

BayCare Behavioral Health
Administrative Offices
P.O. Box 428
New Port Richey, FL 34656

Registration Center: (866) 762-1743

BayCare Behavioral Health
900 Carillon Parkway, Suite 200
St. Petersburg, FL 33716

BayCare Life Management
2470 Bloomingdale Ave., Suite 220
Valrico, FL 33596

BayCareBehavioralHealth.org

Behavioral Health Services



Serving the Community

For over 50 years, BayCare Behavioral Health has addressed the needs of adults and children dealing with the effects of mental health and substance use issues. We continually improve and adapt treatments, rehabilitation and support services to best suit the changing behavioral health needs of individuals and families in the communities we serve. BayCare Behavioral Health provides treatment services to more than 53,000 people each year and reaches scores of other individuals through prevention and outreach efforts. Our services are offered in five counties—Hernando, Hillsborough, Pasco, Pinellas and Polk.

Who We Are

- **Vision:** BayCare Behavioral Health will be recognized for clinical excellence, innovation and access to a continuum of recovery-focused therapeutic services.
- **Mission:** BayCare Health System will improve the health of all we serve through community-owned health care services that set the standard for high-quality, compassionate care.
- **Values:** The values of BayCare Health System are trust, respect and dignity, and reflect our responsibility to achieve health care excellence for our communities.

Our Commitment to Quality Care

When you or a family member needs care, you can trust BayCare Behavioral Health to be there for you. Our scope of services and individualized treatment programs allow your needs to be met at the most appropriate level of care, emphasizing a recovery approach. Our programs comply with all Department of Children and Families, local, state and federal requirements. BayCare Behavioral Health locations are accredited by either the Commission on Accreditation of Rehabilitation Facilities (CARF) or The Joint Commission.

Exceptional customer service is the only acceptable standard at BayCare Behavioral Health. Our quality improvement process provides ongoing direction to team members for improving programs and services that impact the individuals and families we serve. To ensure this quality standard, all team members complete required training before beginning their duties.





Mental Health Services

Whether an individual is experiencing mild depression or a severe, persistent mental illness, help is available from BayCare Behavioral Health. Mental health treatment programs include:

- Screening and assessment
- Understanding and awareness of the impact trauma has on patients
- Psychiatric evaluation
- Medical management for psychiatric services
- Use of current evidence-based practices in patient decision-making
- Primary care integration
- Group counseling
- Individual and family counseling
- Residential care for youth
- In-home counseling
- Case management
- Supported living
- Transcranial magnetic stimulation (TMS)

Specialized programs and treatment are available for children, adolescents and adults. Each program uses professionals trained in the unique treatment needs of that particular group.

Families and individuals participate in treatment. Family counseling, parenting classes and consultation with schools and other agencies are available.

Acute Care Services

Treatment in our inpatient units and facilities for the pediatric, adult and geriatric populations includes acute care services as well as medication management, crisis intervention and emotional support. A multidisciplinary team approach uses evidence-based, quality care to focus on the specific needs of each patient. BayCare Behavioral Health offers programs that provide a safe and healing environment. These include psychiatric services, psychoeducational groups, family conferences, skills training and discharge planning which includes connecting the patient to outpatient providers to assist in continued stabilization.

Substance Use Services

At BayCare Behavioral Health, our goal is to assist people with physical and emotional addictions while helping them return to productive lives. We offer:

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| ■ Detoxification | ■ Prevention |
| ■ Case management | ■ Outreach |
| ■ Intervention | ■ Intensive outpatient program |
| ■ Aftercare | ■ Residential care for adults |
| ■ Group counseling | ■ Medication-assisted treatment |
| ■ Individual counseling | |

Group counseling is the preferred treatment choice for many people and is available at convenient times. Family involvement and recovery supports are always emphasized.

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| ■ Hospital consultation for behavioral health | ■ HIV/AIDS education and counseling |
| ■ Support for adults involved with criminal justice | ■ Pharmacy |
| ■ Mobile Response Team (MRT) | ■ Florida Assertive Community Treatment (FACT) |
| ■ Community Action Team (CAT) | ■ Employee, student, family and congregational assistance programs |
| ■ Support for families involved in child welfare | ■ Veteran and family support services |
| ■ Community education | |



Registration Center

The Registration Center provides a centralized starting point for all BayCare Behavioral Health services, including call intake, referral processing and insurance verification. No one will be denied services based on inability to pay, and a sliding fee discount is available for those meeting eligibility requirements.

Additional Services

BayCare Behavioral Health Inpatient Centers

We offer 24-hour emergency service and a walk-in crisis program for people seeking immediate help at the following BayCare facilities:

- Integrated Crisis Stabilization and Detoxification Center (New Port Richey)
- Mease Dunedin Hospital (Dunedin)
- Morton Plant Hospital (Clearwater)
- Morton Plant North Bay Recovery Center (New Port Richey)
- St. Anthony's Hospital (St. Petersburg)
- St. Joseph's Hospital Behavioral Health Center (Tampa)
- Winter Haven Hospital (Winter Haven)

BayCare Behavioral Health Outpatient Centers

BayCare Behavioral Health Children's Treatment Center
8132 King Helie Blvd.
New Port Richey

BayCare Behavioral Health Doris Cook Smith Counseling Center
14527 Seventh St.
Dade City

BayCare Behavioral Health Hernando Campus
15311 Cortez Blvd.
Brooksville

BayCare Behavioral Health King Helie Adult Treatment Center
8002 King Helie Blvd.
New Port Richey

BayCare Behavioral Health Life Management Center
1106 Druid Road S., Suite 201
Clearwater

BayCare Behavioral Health Life Management Center
3251 McMullen Booth Road, Suite 100
Clearwater

BayCare Behavioral Health Life Management Center
2727 W. Dr. Martin Luther King Jr. Blvd.
Suite 640
Tampa

BayCare Behavioral Health Magnolia Plaza
7809 Massachusetts Ave.
New Port Richey

Winter Haven Hospital Center for Behavioral Health
1201 First St. S.
Winter Haven

For more information or to schedule an appointment: (866) 762-1743