



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting
Data for Week Ended Sunday, February 02, 2020

No Meeting This Week



Community Based Care Lead Agency Scorecard

FY 19-20, 2nd Quarter: October 01, 2019 to December 31, 2019

| CBC Lead Agency Scorecard Performance Table | Safety | | | | Permanency | | | | Well-Being | | | |
|---------------------------------------------|---------------------|---------------------------------------------------------|---------------------------------------------------------------------------------|-----------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|--------------------------------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| | Measures | 1. Rate of Abuse per 100,000 days while in foster care. | 2. Percent of children who are not neglected or abused during in-home services. | 3. Children who are not neglected or abused after receiving services. | 4. Children under supervision who are seen every 30 days. | 5. Children exiting foster care to a permanent home within 12 months of entering care. | 6. Children achieving permanency in 12 months for children in foster care 12 to 23 months. | 7. Children who do not re-enter foster care within 12 months of moving to a permanent home. | 8. Children's placement moves per 1,000 days in foster care. | 9. Children in out-of-home care who have received medical services in the last 12 months. | 10. Children in out-of-home care who received dental services within the last 7 months. | 11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education. |
| Standard | 8.5 | 95.0% | 95.0% | 99.5% | 40.5% | 43.6% | 91.7% | 4.12 | 95.0% | 95.0% | 80.0% | 65.0% |
| Reporting Period | 07/01/18 - 06/30/19 | 07/01/18 - 06/30/19 | 07/01/18 - 06/30/19 | 10/01/18 to 09/30/19 | 10/01/17 to 09/30/18 | 10/01/18 | 10/01/16 to 09/30/17 | 10/01/18 to 09/30/19 | 09/30/19 | 09/30/19 | 10/01/18 to 09/30/19 | 09/30/19 |
| Big Bend CBC (Circuit 2 & 14) | 4.81 | 96.3% | 98.3% | 99.3% | 26.4% | 53.0% | 90.5% | 4.09 | 96.7% | 89.2% | 91.3% | 64.2% |
| Brevard Family Partnership | 6.75 | 92.8% | 94.1% | 99.8% | 49.7% | 67.3% | 89.5% | 3.23 | 98.4% | 92.9% | 100.0% | 69.4% |
| ChildNet - Broward | 8.76 | 95.7% | 97.2% | 99.9% | 37.1% | 53.8% | 92.0% | 3.29 | 98.8% | 96.6% | 95.8% | 66.3% |
| ChildNet - Palm Beach | 6.81 | 95.2% | 97.4% | 99.9% | 45.5% | 56.6% | 91.2% | 3.63 | 97.5% | 96.6% | 92.7% | 60.2% |
| Children's Network of SW Florida | 9.69 | 96.2% | 97.2% | 99.9% | 46.4% | 61.3% | 89.1% | 4.61 | 99.4% | 98.8% | 92.9% | 68.2% |
| Citrus Health Network | 6.55 | 97.0% | 97.7% | 99.5% | 35.5% | 55.0% | 90.2% | 5.70 | 98.2% | 96.5% | 82.9% | 57.5% |
| Communities Connected for Kids | 7.22 | 95.7% | 97.5% | 99.6% | 32.5% | 65.2% | 90.8% | 3.21 | 95.3% | 92.1% | 81.5% | 68.6% |
| Community Partnership for Childr. | 11.95 | 94.4% | 94.0% | 99.8% | 30.9% | 59.5% | 84.0% | 2.83 | 97.9% | 87.5% | 100.0% | 60.1% |
| Eckerd Community Alternatives | 10.82 | 94.1% | 95.9% | 99.7% | 30.9% | 44.4% | 88.9% | 6.22 | 97.6% | 90.3% | 85.7% | 61.7% |
| Eckerd Community Hillsborough | 6.72 | 96.2% | 97.5% | 99.6% | 36.6% | 42.08% | 91.4% | 6.15 | 95.1% | 87.8% | 78.5% | 57.7% |
| Embrace Families | 7.14 | 93.9% | 96.4% | 99.7% | 38.3% | 54.8% | 88.7% | 4.08 | 95.2% | 93.5% | 90.9% | 63.4% |
| Families First Network | 8.52 | 95.2% | 96.3% | 99.5% | 33.0% | 45.0% | 90.6% | 6.87 | 96.2% | 91.3% | 75.0% | 63.6% |
| Family Integrity Program | 7.56 | 94.1% | 97.9% | 100.0% | 50.0% | 69.8% | 100.0% | 3.25 | 100.0% | 96.6% | 100.0% | 75.0% |
| Family Support Services North Fla | 10.37 | 94.1% | 94.96% | 99.6% | 44.8% | 78.3% | 91.8% | 3.89 | 93.7% | 81.6% | 90.6% | 64.1% |
| Heartland For Children | 6.06 | 93.7% | 97.0% | 99.9% | 39.4% | 47.9% | 90.3% | 2.85 | 97.2% | 89.9% | 83.0% | 60.2% |
| Kids Central, Inc. | 6.23 | 96.1% | 96.8% | 99.7% | 40.1% | 42.7% | 93.2% | 3.95 | 97.4% | 94.84% | 87.5% | 71.9% |
| Kids First of Florida, Inc. | 1.68 | 95.1% | 97.3% | 99.9% | 24.7% | 67.8% | 89.7% | 3.92 | 88.6% | 60.7% | 100.0% | 63.8% |
| Partnership for Strong Families | 2.12 | 94.5% | 98.5% | 99.8% | 43.4% | 68.2% | 92.6% | 3.16 | 97.1% | 93.2% | 93.3% | 62.4% |
| Sarasota Y/SAFE Children Coali... | 5.01 | 93.7% | 97.2% | 99.8% | 41.7% | 55.9% | 90.3% | 4.33 | 98.6% | 82.7% | 93.1% | 64.3% |
| Statewide | 7.59 | 95.07% | 96.6% | 99.3% | 38.5% | 53.2% | 90.4% | 4.48 | 96.0% | 91.2% | 87.9% | 63.7% |
| Red Zone | 8.85 | 92.9% | 92.9% | 98.9% | 36.3% | 39.2% | 90.8% | 4.54 | 89.9% | 89.9% | 69.9% | 60.0% |



Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

| Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days | | |
|----------------------------------------------------------------------------------------------------------------|------------------------------------------|---------------------------|
| Supervision between 01/01/20 - 01/31/20 | | |
| Agency | # of Children <u>Not</u> seen in 30 days | % of Children seen timely |
| CHS | 3 | 99.98% |
| DEV | 3 | 99.95% |
| OHU | 5 | 99.89% |
| Total | 11 | 99.94% |
| <i>Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 02/03/20</i> | | |

| # of Children Not Seen, Month of January 2020 | |
|---------------------------------------------------------------------------------------|--------------|
| # Not Seen | Agency |
| | CHS |
| | DEV |
| | OHU |
| | CPI |
| 0 | Total |
| <i>Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 02/03/20</i> | |




Scorecard Measures 5 & 6 - Children Achieving Permanency


SM05 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

| Reunifications Entered into FSN: Week of 01/27/20 thru 02/02/20 | | | |
|--------------------------------------------------------------------|----------|-----------|----------|
| Agency | Timely | Un-Timely | Total |
| CHS | 3 | | 3 |
| DEV | | 3 | 3 |
| OHU | 1 | 2 | 3 |
| Total | 4 | 5 | 9 |

| Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 02/02/20 | | | |
|------------------------------------------------------------------------------------------------------------------------------------|------------------------------|------------------------------------|-------------------------------------------------------------------------------------------|
| Agency | Permanency within 12 mths | Total Children out-of-home care | Percent Timely Reunification |
| CHS | 103 | 289 | 35.6% |
| DEV | 101 | 281 | 35.9% |
| OHU | 136 | 271 | 50.2%  |
| HFC Total | 340 | 841 | 40.43% |

Number of Children to Achieve SM05 Target – **01 Children**

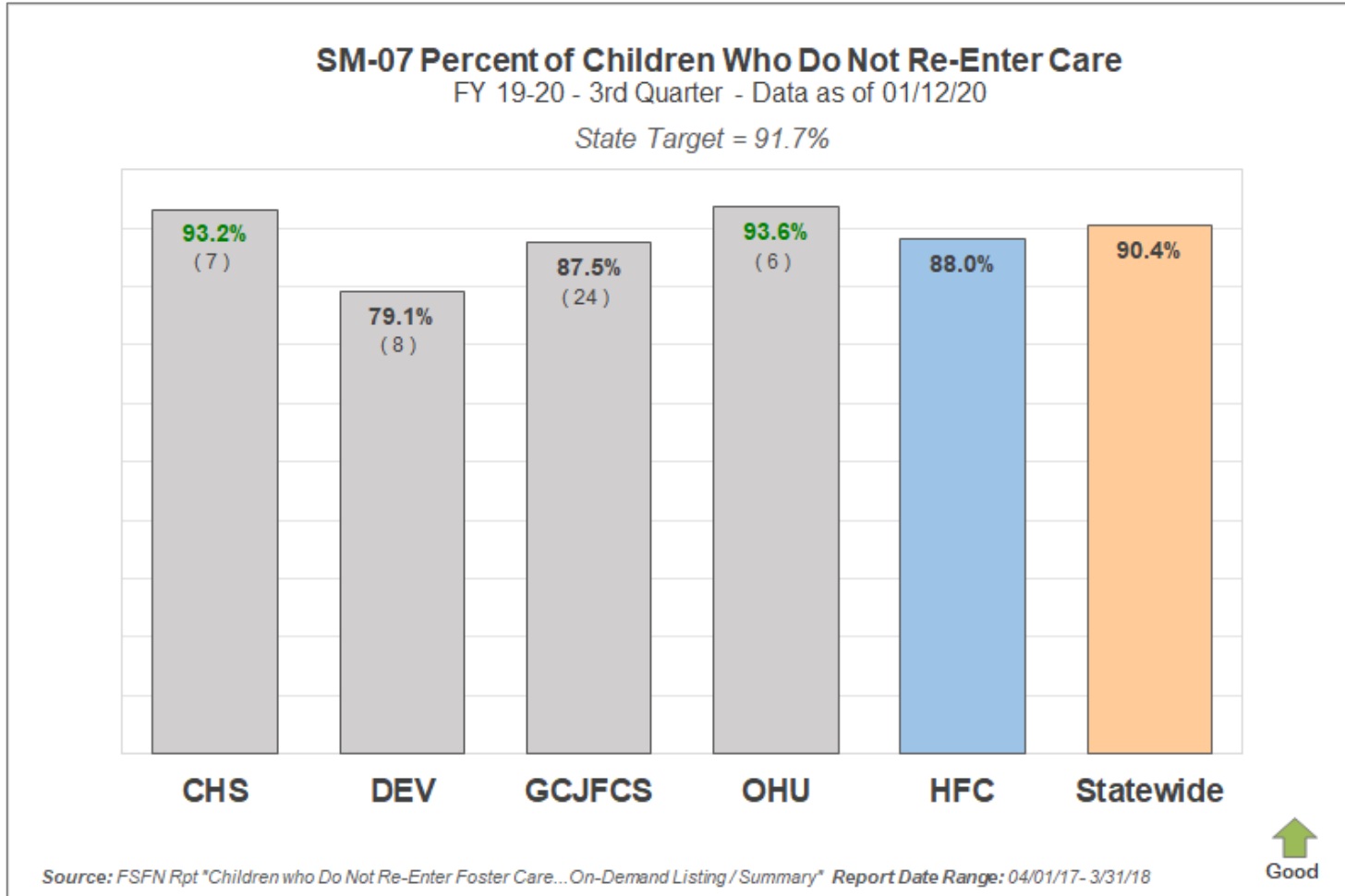
| Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 02/02/20 | | | |
|-------------------------------------------------------------------------------------------------------------------------|---------------------------------|----------------------------------|---------------------------------------------------------------------------------------------|
| Agency | Permanency within 12-23 mths | Total Children LOS 12-23 mths | Percent Timely Reunification |
| CHS | 51 | 120 | 42.5% |
| DEV | 59 | 156 | 37.8% |
| OHU | 51 | 98 | 52.0%  |
| HFC Total | 161 | 374 | 43.0% |

Number of Children to Achieve SM06 Target – **03 Children**

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

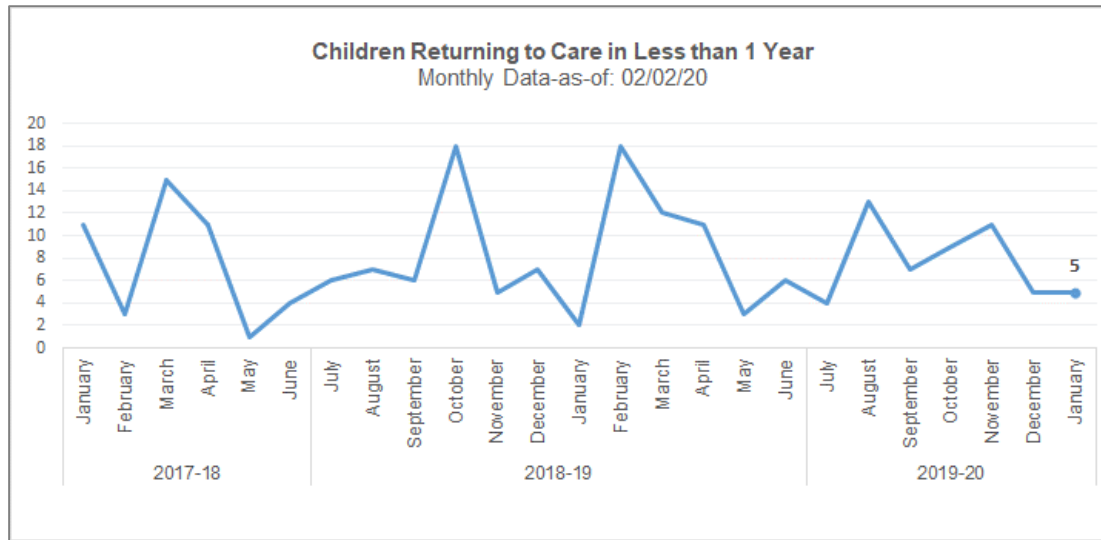
Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



| Removal Episodes for Children with a Prior Removal | | | | | | | | | |
|--------------------------------------------------------|----------------------|------------|---------------|-----------------|-------------------------|--------------------------------------|---------------|----------------------|----------------------|
| Removals entered into FSFN between 01/27/20 - 02/02/20 | | | | | | | | | |
| Current Agency | Current Removal Date | Prior Unit | Prior Removal | Prior Discharge | Length of Stay (months) | Length from Prior Discharge (months) | LOR Range | P. Analytics Listing | P. Analytics Percent |
| DEV | 8/1/2019 | 141827-DEV | 7/31/2015 | 3/3/2016 | 7 | 40 | 3.0 - 4.9 yrs | N | - |

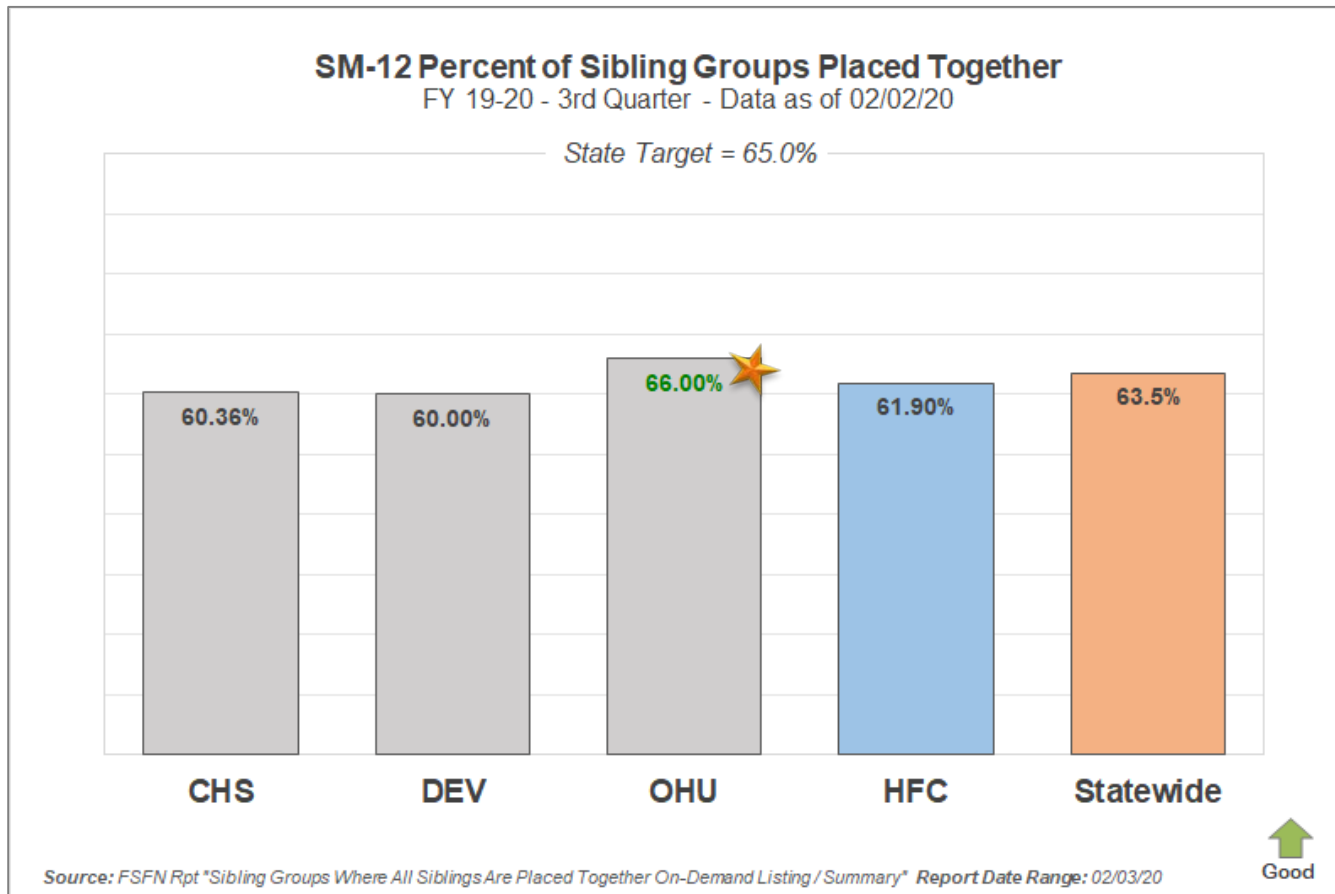
Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 02/02/20



Scorecard Measure 12 – Separated Siblings

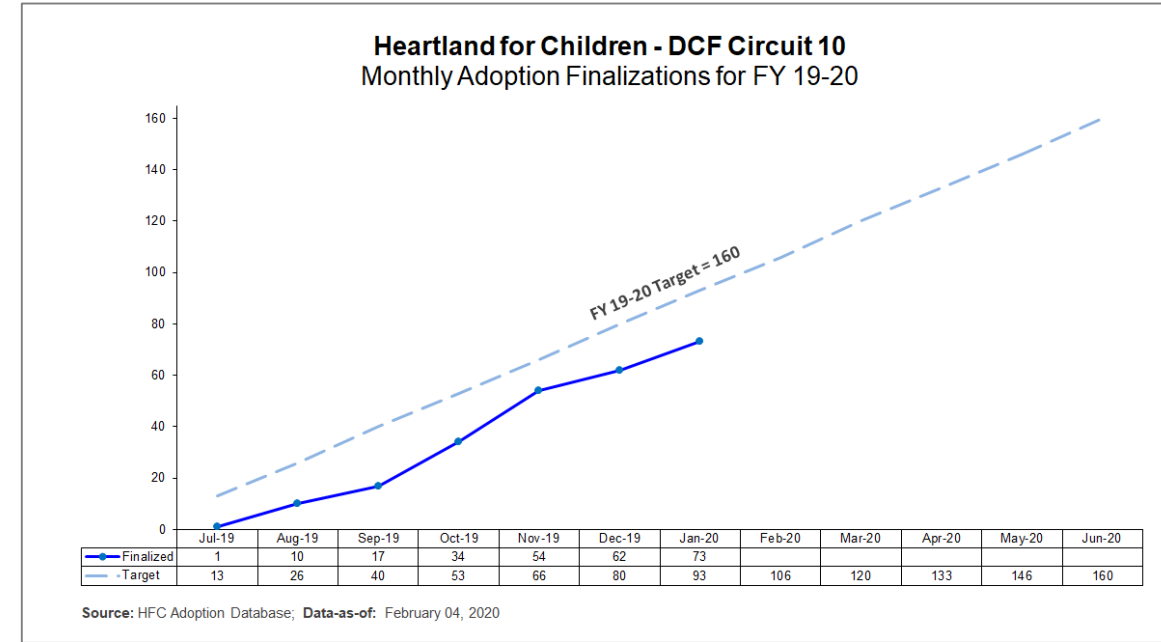
Percentage of siblings groups in out-of-home care where all siblings are placed together.

| SM12 - Percent of Sibling Groups Placed Together | | | |
|--------------------------------------------------|--------------------------------------|----------------------------|-------------------------------------|
| Agency | Number of Cases w/ Siblings Together | Total Cases Sibling Groups | Percent of Siblings Placed Together |
| CHS | 67 | 111 | 60.36% |
| DEV | 75 | 125 | 60.00% |
| OHU | 66 | 100 | 66.00% |
| HFC | 208 | 336 | 61.90% |



Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



Upcoming Finalization Dates
February 19, 2020
February 26, 2020

Adoption Finalizations Credited to HFC
19-20 Fiscal Year-to-Date 02/04/20

| CMO | Subsidy Files Submitted | Finalized Adoptions | Number Needed to Meet Target | CMO Target | % Target Met | % Completed w/in 24 Mths |
|--------------|-------------------------|---------------------|------------------------------|------------|--------------|--------------------------|
| CHS | 11 | 10 | 39 | 49 | 20.4% | 20.0% |
| DEV | 2 | 15 | 41 | 56 | 26.8% | 40.0% |
| OHU | 10 | 48 | 7 | 55 | 87.3% | 16.7% |
| Total | 23 | 73 | 87 | 160 | 45.6% | 21.9% |



Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2019-20 as of February 03, 2020

| CLS WEEKLY SHELTER REPORT - FY 2019-2020 | | | | | | | | | | | | | |
|--------------------------------------------|-----------|------------|-----------|-----------|-----------|-----------|-----------|----------|-----|-----|-----|-----|--------------|
| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19/20 Totals |
| # of Shelter Hearings | | | | | | | | | | | | | |
| Polk | 32 | 45 | 19 | 26 | 22 | 27 | 31 | 2 | | | | | 204 |
| Highlands | 2 | 11 | 2 | 5 | 5 | 5 | 5 | 0 | | | | | 35 |
| Hardee | 1 | 1 | 0 | 3 | 0 | 3 | 1 | 0 | | | | | 9 |
| Total | 35 | 57 | 21 | 34 | 27 | 35 | 37 | 2 | | | | | 248 |
| # Children Removed | | | | | | | | | | | | | |
| Polk | 51 | 88 | 31 | 59 | 41 | 58 | 62 | 3 | | | | | 393 |
| Highlands | 3 | 25 | 2 | 7 | 7 | 10 | 5 | 0 | | | | | 59 |
| Hardee | 2 | 2 | 0 | 7 | 0 | 6 | 3 | 0 | | | | | 20 |
| Total | 56 | 115 | 33 | 73 | 48 | 74 | 70 | 3 | | | | | 472 |
| Total Children Denied Shelter | | | | | | | | | | | | | |
| Polk | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| Highlands | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 |
| Total | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| # Children Placed with Relative | | | | | | | | | | | | | |
| Polk | 21 | 61 | 21 | 39 | 28 | 42 | 39 | 0 | | | | | 251 |
| Highlands | 1 | 14 | 1 | 5 | 4 | 10 | 2 | 0 | | | | | 37 |
| Hardee | 1 | 1 | 0 | 3 | 0 | 5 | 0 | 0 | | | | | 10 |
| Total | 23 | 76 | 22 | 47 | 32 | 57 | 41 | 0 | | | | | 298 |
| # Children Placed with Non Relative | | | | | | | | | | | | | |
| Polk | 13 | 10 | 5 | 3 | 4 | 6 | 14 | 2 | | | | | 57 |
| Highlands | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 0 | | | | | 8 |
| Hardee | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | | | | | 4 |
| Total | 15 | 12 | 6 | 8 | 4 | 6 | 16 | 2 | | | | | 69 |
| # Children Placed with Fictive Kin | | | | | | | | | | | | | |
| Polk | 0 | 3 | 0 | 1 | 0 | 0 | 3 | 0 | | | | | 7 |
| Highlands | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 0 | | | | | 4 |
| Hardee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 |
| Total | 0 | 3 | 0 | 1 | 3 | 0 | 4 | 0 | | | | | 11 |
| # Children Placed in Foster Care | | | | | | | | | | | | | |
| Polk | 17 | 14 | 5 | 16 | 9 | 10 | 6 | 1 | | | | | 78 |
| Highlands | 0 | 10 | 0 | 1 | 0 | 0 | 0 | 0 | | | | | 11 |
| Hardee | 1 | 0 | 0 | 0 | 0 | 1 | 3 | 0 | | | | | 5 |
| Total | 18 | 24 | 5 | 17 | 9 | 11 | 9 | 1 | | | | | 94 |

| % of Children Sheltered Placed in Foster Care | | | | | | |
|-----------------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Data as of 02/03/2020 | | | | | | |
| Month | 14-15 | 15-16 | 16-17 | 17-18 | 18-19 | 19-20 |
| Jul | 29.5% | 34.7% | 32.0% | 29.5% | 29.7% | 32.1% |
| Aug | 34.9% | 34.0% | 28.7% | 16.0% | 23.3% | 20.9% |
| Sep | 63.6% | 27.1% | 22.8% | 37.5% | 22.7% | 15.2% |
| Oct | 34.5% | 29.3% | 27.4% | 33.3% | 29.4% | 23.3% |
| Nov | 17.4% | 19.2% | 28.6% | 33.8% | 39.6% | 18.8% |
| Dec | 52.7% | 21.3% | 16.0% | 25.0% | 26.0% | 14.9% |
| Jan | 26.3% | 21.2% | 23.9% | 25.0% | 13.6% | 12.9% |
| Feb | 39.4% | 17.6% | 16.3% | 25.5% | 19.8% | 33.3% |
| Mar | 39.0% | 30.0% | 15.8% | 35.6% | 26.2% | |
| Apr | 24.1% | 29.7% | 33.8% | 29.7% | 10.0% | |
| May | 27.5% | 56.3% | 27.4% | 31.3% | 20.8% | |
| Jun | 33.3% | 41.0% | 32.0% | 25.5% | 21.2% | |
| FY Total | 34.7% | 30.1% | 25.4% | 28.2% | 23.1% | 19.9% |

| Shelter Count for the Week of January 28 - February 3, 2020 | | | |
|-------------------------------------------------------------|------|-----------|--------|
| | Polk | Highlands | Hardee |
| Shelters | 11 | | |
| Children Removed | 19 | | |
| Placed w/ a Relative | 13 | | |
| Placed w/a Non-Rel | 4 | | |
| Placed w/a Fictive Kin | | | |
| Placed in Foster Care | 2 | | |



Case Transfer Staffing Data

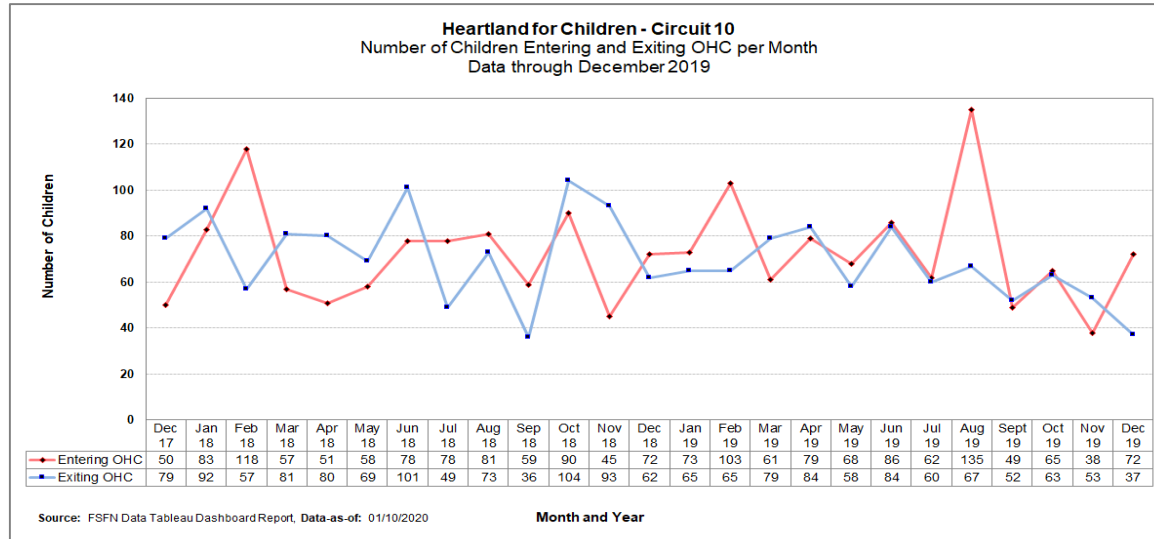
Case Transfer Data For Fiscal Year July 1, 2019 – June 30, 2020 - Data as of 02/04/20

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19-20 Totals | 18-19 Totals | 17-18 Totals |
|---------------------------|------------|------------|------------|------------|-----------|------------|------------|----------|-----|-----|-----|-----|-----------------|-----------------|-----------------|
| Number of Children | | | | | | | | | | | | | | | |
| CHS | 55 | 28 | 47 | 40 | 20 | 19 | 21 | 0 | | | | | 230 | 460 | 349 |
| Devereux | 38 | 48 | 23 | 42 | 21 | 35 | 41 | 2 | | | | | 250 | 482 | 349 |
| OHU Polk | 22 | 14 | 17 | 12 | 17 | 17 | 7 | 1 | | | | | 107 | 196 | 253 |
| One Hope | 37 | 63 | 38 | 44 | 37 | 39 | 41 | 0 | | | | | 299 | 548 | 527 |
| Total | 152 | 153 | 125 | 138 | 95 | 110 | 110 | 3 | | | | | 886 | 1686 | 1478 |
| Out of Home Care | | | | | | | | | | | | | | | |
| CHS | 32 | 17 | 31 | 16 | 10 | 11 | 18 | 0 | | | | | 135 | 262 | 226 |
| Devereux | 20 | 28 | 12 | 34 | 9 | 17 | 28 | 0 | | | | | 148 | 291 | 218 |
| OHU Polk | 9 | 6 | 8 | 11 | 5 | 3 | 6 | 0 | | | | | 48 | 116 | 164 |
| One Hope | 5 | 17 | 5 | 12 | 13 | 7 | 11 | 0 | | | | | 70 | 125 | 133 |
| Total | 66 | 68 | 56 | 73 | 37 | 38 | 63 | 0 | | | | | 401 | 794 | 741 |
| In - Home Judicial | | | | | | | | | | | | | | | |
| CHS | 4 | 0 | 0 | 3 | 6 | 3 | 1 | 0 | | | | | 17 | 48 | 35 |
| Devereux | 2 | 5 | 1 | 2 | 1 | 7 | 4 | 0 | | | | | 22 | 37 | 27 |
| OHU Polk | 6 | 5 | 1 | 0 | 5 | 6 | 1 | 0 | | | | | 24 | 20 | 20 |
| One Hope | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | | | | | 5 | 11 | 24 |
| Total | 14 | 12 | 3 | 5 | 12 | 16 | 6 | 0 | | | | | 68 | 116 | 106 |

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | 19-20 Totals | 18-19 Totals | 17-18 Totals |
|------------------------------------------------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|----------|-----|-----|-----|-----|-----------------|-----------------|-----------------|
| Non-Judicial In - Home Services | | | | | | | | | | | | | | | |
| CHS | 17 | 6 | 14 | 12 | 3 | 0 | 0 | 0 | | | | | 52 | 110 | 48 |
| Devereux | 11 | 13 | 7 | 4 | 6 | 9 | 6 | 0 | | | | | 56 | 93 | 66 |
| OHU Polk | 2 | 3 | 7 | 1 | 5 | 3 | 0 | 0 | | | | | 21 | 52 | 44 |
| One Hope | 0 | 1 | 5 | 3 | 2 | 0 | 0 | 0 | | | | | 11 | 41 | 49 |
| Total | 30 | 23 | 33 | 20 | 16 | 12 | 6 | 0 | | | | | 140 | 296 | 207 |
| OCS / ICPC Courtesy Supervision | | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 | 0 | 2 |
| Devereux | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 | 0 | 0 |
| OHU Polk | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 | 0 | 0 |
| One Hope | 30 | 42 | 27 | 32 | 21 | 31 | 25 | 0 | | | | | 208 | 363 | 313 |
| Total | 30 | 42 | 27 | 32 | 21 | 31 | 25 | 0 | | | | | 208 | 363 | 315 |
| Reinstatement of Protective Services Supervision (Notice of Hearings) | | | | | | | | | | | | | | | |
| CHS | 0 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | | | | | 4 | 12 | 17 |
| Devereux | 1 | 0 | 1 | 0 | 3 | 2 | 0 | 2 | | | | | 9 | 41 | 18 |
| OHU Polk | 5 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | | | | | 8 | 2 | 10 |
| One Hope | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 | 7 | 2 |
| Total | 6 | 0 | 1 | 2 | 3 | 6 | 0 | 3 | | | | | 21 | 62 | 47 |

Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month



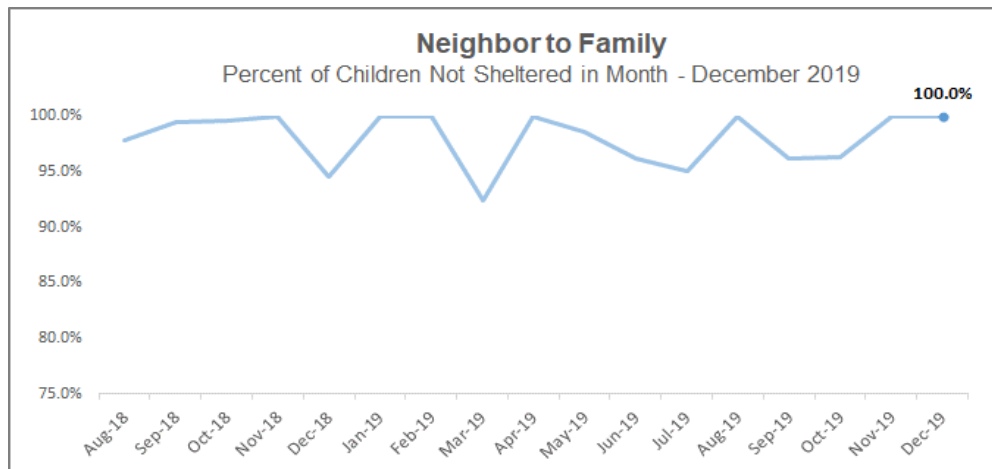


Neighbor to Family – Weekly & Monthly Census

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: **94.7%**

| Neighbor To Family - Weekly Census Numbers | | |
|--------------------------------------------|--------------------|--------------------|
| Weekly Data 01/28/20 through 02/03/20 | | |
| Referral Type | Number of Families | Number of Children |
| CPI - Safety Management | 2 | 6 |
| CPI - Family Support | 33 | 84 |
| Specialized - Family Support | 8 | 18 |
| Prevention - Comm. Referral | 29 | 69 |
| Special Conditions Report | 0 | 0 |
| Nurturing Parenting | 21 | 33 |
| NTF - Total Services | 93 | 210 |

| NTF - Housing Resource Numbers | |
|----------------------------------|-----------|
| Data since Inception to 02/03/20 | |
| Referral Agency | Referrals |
| Children's Home Society (CHS) | 13 |
| Devereux (DEV) | 8 |
| One Hope United (OHU) | 1 |
| Neighbor To Family (NTF) | 3 |
| Total Housing Referrals | 25 |

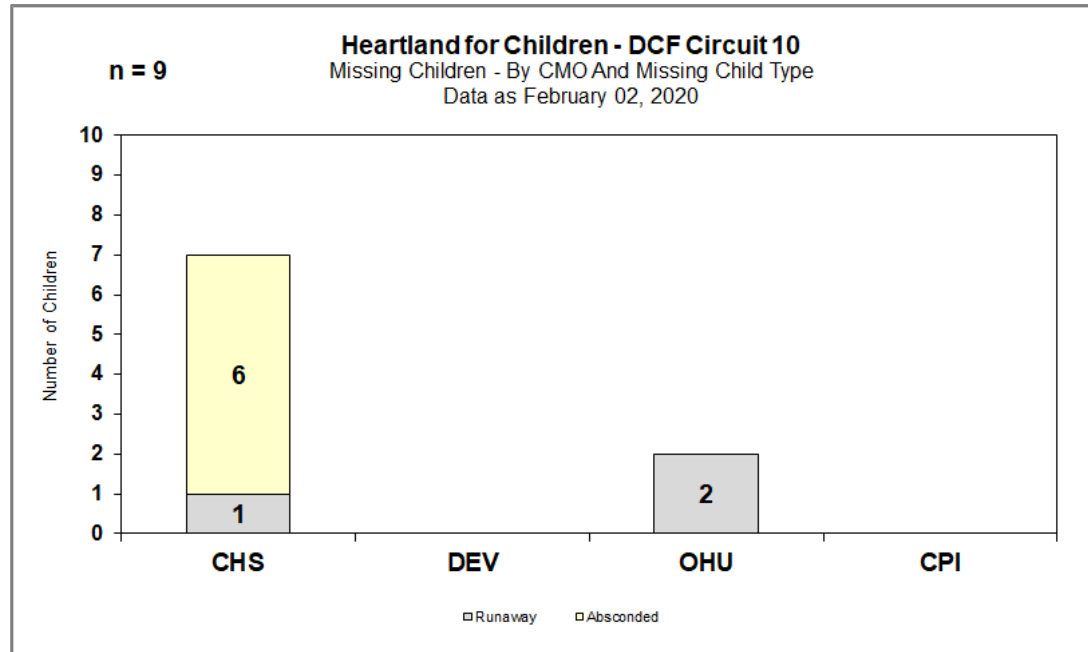


| Referral Status and Housing Results | |
|-------------------------------------|--------------------|
| Referrals - Active | 9 |
| Referrals - Closed | 15 |
| Total Families Housed | 4 Families |
| Total Children Housed | 15 Children |



Missing Children

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

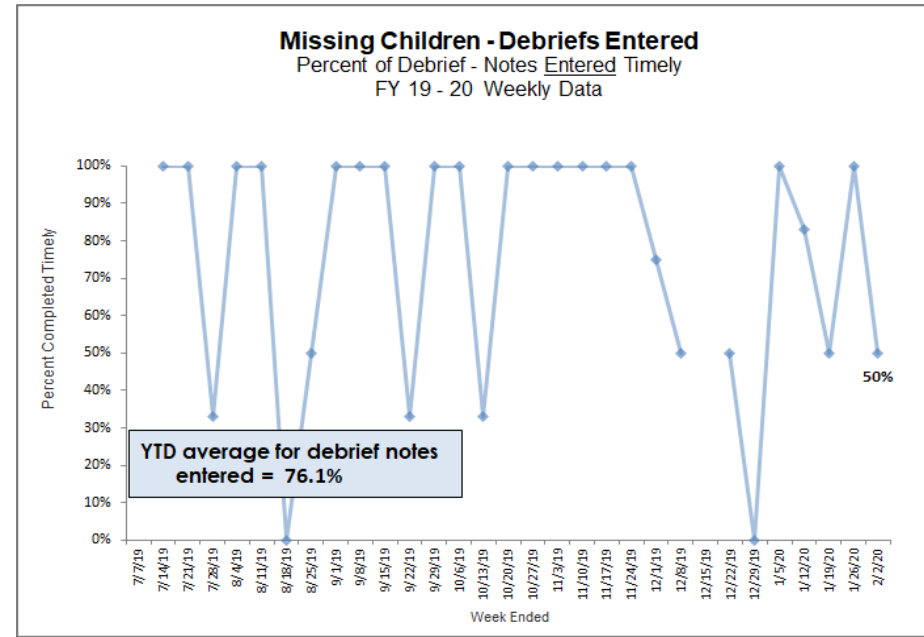
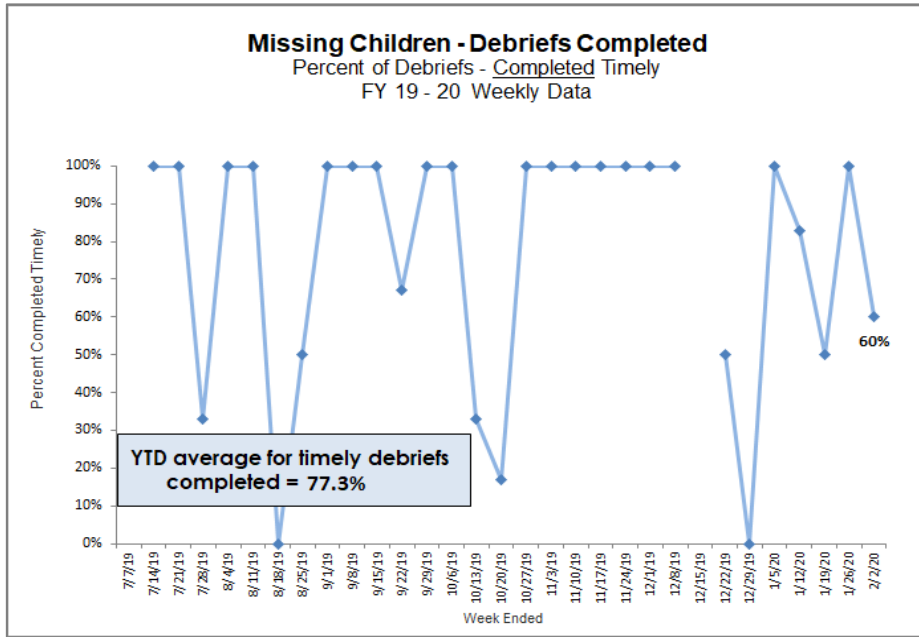


| Circuit 10 - Weekly Missing Children Report | | | | | | | |
|----------------------------------------------|------------------------|--------------------|-----------------------------|-----------------------------|-------------------------|------------------|--------------------|
| Number of Missing Youth as of Reporting Date | | | | | | | |
| Reporting Date | Total Missing Children | Total New Episodes | Timely Reporting Compliance | Timely Reporting Compliance | Timely Reporting Misses | Total Recoveries | Agency Responsible |
| | Week to Date | Month to Date | Week to Date | Month to Date | Week to Date | Month to Date | Week to Date |
| Oct 2019 (m/end) | - | 21 | - | 95% | - | 21 | - |
| Nov 2019 (m/end) | - | 20 | - | 100% | - | 19 | - |
| Dec 2019 (m/end) | - | 9 | - | 89% | - | 13 | - |
| Jan 2020 (m/end) | - | 24 | - | 100% | - | 17 | - |
| 2/2/2020 | 9 | 2 | 100% | 100% | 0 | 4 | |



Missing Children – Debriefs

HFC - Required Debriefs Completed and Note Entry Timeliness



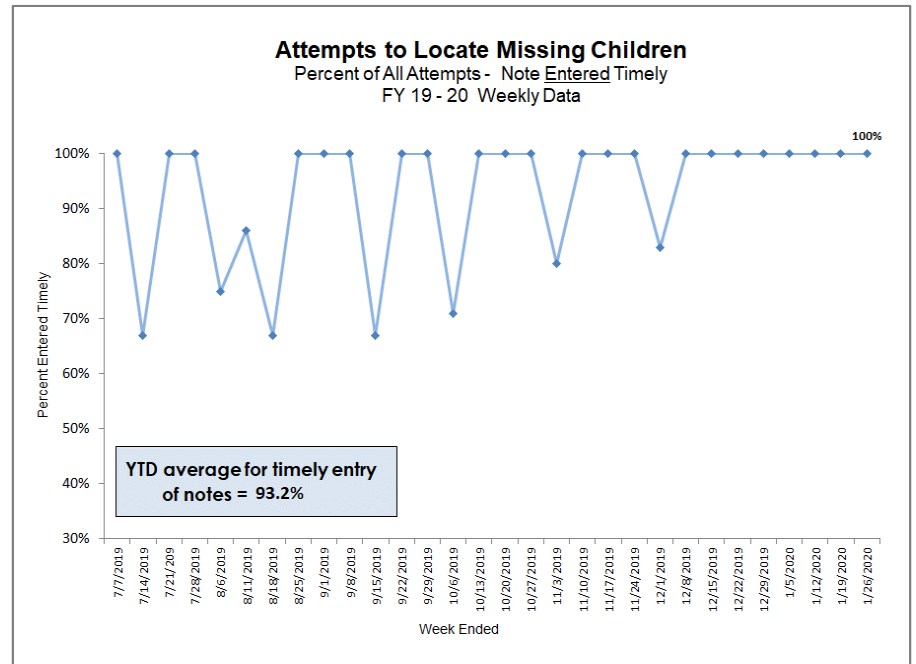
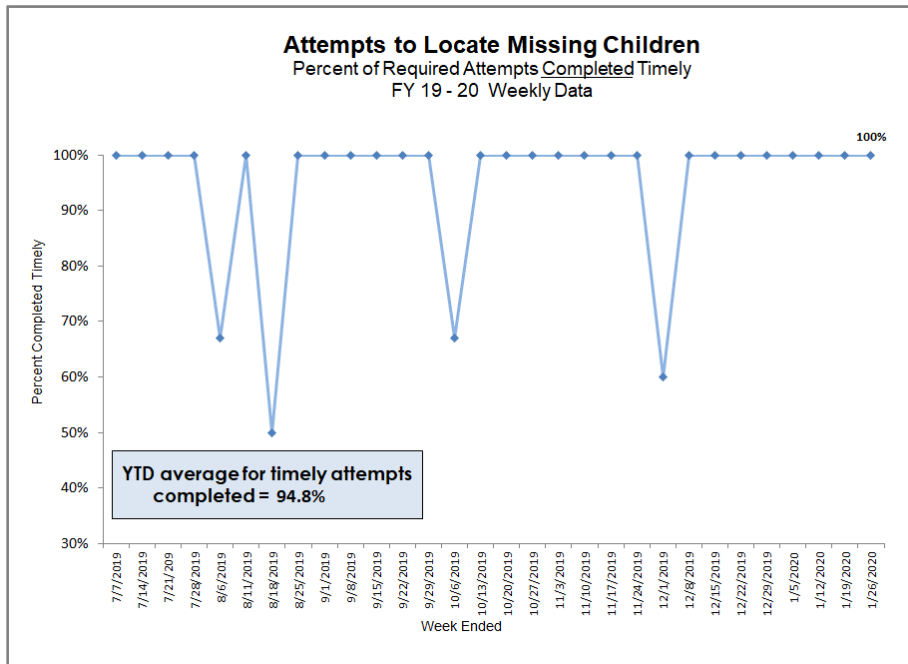
| Missing Children - Debriefs | | | | | | | | |
|---------------------------------------|-------------------|--------------------|------------------|-----------------------------|----------------|-----------------------|----------------|----------------------------------|
| Week of 01/27/2020 through 02/02/2020 | | | | | | | | |
| Agency | Debriefs Required | Required Completed | Completed Timely | Percentage Completed Timely | Notes Required | Voluntarily Completed | Entered Timely | Debriefs entered within 24 hours |
| CHS | 3 | 3 | 3 | 100% | 3 | | 3 | 100% |
| DEV | 4 | 2 | 2 | 50% | 4 | | 2 | 50% |
| OHU | 3 | 1 | 1 | 33% | 3 | | 0 | 0% |
| PI | | | | - | | | | - |
| Total | 10 | 6 | 6 | 60% | 10 | 0 | 5 | 50% |



Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

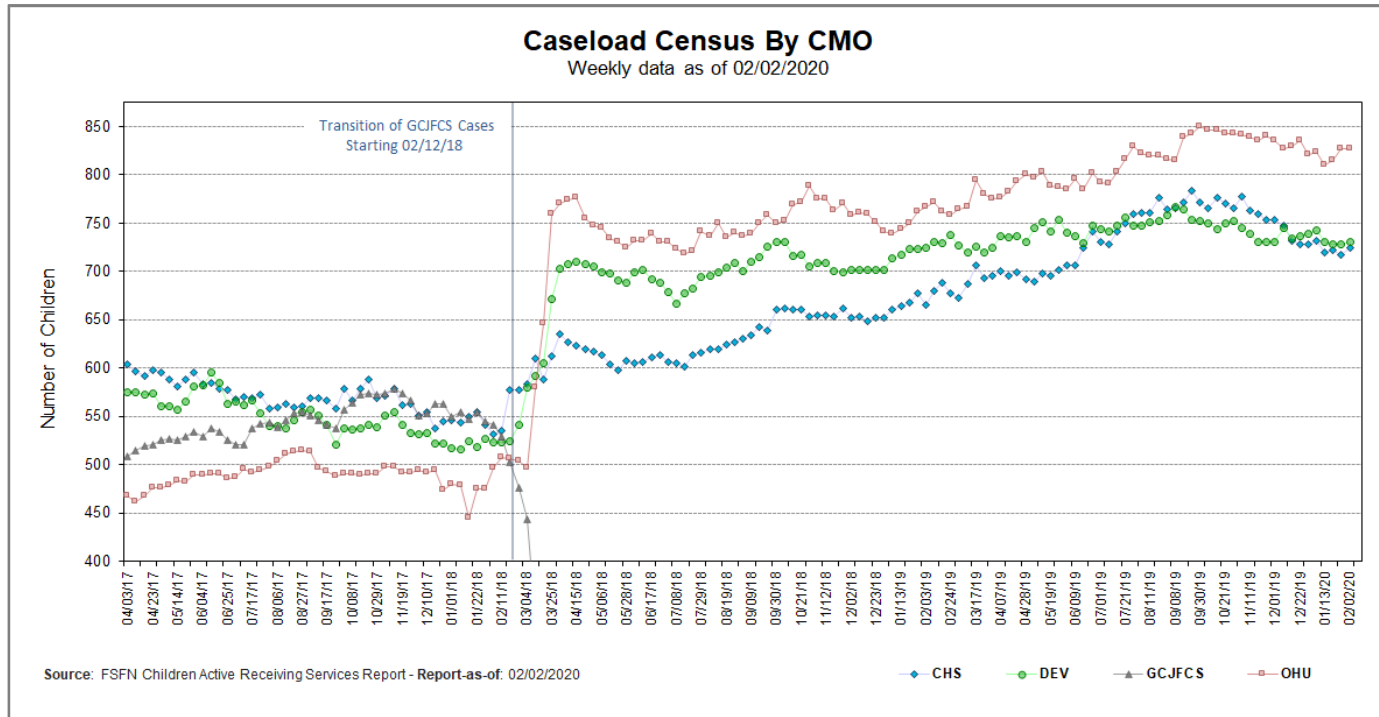
| Attempts to Locate | | | | | | | | |
|---------------------------------------|----------|--------------------|---------------------------|-----------------------------|----------------|-----------------------|----------------------|--------------------------------------------------|
| Week of 01/27/2020 through 02/02/2020 | | | | | | | | |
| Agency | Required | Required Completed | Required Completed Timely | Percentage Completed Timely | Notes Required | Voluntarily Completed | Notes Entered Timely | Attempts to Locate notes entered within 24 hours |
| CHS | 1 | 1 | 1 | 100% | 1 | | 1 | 100% |
| DEV | | | | - | | | | - |
| OHU | 2 | 2 | 2 | 100% | 2 | | 2 | 100% |
| PI | | | | - | | | | - |
| Total | 3 | 3 | 3 | 100% | 3 | 0 | 3 | 100% |



Caseload Census Information

CBC Services Weekly Caseloads By CMO

| Number of Children by CMO Last 6 Reporting Periods | | | | | | |
|-------------------------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Agency | 12/29/2019 | 1/5/2020 | 1/13/2020 | 1/20/2020 | 1/26/2020 | 2/2/2020 |
| CHS | 728 | 732 | 720 | 722 | 717 | 724 |
| DEV | 739 | 743 | 730 | 728 | 728 | 731 |
| OHU | 821 | 824 | 810 | 815 | 827 | 827 |
| HFC Total | 2288 | 2299 | 2260 | 2265 | 2272 | 2282 |



Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/27/2020

| Count of Case Managers Within a Caseload Range | | | | | | | |
|------------------------------------------------|--------------------------|---------------------------|----------------------------|--------------------------|--------------------------|----------------------|--------------------------|
| CMO | 1-5 Children in Caseload | 6-15 Children in Caseload | 16-24 Children in Caseload | 25+ Children in Caseload | 30+ Children in Caseload | Total Case Managers* | Avg # of Children per CM |
| CHS | 2 | 5 | 5 | 5 | 11 | 28 | 25.6 |
| DEV | 0 | 4 | 1 | 5 | 15 | 25 | 29.1 |
| OHU | 4 | 14 | 9 | 8 | 6 | 41 | 20.2 |
| # of CMs | 6 | 23 | 15 | 18 | 32 | 94 | 24.2 |

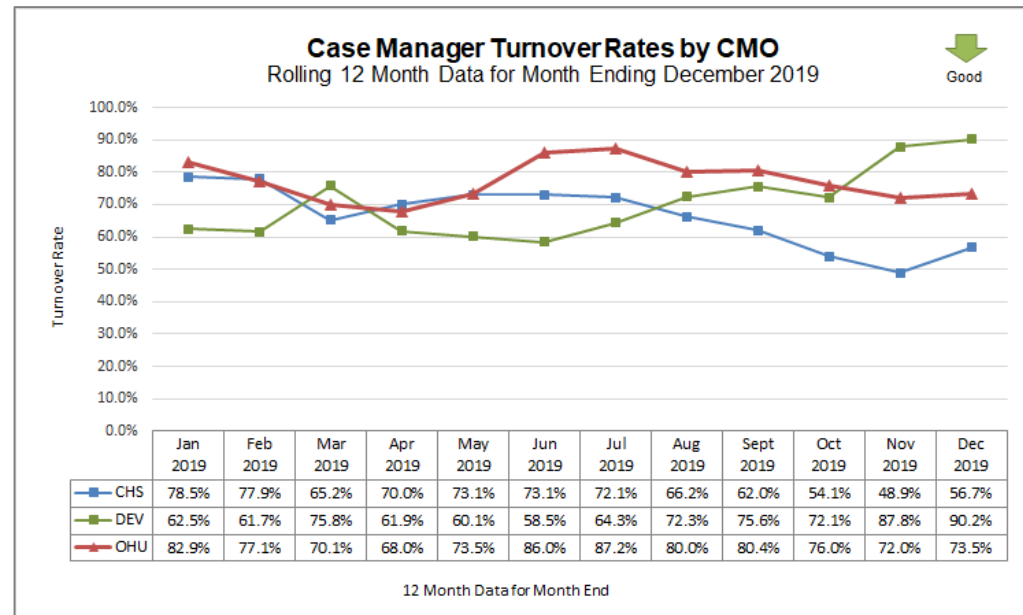
* Data Excludes Unit Supervisors, Adoption, FTC Facilitators, IL CMs & Resigned CMs Count

| Percent of Case Managers That Are at or Under the National Caseload Standard of 15 | | | |
|------------------------------------------------------------------------------------|-----------------|--------------------------------|------------------------|
| CMO | # Case Managers | # with Caseload at 15 or lower | Percent at 15 or lower |
| CHS | 28 | 7 | 25.0% |
| DEV | 25 | 4 | 16.0% |
| OHU | 41 | 18 | 43.9% |
| HFC | 94 | 29 | 30.9% |

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

| Employee Turnover Rates By CMO 12 Month Data for Month Ended December 2019 | | |
|-------------------------------------------------------------------------------|--------------|-------------------------|
| CMO | Case Manager | Case Manager Supervisor |
| CHS | 56.7% | 35.3% |
| DEV | 90.2% | 25.0% |
| OHU | 73.5% | 38.1% |



Healthcare Information

Data Entered Into FSFN for Children in Out-of-Home Care




| Health Information in FSFN for Children in OHC as of 02/02/20 | | | | | | |
|--------------------------------------------------------------------------------------------------------------|----------------------|---------------------------------|------------------------------------------|----------------------------------------|---------------------------------|---------------------|
| Agency | # of Children in OHC | % With a Medical Record in FSFN | % With Medical Service in last 12 Months | % With Dental Service in Last 7 months | % with Immunizations Up to Date | Overall Performance |
| CHS | 447 | 99.6% | 96.9% | 91.7% | 97.8% | 95.4% |
| DEV | 507 | 100.0% | 97.8% | 90.7% | 98.4% | 95.6% |
| OHU | 382 | 100.0% | 95.0% | 84.0% | 96.3% | 91.8% |
| HFC | 1336 | 99.9% | 96.7% | 89.2% | 97.6% | 94.5% |
| Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU" | | | | | | |

| Health Information in FSFN as of 02/02/20 | | | | |
|---------------------------------------------------------------------------|------------------------------|------------------------------------------|-----------------------------------------|----------------------------------|
| Agency | # of Missing Medical Records | # of Medical Appointments Needing Update | # of Dental Appointments Needing Update | # of Immunization Needing Update |
| CHS | 2 | 14 | 23 | 10 |
| DEV | 0 | 11 | 28 | 8 |
| OHU | 0 | 19 | 34 | 14 |
| Total | 2 | 44 | 85 | 32 |
| Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU" | | | | |

Scorecard Measures 9 & 10 - Children Receiving Healthcare Services

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – Target = 95.0%

SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – Target = 95.0%

| Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 02/02/20 | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------------|-------------------------------------------------------------------------------------------|
| Agency | Appointment within last 12 mths | Total Children out-of-home care | Percent Medical Services Received |
| CHS | 435 | 447 | 97.3%  |
| DEV | 496 | 507 | 97.8%  |
| OHU | 361 | 380 | 95.0%  |
| Total | 1292 | 1334 | 96.9% |

| Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 02/02/20 | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------|----------------------------------|
| Agency | Appointment within last 7 mths | Total Children out-of-home care | Percent Dental Services Received |
| CHS | 253 | 276 | 91.7% |
| DEV | 272 | 300 | 90.7% |
| OHU | 177 | 211 | 83.9% |
| Total | 702 | 787 | 89.2% |

Number of Dental Visits to Achieve SM10 Target – 46 Appointments

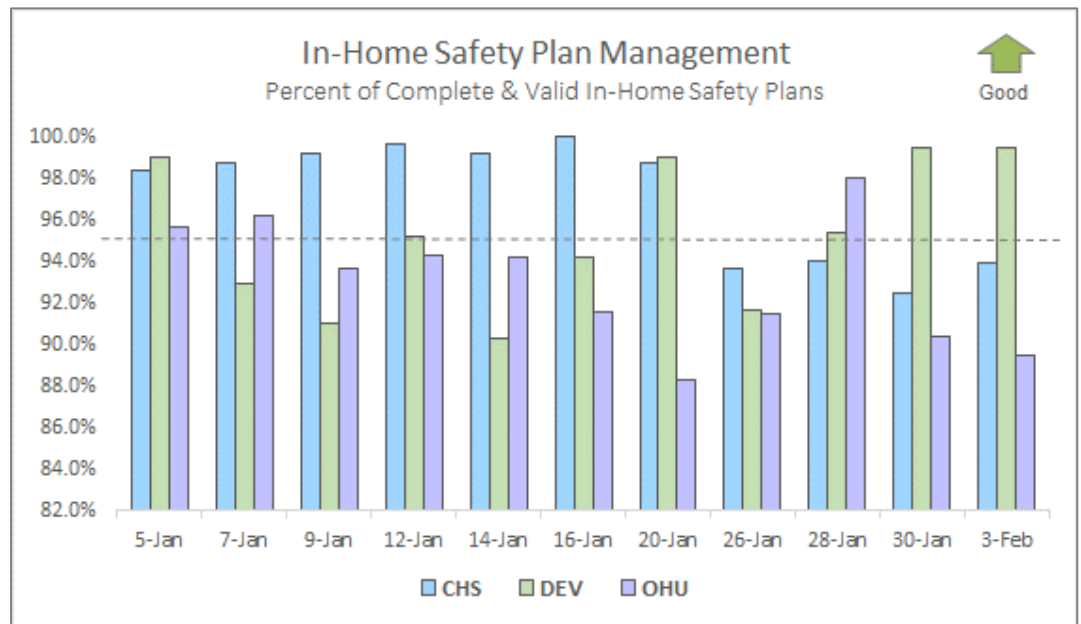


In-Home Safety Plan Management

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: **95%** (as of Oct 1st)

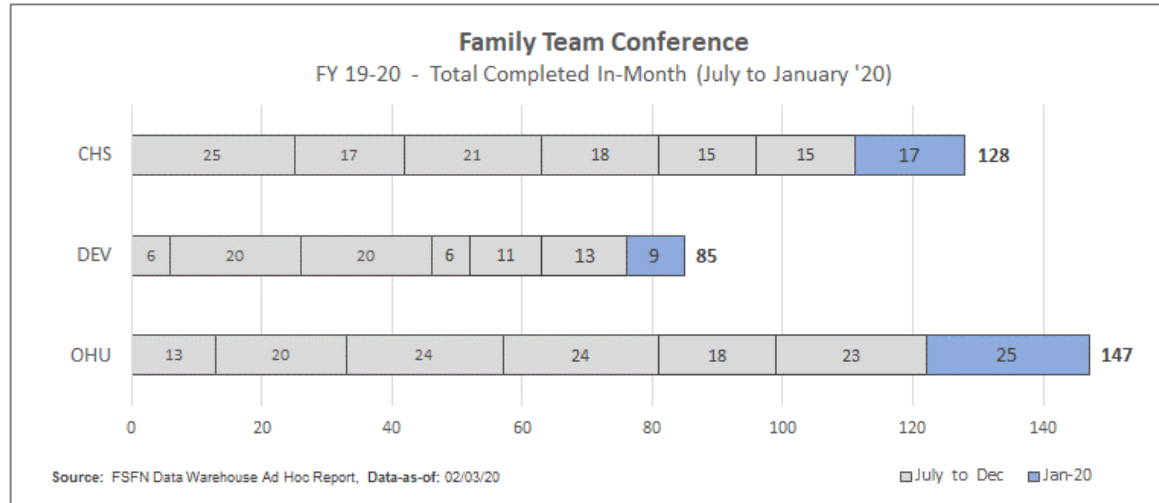
| In-Home Safety Plan Management | | | | |
|----------------------------------------------------------------------------------|------------------------------|-------------------------------|-----------------------------|---------------------|
| Percent of <u>Completed</u> In-Home Safety Plans under 180 <u>Effective</u> Days | | | | |
| Agency | No -or- Expired Safety Plans | Complete & Valid Safety Plans | Total Required Safety Plans | Percentage Complete |
| CHS | 15 | 232 | 247 | 93.9% |
| DEV | 1 | 198 | 199 | 99.5% ★ |
| OHU | 16 | 136 | 152 | 89.5% |
| HFC Total* | 32 | 570 | 602 | 94.68% |

Source: FSN Report "Case Management Safety Management Listing", Data-as-of: 02/03/20



Family Team Conferences Completed

FY19-20 – July 2019 to January 2020



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

| Birth Parent Contact Required and Completed 01/01/20 to 01/31/20 | | | | | | | |
|------------------------------------------------------------------|-----------------|------------------|-----------------|-----------------|------------------|-----------------|------------------|
| AGENCY | # Moms Required | # Moms Completed | Mom % Completed | # Dads Required | # Dads Completed | Dad % Completed | Combined Average |
| CHS | 259 | 121 | 46.7% | 178 | 45 | 25.3% | 36.0% |
| DEV | 291 | 115 | 39.5% | 202 | 42 | 20.8% | 30.2% |
| OHU | 193 | 74 | 38.3% | 124 | 44 | 35.5% | 36.9% |
| TOTAL | 743 | 310 | 41.72% | 504 | 131 | 25.99% | 33.9% |

Source: FSFN "On-Demand Active Children Receiving Services" Report; Data-as-of: 01/27/20



Child Placement Agreement – Current Errors

| Child Placement Agreement Errors Data as of 02/03/2020 | | | | | |
|-----------------------------------------------------------|----------------|---------------------------------|--------------------------|-------------------|----------|
| Agency | New CPA Needed | Need to Upload Signed Agreement | Need Supervisor Approval | Need to Close CPA | Total |
| CHS | | | | 1 | 1 |
| DEV | 1 | 3 | 2 | | 6 |
| OHU | | | | | 0 |
| Total | 1 | 3 | 2 | 1 | 7 |

Health Risk Assessments

Forms must be submitted by Friday each week or by month-end to avoid penalties

| Health Risk Assessment's Due by the Number of Weeks on List Data as of 02/02/2020 | | | | |
|--------------------------------------------------------------------------------------|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | | | |
| DEV | | | | |
| OHU | | | | |
| Total | | | | |



Data Exceptions: Placements

| Placement Exceptions by Number of Weeks on List Data-as-of: 01/26/20 | | | | |
|-------------------------------------------------------------------------|----------------------|-------------|------------------|-------------|
| Agency | Greater than 2 weeks | 1 - 2 weeks | Less than 1 week | Grand Total |
| CHS | | 1 | 5 | 6 |
| DEV | | 3 | 7 | 10 |
| OHU | | 17 | 5 | 22 |
| CPI | 2 | 2 | 1 | 5 |
| NTF | | | | 0 |
| Total | 2 | 23 | 18 | 43 |

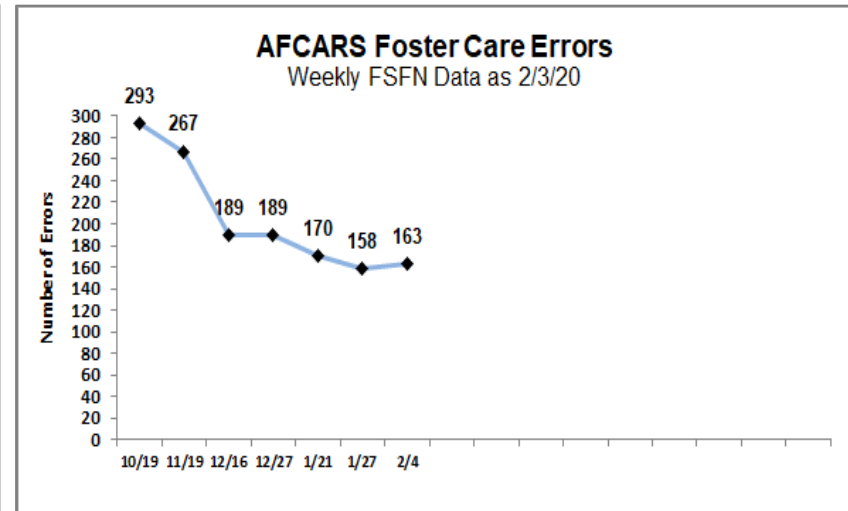
| Placement Exceptions Totaled By Agency Last 6 Reporting Periods | | | | | | |
|--------------------------------------------------------------------|------------|------------|-----------|-----------|-----------|-----------|
| Agency | 12/22/2019 | 12/29/2019 | 1/5/2020 | 1/12/2020 | 1/20/2020 | 1/26/2020 |
| CHS | 17 | 14 | 12 | 9 | 8 | 6 |
| DEV | 11 | 3 | 3 | 11 | 13 | 10 |
| OHU | 9 | 16 | 15 | 21 | 26 | 22 |
| CPI | 20 | 3 | 10 | 9 | 7 | 5 |
| NTF | 4 | 0 | 0 | 3 | 0 | 0 |
| Total | 61 | 36 | 40 | 53 | 54 | 43 |

Data Exceptions: AFCARS

Data for Reporting Period: 10/01/19 – 03/30/20

| AFCARS Foster Care Report | | | | | | | |
|---------------------------|------------|----------|-----------|----------------|-------------------|----------------|------------|
| Agency | Child Info | Provider | Legal | Mother Married | Transition Errors | Cannot Correct | Total |
| CHS | | | 33 | | 14 | 14 | 61 |
| DEV | | | 31 | | 11 | 12 | 54 |
| OHU | | | 22 | | | 23 | 45 |
| CPI | | 3 | | | | | 3 |
| Total | 0 | 3 | 86 | 0 | 25 | 49 | 163 |

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 2/3/20



“We are what we repeatedly do.
Excellence, therefore, is not an act. But
a habit.”

~ Aristotle



RESOURCE NEWS FLASH... February 5, 2020

Health Resources

Infant, Toddler, Preschool Developmental Screenings – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on February 21st from 8:30am-12:00pm at First Methodist Church of Auburndale (316 Lake Ariana Blvd.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-535-6486.

Financial Resources

Free Tax Preparation– The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "MyFreeTaxes.com" at www.uwcf.org.

Shelter Resources

"Cold Night" Shelters – The following locations are available on cold nights: Salvation Army in Lakeland (families only) beginning at 5:00pm with morning check-out at 7:30am; Talbot House (single men and women) in Lakeland (814 N. Kentucky Ave.); and Lighthouse Ministries (men only) in Lakeland (117 E. Magnolia St.).

Community Events

African American Heritage Celebration – The celebration will be held on February 8th from 1:00-4:00pm at Explorations V Children's Museum (109 N Kentucky Ave., Lakeland). The event will include Art, Music, Dance, Games, and Fun! Members and children under 2 are FREE!

Valentine's Day Dance– Polk County Parks & Recreation presents the Valentine's Day Dance on February 14th at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 6:00-8:00pm. Admission is **free** to this community fun night for kids through sixth grade accompanied by an adult. Children will enjoy music, dance contests, coloring contest, sweet treats, and arts and crafts. For more info, call 863-298-7898.

3rd Annual Black History Festival– The City of Lakeland is hosting the Black History Festival on February 15th at Jackson Park (1130 Martin Luther King Jr Ave.) from 9:00am-4:00pm. Join the community for a fun-filled, family-friendly day that will include performances, food, and craft vendors! City of Lakeland staff from the Parks & Recreation Department will be on-hand giving away **free plants** while supplies last. DJ King will set the groove while individuals, dance groups and cheerleaders entertain the crowd during the event.

Resources for the Deaf and Hard-of-Hearing

The HFC Single Point of Contact is Kristen Embree (kembree@heartlandforchildren.org or 519-8900 x256)

Florida Relay Service – Dial 711 to use relay anywhere in Florida. The relay can be used by people who use specialized equipment, such as a TTY, to communicate with standard telephones. For more info visit www.ftri.org.

Central Florida Speech & Hearing Center – Provides physical and speech therapy services to children throughout Polk, Highlands, and Hardee counties – visit www.cfshc.org.

Florida Association of the Deaf – Promotes deaf, hard of hearing, and late deafened Floridians to interact with each other as well as with the hearing community, legislature, and agencies/organizations serving deaf, hard of hearing, and late deafened citizens – visit www.fadcentral.org.

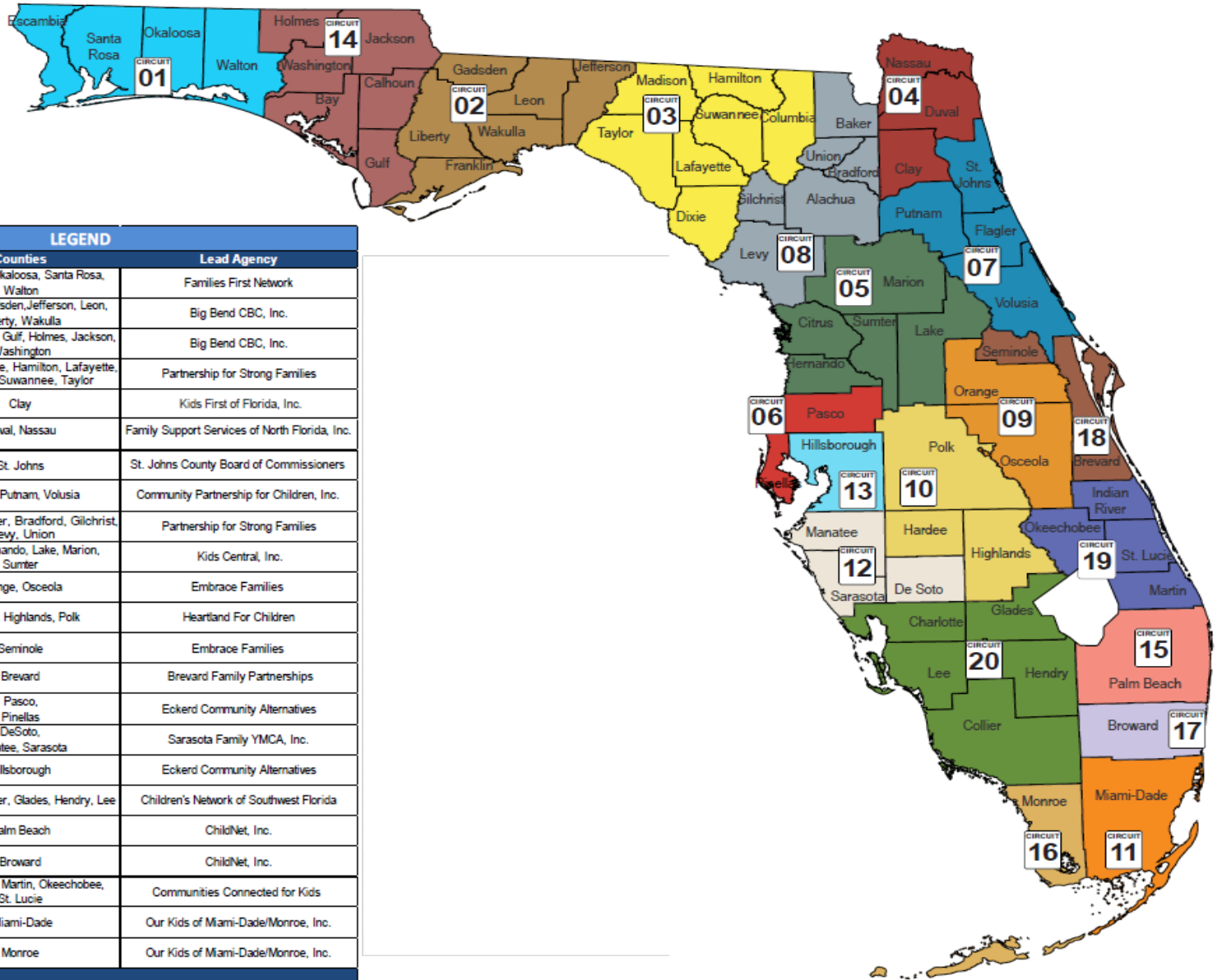
The Early Childhood Technical Assistance Center – The ECTA Center helps families understand their rights under the Individuals with Disabilities Education Act (IDEA) and find high-quality resources related to caring for infants, toddlers and young children with disabilities – visit www.ectacenter.org/families.



Community Based Care: Hardee, Highlands & Polk Counties



Community Based Care Lead Agency Map



| LEGEND | | | | |
|---------|-----------|-----------------------------------------------------------------|------------------------------------------------|-----------------------------------------|
| Circuit | Region | Counties | Lead Agency | |
| 1 | Northwest | Escambia, Okaloosa, Santa Rosa, Walton | Families First Network | |
| 2 | | Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla | Big Bend CBC, Inc. | |
| 14 | | Bay, Calhoun, Gulf, Holmes, Jackson, Washington | Big Bend CBC, Inc. | |
| 3 | Northeast | Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor | Partnership for Strong Families | |
| 4 | | Clay | Kids First of Florida, Inc. | |
| 4 | | Duval, Nassau | Family Support Services of North Florida, Inc. | |
| 7 | | St. Johns | St. Johns County Board of Commissioners | |
| 7 | | Flagler, Putnam, Volusia | Community Partnership for Children, Inc. | |
| 8 | Central | Alachua, Baker, Bradford, Gilchrist, Levy, Union | Partnership for Strong Families | |
| 5 | | Citrus, Hernando, Lake, Marion, Sumter | Kids Central, Inc. | |
| 9 | | Orange, Osceola | Embrace Families | |
| 10 | | Hardee, Highlands, Polk | Heartland For Children | |
| 18 | | Seminole | Embrace Families | |
| 18 | | Brevard | Brevard Family Partnerships | |
| 6 | | SunCoast | Pasco, Pinellas, DeSoto, Manatee, Sarasota | Eckerd Community Alternatives |
| 12 | | | Manatee, De Soto, Sarasota | Sarasota Family YMCA, Inc. |
| 13 | | | Hillsborough | Eckerd Community Alternatives |
| 20 | | | Charlotte, Collier, Glades, Hendry, Lee | Children's Network of Southwest Florida |
| 15 | Southeast | Palm Beach | ChildNet, Inc. | |
| 17 | | Broward | ChildNet, Inc. | |
| 19 | | Indian River, Martin, Okeechobee, St. Lucie | Communities Connected for Kids | |
| 11 | Southern | Miami-Dade | Our Kids of Miami-Dade/Monroe, Inc. | |
| 16 | | Monroe | Our Kids of Miami-Dade/Monroe, Inc. | |