



Community Based Care: Hardee, Highlands & Polk Counties

CBC Performance and Quality Improvement Meeting

No Data Call This Week

Data for Week Ended

Sunday, September 10, 2017

Community Based Care Lead Agency Scorecard

For the Quarter of April 01, 2017 to June 30, 2017

CBC Lead Agency Scorecard Performance Table	Safety				Permanency				Well-Being			
Measures	1. Rate of Abuse per day while in foster care.	2. Percent of children who are not neglected or abused during in-home services.	3. Children who are not neglected or abused after receiving services.	4. Children under supervision who are seen every 30 days.	5. Children exiting foster care to a permanent home within 12 months of entering care.	6. Children achieving permanency in 12 months for children in foster care 12 to 23 months.	7. Children who do not re-enter foster care within 12 months of moving to a permanent home.	8. Children's placement moves per 1,000 days in foster care.	9. Children in out-of-home care who have received medical services in the last 12 months.	10. Children in out-of-home care who received dental services within the last 7 months.	11. Young adults in foster care at age 18 that have completed or are enrolled in secondary education.	12. Children placed with all of their siblings who are in out of home care.
Standard	8.5	95.0%	95.0%	99.5%	48.5%	43.6%	91.7%	4.12	95.8%	95.0%	80.8%	65.0%
Reporting Period	05/01/16 - 03/31/17	02/01/17 - 04/30/17	03/01/16 - 10/31/16	04/01/17 - 06/30/17	04/01/16 - 06/30/16	7/1/2016	04/01/15 - 06/30/15	07/01/16 - 06/30/17	3/31/2017	3/31/2017	07/01/16 - 06/30/17	6/30/2017
Big Bend CBC (Circuit 2 & 14)	11.75	97.2%	99.0%	99.7%	29.2%	53.3%	98.0%	3.45	98.6%	96.9%	81.9%	68.0%
Brevard Family Partnership	10.9	97.0%	92.1%	99.7%	35.4%	50.9%	89.8%	3.23	98.4%	97.2%	87.0%	60.6%
ChildNet Inc.	9.01	97.1%	98.0%	99.9%	40.6%	49.3%	90.3%	3.30	98.6%	94.3%	91.7%	57.1%
ChildNet Palm Beach	11.58	97.4%	92.6%	99.9%	47.9%	46.5%	88.8%	3.47	98.7%	95.1%	96.8%	58.0%
Children's Network of SW Florida	23.43	97.5%	91.5%	99.8%	42.5%	53.1%	79.7%	6.18	93.6%	93.9%	88.2%	61.3%
Community Based Care (Cir #9)	9.04	96.8%	96.5%	99.8%	38.5%	58.7%	97.0%	4.78	98.1%	97.4%	91.6%	64.1%
Community Based Care (Cir #18)	9.24	96.8%	99.0%	99.7%	36.2%	62.0%	80.0%	3.08	96.1%	94.9%	88.7%	56.3%
Community Partnership for Child.	8.72	96.2%	97.5%	99.6%	22.0%	47.2%	83.0%	3.55	96.3%	84.5%	75.0%	59.8%
Dewees CBC of Oklawaha	11.21	97.7%	97.5%	99.9%	45.1%	64.1%	88.2%	3.89	96.5%	93.0%	88.0%	72.0%
Eckerd Community Alternatives	8.04	96.9%	91.0%	99.9%	36.2%	54.0%	89.5%	4.33	99.4%	96.6%	88.3%	62.7%
Eckerd Community Hillsborough	10.68	97.3%	96.3%	99.9%	49.1%	50.1%	88.3%	5.17	98.1%	96.3%	95.8%	66.5%
Families First Network	7.25	97.4%	98.6%	99.8%	34.2%	49.0%	89.8%	6.03	97.8%	92.9%	83.8%	63.9%
Family Integrity Program	10.53	94.4%	100.0%	99.9%	33.3%	62.9%	100.0%	3.71	100.0%	91.8%	100.0%	68.0%
Family Support Services North Fla	8.58	96.6%	95.7%	99.9%	50.2%	78.1%	80.4%	3.92	97.5%	94.2%	96.8%	71.1%
Heartland For Children	8.02	98.9%	95.5%	99.9%	41.0%	58.1%	82.5%	2.8	98.8%	95.2%	88.4%	61.9%
Kids Central, Inc.	7.98	98.5%	98.0%	99.8%	44.2%	44.4%	83.8%	4.47	97.0%	92.1%	84.9%	70.6%
Kids First of Florida, Inc.	10.97	97.8%	87.8%	99.7%	16.6%	47.9%	83.3%	1.4	97.4%	93.1%	97.5%	70.6%
Our Kids of Miami-Dade	8.8	97.9%	99.4%	99.5%	40.3%	50.1%	82.9%	5.09	98.4%	95.2%	83.8%	59.5%
Partnership for Strong Families	9.92	97.3%	100.0%	99.7%	48.5%	64.9%	97.7%	4.01	98.6%	93.7%	89.4%	65.5%
Sansita Y/Safe Children Coal...	16.9	96.5%	99.0%	99.7%	46.6%	49.2%	89.3%	4.29	96.3%	84.4%	90.9%	71.1%
Statewide	10.39	97.2%	96.2%	99.8%	41.0%	52.7%	87.8%	4.33	97.8%	93.2%	88.2%	63.8%
Red Zone	8.85	92.9%	92.9%	98.9%	35.3%	39.2%	90.8%	4.54	89.9%	89.9%	69.9%	68.0%

Scorecard Measure 4 - Children Seen / Not Seen

Percent of children under supervision who are required to be seen every 30 days

Scorecard Measure #4 - Children Under Supervision Seen Who Are Seen Every Thirty Days		
Supervision between 9/01/17 – 9/30/17		
Agency	# of Children <u>Not</u> seen in 30 days	% of Children seen timely
CHS	7	99.47%
DEV	4	99.62%
GCJFCS	3	99.65%
OHU	0	100.00%
Total	14	99.68%
*Source: "Children Under Supervision Who Are Seen Every Thirty Days - Report #1144" Data-as-of: 9/12/17		

# of Children Not Seen, Month of August 2017	
# Not Seen	Agency
0	CHS
0	DEV
0	GCJFCS
0	OHU
-	CPI
0	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 9/12/17	





# of Children Not Seen, Month of Sept 2017	
# Not Seen	Agency
496	CHS
469	DEV
470	GCJFCS
469	OHU
65	CPI
1969	Total
Source: FSFN Rpt "Children seen / not seen daily listing" Data-as-of: 9/12/17	





Scorecard Measures 5 & 6 - Children Achieving Permanency

SM 5 - Percent of children exiting care to a permanent home within 12 months of entering care – Target = 40.5%

SM 6 - Percent of children exiting care to a permanent home for children in care 12-23 months – Target = 43.7%

Reunifications Entered into FSFN: Week of 9/04/17 thru 9/10/17			
Agency	Timely	Not Timely	Total
CHS	1	2	3
DEV		3	3
GCJFCS	3	1	4
OHU	6	1	7
Total	10	7	17

Scorecard Measure #5 - 07/01/16 to 09/30/16 Children Achieving Permanency within 0-12 Mths FY 17-18 - <u>1st Qtr</u> as of 08/20/17			
Agency	Permanency within 12 mths	Total Children out-of-home care	Percent Timely Reunification
CHS	45	103	43.7% 
DEV	39	83	47.0% 
GCJFCS	36	93	38.7% 
OHU	20	42	47.6% 
Total	140	321	43.6%

Scorecard Measure #6 - 10/01/16 to 09/30/17 Children Achieving Permanency within 12-24 Mths FY 17-18 - <u>1st Qtr</u> as of 08/20/17			
Agency	Permanency within 12-24 mths	Total Children LOS 12-24 mths	Percent Timely Reunification
CHS	56	102	54.9% 
DEV	37	69	53.6% 
GCJFCS	40	69	58.0% 
OHU	39	47	83.0% 
HFC	172	287	59.9%

Green = Meeting Measure, Yellow = 10% Below Measure, Red = More Than 10% Below Measure

Caseload Census Information

Case Manager Caseload Breakdown by Agency – Data as of 8/20/2017

Count of Case Managers Within a Caseload Range							
CMO	1-5 Children in Caseload	6-15 Children in Caseload	16-24 Children in Caseload	25+ Children in Caseload	30+ Children in Caseload	Total Case Managers	Avg # of Children per CM
CHS	2	7	3	4	9	25	22.2
DEV	3	6	13	6	1	29	18.3
GCJFCS	5	0	11	10	1	27	20.2
OHU	1	7	14	4	1	27	18.8
# of Case Managers	11	20	41	24	12	108	19.8

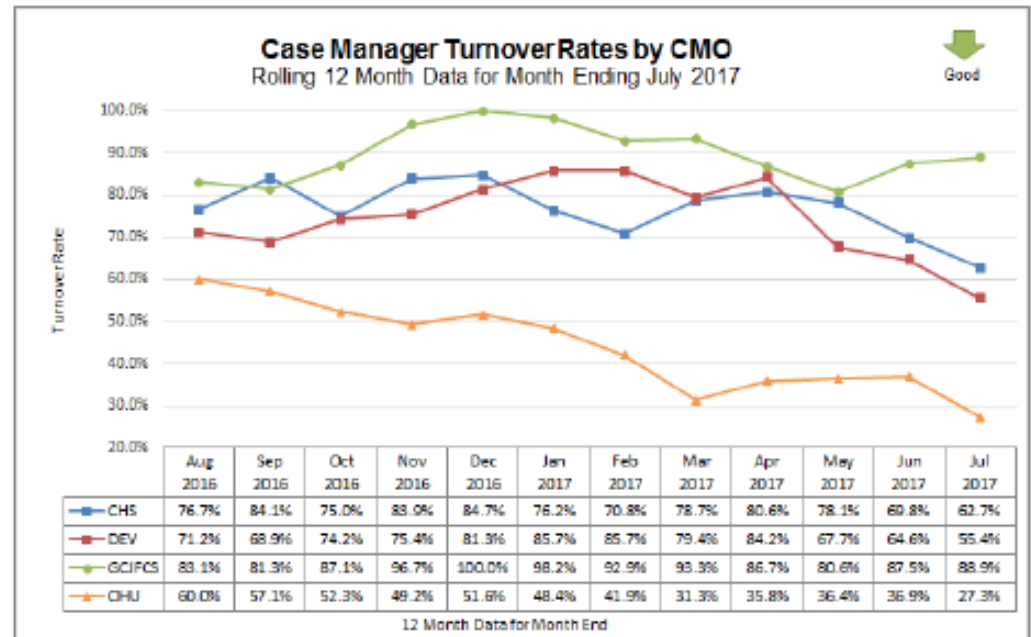
* Data Excludes Supervisor Count

Percent of Case Managers That Are at or Under the National Caseload Standard of 15			
CMO	# Case Managers	# W/Caseload at 15 or lower	Percent at 15 or lower
CHS	26	10	38.5%
DEV	29	9	31.0%
GCJFCS	29	7	24.1%
OHU	28	9	32.1%
HFC	112	35	31.3%

Case Management Organization Turnover

12 Month Case Manager Turnover Rates by Agency

Employee Turnover Rates By CMO		
12 Month Data for Month Ended July 2017		
CMO	Case Manager	Case Manager Supervisor
CHS	62.7%	26.7%
DEV	55.4%	13.3%
GCJFCS	88.9%	12.5%
OHU	27.3%	0.0%



Monthly Birth Parent Contacts

Target = 70% Mothers and 50% Fathers - seen monthly

Birth Parent Contacts - Sept 2017 FSFN Data as of 9/12/17		
Agency	Mother Contact % Completed	Father Contact % Completed
CHS	14.64%	9.46%
DEV	13.59%	11.38%
GCJFCS	14.22%	8.33%
OHU	15.00%	28.95%
HFC Total	14.27%	11.18%
<p>Green – 70% or higher Mom / 50% or higher Dad Yellow = 63%-69% Mom / 45%-49% Dad Red = < 63% Mom / < 45% Dad</p> <p><i>Source: Mindshare Mother / Father Contacts Dashboard</i></p>		

Birth Parent Contact Required and Completed - July 2017							
AGENCY	# Moms Required	# Moms Completed	Mom % Completed	# Dads Required	# Dads Completed	Dad % Completed	Combined Average
CHS	264	193	73.1%	164	84	51.2%	62.2% ★
DEV	205	149	72.7%	120	66	55.0%	63.8% ★
GCCC	220	164	74.5%	143	76	53.1%	63.8% ★
OHU	65	47	72.3%	28	19	67.9%	70.1% ★
TOTAL	754	553	73.3%	455	245	53.8%	63.6%
<i>Source: FSFN Report - "Worker Contacts with Birth Parents Listing by Agency" Data-as-of: 08/09/17</i>							

Healthcare Information

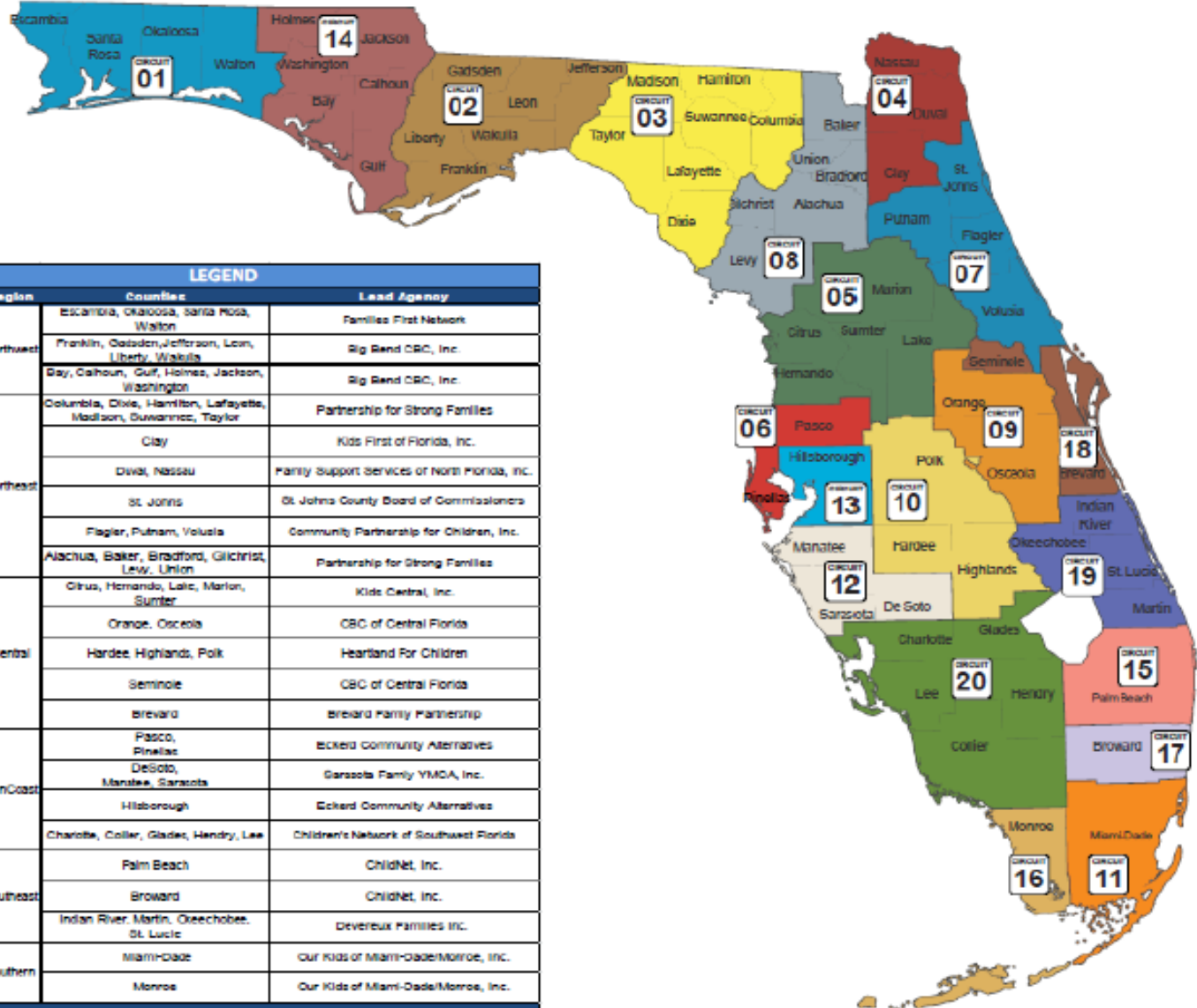
Data Entered Into FSFN for Children in Out of Home Care

Health Information in FSFN as of 9/13/17				
Agency	# of Missing Medical Records	# of Medical Appt Needing Update	# of Dental Appt Needing Update	# of Immun. Needing Update
CHS	1	26	20	10
DEV		2	17	5
GCJFCS		10	14	4
OHU	1	3	6	4
Total	2	41	57	23

Health Information in FSFN for Children in OHC on 7/31/17						
Lead Agency	Children in OHC	Medical / Mental Health Record in FSFN	Medical Service in the Last 12 Months	Dental Service in the Last 7 Months	Immunizations up to date	Overall Measure
Big Bend CBC	861	100.0%	98.2%	98.8%	98.8%	98.5%
Families First Network	1312	99.8%	96.1%	86.9%	88.2%	90.4%
Community Partnership for Children	1164	100.0%	88.7%	74.8%	94.5%	85.9%
Family Integrity Program	190	100.0%	96.8%	95.9%	90.5%	94.4%
Family Support Services of North Fla	940	100.0%	98.7%	94.8%	97.7%	97.1%
Kids First of Florida, Inc.	268	99.6%	93.2%	92.0%	95.9%	93.7%
Partnership for Strong Families	868	100.0%	98.7%	95.5%	99.1%	97.8%
Brevard Family Partnership	717	99.8%	95.8%	94.7%	94.8%	95.1%
CBC of Central Fla	1274	100.0%	96.0%	96.8%	98.2%	97.0%
CBC of Central Fla (Seminole)	368	100.0%	94.5%	95.3%	89.9%	93.2%
Heartland for Children	1257	99.8%	97.1%	94.4%	98.4%	96.6%
Kids Central, Inc.	1628	99.8%	92.8%	92.8%	97.7%	94.3%
Childrens Network of SW Florida	1542	99.7%	94.9%	90.8%	95.8%	93.7%
Eckerd Community Alternatives	2029	99.9%	98.3%	94.2%	83.8%	92.0%
Eckerd Community Hillsborough	2404	100.0%	99.5%	97.6%	83.8%	86.9%
Sarasota Y/Safe Children Coalition	1071	100.0%	92.2%	53.3%	98.7%	81.4%
ChildNet-Broward	2171	99.9%	96.1%	90.0%	94.7%	93.8%
ChildNet-Palm Beach	983	100.0%	91.1%	86.8%	99.3%	92.4%
Devereux CBC	808	99.8%	95.4%	94.3%	95.9%	95.2%
Our Kids of Miami-Dade/Monroe, Inc	1875	99.9%	96.3%	94.0%	96.9%	95.7%
Statewide	23558	99.9%	95.8%	90.8%	91.7%	92.8%
HFC Rank in Category			6th	9th	5th	5th

When you come
out of the
storm
you won't be the
same person
that walked in.
That's what the
storm is
all about.
-Haruki Murakami

Community Based Care Lead Agency Map



LEGEND			
Circuit	Region	Counties	Lead Agency
1		Escambia, Okaloosa, Santa Rosa, Walton	Families First Network
2	Northwest	Franklin, Gadsden, Jefferson, Leon, Liberty, Wakulla	Big Bend CRC, Inc.
3		Columbia, Dixie, Hamilton, Lafayette, Madison, Suwannee, Taylor	Partnership for Strong Families
4		Clay	Kids First of Florida, Inc.
4	Northwest	Bay, Calhoun, Gulf, Holmes, Jackson, Washington	Big Bend CRC, Inc.
4	Northeast	Duval, Nassau	Family Support Services of North Florida, Inc.
7		St. Johns	St. Johns County Board of Commissioners
7		Flagler, Putnam, Volusia	Community Partnership for Children, Inc.
8		Alachua, Baker, Bradford, Gilchrist, Levy, Union	Partnership for Strong Families
5		Citrus, Hernando, Lake, Marion, Sumter	Kids Central, Inc.
5	Central	Orange, Osceola	CBC of Central Florida
10		Hardee, Highlands, Polk	Heartland For Children
18		Seminole	CBC of Central Florida
18		Brevard	Brevard Family Partnership
6		Pasco, Pinellas	Eckerd Community Alternatives
12	Sun/Coast	DeSoto, Manatee, Sarasota	Sarasota Family YMCA, Inc.
13		Hillsborough	Eckerd Community Alternatives
20		Charlotte, Collier, Glades, Hendry, Lee	Children's Network of Southwest Florida
15		Palm Beach	ChildNet, Inc.
17	Southeast	Broward	ChildNet, Inc.
19		Indian River, Martin, Okeechobee, St. Lucie	Devereux Families Inc.
11	Southern	Miami-Dade	Our Kids of Miami-Dade/Monroe, Inc.
16		Monroe	Our Kids of Miami-Dade/Monroe, Inc.