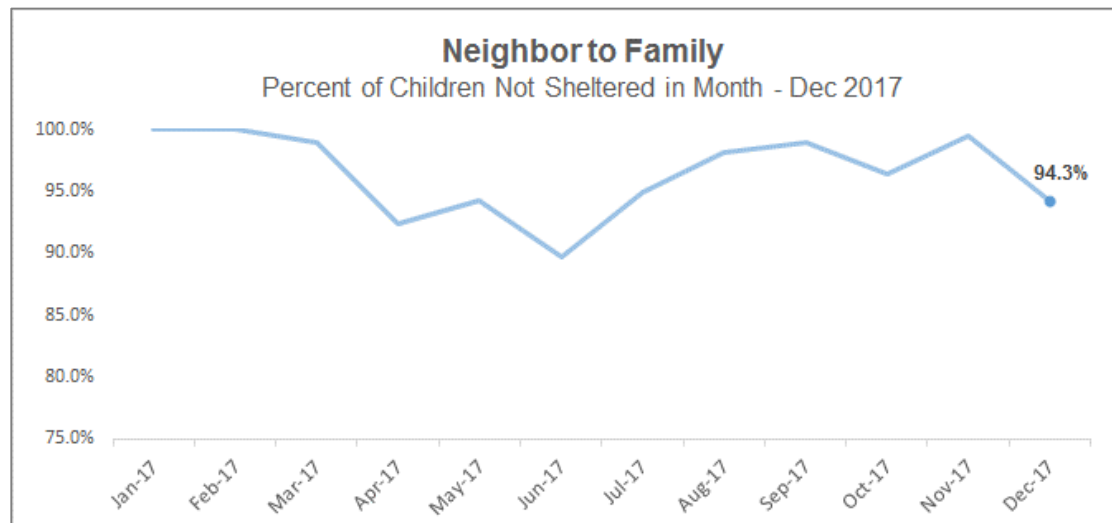
## Neighbor to Family – Weekly & Monthly Census

17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.3%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/29/18 through 02/04/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	3	8
CPI - Family Support	43	121
Specialized - Family Support	14	26
Prevention - Comm. Referral	26	61
Special Conditions Report	2	5
Nurturing Parenting	20	36
<b>NTF - Total Services</b>	<b>108</b>	<b>257</b>

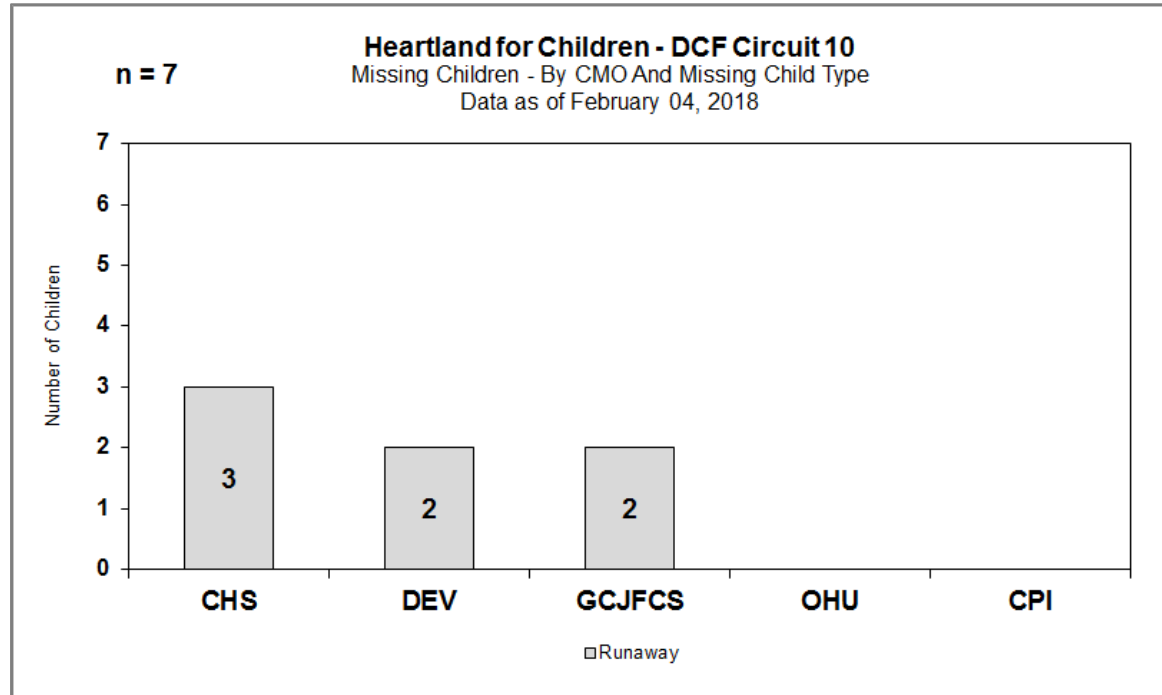
“Excellent response and diligence in working with families.”

- CPI Comment During Staff Meeting



# Missing Children

Number of Missing Youth as of Reporting Date



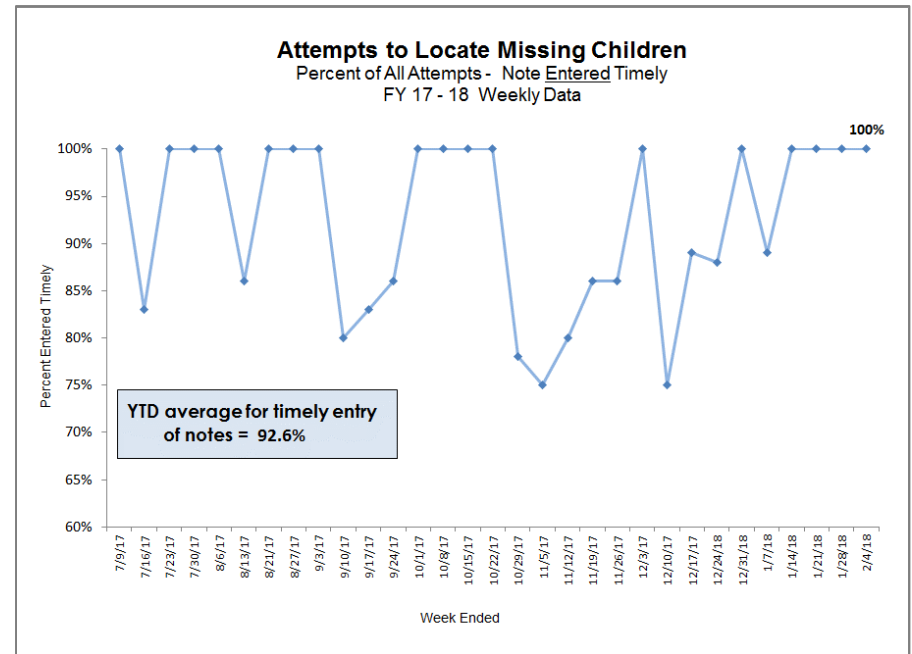
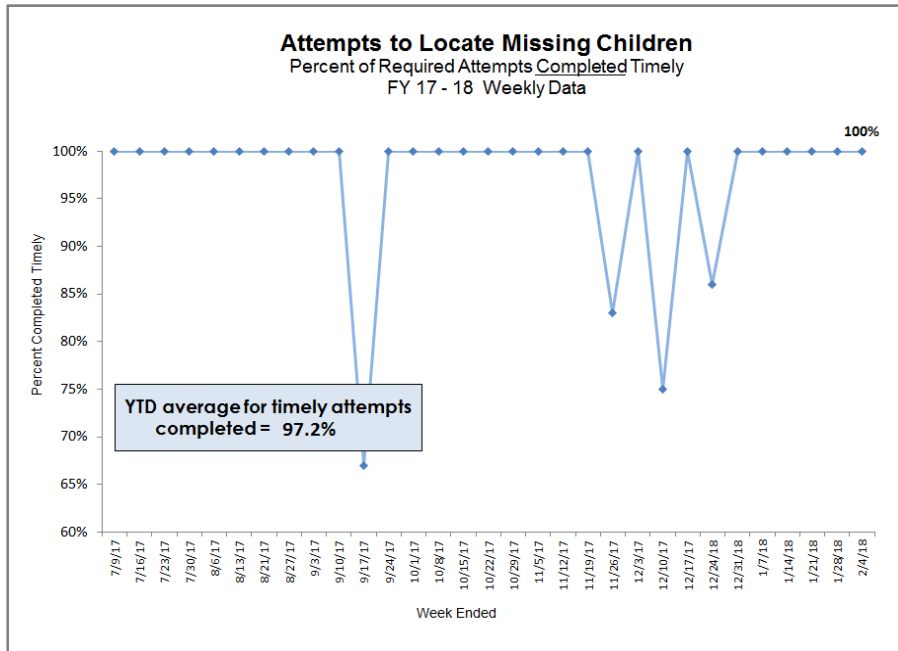
Circuit 10 - Weekly Missing Children Report								
Number of Missing Youth as of Reporting Date								
Reporting Week	Total Weekly Missing Children	Timely Reporting Compliance Misses	Timely Reporting Compliance This Week	Total Recoveries This Week	Total Debriefs Required This Week	Timely Debriefs Completed	Timely Debrief Note Entered	Timely Debrief Compliance This Week
1/31/2018	7	1	80%	2	3	3	3	100%
2/4/2018	7	0	100%	7	3	1	1	33%



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

Attempts to Locate								
Week of 01/29/2018 through 02/04/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	3	3	3	100%	3		3	100%
DEV	3	3	3	100%	3	1	4	100%
GCJFCS				-				-
OHU				-				-
PI				-				-
<b>Total</b>	<b>6</b>	<b>6</b>	<b>6</b>	<b>100%</b>	<b>6</b>	<b>1</b>	<b>7</b>	<b>100%</b>

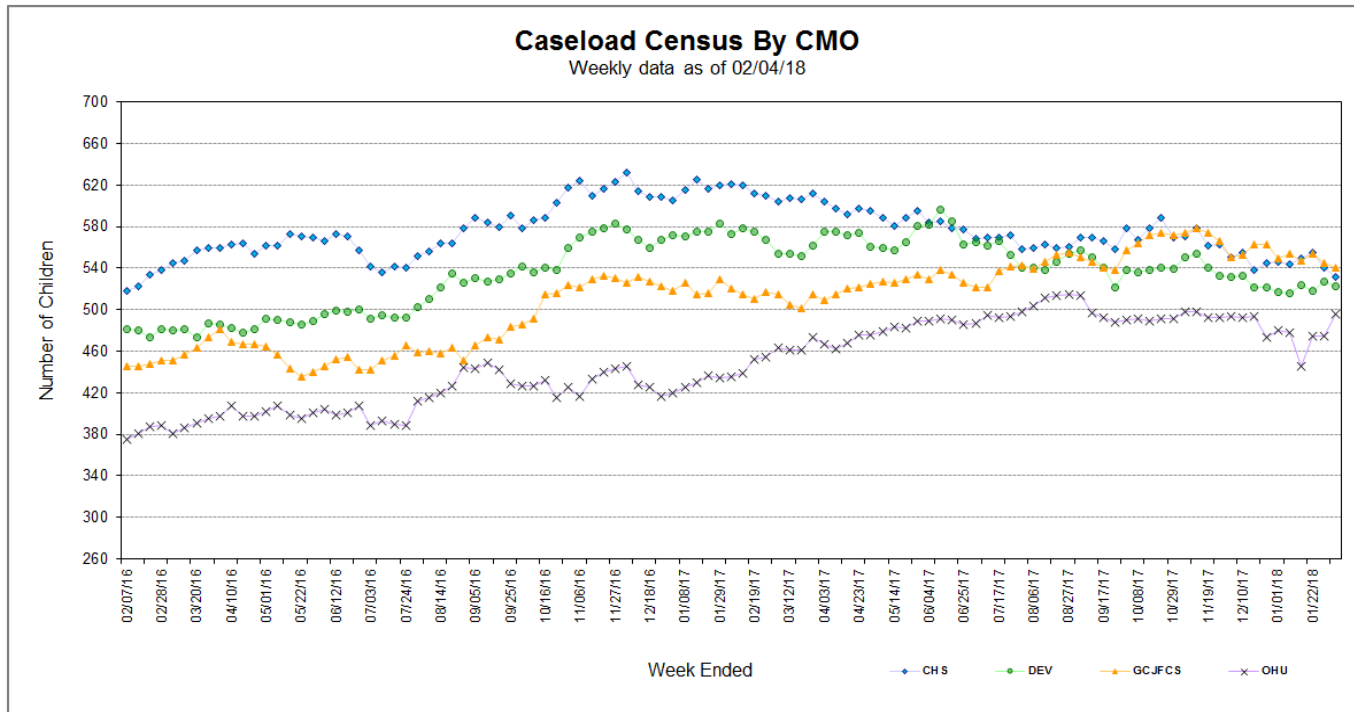




# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	1/1/2018	1/7/2018	1/15/2018	1/22/2018	1/28/2018	2/4/2018
CHS	546	544	550	555	541	532
DEV	517	516	524	518	527	523
GCJFCS	550	554	547	554	545	541
OHU	480	478	445	475	475	496
<b>HFC Total</b>	<b>2093</b>	<b>2092</b>	<b>2066</b>	<b>2102</b>	<b>2088</b>	<b>2092</b>



# Caseload Census by Case Manager and Organization

Data as of 02/04/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
GCJFCS	Thompkins, Eureka	4
OHU	Distler, Rebecca	2
CHS	Cotto, Sigrid	1
OHU	Kampman, Rebecca	1
CHS	Livesay, Elizabeth	1
OHU	Newton, Kimberly	1
CHS	Parrish, Elizabeth	1
CHS	Prophete, Elizabeth	1

Caseload of 16 - 24 Children		
CMO	Case Worker	#
DEV	Diaz, Karla	24
OHU	Howard, Arlina	24
GCJFCS	Johnson, Gwendolyn	24
GCJFCS	Sangster, Kathleen	24
DEV	Butler, Kiara	23
DEV	Gadson, Berlendah	23
OHU	Sherwood, Drake	23
DEV	Moffitt, Sarah	22
DEV	Pierrissaint, Walner	22
DEV	Pyles, Lisa	22
DEV	Spence, India	22
OHU	Colladay, Diana	21
DEV	Curtis, Stephanie	21
DEV	Daniels, Audrey	21
GCJFCS	Grimes, Mary	21
DEV	Hamilton, Shuntia	21
DEV	Bartle, Julie	20
OHU	Calderon, Jose	20
OHU	Meinke, Danielle	20
DEV	Pressley, Dante	20
OHU	Simmons, Shannon	20
OHU	Fay, Ashley	19
OHU	Mattison-Reid, Sharon	19
DEV	Morris, Tyrica	19
DEV	O'Connor, Michelle	19
DEV	Rossy-Arroyo, Sheila	19
DEV	Alston-Temple, Tameka	18
CHS	Dankowski, Jennifer	18
OHU	Freeman, Bonita	18
DEV	Kollment, Florian	18
OHU	Tucker, Theron	18
OHU	Cleveland, Tammy	17
DEV	Flores, Mary	17
OHU	Garza, Krystal	17

Caseload of 16 - 24 Children, Cont.		
CMO	Case Worker	#
CHS	Gonzalez, Vivian	17
DEV	Pope, Kion	17
CHS	Sims, Victor	17
OHU	Sipos, Barbara	17
CHS	Durr, Amy	16
CHS	Humber, John	16
GCJFCS	Sirard, Jodi	16
OHU	Gay, Tony	17

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Hiers, Katherine	37
CHS	Ware, Christina	37
CHS	Bjorklund, Kaitlyn	36
CHS	Duey, Deborah	35
CHS	Gilmore, Devonta	34
OHU	Tucker, Raymona	33
GCJFCS	Flinn, Joanne	32
GCJFCS	King, Lora	32
GCJFCS	Martin, Nicole	32
OHU	Wynn, Christina	32
CHS	Bankole, Sophia	30
GCJFCS	Davisson, Keila	30
GCJFCS	Perry, Lakezia	30

Caseload of 6 - 15 Children		
CMO	Case Worker	#
OHU	Cruz, Michelle	15
OHU	Fleurival, Marie	15
OHU	Frazier, Ernestine	14
OHU	Huffman, Jackie	14
DEV	Wiggins, Lee	14
GCJFCS	Allphin, Cris	13
DEV	Gilberry, Yolanda	13
CHS	Raines, Todd	12
GCJFCS	McGough, Charity	11
DEV	Stoudemire, Ledesha	11
CHS	Dehaney, Shanice	10
GCJFCS	King, Harold	10
DEV	White, Alfreda	10
CHS	Wilson, Hellanor	10
DEV	Herrera, Arline	9
OHU	Land, Amanda	9
CHS	Beltz, Nicole	6
OHU	Spears, Latasha	6

Caseload of 25 - 29 Children		
CMO	Case Worker	#
OHU	Gonzalez, Jesus	29
CHS	Mills, Clyatt	29
CHS	Tobie, Shada	29
OHU	Baldwin, Chenoa	28
GCJFCS	Ford, Bridgette	28
GCJFCS	Hollander, Dylan	28
CHS	Jones, Olivia	28
CHS	Nettles, Markisha	28
CHS	Reese, Lamar	28
CHS	Washington, Chastity	28
CHS	Friday, Michelle	27
GCJFCS	Mcfadden, Phillisha	27
GCJFCS	Ottesen, Jesse	27
OHU	Pittard, Deangelo	27
DEV	Riley, Tinisha	27
DEV	Collins, Sara	26
GCJFCS	Montoya, Maria	26
GCJFCS	Williams, Medericka	26
GCJFCS	Bishop, Shane	25
DEV	Collins, Montel	25
GCJFCS	Fengler, Thomas	25
GCJFCS	Higginbotham, Hannah	25
GCJFCS	Persinger, Sarah	25

Red = Supervisors carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 02/04/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	3	5	7	6	22	24.2
DEV	0	5	19	3	0	27	19.4
GCJFCS	1	1	4	10	5	21	25.8
OHU	1	6	14	3	2	26	19.1
# of Case Managers	3	15	42	23	13	96	21.8

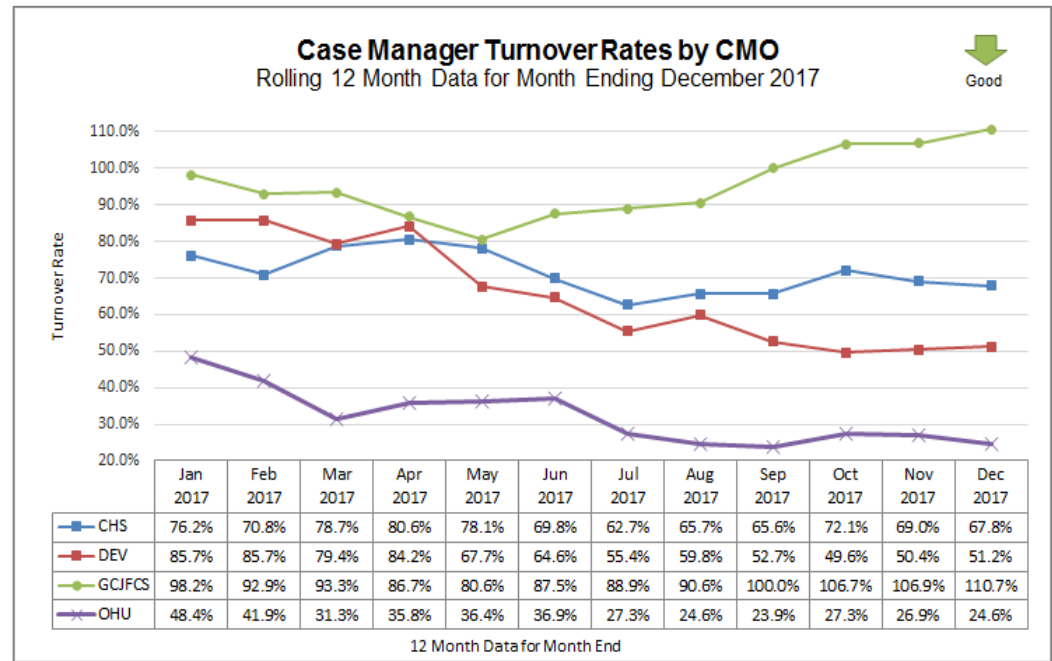
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	22	4	18.2%
DEV	27	5	18.5%
GCJFCS	21	2	9.5%
OHU	26	7	26.9%
HFC	96	18	18.8%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	67.8%	12.5%
DEV	51.2%	25.0%
GCJFCS	110.7%	71.4%
OHU	24.6%	0.0%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - January 2018		
FSFN Data as of 01/31/18		
Agency	Mom % Completed	Dad % Completed
CHS	72.15%	50.00%
DEV	74.52%	47.69%
GCJFCS	60.34%	36.05%
OHU	70.13%	63.41%
HFC	<b>68.97%</b>	<b>46.15%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - December 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	245	166	67.8%	158	86	54.4%	61.1% ★
DEV	216	154	71.3%	134	59	44.0%	57.7%
GCCC	220	168	76.4%	142	69	48.6%	62.5% ★
OHU	66	52	78.8%	31	21	67.7%	73.3% ★
<b>TOTAL</b>	<b>747</b>	<b>540</b>	<b>72.3%</b>	<b>465</b>	<b>235</b>	<b>50.5%</b>	<b>61.4%</b>
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 01/09/18</i>							



# Healthcare Information

## Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 02/04/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	373	98.1%	95.7%	90.6%	97.9%	94.7%
DEV	372	99.7%	96.2%	95.3%	97.6%	96.4%
GCJFCS	354	99.7%	91.5%	89.8%	97.2%	92.8%
OHU	173	100.0%	95.4%	87.8%	97.1%	93.4%
<b>HFC</b>	<b>1272</b>	<b>99.3%</b>	<b>94.6%</b>	<b>91.2%</b>	<b>97.5%</b>	<b>94.4%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 02/04/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	7	16	22	8
DEV	1	14	9	9
GCJFCS	1	30	23	10
OHU	0	8	12	5
<b>Total</b>	<b>9</b>	<b>68</b>	<b>66</b>	<b>32</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 12/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	908	99.6%	97.4%	95.1%	96.8%	96.4%
Families First Network	1284	99.1%	95.8%	85.5%	83.2%	88.1%
Community Partnership for Children	1085	99.6%	91.1%	74.0%	98.7%	88.0%
Family Integrity Program	194	99.5%	96.4%	86.1%	90.7%	91.0%
Family Support Services of North Fla	909	99.3%	98.1%	91.7%	94.1%	94.6%
Kids First of Florida, Inc.	263	99.2%	95.8%	91.5%	89.4%	92.2%
Partnership for Strong Families	846	99.8%	96.3%	93.3%	92.8%	94.1%
Brevard Family Partnership	643	99.7%	95.5%	85.9%	89.3%	90.2%
CBC of Central Fla (Circuit #9)	1237	100.0%	97.4%	94.8%	97.7%	96.7%
CBC of Central Fla (Circuit #18)	414	100.0%	95.9%	90.8%	92.5%	93.1%
<b>Heartland for Children</b>	<b>1268</b>	<b>99.8%</b>	<b>98.1%</b>	<b>94.8%</b>	<b>99.2%</b>	<b>97.4%</b>
Kids Central, Inc.	1669	99.8%	92.1%	89.8%	94.8%	92.2%
Childrens Network of SW Florida	1523	99.8%	96.6%	95.3%	96.6%	96.2%
Eckerd Community Alternatives	2109	99.7%	98.6%	94.2%	79.1%	90.7%
Eckerd Community Hillsborough	2365	99.9%	98.1%	88.6%	58.0%	81.6%
Sarasota Y/Safe Children Coalition	1122	99.9%	89.0%	51.1%	97.9%	79.3%
ChildNet-Broward	1993	99.8%	97.9%	91.1%	94.4%	94.5%
ChildNet-Palm Beach	1029	97.2%	90.6%	81.7%	89.2%	87.2%
Devereux CBC	648	99.5%	92.6%	90.2%	93.5%	92.1%
Our Kids of Miami-Dade/Monroe, Inc	1867	99.8%	96.7%	94.4%	96.1%	95.7%
<b>Statewide</b>	<b>23376</b>	<b>99.6%</b>	<b>95.8%</b>	<b>88.9%</b>	<b>89.4%</b>	<b>91.4%</b>
<b>HFC Rank in Category</b>			<b>2nd</b>	<b>3rd</b>	<b>1st</b>	<b>1st</b>

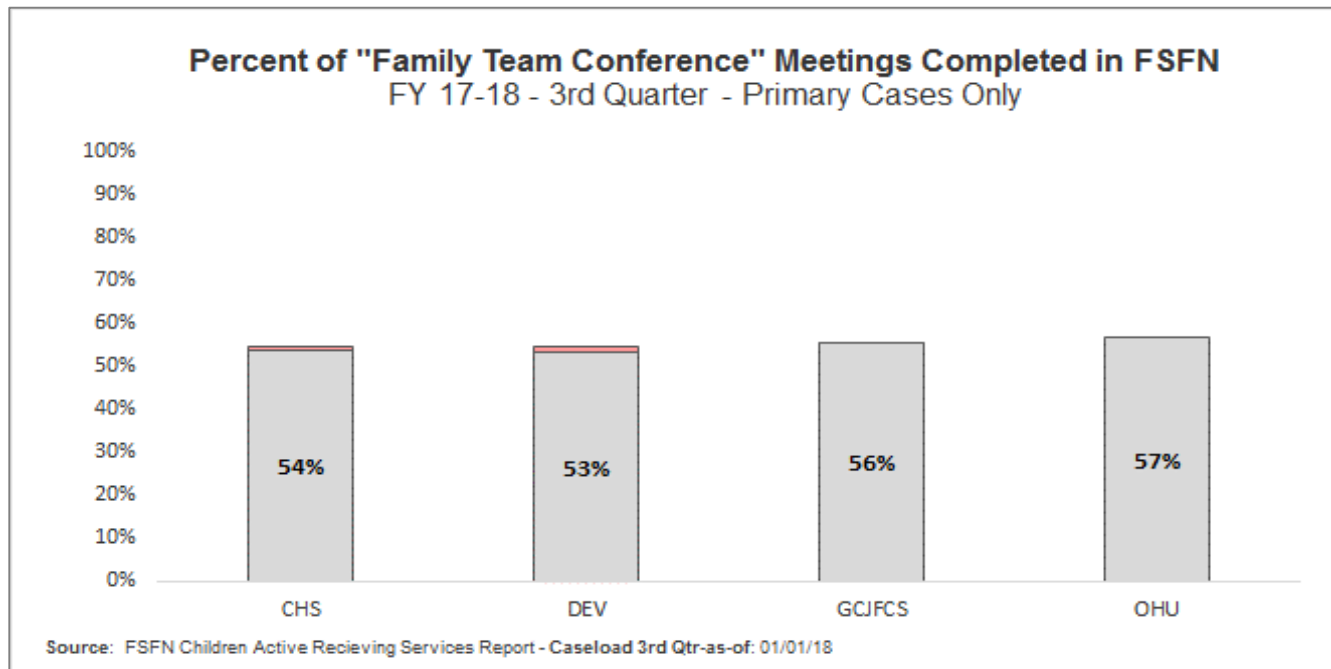


## Family Team Conferences Completed

FY17-18 – 3rd Quarter Target: **55%**

Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 02/04/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	11	34	6		139	2	258	54%
DEV	33	11	7		138	3	258	53%
GCJFCS	10*	27	4		149	0	267	56% ★
OHU	9	10	2		63	0	111	57% ★
<b>Grand Total</b>	58	82	19		489	5	894	55%

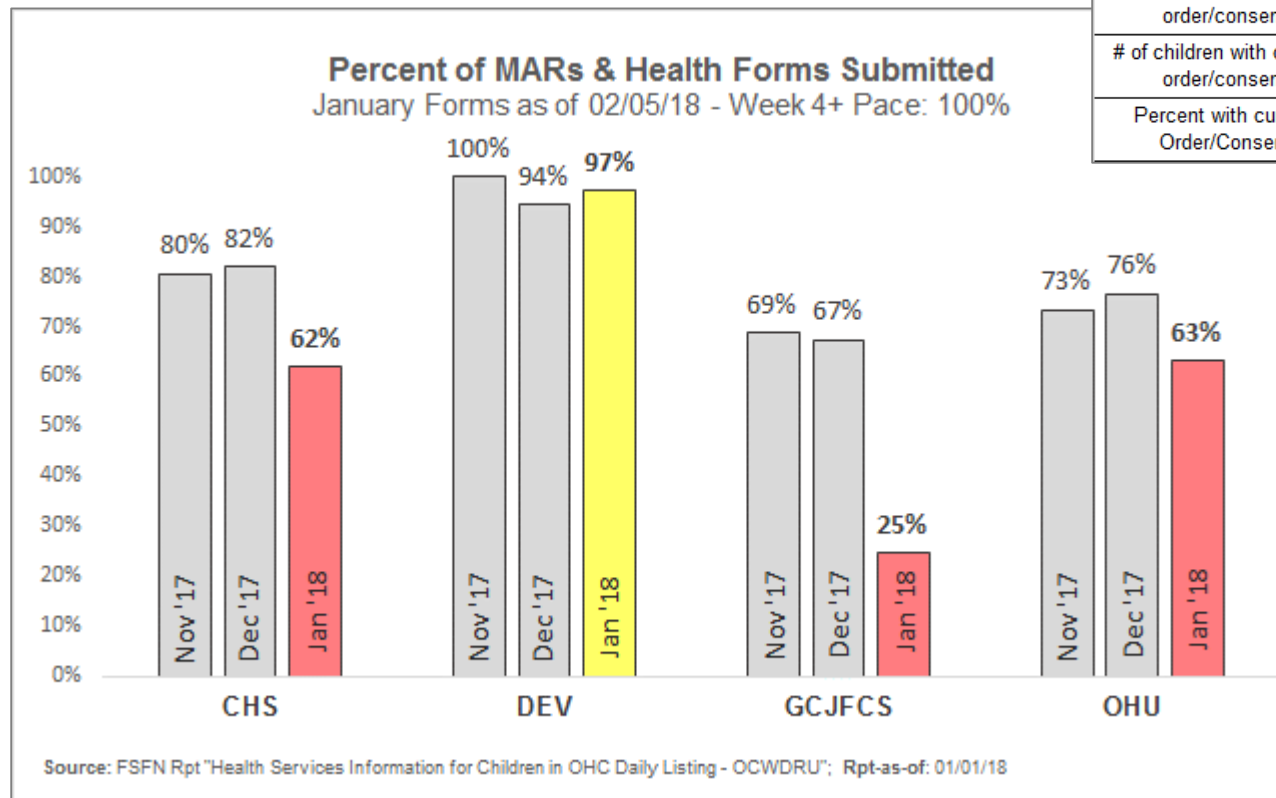
*FSFN CARS - Caseload 3rd Qtr-as-of: 01/01/18* *\* numbers include out-of-caseload FTCs*



# Medication Administration Records and Health Management Forms – January 2018

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month

Percent of Children with a Current Court Order or Consent in FSFN as of 02/05/18				
	CHS	DEV	GCJFCS	OHU
# of children without current order/consent	5	9	10	3
# of children with current order/consent	37	27	47	16
Percent with current Order/Consent	88%	75%	82%	84%



Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

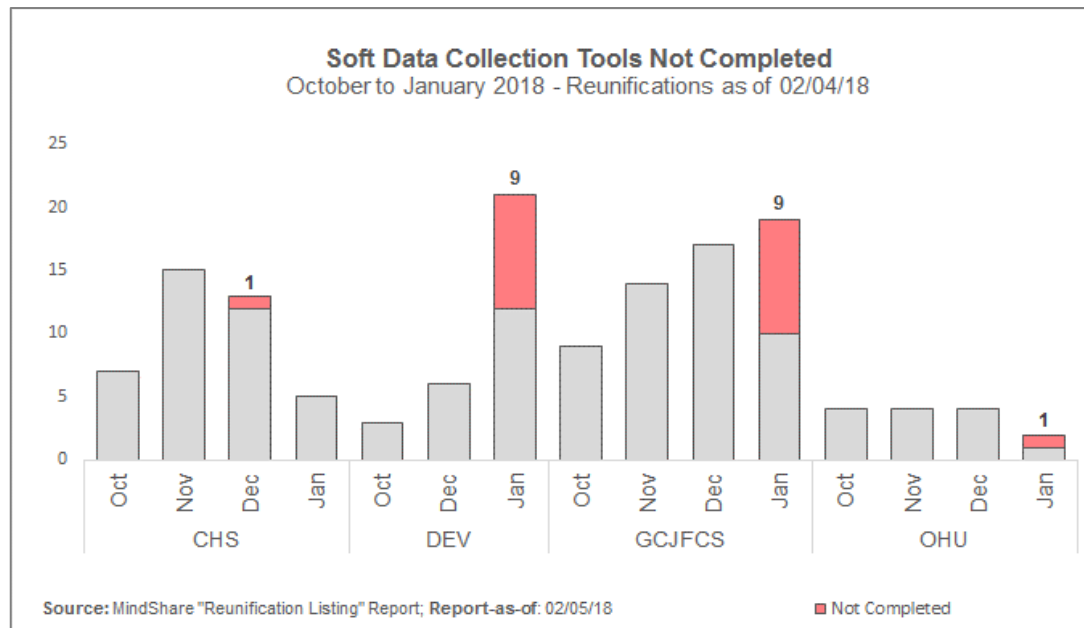


## MindShare Predictive Analytics – Re-Entry Risk Assessments Completed

Re-Entry Risk Assessment Report - Rolling 12 Months				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	5	45	50	90.0%
DEV	18	33	51	64.7%
GCJFCS	4	85	89	95.5%
OHU	6	12	18	66.7%
Grand Total	33	175	208	84.1%




Source: MindShare "Reunification Listing" Report; Data-as-of: 02/04/18

## MindShare Predictive Analytics – Soft Data Collection Tools Not Completed






## Child Placement Agreement – Current Errors

Child Placement Agreement Errors				
Data as of 02/05/2018				
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Total
CHS	2	3	4	9
DEV				0 
GCJFCS				0 
OHU				0 
<b>Total</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>9</b>

## FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List				
Data as of 02/04/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	11	13
DEV			8	8
GCJFCS		1	1	2
OHU				0 
CPI			3	3
<b>Total</b>	<b>0</b>	<b>3</b>	<b>23</b>	<b>26</b>

Placement Exceptions Totaled By Agency						
Last 6 Reporting Periods						
Agency	1/1/2018	1/7/2018	1/15/2018	1/22/2018	1/28/2018	2/4/2018
CHS	11	6	13	8	7	13
DEV	16	4	7	14	3	8
GCJFCS	11	3	2	0	5	2
OHU	3	0	2	1	1	0
CPI	0	14	17	6	1	3
<b>Total</b>	<b>45</b>	<b>33</b>	<b>44</b>	<b>29</b>	<b>17</b>	<b>26</b>

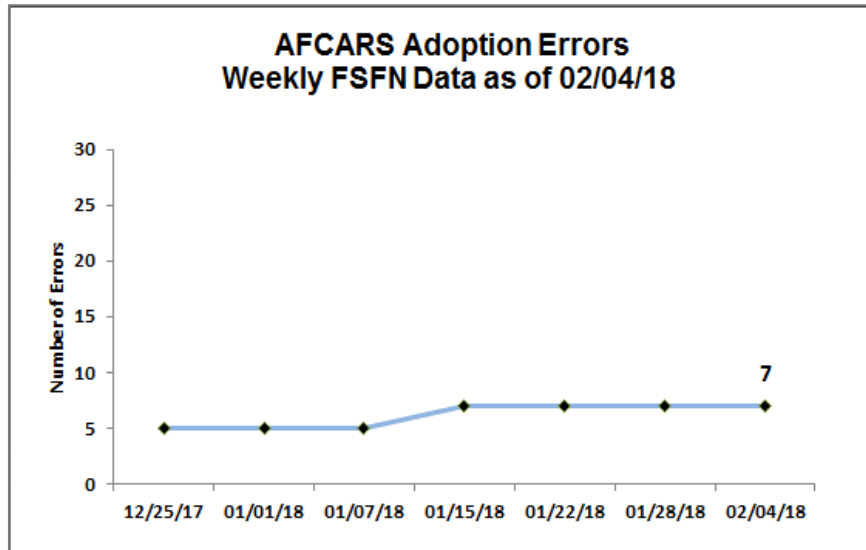
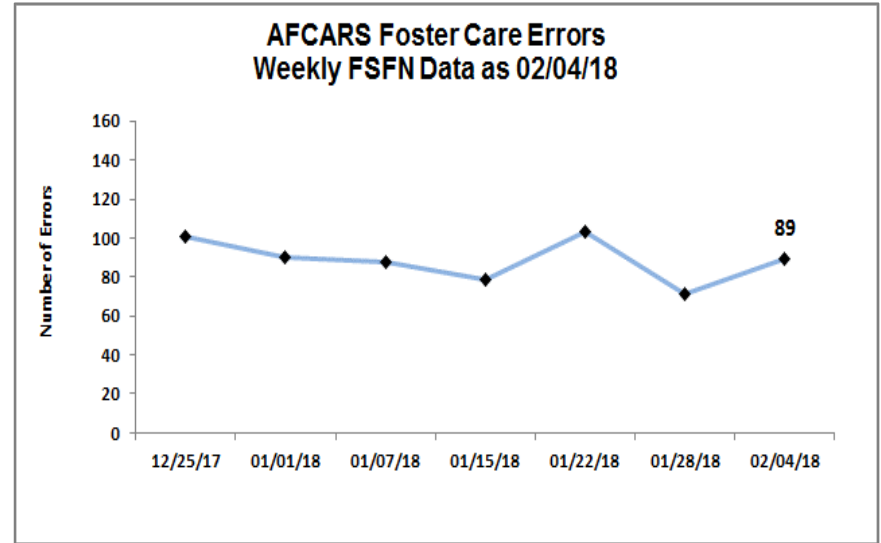


## Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			11		12	23
DEV			13		9	22
GCJFCS			9		18	27
OHU			5		8	13
CPI				4		4
<b>Total</b>	0	0	38	4	47	89

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/04/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					7	7
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>7</b>	<b>7</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 02/04/2018



# Family Functioning Assessment – Methodology Cases

## Timeliness of FFA “Approval” on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report				
Data entered into FSFN last week				
Agency	Not Approved ( 30+ days )	New Child CTS ( w/ prior Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ prior Approval )
CHS				
DEV			1	
GCJFCS		1	2	
OHU				
HFC TOTAL	0	1	3	0

## CMO Contract Measure 11 – 3<sup>rd</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O				
Data as of 02/04/18				
Agency	Not Approved	Approved	Grand Total	Percent Approved
CHS	6	256	262	97.7%
DEV	12	262	274	95.6%
GCJFCS	2	267	269	99.3%
OHU	8	109	117	93.2%
HFC Total	28	894	922	97.0%

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing				
3rd Quarter-to-Date as of 02/04/18				
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely	Adjusted Performance
CHS	12	14	85.7%	85.7%
DEV	11	11	100.0%	100.0% ★
GCJFCS	7	7	100.0%	100.0% ★
OHU	6	7	85.7%	100.0% ★
HFC TOTAL	36	39	92.3%	94.9%

FY 17-18 Target = **95% and above.**



MOST PARENTS IN HARDEE,  
HIGHLANDS, & POLK  
WANT TO DO WHAT'S BEST  
FOR THEIR CHILDREN.



Data collected through the Community Norms Survey  
For more information, visit: [www.acommunitythatcares.org](http://www.acommunitythatcares.org)



You're  
Invited!

*Join the Hardee County Local Task Force*

*For the*

## *Heart to Heart Connection*

*Tuesday, February 13*

*Drop-In: 9-11 am or 4-6 pm*

*At the Train Depot in Wauchula*

*135 E Main Street*

*Come Mingle and Match  
with Agencies Meeting Needs  
in Your Community*

*\*Agency "speed dating"*

*\*Refreshments provided*

*Questions: [Stefania.Sweet@flhealth.gov](mailto:Stefania.Sweet@flhealth.gov)*



## Highlands County Provider Symposium

**Tuesday, February 20th, 2018 from 9am to 12 pm**

The Circle Theatre

202 Circle Park Drive

Sebring, FL



You are invited to attend this exciting event, held for the benefit of the children and families in Highlands county, for the Department of Children and Families, Case Management Organizations, service providers, and other community members, to connect quicker and easier with services benefitting the clients/families we assist.

Vendor tables will be available upon request for free. Each organization that participates will be given a 5-10 minutes time slot for presenting their organization and services provided to include accepted clientele and referral procedure.

RSVP to Micah Hendrickson at [mhendrickson@directionsforliving.org](mailto:mhendrickson@directionsforliving.org)  
or 727-804-9839



There are turtles that live to be three or four hundred years old, and redwood trees that live more than a thousand years. Our own life span is only about a hundred years at most. How are we living those years? Are we making the most of our days? What are we here to realize or accomplish?

*Thich Nhat Hahn*



# RESOURCE NEWS FLASH... February 7, 2018

## Community Resources

**Hardee County Heart to Heart Connection** – The Hardee County Local Taskforce for Child Abuse Prevention and Permanency is hosting this event to increase awareness of the services available to Hardee County residents. The event will be held on February 13<sup>th</sup> from 9:00-11:00am and 4:00-6:00pm at the Train Depot (135 E. Main St.) in Wauchula.

**Highlands County Provider Symposium** – This event is being held to inform the community of beneficial services for families in Highlands County and how to connect them quicker and easier. The event will be held on February 20<sup>th</sup> from 9:00am-12:00pm at The Circle Theatre (202 Circle Park Dr.) in Sebring.

## Health Resources

**Give Kids A Smile** – The 10<sup>th</sup> Annual "Give Kids A Smile" event will be held on February 9<sup>th</sup> from 8:00am-2:00pm at the Traviss Career Center. Any child (age 5-18) qualifying and in need of dental care can be seen by a dentist for a full checkup. Services will be provided by the dentists of the Polk County Dental Association and assisted by Traviss Career dental students. For more information and to register, contact the Traviss Career Center at 863-499-2700, ext. 385. Registration deadline is one week prior to the event as space is limited.

**Infant, Toddler, Preschool Developmental Screenings** – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 16<sup>th</sup> from 8:30am-12:00pm at Presbyterian Church in the Highlands (1010 Lake Miriam Dr., Lakeland). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

## Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree ([kembree@heartlandforchildren.org](mailto:kembree@heartlandforchildren.org) or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit [www.ftri.org](http://www.ftri.org).

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit [www.cfshc.org](http://www.cfshc.org).

Florida Association of the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit [www.fadcentral.org](http://www.fadcentral.org).

The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit [www.ectacenter.org/families](http://www.ectacenter.org/families).

## Financial Resources

### Free Tax Preparation–

Now through April 17<sup>th</sup>, free tax preparation is available at various locations throughout Polk County as well as locations in Hardee and Highlands counties. Go to [www.myfreetaxes.com](http://www.myfreetaxes.com) for specific sites and dates/times.

The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "Free Tax Prep," at [www.uwcf.org](http://www.uwcf.org).

## Community Events

**Valentine's Day Dance**– Polk County Parks & Recreation presents the Valentine's Day Dance on February 9<sup>th</sup> at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 5:00-7:00pm. Admission is **free** to this community fun night for kids and families. For more info, call 863-298-7898.

**Family, Flicks & Fun**– Polk County Parks & Recreation hosts this **free** family event on February 16<sup>th</sup> at the Wabash Community Center (1230 Southern Ave., Lakeland) from 6:00-8:00pm. In addition to a movie, there will be games, entertainment, and snacks. For more info, call 863-284-4223.



Community Based Care: Hardee, Highlands & Polk Counties



# Community Based Care Lead Agency Map

