



Community Based Care: Hardee, Highlands & Polk Counties

## **CBC Performance and Quality Improvement Meeting**

**No Meeting This Week**

Data for Week Ended  
Sunday, January 07, 2018



# Community Based Care Lead Agency Scorecard

## For the Quarter of July 01, 2017 to September 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	40.5%	43.6%	91.7%	4.12	95.0%	95.0%	80.0%	65.0%
Reporting Period	05/01/16 - 0/30/17	02/01/17 - 04/30/17	08/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	9.61	98.9%	82.7%	99.6%	41.6%	61.7%	88.8%	3.2	98.6%	98.4%	91.1%	68.5%
Brevard Family Partnership	10.51	95.2%	90.6%	99.2%	52.5%	54.4%	81.2%	3.15	95.6%	95.2%	78.5%	59.6%
ChildNet Inc	11.67	95.0%	95.9%	99.8%	41.5%	47.3%	86.5%	3.20	97.5%	91.0%	92.5%	55.9%
ChildNet Palm Beach	10.65	97.3%	99.0%	99.9%	46.7%	45.7%	94.6%	4.02	97.9%	95.4%	96.6%	56.8%
Children's Network of SW Florida	20.71	95.8%	95.6%	99.9%	39.9%	59.3%	96.4%	5.81	96.0%	95.0%	95.0%	60.3%
Community Based Care (Cir #9)	9.53	98.1%	94.5%	99.9%	39.4%	61.2%	95.5%	5.06	97.6%	98.3%	83.6%	65.5%
Community Based Care (Cir #18)	7.57	97.7%	93.7%	99.6%	18.6%	59.6%	88.0%	3.24	94.7%	97.9%	75.0%	57.5%
Community Partnership for Childr.	9.53	96.6%	92.0%	99.1%	26.4%	46.4%	75.0%	3.64	93.4%	82.3%	70.9%	60.5%
Devereux CBC of Okeechobee	12.66	95.7%	97.9%	99.9%	53.3%	61.4%	96.8%	3.79	97.6%	94.5%	83.7%	74.0%
Eckerd Community Alternatives	6.99	97.8%	92.9%	99.9%	36.6%	51.7%	93.6%	4.37	98.3%	96.4%	85.1%	62.7%
Eckerd Community Hillsborough	11.39	97.9%	96.1%	99.9%	41.3%	43.4%	79.8%	5.71	99.2%	96.2%	96.0%	67.4%
Families First Network	8.72	97.0%	94.8%	99.4%	30.7%	48.5%	90.4%	6.19	97.9%	91.4%	81.8%	66.5%
Family Integrity Program	20.82	100.0%	85.7%	99.8%	36.9%	72.9%	80.0%	5.49	98.4%	95.0%	100.0%	67.3%
Family Support Services North Fla	5.9	96.0%	92.3%	99.9%	37.2%	76.0%	85.4%	3.69	98.8%	96.1%	100.0%	69.2%
<b>Heartland For Children</b>	<b>7.08</b>	<b>97.9%</b>	<b>95.8%</b>	<b>99.9%</b>	<b>45.7%</b>	<b>65.9%</b>	<b>84.4%</b>	<b>3.00</b>	<b>99.1%</b>	<b>94.6%</b>	<b>82.1%</b>	<b>62.0%</b>
Kids Central, Inc.	6.07	97.4%	98.4%	99.7%	38.8%	45.0%	84.5%	4.01	95.0%	94.7%	85.1%	68.8%
Kids First of Florida, Inc.	6.38	98.6%	98.2%	99.6%	19.5%	61.1%	90.9%	1.98	98.8%	98.2%	100.0%	71.7%
Our Kids of Miami-Dade	7.65	98.3%	94.9%	99.2%	37.5%	91.1%	91.6%	5.13	97.3%	94.9%	86.2%	57.2%
Partnership for Strong Families	8.65	99.0%	96.0%	99.7%	44.0%	71.0%	86.3%	3.99	98.9%	96.1%	85.7%	64.3%
Sarasota Y/Safe Children Coali...	16.3	96.8%	96.4%	99.4%	36.0%	44.4%	86.6%	4.18	95.4%	66.8%	88.0%	71.6%
<b>Statewide</b>	<b>10.17</b>	<b>97.1%</b>	<b>94.9%</b>	<b>99.7%</b>	<b>39.2%</b>	<b>53.1%</b>	<b>88.1%</b>	<b>4.37</b>	<b>97.4%</b>	<b>93.3%</b>	<b>88.1%</b>	<b>63.7%</b>
<b>Red Zone</b>	<b>8.85</b>	<b>92.9%</b>	<b>92.9%</b>	<b>98.9%</b>	<b>36.3%</b>	<b>39.2%</b>	<b>90.8%</b>	<b>4.54</b>	<b>89.9%</b>	<b>89.9%</b>	<b>69.9%</b>	<b>60.0%</b>



## Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days Supervision between 01/01/18 - 01/31/18		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	8	99.11%
DEV		100.00%
GCJFCS	1	99.89%
OHU	3	99.31%
<b>Total</b>	<b>12</b>	<b>99.58%</b>
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 01/08/18		

# of Children Not Seen, Month of Dec 2017	
# Not Seen	Agency
	CHS
	DEV
2	GCJFCS
3	OHU
	CPI
5	<b>Total</b>
Source: FSN Rpt "Children seen / not seen daily listing" Data-as-of: 01/08/18	








## Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – **Target = 40.5%**

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – **Target = 43.6%**

Reunifications Entered into FSFN: Week of 01/01/18 thru 01/07/18			
Agency	Timely	Un-Timely	Total
CHS			
DEV	2		2
GCJFCS		3	3
OHU			
<b>Total</b>	<b>2</b>	<b>3</b>	<b>5</b>

Scorecard Measure #5 - 01/01/17 to 03/31/17 Children Achieving Permanency within 0-12 Mths FY 17-18 - 3rd Qtr as of 01/07/18			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	17	54	31.5%
DEV	19	68	27.9%
GCJFCS	20	48	41.7% 
OHU	13	23	56.5% 
<b>Total</b>	<b>69</b>	<b>193</b>	<b>35.8%</b>

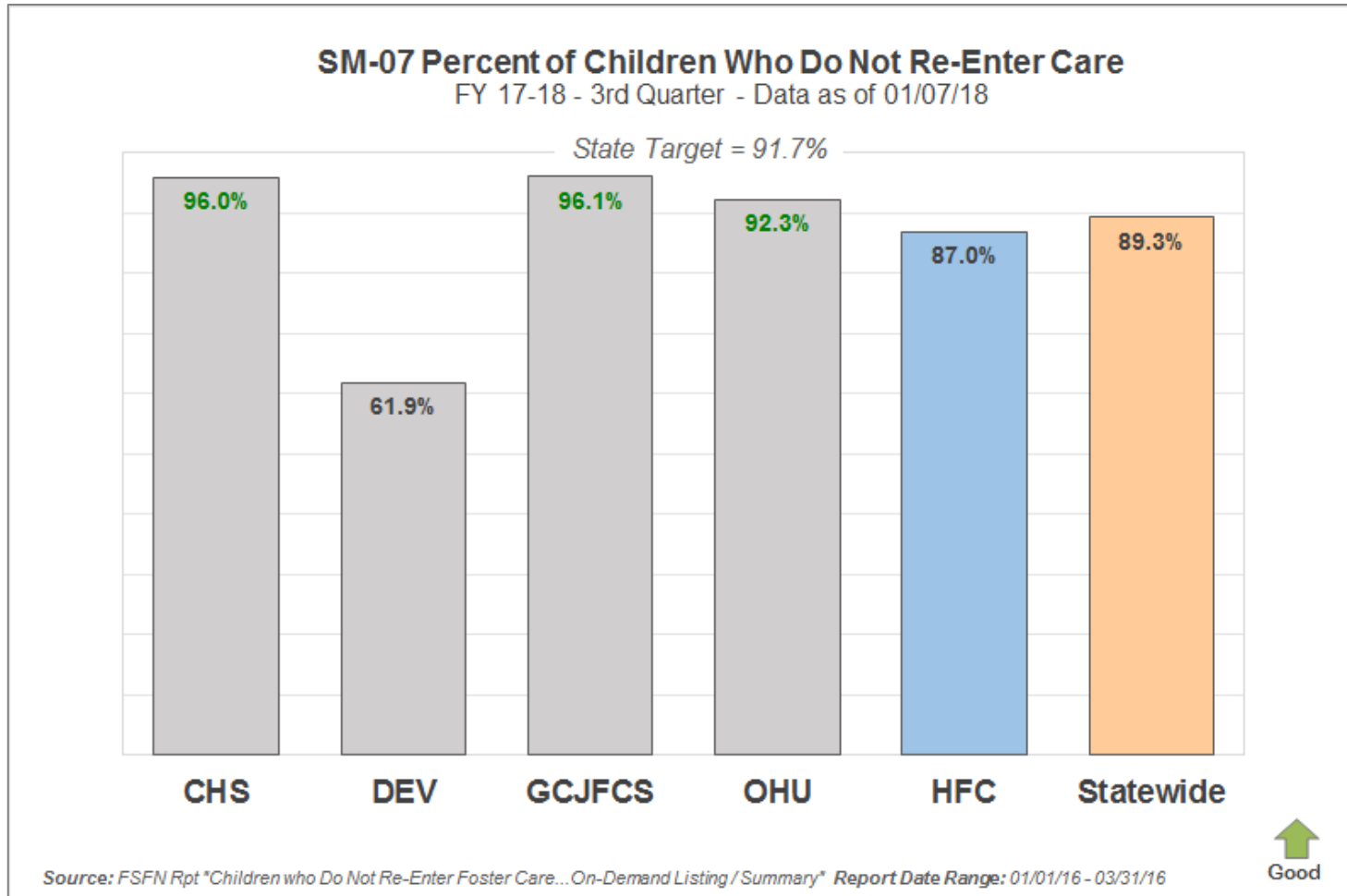
Scorecard Measure #6 - 04/01/17 to 03/31/18 Children Achieving Permanency within 12-24 Mths FY 17-18 - 3rd Qtr as of 01/07/18			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	45	110	40.9%
DEV	53	94	56.4% 
GCJFCS	48	97	49.5% 
OHU	15	19	78.9% 
<b>HFC</b>	<b>161</b>	<b>320</b>	<b>50.3%</b>

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure



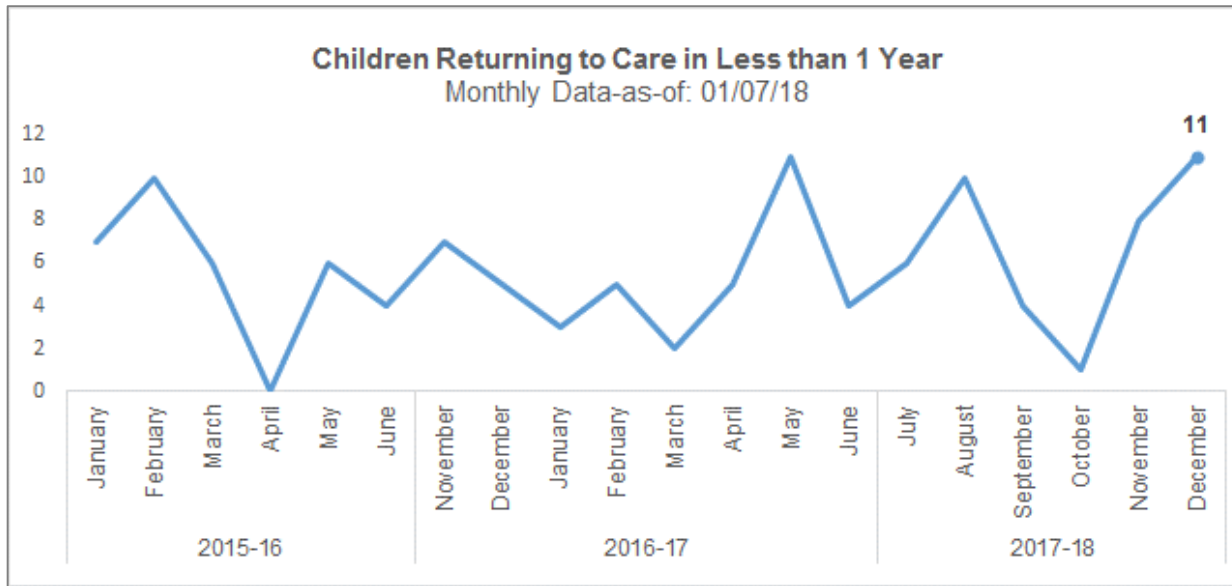
## Scorecard Measure 7 – Children Who Do Not Re-Enter Care

Percentage of children who do not re-enter foster care within 12 months of moving to a permanent home.



# Children Returning to Care

Number of Children in a Removal Episode Who Have Had a Prior Removal



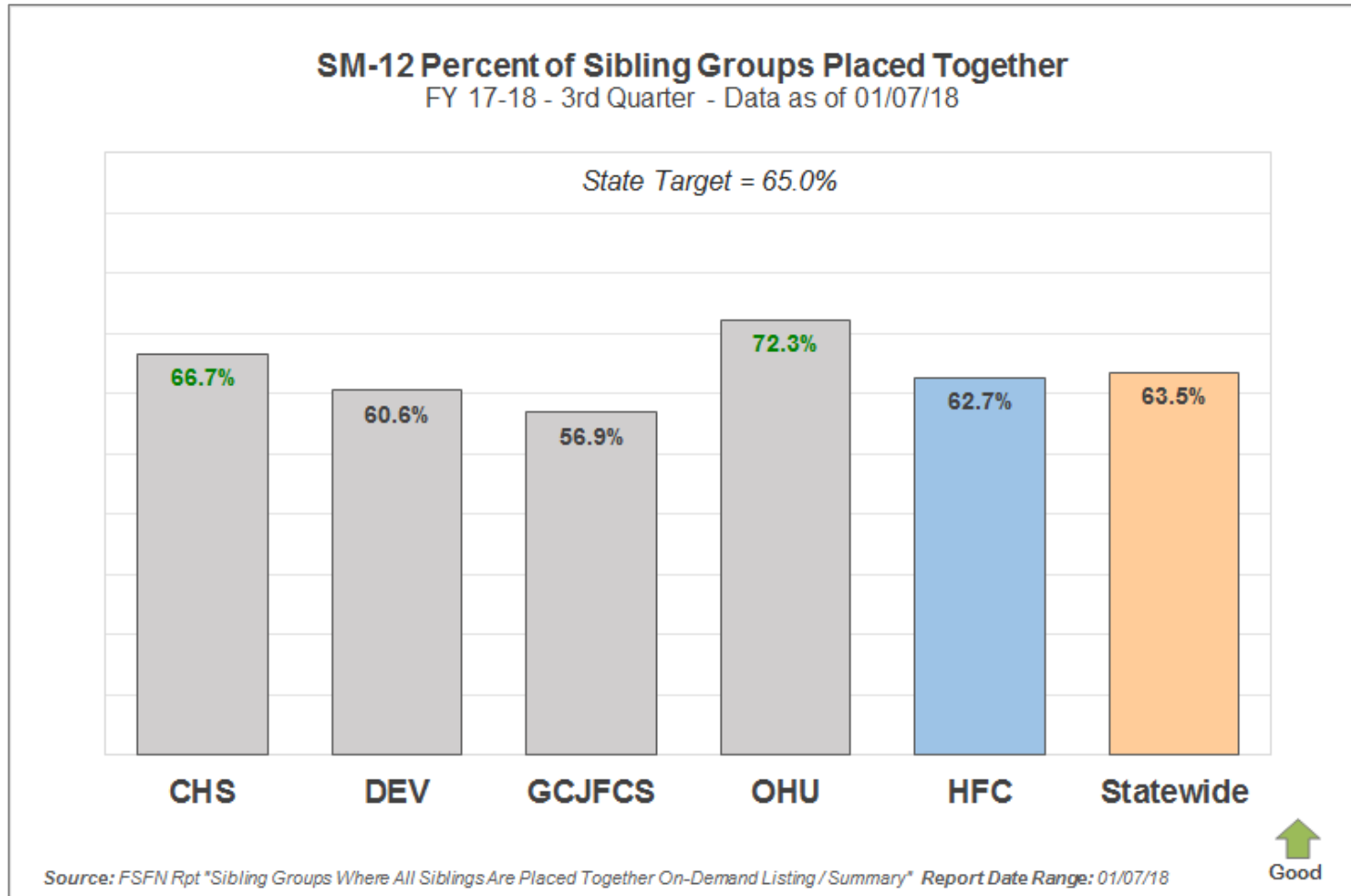
Removal Episodes for Children with a Prior Removal								
Removals entered into FSFN between 01/01/18 - 01/07/18								
Current Removal Date	Prior Unit	Prior Removal	Prior Discharge	Length of Stay (months)	Length from Prior Discharge (months)	LOR Range	P. Analytics Listing	P. Analytics Percent

Source: FSFN Data Warehouse Ad Hoc Report, Data-as-of: 01/08/18



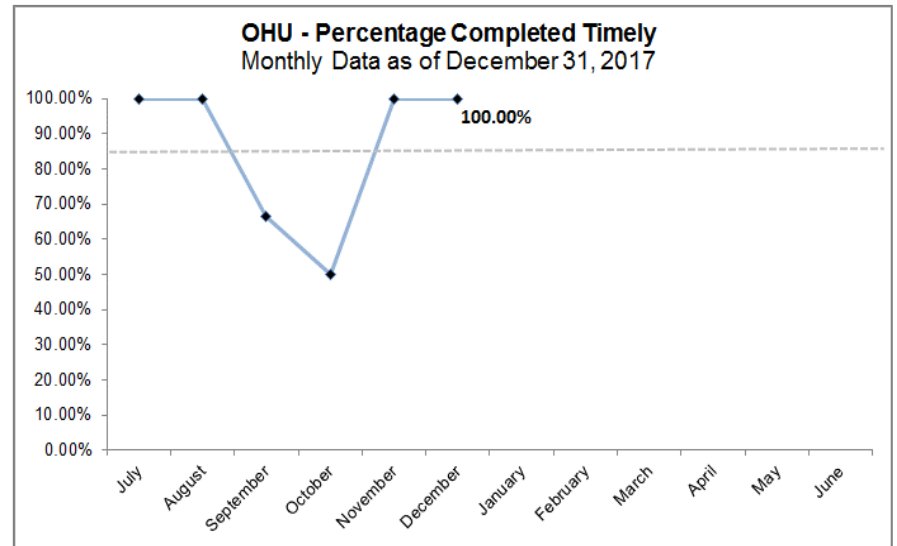
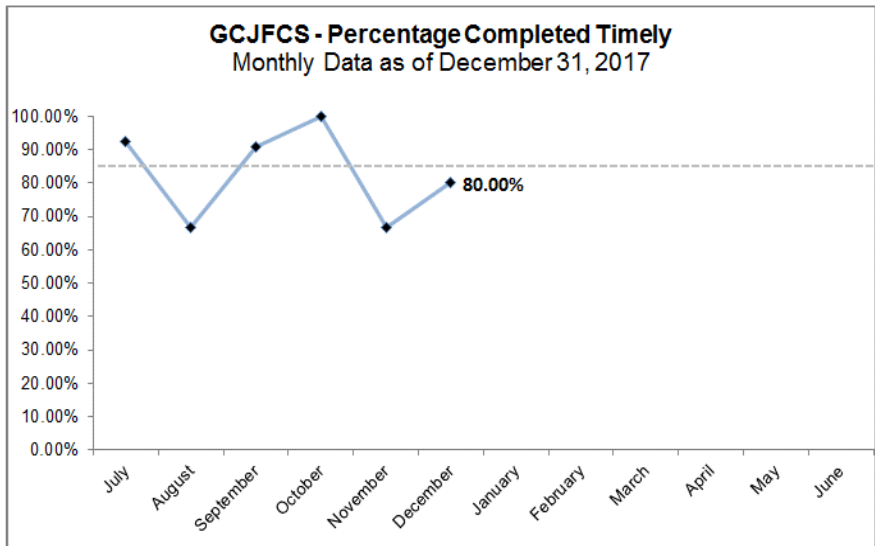
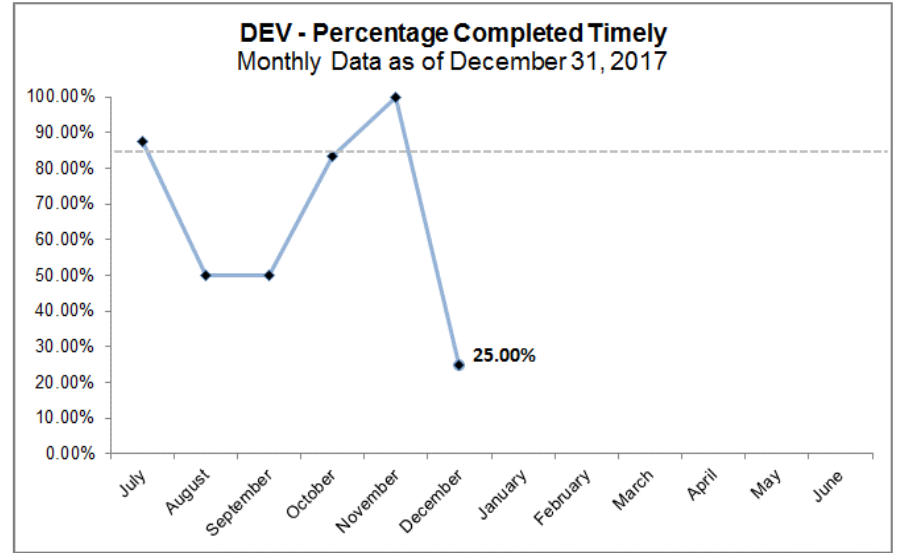
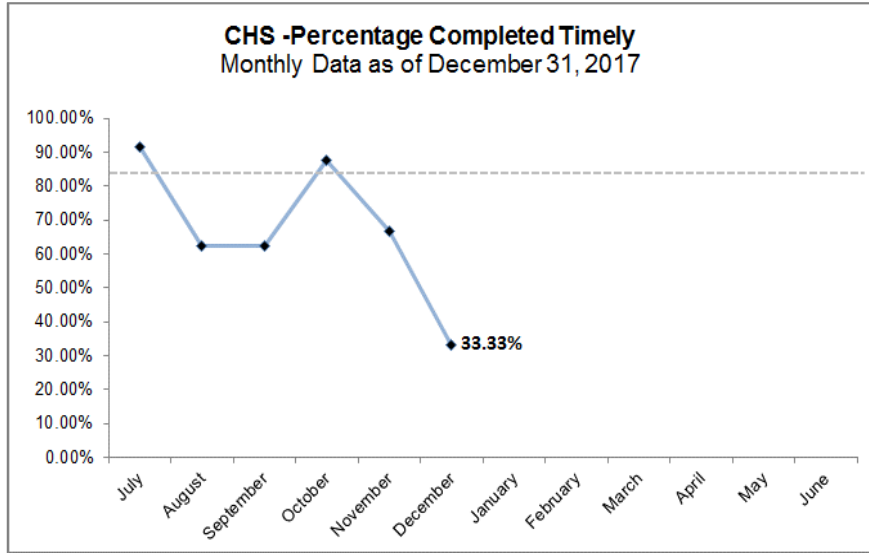
## Scorecard Measure 12 – Separated Siblings

Percentage of siblings groups in out-of-home care where all siblings are placed together.



# Exit Interview Timeliness by CMO

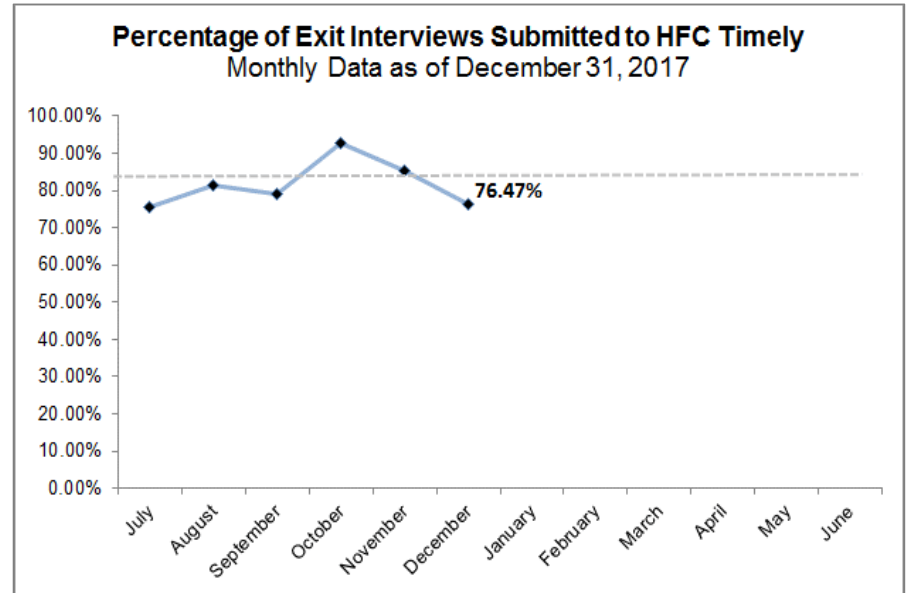
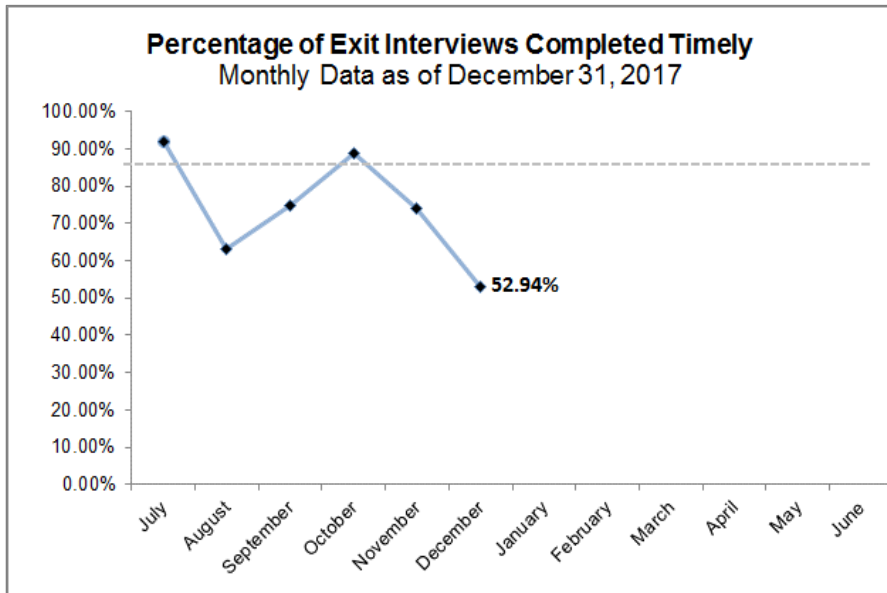
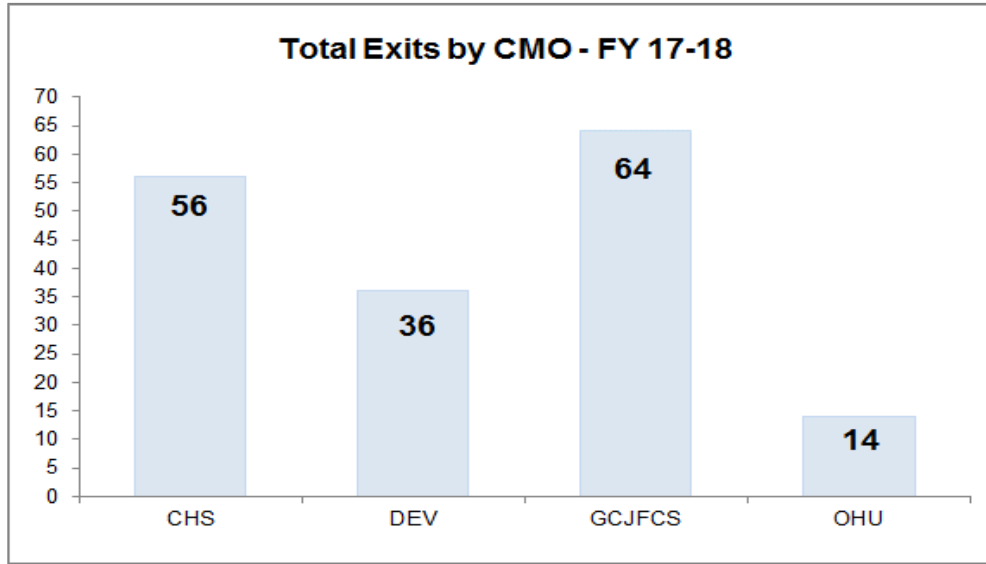
HFC Cumulative YTD Timeliness: 75.88%





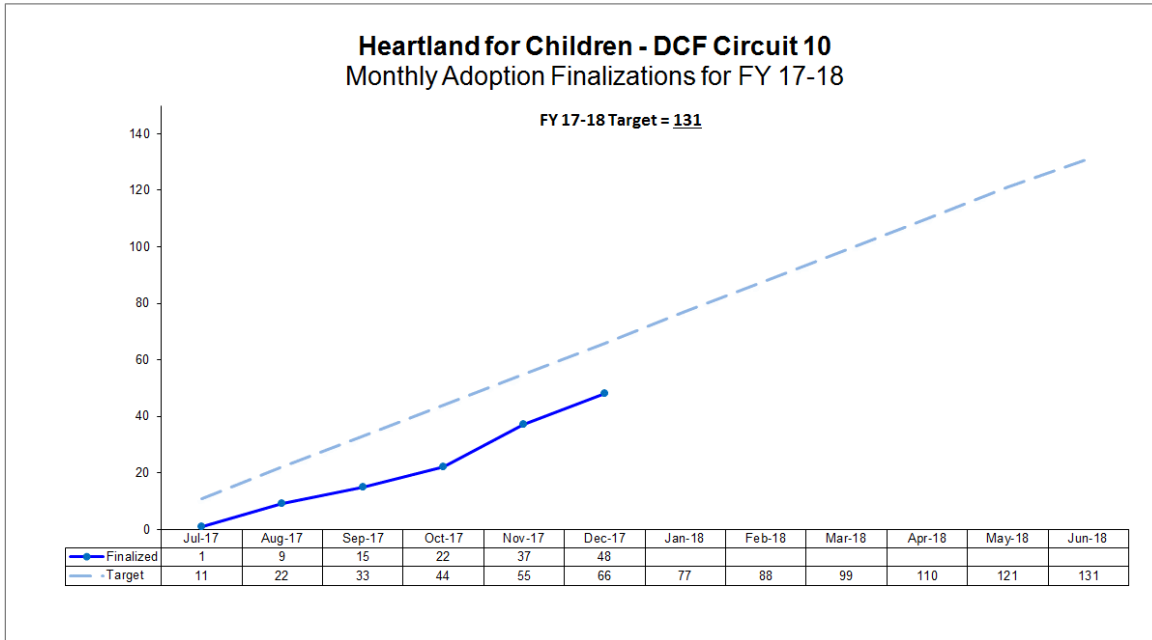
# Exit Interviews Trending by CMO

HFC Cumulative YTD Timeliness: 75.88%



# Adoption Finalizations

Percent of Adoptions Finalized with 24 Months of Removal & Percent of Adoption Goal Met



**Upcoming Finalization Dates**

January 24, 2018  
January 31, 2018

**Adoption Finalizations Credited to HFC**  
17-18 Fiscal Year-to-Date 01/08/18

CMO	Subsidy Files Submitted	Finalized Adoptions	Number Needed to Meet Target	CMO Target	% Target Met	% Completed w/in 24 Mths
CHS	1	16	26	42	61.5%	18.8%
DEV	2	6	26	32	23.1%	33.3%
GCJFCS	3	11	25	36	44.0%	36.4%
OHU	1	15	6	21	71.4%	26.7%
<b>Total</b>	<b>7</b>	<b>48</b>	<b>83</b>	<b>131</b>	<b>36.6%</b>	<b>28.3%</b>



# Children's Legal Services- Shelter Report

CLS Weekly Shelter Report FY 2017-18 as of January 08, 2018

CLS WEEKLY SHELTER REPORT - FY 2017-2018													
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17/18 Totals
<b># of Shelter Hearings</b>													
Polk	39	42	30	29	30	26	8						204
Highlands	7	4	5	3	8	2	3						32
Hardee	0	0	2	0	2	1	0						5
Total	47	46	37	32	40	29	11						242
<b># Children Removed</b>													
Polk	69	76	53	53	51	44	11						357
Highlands	15	5	7	4	17	2	4						54
Hardee	0	0	4	0	3	2	0						9
Total	88	81	64	57	71	48	15						424
<b>Total Children Denied Shelter</b>													
Polk	0	0	0	1	0	0	0						1
Highlands	0	0	0	0	0	0	0						0
Hardee	0	0	0	0	0	0	0						0
Total	0	0	0	1	0	0	0						1
<b># Children Placed with Relative</b>													
Polk	35	46	27	31	22	29	5						195
Highlands	15	4	5	2	11	0	1						38
Hardee	0	0	4	0	0	2	0						6
Total	54	50	36	33	33	31	6						243
<b># Children Placed with Non Relative</b>													
Polk	8	17	4	4	5	5	2						45
Highlands	0	1	0	1	6	0	1						9
Hardee	0	0	0	0	3	0	0						3
Total	8	18	4	5	14	5	3						57
<b># Children Placed in Foster Care</b>													
Polk	26	13	22	18	24	10	4						117
Highlands	0	0	2	1	0	2	2						7
Hardee	0	0	0	0	0	0	0						0
Total	26	13	24	19	24	12	6						124

% of Children Sheltered Placed in Foster Care							
Data as of 01/08/2018							
Month	11-12	12-13	13-14	14-15	15-16	16-17	17-18
Jul	35.8%	32.8%	44.7%	29.5%	34.7%	32.0%	29.5%
Aug	25.6%	32.0%	24.1%	34.9%	34.0%	28.7%	16.0%
Sep	51.4%	45.3%	26.2%	63.6%	27.1%	22.8%	37.5%
Oct	39.2%	34.8%	44.3%	34.5%	29.3%	27.4%	33.3%
Nov	37.3%	40.0%	44.4%	17.4%	19.2%	28.6%	33.8%
Dec	37.8%	30.0%	30.9%	52.7%	21.3%	16.0%	25.0%
Jan	51.4%	37.8%	37.5%	26.3%	21.2%	23.9%	25.0%
Feb	27.3%	42.2%	47.6%	39.4%	17.6%	16.3%	
Mar	47.6%	36.1%	47.4%	39.0%	30.0%	15.8%	
Apr	30.6%	30.3%	43.9%	24.1%	29.7%	33.8%	
May	41.2%	27.3%	28.8%	27.5%	56.3%	27.4%	
Jun	27.2%	19.0%	31.3%	33.3%	41.0%	32.0%	
<b>FY Total</b>	<b>38.0%</b>	<b>34.3%</b>	<b>37.7%</b>	<b>34.7%</b>	<b>30.1%</b>	<b>25.4%</b>	

Shelter Count for the Week of Jan 02 - Jan 08, 2018			
	Polk	Highlands	Hardee
Shelters	8	3	0
Children Removed	11	4	0
Placed in Foster Care	4	2	0
Placed w/ a Relative	5	1	0
Placed w/a Non-Rel	2	1	0



# Case Transfer Staffing Data

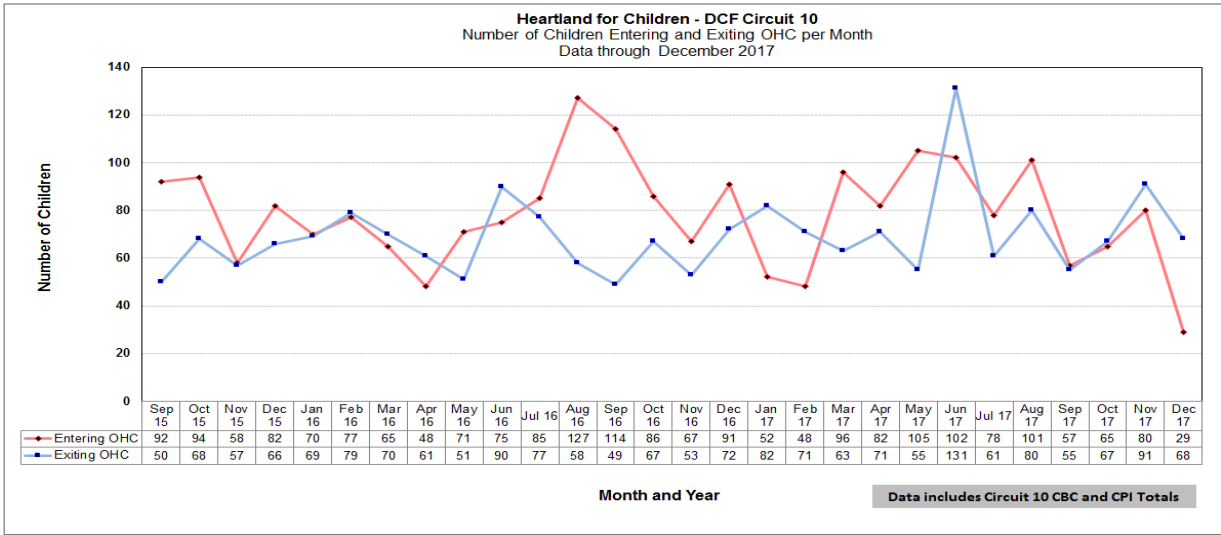
Case Transfer Data For Fiscal Year July 1, 2017 – June 30, 2018 - Data as of 01/08/2018

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>Number of Children</b>															
CHS	27	30	34	30	17	29	1						168	416	391
Devereux	19	45	23	27	30	18	1						163	442	403
GCCC	29	32	24	35	18	24	8						170	426	388
One Hope	58	59	41	42	26	38	10						274	586	358
Total	133	166	122	134	91	109	20						775	1870	1540
<b>Out of Home Care</b>															
CHS	15	17	25	17	8	19	1						102	253	230
Devereux	15	18	9	15	24	8	0						89	259	218
GCCC	24	25	13	16	10	19	7						114	265	235
One Hope	20	14	7	7	7	18	0						73	136	71
Total	74	74	54	55	49	64	8						378	913	754
<b>IN - HOME JUDICIAL</b>															
CHS	2	4	0	1	3	7	0						17	27	30
Devereux	3	6	2	2	3	0	1						17	24	37
GCCC	0	4	5	0	3	4	1						17	29	11
One Hope	6	0	1	4	4	0	0						15	22	8
Total	11	14	8	7	13	11	2						66	102	86

Agency	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	17-18 Totals	16-17 Totals	15-16 Totals
<b>NON-JUDICIAL IN HOME SERVICES</b>															
CHS	8	8	6	4	7	2	0						35	102	83
Devereux	1	16	8	9	0	4	0						38	119	82
GCCC	3	1	4	14	2	1	0						25	113	89
One Hope	7	6	4	3	1	4	5						30	67	52
Total	19	31	22	30	10	11	5						128	401	306
<b>OCS / ICPC Courtesy Supervision</b>															
CHS	0	0	0	2	0	0	0						2	1	28
Devereux	0	0	0	0	0	0	0						0	2	40
GCCC	0	0	0	0	0	0	0						0	1	29
One Hope	25	39	28	27	14	16	5						154	355	217
Total	25	39	28	29	14	16	5						156	359	314
<b>Reinstatement of Protective Services Supervision (Notice of Hearings)</b>															
CHS	0	1	0	1	1	0	0						3	17	7
Devereux	0	2	2	1	0	1	0						6	20	16
GCCC	0	2	0	4	1	0	0						7	13	9
One Hope	0	0	0	0	0	0	0						0	4	9
Total	0	5	2	6	2	1	0						16	54	41

# Children Entering & Exiting Care

Number of Children Entering and Exiting Out-of-Home Care per Month





## Neighbor to Family – Weekly & Monthly Census

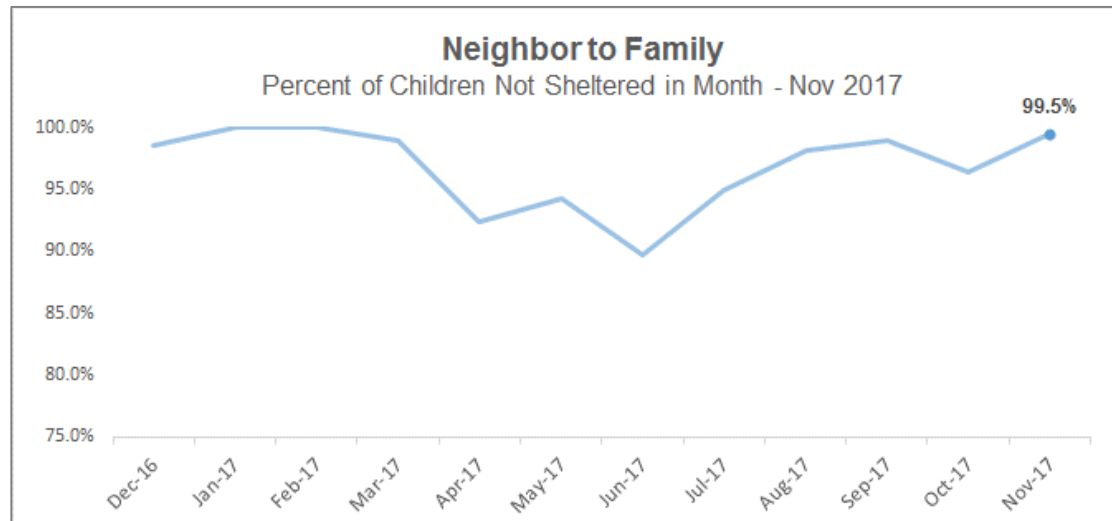
17-18 Fiscal Year to Month - Percentage of Children Not Sheltered: **93.8%**

Neighbor To Family - Weekly Census Numbers		
Weekly Data 01/01/18 through 01/07/18		
Referral Type	Number of Families	Number of Children
CPI - Safety Management	2	5
CPI - Family Support	29	78
Specialized - Family Support	4	6
Prevention - Comm. Referral	18	47
Special Conditions Report	2	6
<b>NTF - Total Services</b>	<b>55</b>	<b>142</b>

**Q:** What did NTF do well?

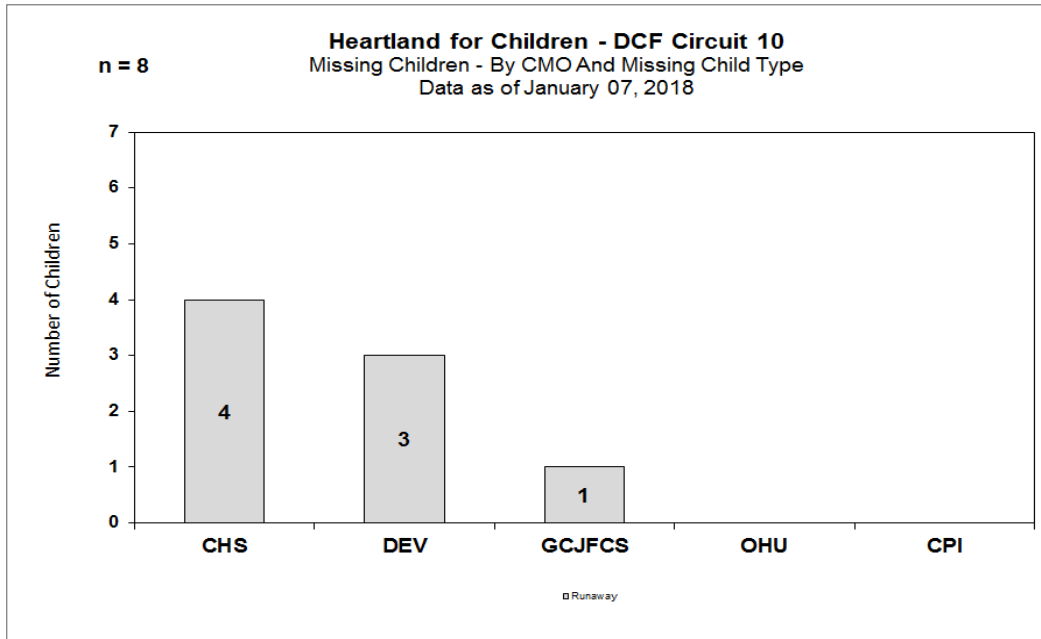
“I think if you guys hire more NTF staff (Like my worker), the NTF company could help countless people and touch many lives.”

- Client Satisfaction Survey



# Missing Children

Number of Missing Youth as of Reporting Date



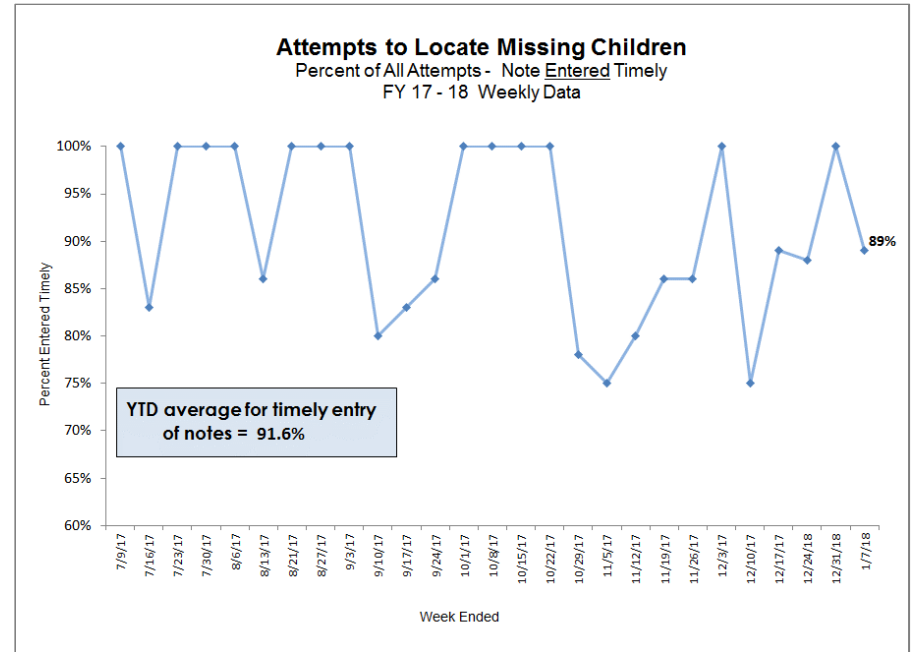
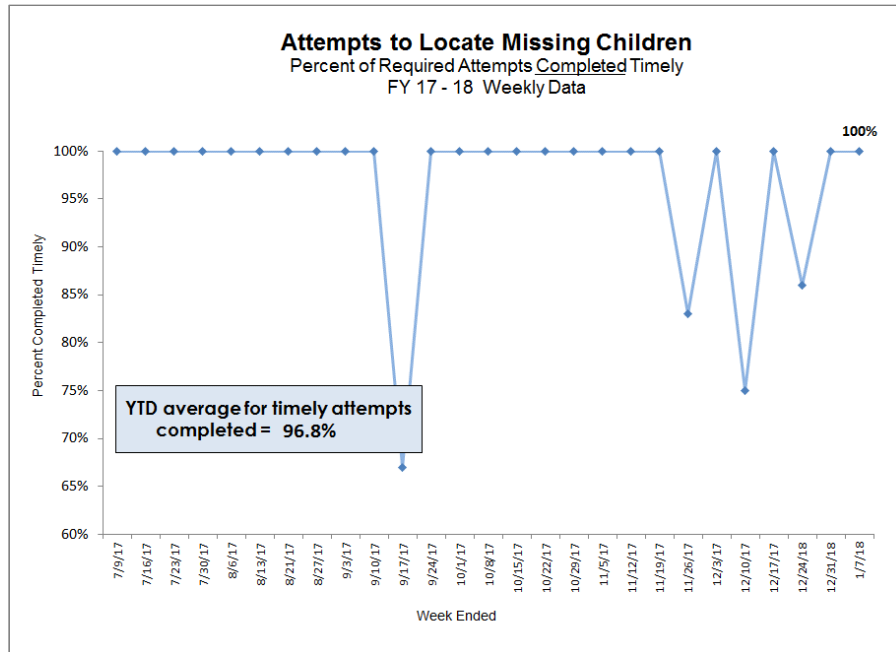
Circuit 10 - Weekly Missing Children Report												
Number of Missing Youth as of Reporting Date												
Reporting Date	Total	CHS	DEV	GCJFCS	OHU	CPI	Total New Episodes Month to Date	Total Recoveries Month to Date	Timely Reporting Compliance This Week	Timely Reporting Compliance Mnth to Date	Timely Reporting Compliance Misses	Agency Responsible for Missed MCR
M/End May 2017	9	3	1	2	3	0	30	25		100%	0	
M/End June 2017	9	4	1	0	3	1	22	29		96%	2	
M/End July 2017	10	2	2	2	3	1	37	34		100%	0	
M/End Aug 2017	7	1	3	0	3	0	30	32		100%	0	
M/End Sept 2017	7	1	4	1	0	1	37	34		88%	3	
M/End Oct 2017	10	4	2	4	0	0	40	43		100%	0	
M/End Nov 2017	7	3	3	1	0	0	26	26		100%	0	
M/End Dec 2017	8	4	3	1	0	0	18	17		100%	0	
1/7/2018	8	4	3	1	0	0	2	3	100%	100%	0	



# Missing Children – Attempts to Locate

HFC – DCF Circuit 10 Attempts to Locate Missing Children

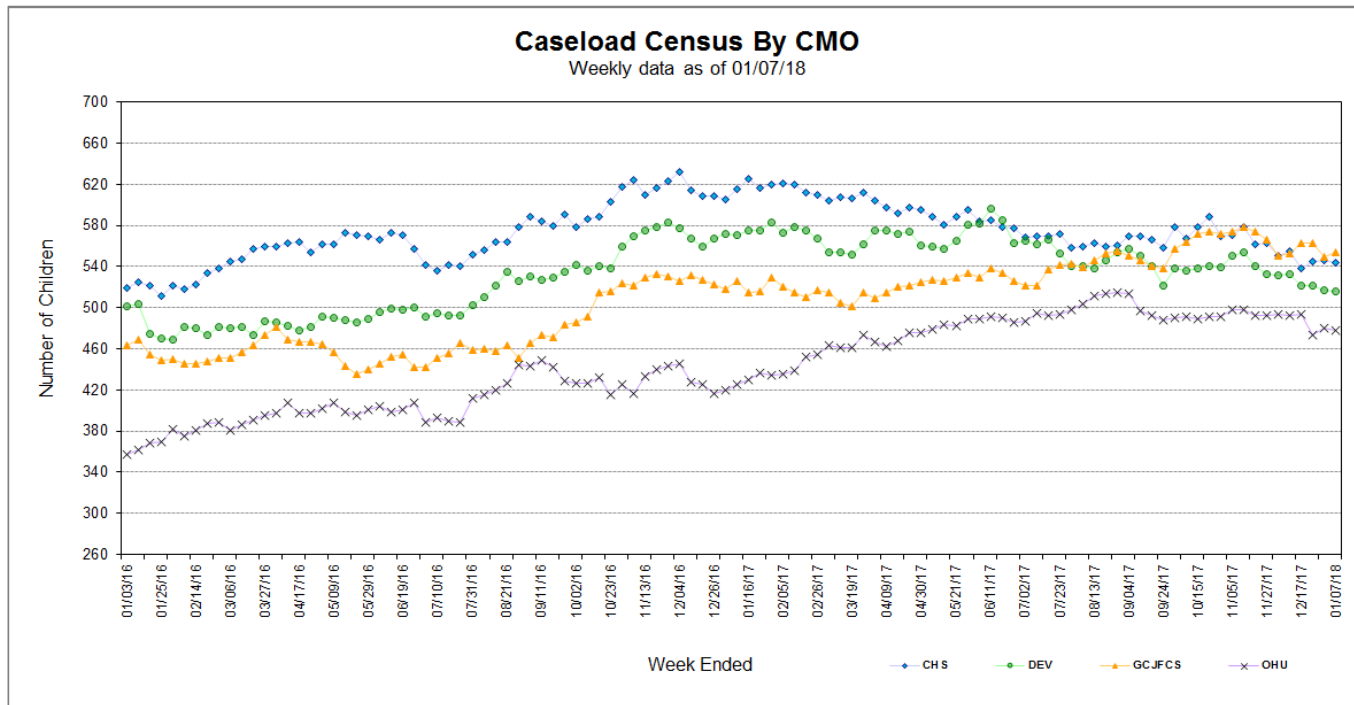
Attempts to Locate								
Week of 01/01/2018 through 01/07/2018								
Agency	Required	Required Completed	Required Completed Timely	Percentage Completed Timely	Notes Required	Voluntarily Completed	Notes Entered Timely	Attempt(s) to Locate note(s) entered within 24 hours
CHS	5	5	5	100%	5		5	100%
DEV	3	3	3	100%	3		2	67%
GCJFCS	1	1	1	100%	1		1	100%
OHU				-				-
PI				-				-
<b>Total</b>	<b>9</b>	<b>9</b>	<b>9</b>	<b>100%</b>	<b>9</b>	<b>0</b>	<b>8</b>	<b>89%</b>



# Caseload Census Information

## CBC Services Weekly Caseloads By CMO

Number of Children by CMO Last 6 Reporting Periods						
Agency	12/5/2017	12/10/2017	12/17/2017	12/25/2017	1/1/2018	1/7/2018
CHS	551	555	538	545	546	544
DEV	532	533	522	522	517	516
GCJFCS	551	553	563	563	550	554
OHU	494	492	494	474	480	478
<b>HFC Total</b>	<b>2128</b>	<b>2133</b>	<b>2117</b>	<b>2104</b>	<b>2093</b>	<b>2092</b>





# Caseload Census by Case Manager and Organization

Data as of 01/07/2018

Caseload of 1 - 5 Children		
CMO	Case Workers	#
CHS	Dodd, Skye	5
GCJFCS	Persinger, Sarah	4
GCJFCS	Thompkins, Eureka	4
CHS	<b>Beltz, Nicole</b>	3
OHU	Distler, Rebecca	3
CHS	<b>Lott, Carmen</b>	3
CHS	<b>Parrish, Elizabeth</b>	3
OHU	<b>Kampman, Rebecca</b>	1
CHS	<b>Livesay, Elizabeth</b>	1
OHU	<b>Newton, Kimberly</b>	1
DEV	Novembre, Eugenie	1

Caseload of 6 - 15 Children		
CMO	Case Worker	#
GCJFCS	Fengler, Thomas	15
CHS	Humber, John	15
DEV	Pierrissaint, Walner	15
OHU	Tucker, Theron	15
DEV	Gilberry, Yolanda	14
DEV	Wiggins, Lee	14
OHU	Cleveland, Tammy	13
CHS	Raines, Todd	13
DEV	Herrera, Arline	10
GCJFCS	Jarrett, Nordia	10
DEV	Pope, Kion	10
CHS	Wilson, Hellanor	10
DEV	Flores, Mary	9
CHS	Sims, Victor	9
DEV	Stoudemire, Ledesha	9
CHS	Durr, Amy	8
CHS	Simmons, Vereuch	7
DEV	White, Alfreda	7
OHU	Spears, Latasha	6

Caseload of 16 - 24 Children		
CMO	Case Worker	#
GCJFCS	Bishop, Shane	24
DEV	Butler, Kiara	24
DEV	Collins, Montel	24
DEV	Daniels, Audrey	24
CHS	Gilmore, Devonta	24
OHU	Howard, Arlina	24
CHS	Jones, Olivia	24
GCJFCS	Sangster, Kathleen	24
OHU	Freeman, Bonita	23
DEV	Gadson, Berlendah	23
DEV	Pyles, Lisa	23
DEV	Rossy-Arroyo, Sheila	23
OHU	Sherwood, Drake	23
DEV	Bartle, Julie	22
DEV	Diaz, Karla	22
GCJFCS	Montoya, Maria	22
DEV	Morris, Tyrica	22
DEV	O'Connor, Michelle	22
DEV	Spence, India	22
DEV	Kollment, Florian	21
OHU	Simmons, Shannon	21
DEV	Alston-Temple, Tameka	20
OHU	Gonzalez, Jesus	20
DEV	Moffitt, Sarah	20
OHU	Colladay, Diana	19
OHU	Meinke, Danielle	19
DEV	Pressley, Dante	19
OHU	Fay, Ashley	18
DEV	Hamilton, Shuntia	18
CHS	Dankowski, Jennifer	17
OHU	Frazier, Ernestine	17
CHS	Gonzalez, Vivian	17
GCJFCS	Johnson, Gwendolyn	17
OHU	Mattison-Reid, Sharon	17
GCJFCS	Mcfadden, Phillisha	17

Caseload of 16 - 24 Children, Cont.		
CMO	Case Worker	#
OHU	Calderon, Jose	16
OHU	Cruz, Michelle	16
GCJFCS	<b>Edwards, Sara</b>	16
OHU	Fleurival, Marie	16
OHU	Garza, Krystal	16
OHU	Gay, Tony	16
OHU	Huffman, Jackie	16
OHU	Land, Amanda	16
OHU	Sipos, Barbara	16
GCJFCS	Sirard, Jodi	16

Caseload of 25 - 29 Children		
CMO	Case Worker	#
GCJFCS	Higginbotham, Hannah	29
GCJFCS	McGough, Charity	29
GCJFCS	Grimes, Mary	28
GCJFCS	Hollander, Dylan	28
CHS	Reese, Lamar	28
OHU	Baldwin, Chenoa	27
CHS	Huggins, Ebonye	27
OHU	Pittard, Deangelo	27
DEV	Riley, Tinisha	27
DEV	Collins, Sara	26
CHS	Nettles, Markisha	26
CHS	Tobie, Shada	26
GCJFCS	Williams, Medericka	26
OHU	Wynn, Christina	26
DEV	Curtis, Stephanie	25

Caseload of 30+ Children		
CMO	Case Worker	#
CHS	Mills, Clyatt	38
CHS	Friday, Michelle	37
CHS	Hiers, Katherine	37
CHS	Ware, Christina	35
CHS	Duey, Deborah	34
CHS	Washington, Chastity	34
CHS	Bjorklund, Kaitlyn	33
GCJFCS	King, Lora	32
GCJFCS	Martin, Nicole	32
GCJFCS	Flinn, Joanne	31
GCJFCS	Allphin, Cris	30
CHS	Bankole, Sophia	30
GCJFCS	Davisson, Keila	30
GCJFCS	Ford, Bridgette	30
GCJFCS	Ottesen, Jesse	30
GCJFCS	Perry, Lakezia	30
OHU	Tucker, Raymona	30

Red = Supervisors / Resigned CM carrying cases



## Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 01/07/2018

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	1	6	4	4	8	23	23.7
DEV	1	8	16	3	0	28	18.4
GCJFCS	2	2	6	5	8	23	24.1
OHU	1	3	18	3	1	26	18.4
# of Case Managers	5	19	44	15	17	100	20.9

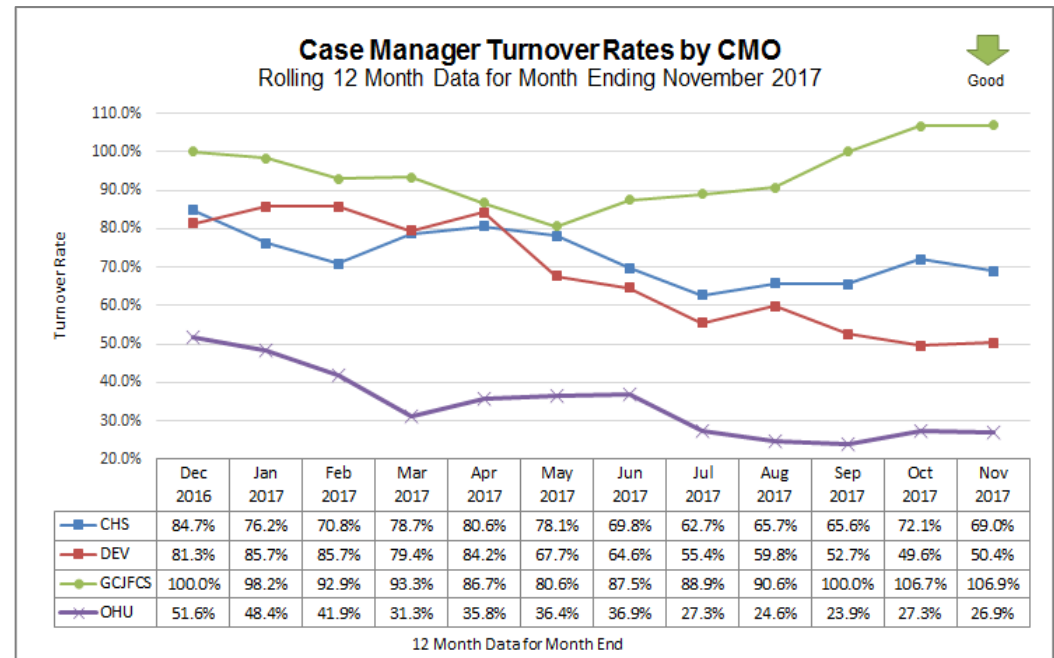
\* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	23	7	30.4%
DEV	28	9	32.1%
GCJFCS	23	4	17.4%
OHU	26	4	15.4%
HFC	100	24	24.0%

## Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO 12 Month Data for Month Ended November 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	69.0%	13.3%
DEV	50.4%	11.8%
GCJFCS	106.9%	26.7%
OHU	26.9%	0.0%



## Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - January 2018		
FSFN Data as of 01/08/18		
Agency	Mom % Completed	Dad % Completed
CHS	8.23%	4.55%
DEV	10.60%	6.67%
GCJFCS	10.91%	1.42%
OHU	12.86%	8.57%
HFC	<b>10.13%</b>	<b>4.52%</b>
Green = 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad <i>Source: Mindshare Mother / Father Contacts Dashboard</i>		

Birth Parent Contact Required and Completed - December 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	245	166	67.8%	158	86	54.4%	61.1% ★
DEV	216	154	71.3%	134	59	44.0%	57.7%
GCCC	220	168	76.4%	142	69	48.6%	62.5% ★
OHU	66	52	78.8%	31	21	67.7%	73.3% ★
<b>TOTAL</b>	<b>747</b>	<b>540</b>	<b>72.3%</b>	<b>465</b>	<b>235</b>	<b>50.5%</b>	<b>61.4%</b>
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 01/09/18</i>							



# Healthcare Information

## Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN for Children in OHC as of 01/07/18						
Agency	# of Children in OHC	% With a Medical Record in FSFN	% With Medical Service in last 12 Months	% With Dental Service in Last 7 months	% with Immunizations Up to Date	Overall Performance
CHS	374	100.0%	96.3%	95.0% ★	99.7%	97.0%
DEV	367	100.0%	99.7%	93.7%	98.9%	97.4%
GCJFCS	371	100.0%	94.1%	93.8%	99.5%	95.8%
OHU	168	98.8%	97.6%	92.4%	95.8%	95.3%
<b>HFC</b>	<b>1280</b>	<b>99.8%</b>	<b>96.8%</b>	<b>94.0%</b>	<b>98.9%</b>	<b>96.6%</b>

Source: FSFN report "Healthcare Service Information for Children in Out-of-home Care Daily Listing - OCWDRU"

Health Information in FSFN as of 01/07/18				
Agency	# of Missing Medical Records	# of Medical Appointments Needing Update	# of Dental Appointments Needing Update	# of Immunization Needing Update
CHS	0	14	12	1
DEV	0	1	13	4
GCJFCS	0	22	15	2
OHU	2	4	7	7
<b>Total</b>	<b>2</b>	<b>41</b>	<b>47</b>	<b>14</b>

Source: "Healthcare Service Information for OHC - Daily Listing - OCWDRU"

Health Information in FSFN for Children in OHC on 11/30/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	920	99.9%	97.4%	95.7%	97.7%	96.9%
Families First Network	1284	99.5%	94.2%	83.1%	84.0%	87.1%
Community Partnership for Children	1088	99.8%	94.1%	77.2%	99.1%	90.1%
Family Integrity Program	199	99.5%	97.5%	85.8%	93.0%	92.1%
Family Support Services of North Fla	933	99.5%	98.6%	95.4%	94.7%	96.2%
Kids First of Florida, Inc.	269	100.0%	96.7%	90.7%	92.9%	93.4%
Partnership for Strong Families	880	99.8%	97.4%	94.0%	95.0%	95.4%
Brevard Family Partnership	656	99.4%	95.3%	86.9%	89.6%	90.6%
CBC of Central Fla	1248	99.9%	96.7%	95.7%	97.1%	96.5%
CBC of Central Fla (Seminole)	424	100.0%	90.6%	93.5%	91.7%	91.9%
Heartland for Children	<b>1281</b>	<b>99.9%</b>	<b>97.1%</b>	<b>93.8%</b>	<b>98.4%</b>	<b>96.4%</b>
Kids Central, Inc.	1650	99.8%	92.1%	91.0%	92.1%	91.7%
Childrens Network of SW Florida	1533	99.6%	96.6%	92.3%	96.9%	95.3%
Eckerd Community Alternatives	2104	99.8%	98.6%	95.2%	79.7%	91.2%
Eckerd Community Hillsborough	2370	100.0%	98.0%	93.4%	58.9%	83.5%
Sarasota Y/Safe Children Coalition	1153	100.0%	90.9%	51.6%	97.6%	80.0%
ChildNet-Broward	2032	99.8%	98.1%	91.5%	94.3%	94.7%
ChildNet-Palm Beach	1019	98.5%	88.2%	70.3%	94.2%	84.2%
Devereux CBC	637	99.2%	94.3%	94.0%	94.7%	94.3%
Our Kids of Miami-Dade/Monroe, Inc	1862	99.9%	97.7%	95.5%	96.7%	96.6%
<b>Statewide</b>	<b>23539</b>	<b>99.7%</b>	<b>95.9%</b>	<b>89.4%</b>	<b>89.8%</b>	<b>91.7%</b>
<b>HFC Rank in Category</b>			<b>9th</b>	<b>8th</b>	<b>2nd</b>	<b>4th</b>

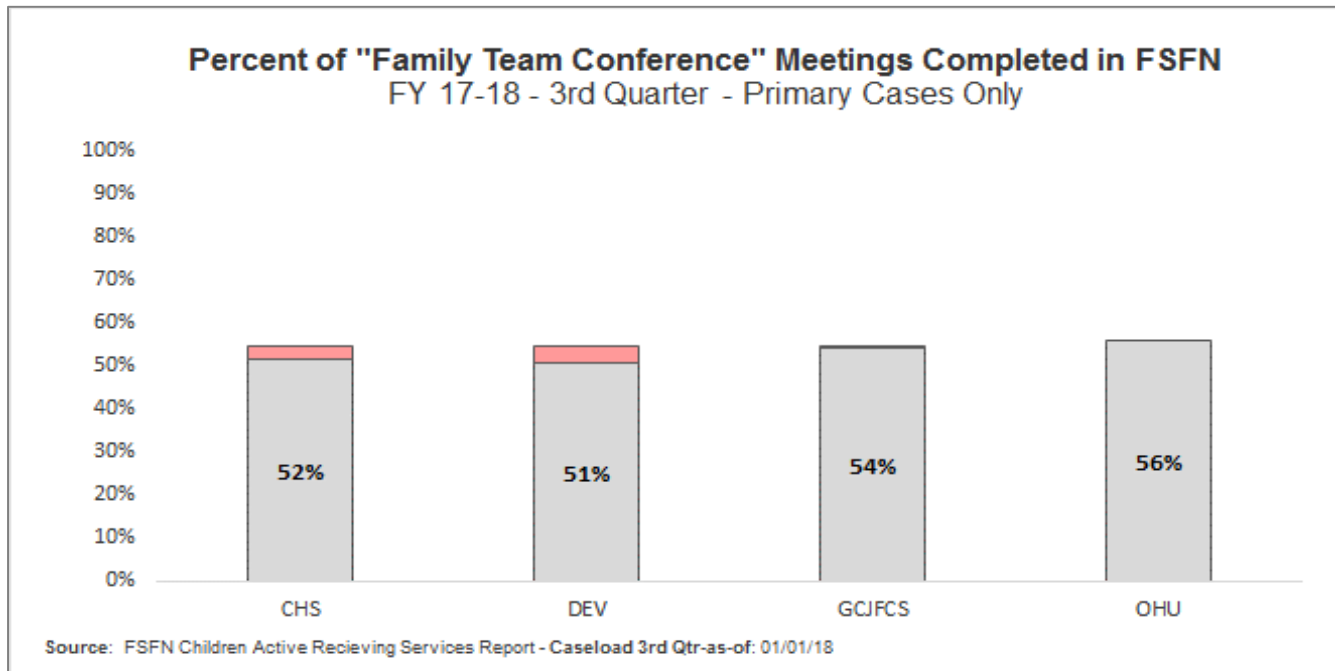


# Family Team Conferences Completed

FY17-18 – 3rd Quarter Target: **55%**

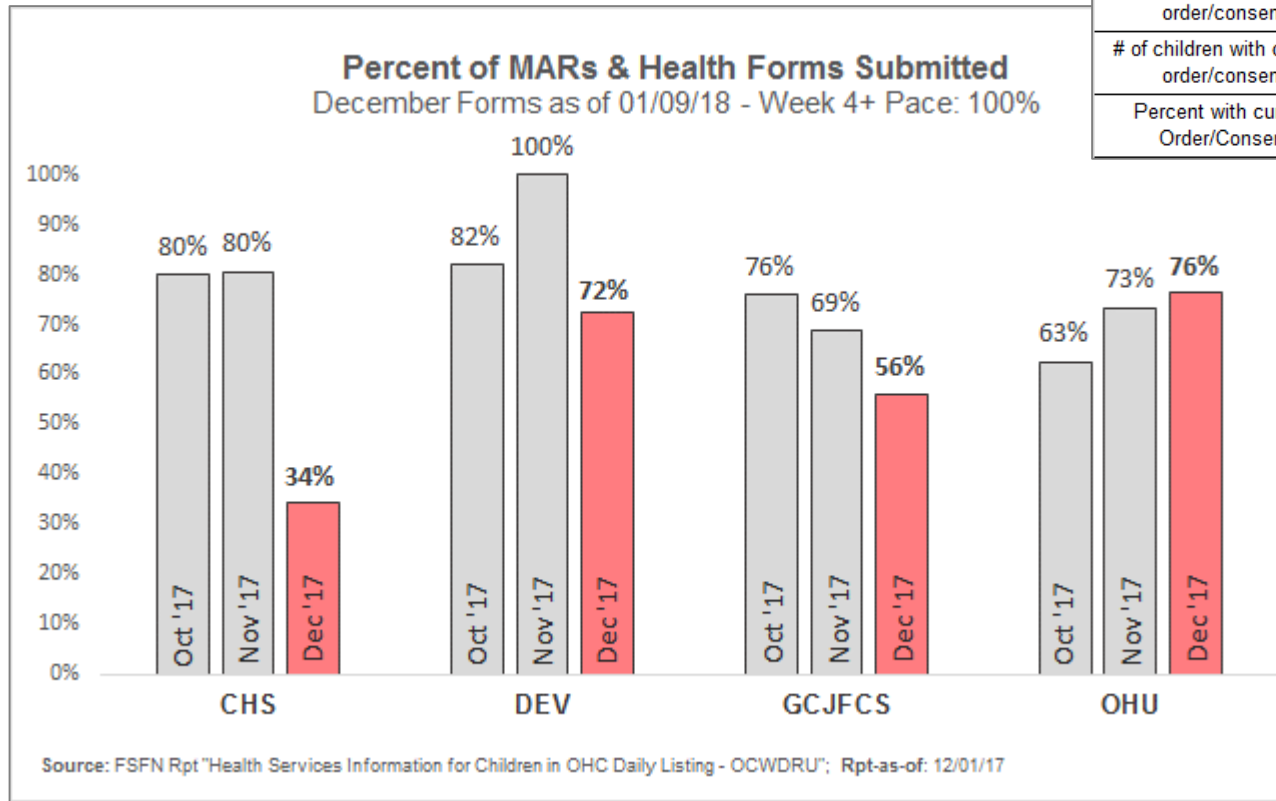
Percent of Family Team Conferences Completed								
Primary Cases with an FTC Meeting Completed as of 01/07/18								
Agency	FTC's Completed by Quarter Snapshot				FYTD FTCs by 3rd Qtr Caseload			
	Qtr 1	Qtr 2	Qtr 3	Qtr 4	FTCs Completed	FTCs Remaining	3rd Qtr Caseload	QTD Percentage
CHS	11	34	0		133	8	258	52%
DEV	33	11	0		131	10	258	51%
GCJFCS	10*	27	0		145	1	267	54%
OHU	9	10	1		62	0	111	56% ★
<b>Grand Total</b>	58	82	1		471	19	894	53%

*FSFN CARS - Caseload 3rd Qtr-as-of: 01/01/18* *\* numbers include out-of-caseload FTCs*



# Medication Administration Records and Health Management Forms – December 2017

Percent of Current MARs and Health Forms Submitted Correctly for Reporting Month



Percent of Children with a Current Court Order or Consent in FSFN as of 01/09/18				
	CHS	DEV	GCJFCS	OHU
# of children without current order/consent	3	5	6	2
# of children with current order/consent	38	31	46	15
Percent with current Order/Consent	93%	86%	88%	88%

Green = Meeting Month Pace, Yellow = 10% Below Month Pace, Red = More Than 10% Below Month Pace

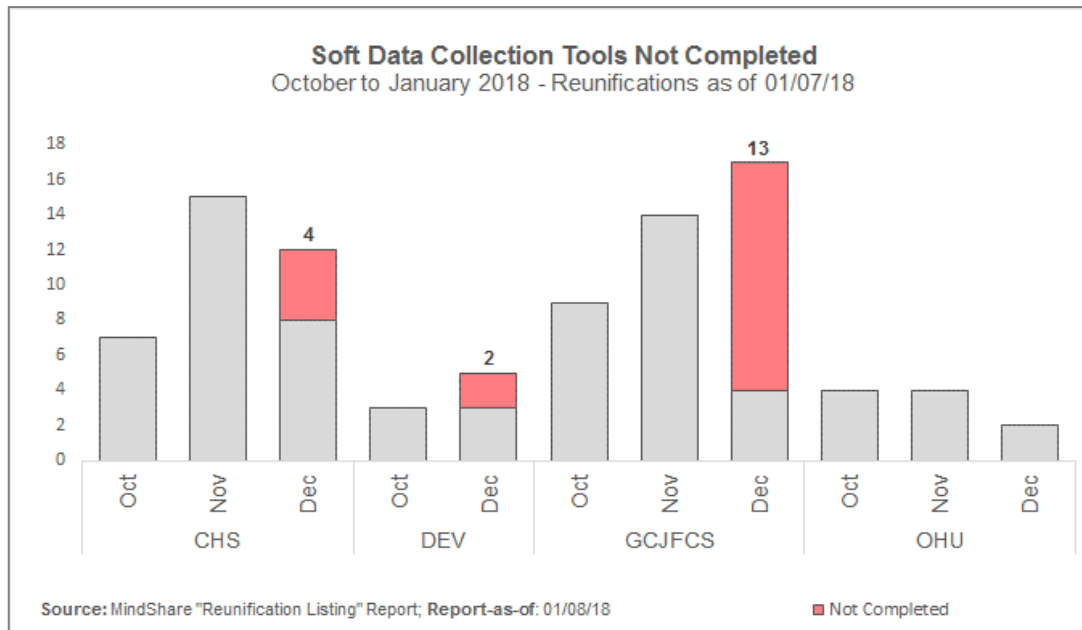


## MindShare Predictive Analytics – Re-Entry Risk Assessments Completed



Re-Entry Risk Assessment Report - Jan 2018				
Percentage of children who have had an assessment tool completed				
Agency	No	Yes	Total	% Complete
CHS	8	50	58	86.2%
DEV	7	35	42	83.3%
GCJFCS	29	65	94	69.1%
OHU	8	10	18	55.6%
Grand Total	52	160	212	75.5%

Source: MindShare "Reunification Listing" Report; Data-as-of: 12/17/17


## MindShare Predictive Analytics – Soft Data Collection Tools Not Completed



## Child Placement Agreement – Current Errors

Child Placement Agreement Errors Data as of 01/07/018				
Agency	New CPA Needed	Need to Upload Signed Agreement	Need Supervisor Approval	Total
CHS	4	11	9	24
DEV				0 
GCJFCS	1	1	1	3
OHU				0 
<b>Total</b>	<b>5</b>	<b>12</b>	<b>10</b>	<b>27</b>

## FSFN Data Exceptions – Placements

Placement Exceptions by Number of Weeks on List Data as of 01/07/2018				
Agency	Greater than 2 weeks	1 - 2 weeks	Less than 1 week	Grand Total
CHS		2	4	6
DEV	1		3	4
GCJFCS		2	1	3
OHU				0 
CPI			14	14
NTF			3	3
SCARF		3		3
<b>Total</b>	<b>3</b>	<b>4</b>	<b>25</b>	<b>33</b>

Placement Exceptions Totaled By Agency Last 6 Reporting Periods						
Agency	12/5/2017	12/10/2017	12/18/2017	12/25/2017	1/1/2018	1/7/2018
CHS	7	8	14	13	11	6
DEV	11	7	17	9	16	4
GCJFCS	5	17	5	4	11	3
OHU	6	3	10	3	3	0
CPI	6	9	2	9	0	14
NTF			6		1	3
SCARF					3	3
<b>Total</b>	<b>35</b>	<b>44</b>	<b>54</b>	<b>38</b>	<b>45</b>	<b>33</b>



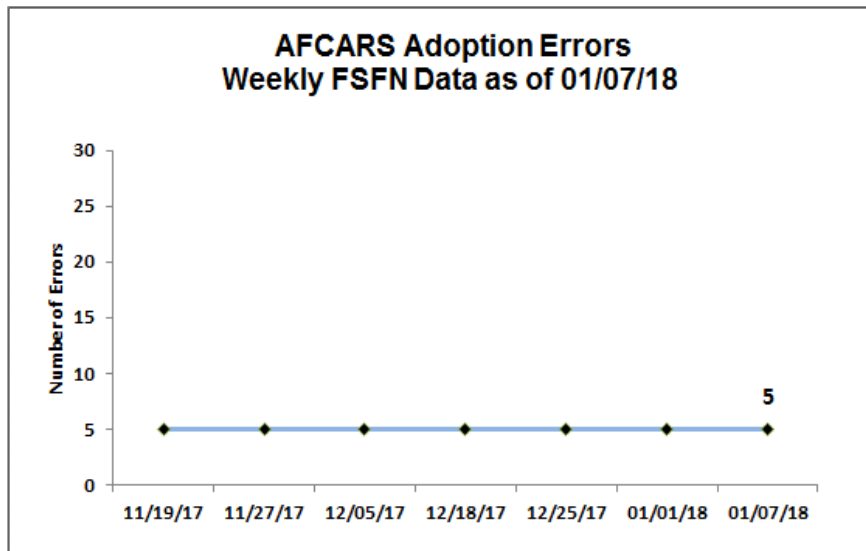
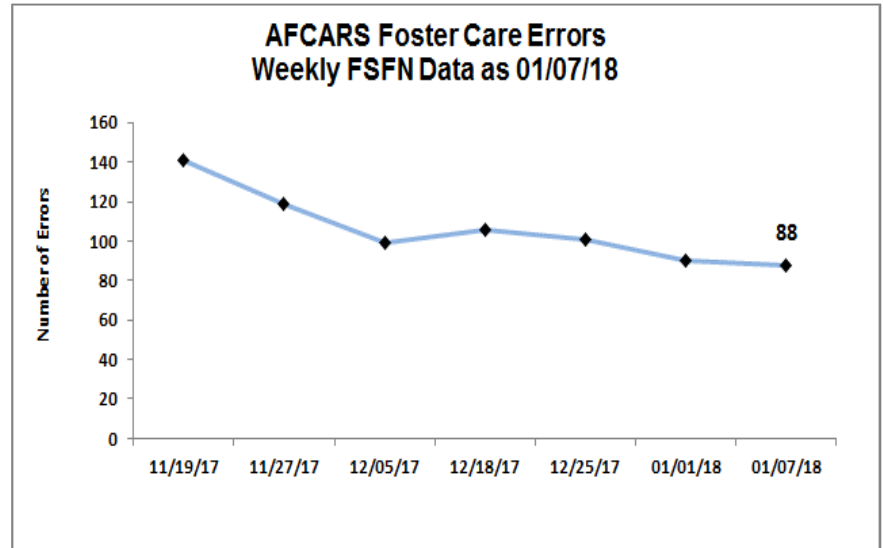


# Data Exceptions: AFCARS

Data for Reporting Period - 10/01/17 – 3/31/18

AFCARS Foster Care Report						
Agency	Child Info	Provider	Legal	Mother Married	Cannot Be Corrected	Total
CHS			9		11	20
DEV			12		8	20
GCJFCS			19		18	37
OHU			3		8	11
CPI						0
<b>Total</b>	0	0	43	0	45	<b>88</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 01/07/18



AFCARS Adoption Errors						
Agency	Adoption	Child Info	Provider	Legal	Cannot Be Corrected	Total
CHS						
DEV						
GCJFCS						
OHU						
HFC					5	5
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>5</b>

Source : FSFN AFCARS Foster Error Report & OCWRDU Rpt as of: 01/07/18



# Family Functioning Assessment – Methodology Cases

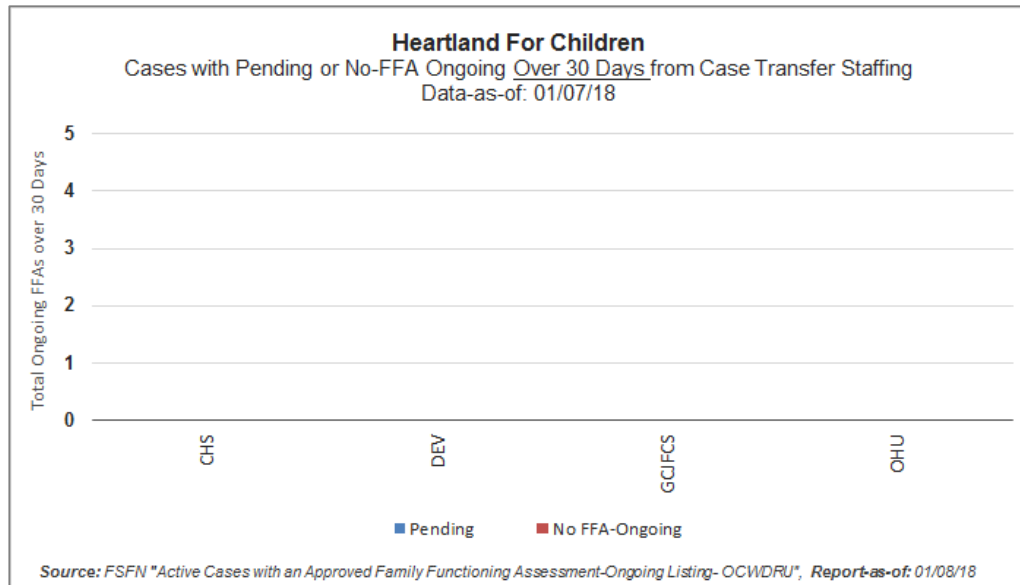
## Timeliness of FFA “Approval” on Methodology Cases

### CMO Contract Measure 11 – 3<sup>rd</sup> Quarter

Active Methodology Cases by FFA-Ongoing Status Data as of 01/07/18				
Agency	No FFA	Pending	Approved	Total
CHS	5	2	264	271
DEV	1	4	262	267
GCJFCS	3	0	277	280
OHU	1	4	115	120
<b>Total</b>	<b>10</b>	<b>10</b>	<b>918</b>	<b>938</b>

Percentage of Family Functioning Assessments Approved within 30 days of Case Transfer Staffing 3rd Quarter-to-Date as of 01/07/18			
Agency	Timely ( < 30 Days )	FFA Approvals ( 3rd Qtr )	Completed Timely
CHS	2	2	100.0% ★
DEV	1	1	100.0% ★
GCJFCS	1	1	100.0% ★
OHU	2	2	100.0% ★
<b>HFC TOTAL</b>	<b>6</b>	<b>6</b>	<b>100.0%</b>

FY 17-18 Target = **95% and above.**



# RESOURCE NEWS FLASH... January 10, 2018

## Health Resources

**Give Kids A Smile** – The 10<sup>th</sup> Annual “Give Kids A Smile” event will be held on February 9<sup>th</sup> from 8:00am-2:00pm at the Traviss Career Center. Any child (age 5-18) qualifying and in need of dental care can be seen by a dentist for a full checkup. Services will be provided by the dentists of the Polk County Dental Association and assisted by Traviss Career dental students. For more information and to register, contact the Traviss Career Center at 863-499-2700, ext. 385. Registration deadline is one week prior to the event as space is limited.

**Infant, Toddler, Preschool Developmental Screenings** – The Florida Diagnostic and Learning Resources System (FDLRS) will be conducting screenings for children birth to five on January 26<sup>th</sup> from 8:30am-12:00pm at First Baptist Church Lake Alfred (280 E. Pierce St.). Areas screened include vision, hearing, speech, language, behavior, and overall development. Appointments will be scheduled as calls are received. Call 863-647-4258.

**National Radon Action Month** - January is National Radon Action Month. This observance aims to educate the community about the dangers of exposure to high levels of indoor radon. All homeowners are encouraged to test for radon. For more information on radon, its health effects, testing and mitigation procedures, call the DOH Hotline at 1-800-543-8279 or visit [www.floridahealth.gov](http://www.floridahealth.gov).



Community Based Care: Hardee, Highlands & Polk Counties

## Young Children Resources

**Free Tickets to SeaWorld** – Limited Time Offer! Children 5 and younger can enjoy SeaWorld Orlando during 2018 for FREE! A certified copy of the child's birth certificate or a travel passport will have to be presented at the first visit. You must register online at <https://seaworld.com/orlando/tickets/preschool-free-admission/>.

**Sensory Storytime** – The Lakeland Public Library (100 Lake Morton Dr.) is hosting Sensory Storytime – a program of stories and activities that are created for children ages 3-10 on the autism spectrum or with sensory sensitivities. As additional support, fidget toys and a Cozy Corner will be provided. The program runs 10:00-10:30am. The program will be held on the 2<sup>nd</sup> Saturday of each month beginning January 13<sup>th</sup>. Registration is required and will open two weeks before the event. Space is extremely limited. Parental or caregiver attendance is mandatory. Questions? Contact Melissa Estrada at 863.834.4275.

## Recreation Resources

**Little League Baseball** – Lake Wales Little League will begin its Spring season in early February. Parents can register their children (ages 4 to 15) online any time at [www.lakewalesll.com](http://www.lakewalesll.com). If you prefer to register in person, there will be a walk-up registration on January 6<sup>th</sup> and 13<sup>th</sup> from 9:00am-12:00pm at the Softball Complex Press Box (400 Wales Dr., Lake Wales). Last day to register is January 13<sup>th</sup>.

**Youth Baseball** – Lakeland City Baseball's online registration for the Spring 2018 season is now open for players ages 4 through 15 including LCB Buddy Ball for children with disabilities. Visit [www.lakelandcitybaseball.com](http://www.lakelandcitybaseball.com) and click on "online registration." Buddy Ball is free and t-ball players receive a special registration discount! If you prefer to register in person, there will be a walk-up registration on January 13<sup>th</sup> from 9:00am-2:00pm at the Peterson Park (3700 Cleveland Heights Blvd., Lakeland) concession stand.

## Community Resources

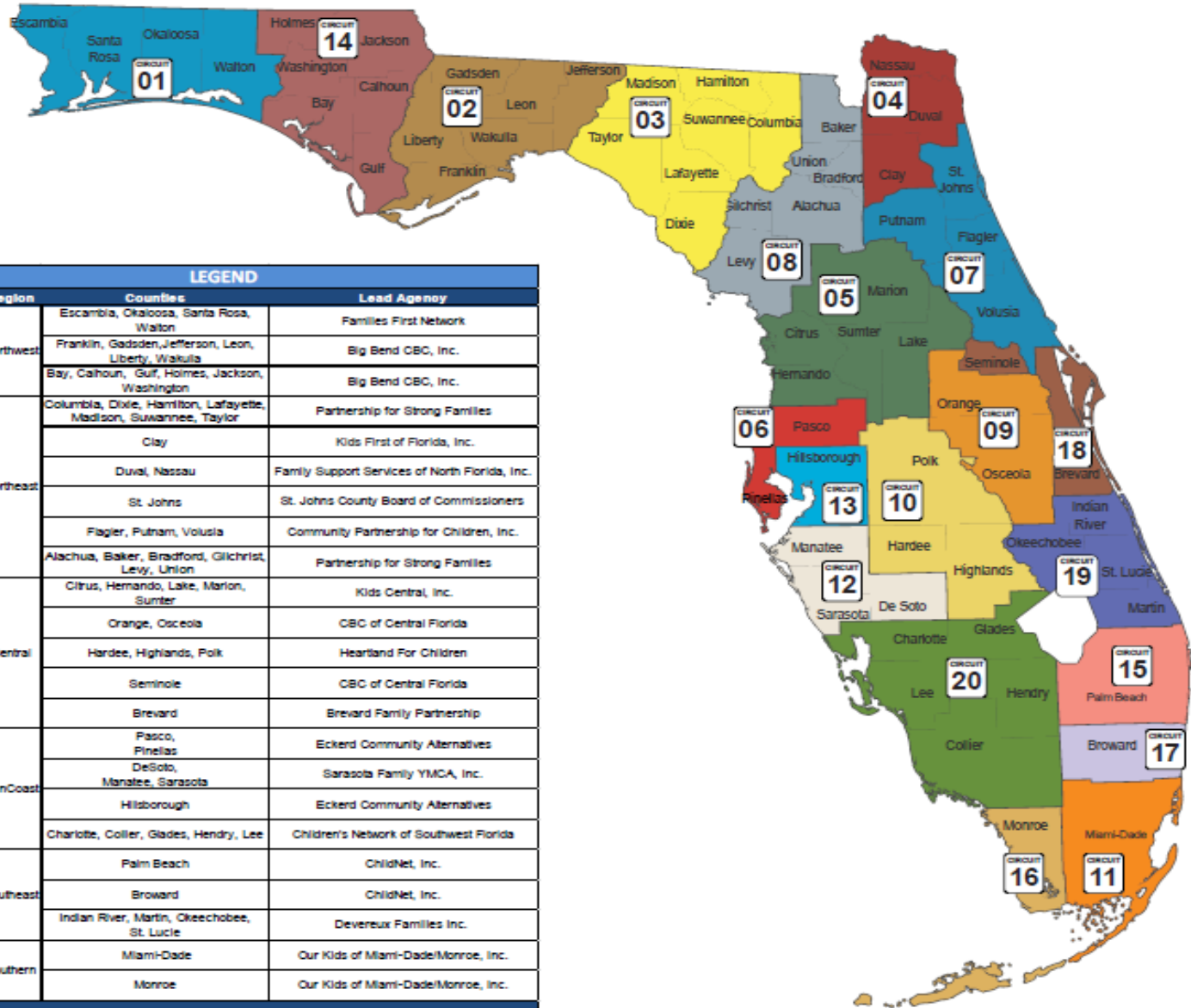
**Human Trafficking Awareness Month** – January is Human Trafficking Awareness month and January 11<sup>th</sup> is National Human Trafficking Awareness day. For more information and resources, go to [https://www.childwelfare.gov/pubPDFs/trafficking\\_ca\\_seworkers.pdf](https://www.childwelfare.gov/pubPDFs/trafficking_ca_seworkers.pdf) and <http://www.centerforchildwelfare.org/SexualExploitation.shtml>.

## Mental Health Resources

**Trauma and Child Sex Trafficking**– The National Center for Child Traumatic Stress Policy Program is announcing the release of a new NCTSN Policy Brief, entitled *Understanding and Addressing Trauma and Child Sex Trafficking*. The new brief provides policymakers and other stakeholders with an overview of child sex trafficking and its relationship to child trauma, as well as policy-relevant and child trauma-focused recommendations to assist them in their response to child sex trafficking. To access the brief, go to [http://www.nctsn.org/sites/default/files/assets/pdfs/understanding\\_and\\_addressing\\_trauma\\_and\\_child\\_trafficking.pdf](http://www.nctsn.org/sites/default/files/assets/pdfs/understanding_and_addressing_trauma_and_child_trafficking.pdf).



# Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
01	Northwest	Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
02		Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CBC, Inc.
14		Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CBC, Inc.
03	Central	Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
04		Clay	Kids First of Florida, Inc.
04		Duval, Nassau	Family Support Services of North Florida, Inc.
07	Northeast	St. Johns	St. Johns County Board of Commissioners
07		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
08	Central	Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
05		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
09		Orange, Osceola	CBC of Central Florida
10	Central	Hardee, Highlands, Polk	Hearthland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
06	SunCoast	Pasco, Pinellas	Eckerd Community Alternatives
12		DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20	SunCoast	Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.