

Community Based Care: Hardee, Highlands & Polk Counties

# **CBC Performance and Quality Improvement Meeting**

Data for Week Ended Sunday, January 19, 2020

No Meeting This Week



# Community Based Care Lead Agency Scorecard FY 19-20 – 1st Quarter: July 01, 2019 to September 30, 2019

CBC Lead Agency		Sa	fetv			Perm	anency			Well.	Beina	
Scorecard Performance Table	4 Data of Above		,	4 Obliders and	F. Okildana antidana f	,						
Measures	Rate of Abuse per     100,000 days while in     foster care.	Percent of children who are not neglected or abused during in- home services.	Children who are not neglected or abused after receiving services.	Children under supervision who are seen every 30 days.	Children exiting foster care to a permanent home within 12 months of entering care.	Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	Children's placement moves per 1,000 days in foster care.	9. Children in out-of- home care who have received medical services in the last 12 months.	10. Children in out-of- home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	07/01/18 - 06/30/19	07/01/18 - 06/30/19	07/01/18 - 06/30/19	10/01/18 to 09/30/19	10/01/17 to 09/30/18	10/01/18	10/01/16 to 09/30/17	10/01/18 to 09/30/19	09/30/19	09/30/19	10/01/18 to 09/30/19	09/30/19
Big Bend CBC (Circuit 2 & 14)	7.13	96.5%	98.1%	99.2%	27.5%	50.5%	90.0%	3.79	96.7%	86.3%	100.0%	67.7%
Brevard Family Partnership	13.16	93.1%	94.2%	99.6%	52.4%	61.8%	90.2%	3.25	97.7%	92.5%	92.9%	66.9%
ChildNet - Broward	9.46	95.0%	97.1%	99.9%	36.5%	53.6%	90.4%	3.45	99.1%	97.0%	92.9%	63.8%
ChildNet - Palm Beach	8.77	95.67%	97.4%	99.9%	47.5%	53.1%	92.1%	3.97	97.2%	94.3%	90.4%	59.1%
Children's Network of SW Florida	8.71	95.6%	96.4%	99.9%	46.1%	63.1%	89.6%	4.72	98.5%	98.3%	91.4%	66.2%
Citrus Health Network	8.02	97.6%	97.9%	99.2%	36.1%	54.0%	90.1%	5.73	98.8%	97.0%	83.2%	56.5%
Communities Connected for Kids	10.72	96.4%	97.1%	99.8%	34.6%	53.4%	90.1%	3.81	96.1%	95.1%	80.0%	71.5%
Community Partnership for Childr.	15.77	93.5%	95.3%	99.6%	24.8%	50.3%	83.7%	2.98	97.6%	87.9%	96.8%	60.8%
Eckerd Community Alternatives	9.68	93.8%	95.4%	99.7%	31.0%	43.4%	89.6%	6.27	98.3%	91.0%	85.9%	59.8%
Eckerd Community Hillsborough	9.45	96.3%	97.3%	99.7%	37.9%	44.20%	91.8%	6.41	97.1%	93.8%	86.1%	59.3%
Embrace Families	8.86	94.5%	96.8%	99.6%	40.6%	57.9%	88.1%	3.93	97.6%	94.1%	83.8%	63.4%
Families First Network	10.83	94.4%	96.9%	99.6%	31.9%	47.0%	89.2%	7.63	97.2%	94.6%	78.4%	62.4%
Family Integrity Program	7.39	95.8%	97.1%	100.0%	47.9%	73.1%	100.0%	2.68	100.0%	97.8%	100.0%	62.5%
Family Support Services North Fla	8.79	94.2%	95.9%	99.6%	41.6%	75.9%	94.3%	3.95	93.1%	81.0%	96.2%	64.8%
Heartland For Children	5.23	93.7%	98.1%	99.9%	38.5%	55.2%	89.3%	3.01	96.7%	90.5%	82.9%	61.8%
Kids Central, Inc.	5.75	95.3%	96.6%	99.7%	40.4%	40.0%	93.8%	4.29	97.8%	94.86%	89.5%	71.4%
Kids First of Florida, Inc.	1.8	96.2%	97.8%	100.0%	29.2%	58.8%	88.5%	3.61	86.1%	66.7%	71.4%	60.8%
Partnership for Strong Families	5.66	94.4%	97.0%	99.3%	42.8%	65.9%	92.3%	3.76	98.6%	95.0%	66.7%	63.3%
Sarasota Y/Safe Children Coali	8.85	95.1%	96.7%	99.9%	38.9%	53.9%	89.0%	4.8	98.9%	77.0%	84.9%	63.8%
Statewide	8.94	95.08%	96.6%	99.2%	38.5%	52.5%	90.2%	4.69	96.6%	92.1%	86.7%	63.2%
Red Zone	8.85	92.9%	92.9%	98.9%	36.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	60.0%



#### Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/20 - 01/31/20								
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely						
CHS	10	99.81%						
DEV	16	99.58%						
OHU	10	99.60%						
Total	36	99.66%						
Source: "Childre	n Under Supervision Who Are	e Seen Every Thirty Days -						

Report #1144" Data-as-of: 01/20/20

26	CPI						
309	Total						
Source: FSFN Rp	t "Children seen /						
not seen daily listing"							
Data-as-o	f: 01/20/20						

# Not Seen

63

110

110

# of Children Not Seen, Month of Janyary 2020

> Agency CHS

> > DEV

OHU



### **Scorecard Measures 5 & 6 - Children Achieving Permanency**

SM05 - Percent of children exiting care to a permanent home within 12 months of entering care - Target = 40.5%

SM06 - Percent of children exiting care to a permanent home for children in care 12-23 months - Target = 43.6%

Reunifications Entered into FSFN: Week of 01/13/20 thru 01/19/20								
Agency Timely Un-Timely Total								
CHS		2	2					
DEV	1	1	2					
OHU	2		2					
Total	3	3	6					

Scorecard Measure #5 - 04/01/18 to 03/31/19 Children Achieving Permanency within 0-12 Mths FY 19-20 - 3rd Qtr as of 01/20/20									
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification						
CHS	103	289	35.6%						
DEV	101	281	35.9%						
OHU	132	270	48.9%						
HFC Total	336	840	40.00%						

Scorecard Measure #6 - 04/01/19 Children Achieving Permanency within 12-23 Mths FY 19-20 - 3rd Qtr as of 01/20/20									
Agency Permanency within 12-23 mths Children LOS 12-23 mths Reunification									
CHS	51	120	42.5%						
DEV	52	156	33.3%						
OHU	50	98	51.0%						
HFC Total	153	374	40.9%						

Number of Children to Achieve SM05 Target - 05 Children

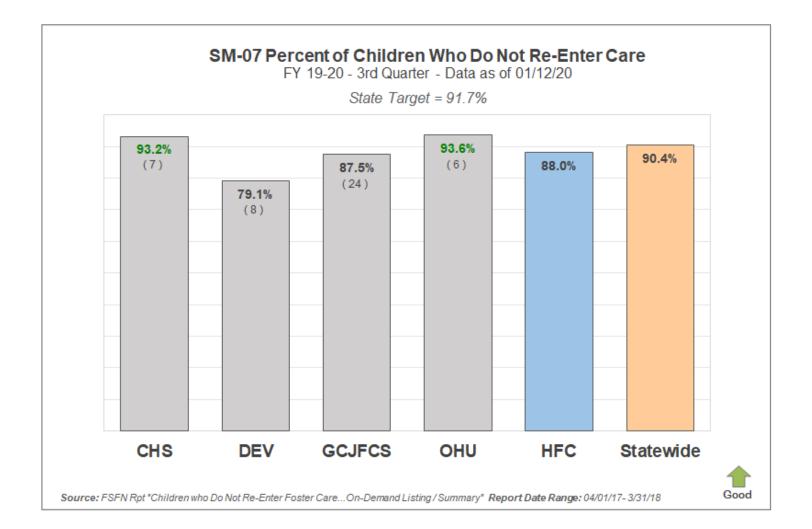
Number of Children to Achieve SM06 Target - 11 Children

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



### Scorecard Measure 7 – Children Who Do Not Re-Enter Care

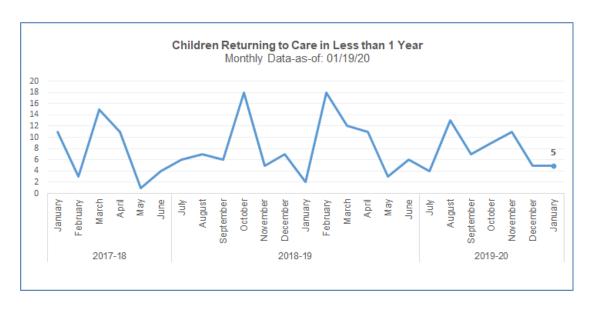
Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.





# **Children Returning to Care**

Number of Children in a Removal Episode Who Have Had a Prior Removal



	Removal Episodes for Children with a Prior Removal  Removals entered into FSFN between 01/13/20 - 01/19/20										
Prior Unit   Prior Removal   Prior Discharge   "   Prior Discharge   TOR Range   "									P. Analytics Percent		
OHU	10/25/2018	142853-OHU-HARDEE	1/9/2014	12/11/2014	11	46	3.0 - 4.9 yrs	N	-		
OHU	1/6/2020	142854-OHU-HIGHLANDS	4/5/2019	7/24/2019	4	5	< 1.0 yr	Υ	39%		
OHU	1/6/2020	142854-OHU-HIGHLANDS	4/5/2019	7/24/2019	4	5	< 1.0 yr	Υ	46%		
OHU	1/6/2020	142854-OHU-HIGHLANDS	4/5/2019	7/24/2019	4	5	< 1.0 yr	Υ	9%		

Source: FSFN Data Warehouse Ad Hoc Report, Rpt-as-of: 01/13/20

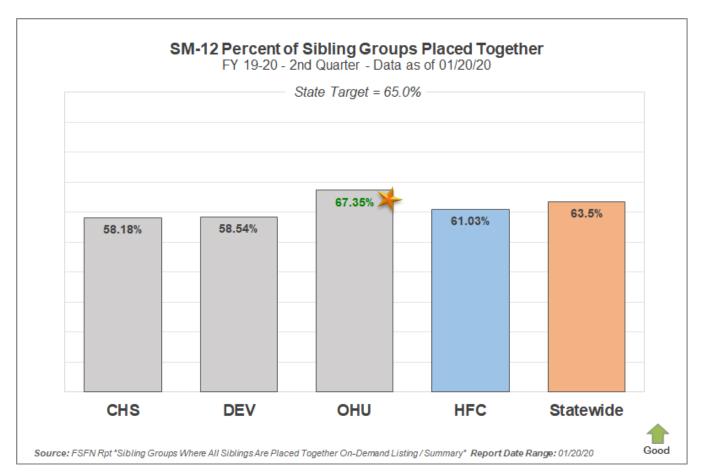
	Prior Week's Undiscussed Re-entries										
Current Agency	Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay	Length from Prior Discharge	LOR Range	P. Analytics	P. Analytics %		
DEV	1/9/2020	141836-DEV	12/23/2017	10/18/2019	22	2	< 1.0 yr	Υ	26%		



### **Scorecard Measure 12 – Separated Siblings**

Percentage of siblings groups in out-of-home care where all siblings are placed together.

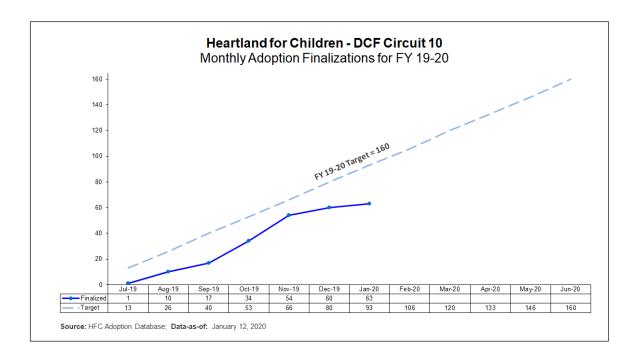
SM12 - Percent of Sibling Groups Placed Together									
Agency	Number of Cases w/ Siblings Together	Total Cases Sibling Groups	Percent of Siblings Placed Together						
CHS	64	110	58.18%						
DEV	72	123	58.54%						
OHU	66	98	67.35%						
HFC	202	331	61.03%						





### **Adoption Finalizations**

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



#### **Upcoming Finalization Dates**

January 22, 2020 January 29, 2020

	Adoption Finalizations Credited to HFC 19-20 Fiscal Year-to-Date 01/19/20										
CMO Subsidy Files Submitted Finalized Adoptions Number Needed to Meet Target CMO Target W/in 24 Mths											
CHS	12	8	41	49	16.3%	25.0%					
DEV	1	15	41	56	26.8%	40.0%					
OHU	OHU 8 40 15 55 72.7% 20.0%										
Total	21	63	97	160	39.4%	25.4%					



Children's Legal Services- Shelter Report
CLS Weekly Shelter Report FY 2019-20 as of January 20, 2020

CLS WEEKLY SHELTER REPORT - FY 2019-2020													
													19/20
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Totals
						Shelter		gs					
Polk	32	45	19	26	22	27	17						188
Highlands	2	11	2	5	5	5	3						33
Hardee	1	1	0	3	0	3	1						9
Total	35	57	21	34	27	35	21						230
						hildren		ed					
Polk	51	88	31	59	41	58	38						366
Highlands	3	25	2	7	7	10	3						57
Hardee	2	2	0	7	0	6	3						20
Total	56	115	33	73	48	74	44						443
						ildren I		Shelter					
Polk	0	0	1	0	0	0	0						1
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	1	0	0	0	0						1
					Childre	n Place	d with	Relative	,				
Polk	21	61	21	39	28	42	22						234
Highlands	1	14	1	5	4	10	2						37
Hardee	1	1	0	3	0	5	0						10
Total	23	76	22	47	32	57	24						281
				# Cł	nildren l	Placed	with No	n Relat	ive				
Polk	13	10	5	3	4	6	8						49
Highlands	2	2	1	1	0	0	1						7
Hardee	0	0	0	4	0	0	0						4
Total	15	12	6	8	4	6	9						60
				# C	hildren	Placed	with Fi	ctive K	in				
Polk	0	3	0	1	0	0	3						7
Highlands	0	0	0	0	3	0	0						3
Hardee	0	0	0	0	0	0	0						0
Total	0	3	0	1	3	0	3						10
				#(	Childre	Place	d in Fos	ter Car	е				
Polk	17	14	5	16	9	10	5						76
Highlands	0	10	0	1	0	0	0						11
Hardee	1	0	0	0	0	1	3						5
Total	18	24	5	17	9	11	8						92

%	of Child	ren Shelt	ered Pla	ced in Fo	ster Care	% of Children Sheltered Placed in Foster Care										
Data as of 01/20/2020																
Month	14-15	15-16	16-17	17-18	18-19	19-20										
Jul	29.5%	34.7%	32.0%	29.5%	29.7%	32.1%										
Aug	34.9%	34.0%	28.7%	16.0%	23.3%	20.9%										
Sep	63.6%	27.1%	22.8%	37.5%	22.7%	15.2%										
Oct	34.5%	29.3%	27.4%	33.3%	29.4%	23.3%										
Nov	17.4%	19.2%	28.6%	33.8%	39.6%	18.8%										
Dec	52.7%	21.3%	16.0%	25.0%	26.0%	14.9%										
Jan	26.3%	21.2%	23.9%	25.0%	13.6%	18.2%										
Feb	39.4%	17.6%	16.3%	25.5%	19.8%											
Mar	39.0%	30.0%	15.8%	35.6%	26.2%											
Apr	24.1%	29.7%	33.8%	29.7%	10.0%											
May	27.5%	56.3%	27.4%	31.3%	20.8%											
Jun	33.3%	41.0%	32.0%	25.5%	21.2%											
FY Total	34.7%	30.1%	25.4%	28.2%	23.1%	20.8%										

Shelter Count for the	Shelter Count for the Week of January 14 - January 20, 2020								
Polk Highlands Hardee									
Shelters	4								
Children Removed	11								
Placed w/ a Relative	3								
Placed w/a Non-Rel	5								
Placed w/a Fictive Kin									
Placed in Foster Care	3								



### **Case Transfer Staffing Data**

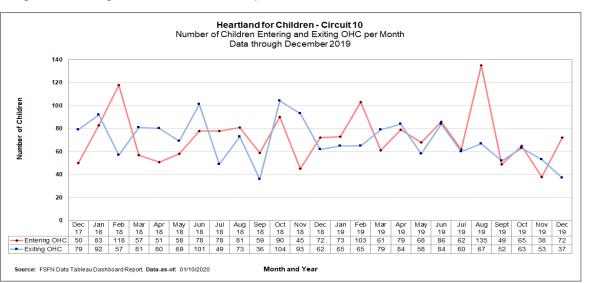
Case Transfer Data For Fiscal Year July 1, 2019 - June 30, 2020 - Data as of 01/20/20

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	19-20	18-19	17-18
	JUL	700	OLI	001	IVOV	DLO	UAIN	I LD	WIAIX	ALIX	IVIA	3011	Totals	Totals	Totals
Number of	Child	iren													
CHS	55	28	47	40	20	19	8						217	460	349
Devereux	38	48	23	42	21	35	20						227	482	349
OHU Polk	22	14	17	12	17	17	6						105	196	253
One Hope	37	63	38	44	37	39	20						278	548	527
Total	152	153	125	138	95	110	54						827	1686	1478
Out of Hor	Out of Home Care														
CHS	32	17	31	16	10	11	6						123	262	226
Devereux	20	28	12	34	9	17	13						133	291	218
OHU Polk	9	6	8	11	5	3	5						47	116	164
One Hope	5	17	5	12	13	7	4						63	125	133
Total	66	68	56	73	37	38	28						366	794	741
In - Home	Judici	ial													
CHS	4	0	0	3	6	3	0						16	48	35
Devereux	2	5	1	2	1	7	4						22	37	27
OHU Polk	6	5	1	0	5	6	1						24	20	20
One Hope	2	2	1	0	0	0	0						5	11	24
Total	14	12	3	5	12	16	5						67	116	106

	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FFR	MAR	ΔPR	ΜΔΥ	JUN	19-20	18-19	17-18
	001	7,00	OLI	001	1101	DEO	07414	1 20	IVI/-ti C	/u ix	IVIZ	0014	Totals	Totals	Totals
Non-Judic	ial In	- Hom	e Ser	vices											
CHS	17	6	14	12	3	0	0						52	110	48
Devereux	11	13	7	4	6	9	1						51	93	66
OHU Polk	2	3	7	1	5	3	0						21	52	44
One Hope	0	1	5	3	2	0	0						11	41	49
Total	30	23	33	20	16	12	1						135	296	207
OCS / ICP	OCS / ICPC Courtesy Supervision														
CHS	0	0	0	0	0	0	0						0	0	2
Devereux	0	0	0	0	0	0	0						0	0	0
OHU Polk	0	0	0	0	0	0	0						0	0	0
One Hope	30	42	27	32	21	31	13						196	363	313
Total	30	42	27	32	21	31	13						196	363	315
Reinstater	nent (	of Pro	tectiv	e Ser	vices	Super	vison	(Not	ice of	Heari	ngs)				
CHS	0	0	0	2	0	2	0						4	12	17
Devereux	1	0	1	0	3	2	0						7	41	18
OHU Polk	5	0	0	0	0	2	0						7	2	10
One Hope	0	0	0	0	0	0	0						0	7	2
Total	6	0	1	2	3	6	0						18	62	47

### **Children Entering & Exiting Care**

Number of Children Entering and Exiting Out-of-Home Care per Month





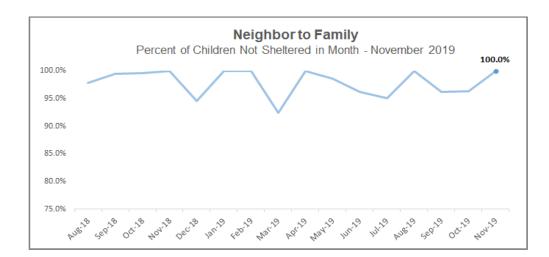


### **Neighbor to Family – Weekly & Monthly Census**

19-20 Fiscal Year to Month - Percentage of Children Not Sheltered: 93.5%

Neighbor To Family - Weekly Census Numbers Weekly Data 01/14/20 through 01/20/20									
Referral Type Number of Families Number of Children									
CPI - Safety Management	1	4							
CPI - Family Support	36	90							
Specialized - Family Support	9	19							
Prevention - Comm. Referral	40	100							
Special Conditions Report	2	4							
Nurturing Parenting	21	34							
NTF - Total Services	109	251							

NTF - Housing Resource Numbers  Data since Inception to 01/20/20							
Referral Agency	Referrals						
Children's Home Society (CHS)	9						
Devereux (DEV)	8						
One Hope United (OHU)	1						
Neighbor To Family (NTF)	3						
Total Housing Referrals	21						

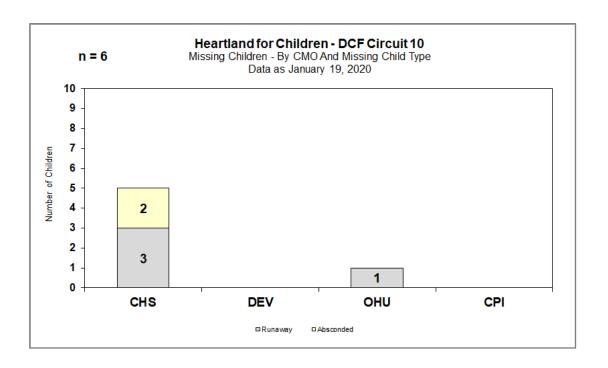


Referral Status and Housing Results								
Referrals - Active	5							
Referrals - Closed	16							
Total Families Housed	4 Families							
Total Children Housed	15 Children							



# **Missing Children**

HFC – DCF Circuit 10 Number of Missing Youth as of Reporting Date

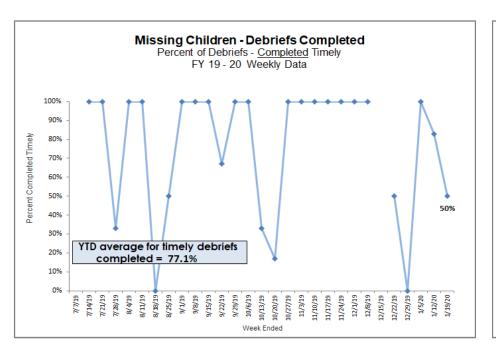


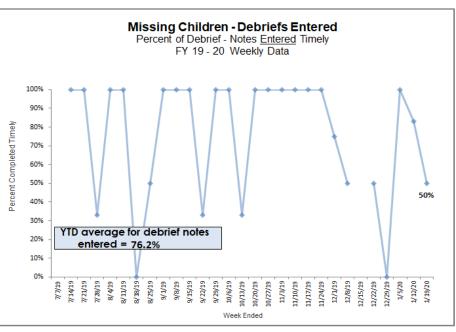
Circuit 10 - Weekly Missing Children Report  Number of Missing Youth as of Reporting Date									
Reporting Date	Total Missing Children Week to Date	Total New Episodes Month to Date	Timely Reporting Compliance Week to Date	Timely Reporting Compliance Month to Date	Timely Reporting Misses Week to Date	Total Recoveries Month to Date	Agency Responsible Week to Date		
Sept 2019 (m/end)	-	11	_	100%	_	9	-		
Oct 2019 (m/end)	_	21	-	95%	-	21	-		
Nov 2019 (m/end)	_	20	-	100%	_	19	-		
Dec 2019 (m/end)	-	9	-	89%	-	13	-		
1/5/2020	4	1	100%	100%	0	1			
1/12/2020	5	7	100%	100%	0	7			
1/19/2020	6	11	100%	100%	0	9			



### **Missing Children – Debriefs**

HFC - Required Debriefs Completed and Note Entry Timeliness





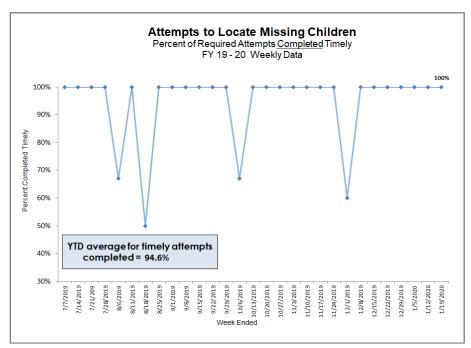
	Missing Children - Debriefs Week of 01/13/2020 through 01/19/2020									
Agency	Debriefs Required Completed Percentage Notes Voluntarily Entered Debriefs entered Required Completed Timely Completed Timely Required Completed Timely Within 24 hours									
CHS				-				-		
DEV				-				-		
OHU	2	1	1	50%	2		1	50%		
PI				-				-		
Total	2	1	1	50%	2	0	1	50%		

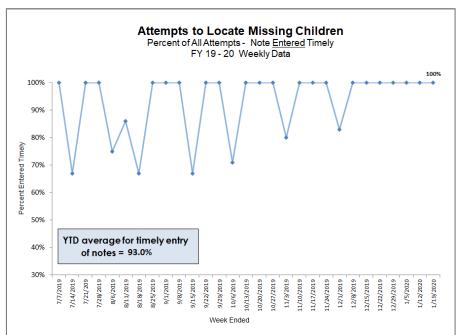


### Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

	Attempts to Locate Week of 01/13/2020 through 01/19/2020									
Agency	gency Required Required Completed Timely Required Required Required Completed Timely Required									
CHS	4	4	4	100%	4	1	5	100%		
DEV				-				-		
OHU				-				-		
PI	PI									
Total	4	4	4	100%	4	1	5	100%		



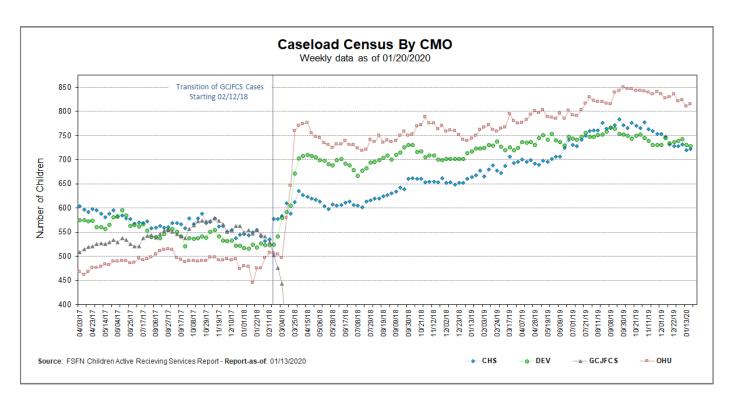




#### **Caseload Census Information**

CBC Services Weekly Caseloads By CMO

Number of Children by CMO  Last 6 Reporting Periods									
Agency	12/15/2019	12/22/2019	12/29/2019	1/5/2020	1/13/2020	1/20/2020			
CHS	732	728	728	732	720	722			
DEV	734	737	739	743	730	728			
ОНИ	830	835	821	824	810	815			
HFC Total	2296	2300	2288	2299	2260	2265			





#### **Caseload Census Information**

Case Manager Caseload Breakdown by Agency – Data as of 01/12/2020

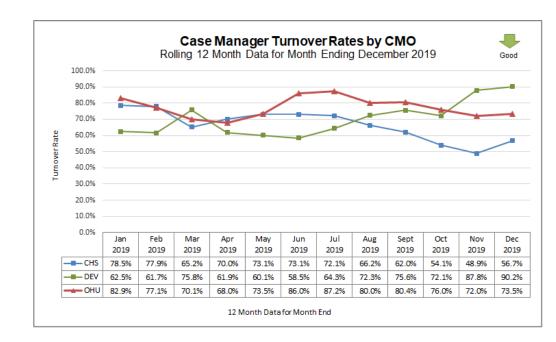
	Count of Case Managers Within a Caseload Range									
СМО	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers*	Avg # of Children per CM			
CHS	1	1	4	7	10	23	31.3			
DEV	0	5	0	6	14	24	30.4			
OHU	4	16	10	7	5	42	19.3			
# of CMs	5	22	14	20	29	90	25.1			

Percent of Case Managers That Are at or Under the National Caseload Standard of 15									
СМО	MO # Case # with Caseload Percent at 15 Managers at 15 or lower or lower								
CHS	23	2	8.7%						
DEV	24	5	20.8%						
OHU	OHU 42 20 <b>47.6</b> %								
HFC	HFC 89 27 30.3%								

# **Case Management Organization Turnover**

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO						
12	12 Month Data for Month Ended December 2019					
СМО	CMO Case Manager Case Manager Supervisor					
CHS	56.7%	35.3%				
DEV	90.2%	25.0%				
OHU	OHU 73.5% 38.1%					





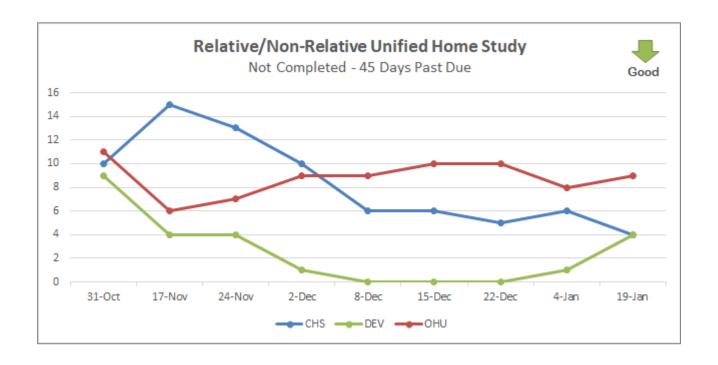
<sup>\*</sup> Data Excludes Unit Supervisors, FTC Facilitators & Resigned CMs from "Total Case Managers" Count

### **Unified Home Studies – Approval Status**

Cases with a Pending or No UHS – 45+ Days Past Due; Data-as-of: 01/19/20

Relative / Non-Relative Unified Home Study Approval Status 45 Days since Case Transfer - Past Due							
Agency	Agency # of Cases Status - Pending Status - No UHS						
CHS	4		5				
DEV	DEV 4 4						
OHU 9 3 7							
Total	17	3	16				

Number of "Pending" Unified Home Studies in FSFN by Days since UHS Creation Date - 45 days or more						
Agency	Agency 45 - 90 Days 90+ Days					
CHS	7	78				
DEV	<b>DEV</b> 10 35					
OHU 13 34						
Grand Total	30	147				





#### **Healthcare Information**

Data Entered Into FSFN for Children in Out-of-Home Care

	Health Information in FSFN for Children in OHC as of 01/20/20							
Agency	Agency # of Children in OHC							
CHS	450	100.0%	97.6%	87.9%	99.3%	94.9%		
DEV	498	100.0%	95.6%	86.5%	97.6%	93.2%		
OHU	378	100.0%	95.8%	86.0%	96.8%	92.9%		
HFC	HFC 1326 100.0% 96.3% 86.9% 98.0% 93.7%							
Source:	FSFN report "H	lealthcare Servic	e Information for Chi	ldren in Out-of-hom	e Care Daily Listing	- OCWDRU"		

	Health Information in FSFN as of 01/20/20						
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update			
CHS	0	11	33	3			
DEV	0	22	40	12			
OHU	0	16	28	12			
Total	Total 0 49 101 27						
Source	: "Healthcare S	ervice Information t	or OHC - Daily Listin	g - OCWDRU"			

### **Scorecard Measures 9 & 10 - Children Receiving Healthcare Services**

SM 9 - Percent of children in out-of-home care who have received medical services in the last 12 months – **Target = 95.0%** SM 10 - Percent of children in out-of-home care who have received dental services in the last 7 months – **Target = 95.0%** 

Scorecard Measure #9 - 03/31/20 (snapshot) Children Receiving Medical Services Within Last 12 Mths FY 19-20 - 3rd Qtr as of 01/20/20							
Agency	Agency Appointment Total Children Percent Medical Services Received						
CHS	439	450	97.6%				
DEV	DEV 476 498						
OHU 360 376 95.7%							
Total	1275	1324	96.3%				

Scorecard Measure #10 - 03/31/20 (snapshot) Children Receiving Dental Services Within Last 7 Mths FY 19-20 - 3rd Qtr as of 01/20/20							
Agency	Agency Appointment Total Children Percent Dental out-of-home care Services Received						
CHS	240	273	87.9%				
DEV	DEV 256 296 <b>86.5</b> %						
OHU	OHU 170 198 <b>85.9</b> %						
Total	666	767	86.8%				

Number of Dental Visits to Achieve SM10 Target – **63 Appointments** 

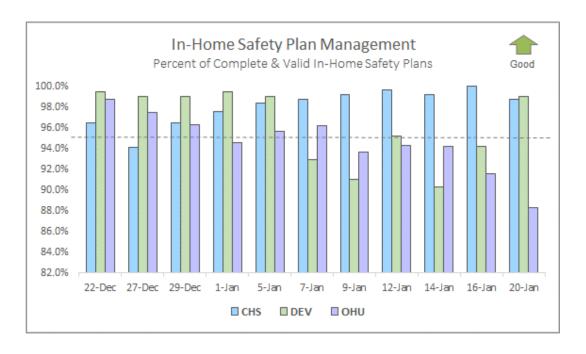


### **In-Home Safety Plan Management**

Percent of Completed In-Home Safety Plans under 180 Effective Days – Target: 95% (as of Oct 1st)

In-Home Safety Plan Management Percent of Completed In-Home Safety Plans under 180 Effective Days							
Agency	Agency No -or- Expired Safety Plans Complete & Valid Safety Plans Safety Plans Percentage Complete						
CHS	3 245 248 98.89						
DEV	EV 2 201 203 99.0%						
OHU	OHU 18 136 154 <b>88.3</b> %						
HFC Total*	23	582	605	96.20%			

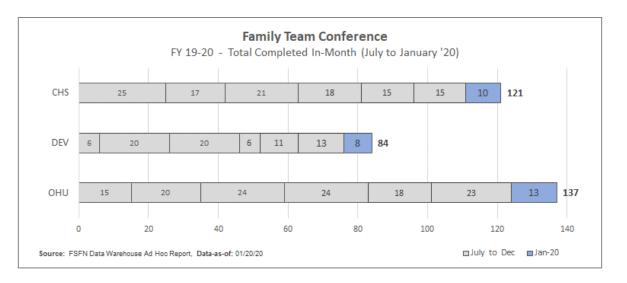
Source: FSFN Report "Case Management Safety Management Listing", Data-as-of: 01/20/20





### **Family Team Conferences Completed**

FY19-20 - July 2019 to January 2020



### **Monthly Birth Parent Contacts**

Target = 70% Mothers and 50% Fathers - seen monthly

	Birth Parent Contact Required and Completed - 01/01/20 to 01/31/20							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average	
CHS	270	97	35.9%	187	37	19.8%	27.9%	
DEV	296	90	30.4%	208	29	13.9%	22.2%	
OHU	OHU 186 54 29.0% 119 29 24.4% <b>26.7%</b>							
TOTAL	752	241	32.05%	514	95	18.48%	25.3%	

Source: FSFN "On-Demand Active Children Receiving Services" Report; Data-as-of: 01/20/20



# **Child Placement Agreement** – Current Errors

	Child Placement Agreement Errors  Data as of 01/17/2020						
Agency	Agency New CPA Need to Upload Signed Agreement Need Supervisor Approval CPA Total						
CHS	1	1	1	1	4		
DEV	1	2	1	1	5		
OHU	OHU 1 3 2 6						
Total	3	6	4	2	15		

#### **Health Risk Assessments**

Forms must be submitted by Friday each week or by month-end to avoid penalties

Health Risk Assessment's Due by the Number of Weeks on List Data as of 01/20/2020							
Agency	Agency Greater than 2 weeks 1 - 2 weeks Less than 1 week Grand Total						
CHS							
DEV							
OHU	ОНИ						
Total							



# **Data Exceptions: Placements**

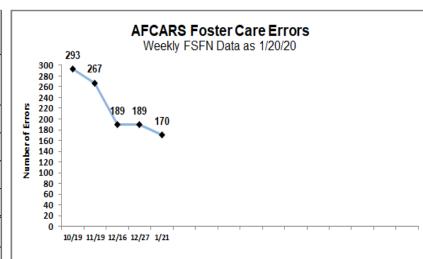
Placement Exceptions by Number of Weeks on List Data-as-of: 01/20/20					
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total	
CHS			8	8	
DEV		1	12	13	
ОНИ	1	10	15	26	
СРІ	2		5	7	
NTF				0	
Total	3	11	40	54	

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/15/2019	12/22/2019	12/29/2019	1/5/2020	1/12/2020	1/20/2020
CHS	35	17	14	12	9	8
DEV	14	11	3	3	11	13
они	23	9	16	15	21	26
СРІ	19	20	3	10	9	7
NTF	0	4	0	0	3	0
Total	91	61	36	40	53	54

# **Data Exceptions: AFCARS**

Data for Reporting Period: 10/01/19 – 03/30/20

AFCARS Foster Care Report							
Agency	Child Info	Provider	Legal	Mother Married	Transition Errors	Cannot Correct	Total
CHS			37		14	13	64
DEV		3	32		11	10	56
OHU			27			23	50
CPI							0
Total	0	3	96	0	25	46	170
Source: FSFN AFCARS Foster Error Report & OCWRDU Rpt-as-of: 1/21/20							





# Family Functioning Assessment – Methodology Cases

Timeliness of FFA "Approval" on Methodology Cases

FFA-Ongoing Approval & Case Transfer Staffing Date Clean-up Report Compliance tracking for cases entering care with a Methodology requirement					
Agency	Not Approved (30+ days)	New Child CTS ( w/ active Approval )	New FFA-O Needed ( w/ prior Approval )	Incorrect Approval ( w/ active Approval )	
CHS		1			
DEV					
OHU			4		
HFC TOTAL	0	1	4	0	

### CMO Contract Measure 11 – 3<sup>rd</sup> Quarter

Percent of Active Methodology Cases with an Approved FFA-O Data as of 01/16/20					
Agency	Not Approved	Approved	Grand Total	Percent Approved	
CHS	4	334	338	98.8%	
DEV	8	346	354	97.7%	
OHU	6	269	275	97.8%	
HFC Total	18	949	967	98.1%	

	Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing  3rd Quarter-to-Date as of 01/16/20				
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely		
CHS	5	6	83.3%		
DEV	7	7	100.0%		
OHU	6	7	85.7%		
HFC TOTAL	18	20	90.0%		

FY 19-20 Target = **95% and above.** 



"Success seems to be connected with action. Successful people keep moving. They make mistakes, but they don't quit."

~ Conrad Hilton



# RESOURCE NEWS FLASH... January 22, 2020

#### Financial Education Resources

Financial Fitness for Families – United Way of Central Florida and the Personal Finance Center of Polk County offer a free financial education program at various dates and locations. The program includes fun family activities and challenges. Prizes include food, gas, and gift cards. For more info go to <a href="https://www.liveuwcf.org/servlet/eAndar.article/1309/Financial-Planning-Opportunities">https://www.liveuwcf.org/servlet/eAndar.article/1309/Financial-Planning-Opportunities</a>.

#### Financial Resources

Free Tax Preparation— The United Way of Central Florida is sponsoring free tax preparation services for families with incomes up to \$66,000. Dial 211 for referral to a location near you or schedule an appointment by going to the link, "MyFreeTaxes.com" at <a href="https://www.uwcf.org">www.uwcf.org</a>.

#### Young Children Resources

8 Weeks of Winter Fun – Young children have the opportunity to learn and have fun at the Bartow Public Library starting the week of January 6<sup>th</sup> through the end of February. Activities include stories, finger plays, music, crafts, games, and films. Each Wednesday from 10:00-10:45am is for 3-5 year olds and Book Babies (for 18 months to 2 years) is each Thursday from 10:00-10:30am. For more information, contact the Library at 863-534-0131.

Free Tickets to SeaWorld – Limited Time Offer!
Children (Florida residents) 5 and younger can enjoy
SeaWorld Orlando during 2020 for FREE! You must
register by February 3<sup>rd</sup> and make the first visit to the
park by March 31<sup>st</sup>. A certified copy of the child's
birth certificate or a travel passport will have to be
presented at the first visit. To begin the registration
process go to <a href="https://seaworld.com/orlando/special-offers/">https://seaworld.com/orlando/special-offers/</a>.

#### **Education Resources**

Financial assistance/Scholarships – Help build awareness of the availability of scholarship opportunities to help all students get to and through college. The Florida Center for Child Welfare has collected resources to help youth plan for After High School on its Education Resources Page. Go to <a href="https://www.centerforchildwelfare.org/ChildWellBeing/EducationalResources.shtml">www.centerforchildwelfare.org/ChildWellBeing/EducationalResources.shtml</a>.

#### Teen Resources

Health Information for Girls— Girlshealth.gov was created by the Office on Women's Health (OWH) to help girls (ages 10-16) learn about health, growing up, and issues they may face. Girlshealth.gov promotes healthy and positive behaviors in girls, giving them reliable and useful health information in a fun, easy-to-understand way. The website also provides information for parents and educators to help them teach girls about healthy living.

#### Health Resources

Infant, Toddler, Preschool Developmental
Screenings – The Florida Diagnostic and Learning
Resources System (FDLRS) will be conducting
screenings for children birth to five on January 24th
from 8:30am-12:00pm at First Baptist Church Lake
Alfred (280 E. Pierce St.). Areas screened include
vision, hearing, speech, language, behavior, and
overall development. Appointments will be scheduled
as calls are received. Call 863-647-4258.

#### Community Events

SuperKids Classic – Soap Box Derby races for youth ages 7 to 18! The cars and equipment are provided free as well as food and drinks. Participants should arrive at the Manheim Auto Auction (8025 Hwy 33, Lakeland) at 8:00am on January 25<sup>th</sup> and the races will begin at 9:00am. For more info, email sunshinestatesuperkids@gmail.com or call 352-988-5449.

African American Heritage Celebration – The celebration will be held on February 8th from 1:00-4:00pm at Explorations V Children's Museum (109 N Kentucky Ave., Lakeland). The event will include Art, Music, Dance, Games, and Fun! Members and children under 2 are FREE!

Valentine's Day Dance—Polk County Parks & Recreation presents the Valentine's Day Dance on February 14th at the Wilfred Smith Resource Center (135 Avenue Y N.E., Winter Haven) from 6:00-8:00pm. Admission is free to this community fun night for kids through sixth grade accompanied by an adult. Children will enjoy music, dance contests, coloring contest, sweet treats, and arts and crafts. For more info, call 863-298-7898.

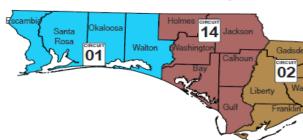


Community Based Care: Hardee, Highlands & Polk Counties





# Community Based Care Lead Agency Map



	LEGEND						
Ci	Circuit Re		Counties	Lead Agency			
	1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network			
	2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.			
	14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.			
	3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families			
	4		Clay	Kids First of Florida, Inc.			
	4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.			
	7	I VOI II least	St Johns	St. Johns County Board of Commissioners			
	7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.			
	80		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families			
	45		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.			
	0		Orange, Osceola	Embrace Families			
	10	Central	Hardee, Highlands, Polk	Heartland For Children			
	18		Seminole	Embrace Families			
	18		Brevard	Brevard Family Partnerships			
	6		Pasco, Pinellas	Eckerd Community Alternatives			
	12	SunCoast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.			
	13		Hillsborough	Eckerd Community Alternatives			
	20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida			
	15		Palm Beach	ChildNet, Inc.			
	17	Southeast	Broward	ChildNet, Inc.			
	19		Indian River, Martin, Okeechobee, St. Lucie	Communities Connected for Kids			
	11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.			
	16	Sourietti	Monroe	Our Kids of Miami-Dade/Monroe, Inc.			

